

立法會
Legislative Council

LC Paper No. CB(3)421/01-02

**Paper for the House Committee meeting
on 22 February 2002**

**Questions scheduled for the
Legislative Council meeting on 27 February 2002**

Questions by:

- | | | |
|------|----------------------|-----------------|
| (1) | Hon LEUNG Yiu-chung | (Oral reply) |
| (2) | Hon LAW Chi-kwong | (Oral reply) |
| (3) | Hon HO Chun-yan | (Oral reply) |
| (4) | Hon Frederick FUNG | (Oral reply) |
| (5) | Hon CHOY So-yuk | (Oral reply) |
| (6) | Hon TAM Yiu-chung | (Oral reply) |
| (7) | Hon WONG Yung-kan | (Written reply) |
| (8) | Hon James TIEN | (Written reply) |
| (9) | Hon Bernard CHAN | (Written reply) |
| (10) | Hon CHEUNG Man-kwong | (Written reply) |
| (11) | Hon HUI Cheung-ching | (Written reply) |
| (12) | Hon Andrew CHENG | (Written reply) |
| (13) | Hon LI Fung-ying | (Written reply) |
| (14) | Hon LEE Cheuk-yan | (Written reply) |
| (15) | Hon CHAN Yuen-han | (Written reply) |
| (16) | Hon CHAN Kwok-keung | (Written reply) |
| (17) | Dr Hon TANG Siu-tong | (Written reply) |
| (18) | Hon YEUNG Yiu-chung | (Written reply) |
| (19) | Hon Abraham SHEK | (Written reply) |
| (20) | Hon SIN Chung-kai | (Written reply) |

註 :

NOTE :

議員將採用這種語言提出質詢

Member will ask the question in this language

#(1) 梁耀忠議員 (口頭答覆)

去年全年的失業率持續上升，最後一季的失業率高達百分之六點一。鑒於行政長官曾於上月 30 日表示，除了在《2001 年施政報告》中承諾創造的三萬多個公營部門就業機會外，當局會額外創造約二千個就業機會，政府可否告知本會：

- (一) 開創額外就業機會的工作進展和詳細時間表為何，並請按工種列出分項數字；及
- (二) 除去年 11 月 7 日回覆本會時提出的紓緩措施外，當局有否制訂新措施解決失業問題；若有，詳情為何？

(1) Hon LEUNG Yiu-chung (Oral Reply)

The unemployment rate continued to rise throughout last year and reached 6.1% in the last quarter. Given that the Chief Executive stated on the 30th of last month that the Government would create some 2 000 jobs in addition to the 30 000-plus job opportunities to be created in the public sector as pledged in the 2001 Policy Address, will the Government inform this Council:

- (a) of the progress in and the detailed schedule for creating the additional jobs, together with a breakdown by job type; and
- (b) whether it has formulated new measures, apart from the relief measures stated in its reply to this Council on November 7 last year, to tackle the unemployment problem; if so, of the details of such measures?

#(2) 羅致光議員 (口頭答覆)

政府在 2000 年 6 月宣布批准香港電燈有限公司(簡稱“港燈”)擴建南丫發電廠。就此，政府可否告知本會：

- (一) 根據當局的最新估計，在未來 10 年，港燈每年的裝置發電容量及其供電範圍內的最高電力需求；有否評估目前是否仍有需要擴建南丫發電廠，以及首台發電機組需否於 2004 年投產；若評估為有需要，理據為何；
- (二) 新設的發電機組是否仍會按原定計劃採用天然氣作燃料；若否，原因為何，以及港燈須否再進行環境影響評估；及
- (三) 該擴建計劃對港燈在未來數年的電力價格的影響？

(2) Hon LAW Chi-kwong (Oral Reply)

The Government announced in June 2000 its approval for the Hongkong Electric Company Limited ("HEC") to extend the Lamma Power Station. In this connection, will the Government inform this Council:

- (a) according to the Administration's latest estimation, of HEC's installed power generation capacity and the maximum demand in its supply area in each of the next ten years; whether it has assessed if it is still necessary to extend the Lamma Power Station and to commission the first power generation unit in 2004; if the assessment is in the affirmative, of the justifications for that;
- (b) whether the new power generation units will still be fired by natural gas as originally planned; if not, of the reasons for that, and whether HEC is required to conduct another environmental impact assessment; and
- (c) of the impact of the extension project on HEC's tariff in the next few years?

#(3) 何俊仁議員 (口頭答覆)

關於香港居民逝世後遺下在內地正申請來港定居的配偶及在港年幼子女的個案，政府可否告知本會：

- (一) 是否知悉在過去 3 年每年的這類個案數目；
- (二) 當剛喪偶的內地人士申請延期離港或在本港定居，以照顧他們的在港無依靠的年幼子女，入境事務處會以何準則審批；以及過去 3 年，該處每年接獲此類申請的數字，並按申請結果及拒絕申請的原因列出分項數字；及
- (三) 有否評估當局拒絕這類申請有否違反《兒童權利公約》第 7 條所訂明兒童享有“受父母照料的權利”的規定？

(3) Hon HO Chun-yan (Oral Reply)

Regarding cases in which Hong Kong residents die and leave behind their spouses in the Mainland who are applying to settle in Hong Kong, while their young children are in Hong Kong, will the Government inform this Council:

- (a) whether it knows the number of such cases in each of the past three years;
- (b) of the criteria adopted by the Immigration Department in vetting the applications, submitted by newly widowed mainlanders, for extension of stay or settlement in Hong Kong to look after their young children who are without relatives or support in Hong Kong; and the number of such applications received by the Department in each of the past three years, together with a breakdown by application results and grounds for rejection; and
- (c) whether it has assessed if the rejection of these applications contravenes Article 7 of the Convention on the Rights of the Child, which provides that the child shall have "the right to be cared for by his or her parents"?

#(4) 馮檢基議員 (口頭答覆)

房屋署把部分公共租住屋邨單位改建為半獨立單位(俗稱“劏房單位”)，而入住這些單位的人士需與另一相鄰單位的住客共用廚房及廁所等設施。鑒於這些住客之間經常發生糾紛，甚至釀成血案，政府可否告知本會：

- (一) 現時的半獨立單位數目，以及按相鄰單位的出租情況列出分項數字；
- (二) 2000年1月至今，房屋署把多少個半獨立單位還原為獨立單位和批准了多少宗從半獨立單位調遷到獨立單位的申請，以及現時有多少個單位可供編配予申請調遷的半獨立單位住客；及
- (三) 有何措施盡快及徹底解決這些住客之間發生糾紛的問題？

(4) Hon Frederick FUNG (Oral Reply)

Some public rental housing flats have been converted to semi self-contained flats (commonly known as "partitioned flats") by the Housing Department ("HD"), and occupants of these converted flats have to share kitchen and sanitary facilities with other occupants of the adjacent flats. In view of the frequent disputes and even bloodshed among the occupants of these flats, will the Government inform this Council of:

- (a) the number of existing semi self-contained flats and a breakdown of such flats by the let-out status of those adjacent to each other;
- (b) the number of semi self-contained flats reverted to self-contained flats by HD and the number of applications approved for transfer from semi self-contained flats to self-contained flats since January 2000, and the number of flats currently available for allocation to existing occupants of semi self-contained flats who apply for transfer; and
- (c) the measures in place to solve expeditiously and thoroughly the problem of disputes among these occupants?

#(5) 蔡素玉議員 (口頭答覆)

據報，政府計劃在明年年中拆卸已終止運作多年的堅尼地城焚化爐，而該建築物內部受有害物質嚴重污染。就此，政府可否告知本會：

- (一) 當局計劃如何處理該建築物的受污染拆卸廢料；及
- (二) 會否就拆卸該建築物內含二噁噠或石棉等有害物質的構件制訂特別的程序，以免危害工人及附近居民的健康？

(5) Hon CHOY So-yuk (Oral Reply)

It has been reported that the Government plans to demolish the Kennedy Town Incineration Plant, which has ceased operation for years, in the middle of next year, and that the interior of the Plant is seriously contaminated with harmful substances. In this connection, will the Government inform this Council:

- (a) of the ways in which it plans to dispose of the Plant's contaminated demolition waste; and
- (b) whether it will formulate special procedures for the demolition of those components of the Plant which contain harmful substances such as dioxins or asbestos, in order to avoid posing health hazards to workers and nearby residents?

#(6) 譚耀宗議員 (口頭答覆)

關於青少年參加職前培訓及持續進修課程的情況，政府可否告知本會：

- (一) 在本學年及之前兩年，每年參加每類職前培訓及持續進修課程(包括展翅計劃、毅進計劃及香港專上學院持續教育聯盟所舉辦的其他持續教育課程)的青少年分別人次；
- (二) 該等數字有否下降趨勢；若有，有否調查下降原因；若有調查，結果為何；若沒有調查，原因為何；及
- (三) 會否採取措施鼓勵青少年參加這些課程，例如加快一些課程的學術評審及認可工作、為部分課程設立進修低息貸款或增加培訓津貼等；若會，詳情為何；若否，原因為何？

(6) Hon TAM Yiu-chung (Oral Reply)

In respect of participation by young persons in pre-employment training and continuing education programmes, will the Government inform this Council:

- (a) of the number of attendance by young persons in each type of pre-employment and continuing education programmes (including the Youth Pre-employment Training Programme, Project Springboard and other continuing education programmes organized by the Federation for Continuing Education in Tertiary Institution) in this academic year and each of the preceding two academic years;
- (b) whether such figures show a downward trend; if so, whether it has conducted surveys on the causes of the trend; if it has, of the outcome; if it has not, the reasons for that; and
- (c) whether it will implement measures to encourage young persons to participate in these programmes, such as speeding up the academic accreditation and recognition of certain programmes, setting up low-interest loan for further studies and increasing the retraining allowance for some of these programmes; if it will, of the details;

if not, the reasons for that?

(7) 黃容根議員 (書面答覆)

政府在 1993 年設立應用研究基金，以資助本地公司進行科技開發項目，並由 1998 年 11 月起把基金交由私營的創業資金公司管理。就此，政府可否告知本會：

- (一) 各間創業資金公司分別以何準則審批資助申請；
- (二) 自該基金成立以來，共有多少個項目獲得資助，每個項目獲資助的金額及其他詳情分別為何；及
- (三) 該基金目前尚餘多少款項？

(7) Hon WONG Yung-kan (Written Reply)

The Government set up the Applied Research Fund ("ARF") in 1993 to provide funding support for technology ventures undertaken by local companies, and private sector venture capital firms have been appointed as fund managers of the ARF since November 1998. In this connection, will the Government inform this Council of:

- (a) the respective sets of criteria adopted by individual venture capital firms in vetting and approving funding applications;
- (b) the total number of funded projects since the establishment of the ARF, the amount of funds granted to each project and other details of individual projects; and
- (c) the balance of the ARF to date?

#(8) 田北俊議員 (書面答覆)

關於公務員人數，政府可否告知本會：

- (一) 會否指示中央政策組研究現時有否公務員冗員，並把研究結果提交本會；若會，詳情為何；若否，原因為何；及
- (二) 會否要求各政府部門自行評估其最低人手需求；若會，詳情為何；若否，原因為何？

(8) Hon James TIEN (Written Reply)

Regarding the number of civil servants, will the Government inform this Council whether it will:

- (a) instruct the Central Policy Unit to study if there are redundant staff in the civil service and submit the findings to this Council; if it will, of the details; if not, the reasons for that; and
- (b) request all government departments to assess their minimum manpower requirement; if it will, of the details; if not, the reasons for that?

(9) 陳智思議員 (書面答覆)

關於公務員架構中的政務職系及行政主任職系的職位編制及實際人數，政府可否告知本會現時：

- (一) 該兩個職系的職位空缺數目；
- (二) 由政務職系人員擔任副局長、首席助理局長、助理局長及處長職位的男、女性人數分別為何；及
- (三) 政務職系的首長級官員在獲晉升至現行職級前，在上一職級的平均工作年資為何，請按每個職級分別列出有關數字？

(9) Hon Bernard CHAN (Written Reply)

Regarding the establishment and strength of the administrative grade and the executive officer grade within the civil service, will the Government inform this Council of:

- (a) the respective current numbers of vacancies in these grades;
- (b) the respective current numbers of male and female administrative grade staff holding Deputy Secretary, Principal Assistant Secretary, Assistant Secretary and Director posts; and
- (c) the average length of service in the last serving rank in respect of each rank of the administrative grade directorate officers before they were promoted to the present ranks?

#(10) 張文光議員 (書面答覆)

關於法定古蹟及歷史建築物，政府可否告知本會：

- (一) 現時的法定古蹟及歷史建築物當中，哪些已完成或有計劃進行修葺，以及哪些開放給公眾人士參觀；
- (二) 當局現正考慮把哪些地方及建築物宣布為法定古蹟或歷史建築物；及
- (三) 是否知悉有關機構如何向遊客推廣參觀公開開放的法定古蹟及歷史建築物？

(10) Hon CHEUNG Man-kwong (Written Reply)

Regarding statutory monuments and historical buildings, will the Government inform this Council:

- (a) of the existing statutory monuments and historical buildings in respect of which repair works have been completed or scheduled, and those which are open for visits by the public;
- (b) of the places and buildings being considered to be declared as statutory monuments or historical buildings; and
- (c) whether it knows how the relevant organisations promote to tourists the statutory monuments and historical buildings that are open for visits?

#(11) 許長青議員 (書面答覆)

關於外地註冊公司在本港設立或遷走地區總部或地區辦事處的情況，政府可否告知本會：

- (一) 在 2000 年 6 月 1 日至 2001 年 5 月 31 日期間，分別有多少間海外和內地註冊公司在本港開設地區總部或地區辦事處，並按它們的主要業務範圍列出分項數字，以及當中有多少間已經或有計劃在香港設立廠房；
- (二) 同期間，有多少間公司把在本港的地區總部或地區辦事處遷移往外地，並按遷往地點列出分項數字；及
- (三) 當局在本年會推行甚麼具體措施以吸引外來投資，從而創造更多就業機會？

(11) Hon HUI Cheung-ching (Written Reply)

Regarding companies incorporated outside Hong Kong establishing regional headquarters or regional offices in Hong Kong or relocating them out of Hong Kong, will the Government inform this Council of:

- (a) the respective numbers of overseas and mainland registered companies which set up regional headquarters or regional offices in Hong Kong in the period between 1 June 2000 and 31 May 2001, with a breakdown by their major lines of business and, among them, the number of those which have or plan to set up factories in Hong Kong;
- (b) the number of companies which relocated their regional headquarters or regional offices out of Hong Kong in the same period, with a breakdown by the destination of relocation; and
- (c) the specific measures it will implement this year to attract foreign investments so as to create more job opportunities?

#(12) 鄭家富議員 (書面答覆)

政府每次審批專營巴士公司調整車費的申請時，均會先把巴士路線按路程長短及其他因素歸入不同組別，然後就每個組別釐定一個劃一的新成人單程車費，但個別路線的車費加幅不得高於 50%。就此，政府可否告知本會：

- (一) 現時審批申請調整專營巴士車費的機制詳情為何；
- (二) 現時有否專營巴士路線的車費與當局就其所屬路線組別所釐定的劃一車費並不相同；若有，有關路線的編號、現行車費及劃一的車費為何；及
- (三) 鑒於當局曾在 2000 年 5 月 17 日回答本人的口頭質詢時表示“會研究可否進一步簡化巴士路線組別”，該項研究現時的進展為何？

(12) Hon Andrew CHENG (Written Reply)

In vetting and approving applications for fare adjustments by franchised bus companies, the Government will, taking into account the journey distance of the routes and other factors, first place individual bus routes in different groups before determining a new uniform adult single journey fare for each route group. However, the rates of increase in fares for individual routes shall not exceed 50%. In this connection, will the Government inform this Council:

- (a) of the details of the present mechanism for vetting and approving applications for franchised bus fare adjustments;
- (b) whether there are franchised bus routes the fares of which are different from the uniform fares determined by the authorities for the respective route groups; if so, of the route numbers concerned, their current fares and the relevant uniform fares; and
- (c) in view of the Government's reply to my oral question on 17 May 2000 that it would "examine the possibility of further simplifying the route groupings", of the progress of that study?

#(13) 李鳳英議員 (書面答覆)

就政府委聘私營顧問公司進行政策研究和檢討，政府可否告知本會：

- (一) 過去 3 年內完成的顧問研究的報告當中，哪些建議未有付諸實行，以及有關的顧問費支出為何；及
- (二) 有否計劃要求各政策局及部門安排由內部員工執行小型的政策研究，以減省顧問費支出；若否，原因為何？

(13) Hon LI Fung-ying (Written Reply)

Regarding the commissioning of private consultancy firms to carry out policy studies and reviews, will the Government inform this Council:

- (a) of the recommendations in the reports of those consultancy studies completed in the past three years which have not been implemented, and the related expenditure on consultancy fees; and
- (b) whether it plans to request policy bureaux and departments to arrange in-house small-scale policy studies, so as to save expenditure on consultancy fees; if not, of the reasons for that?

#(14) 李卓人議員 (書面答覆)

國際勞工組織轄下的結社自由委員會自 1998 年 11 月起，先後 5 次在報告內促請香港特別行政區政府(“香港特區政府”)放寬《職工會條例》(第 332 章)中所載職工會職員的任職條件和職工會運用經費的限制，以及認真考慮加入法律條文，訂明客觀的準則及程序以釐定職工會在集體談判中的代表性。就此，政府可否告知本會：

- (一) 當局為何至今仍未落實該委員會的上述建議；及
- (二) 有否計劃落實該等建議，以履行香港特區政府就《國際勞工公約》須承擔的責任？

(14) Hon LEE Cheuk-yan (Written Reply)

The Committee on Freedom of Association of the International Labour Organization has, on five occasions since November 1998, urged in its reports the Government of the Hong Kong Special Administrative Region ("HKSAR") to relax the conditions on eligibility to trade union office and the restrictions on the use of union funds as stipulated in the Trade Unions Ordinance (Cap. 332), and to give serious consideration to adopting provisions laying down objective criteria and procedures for determining the representative status of trade unions for collective bargaining purposes. In this connection, will the Government inform this Council:

- (a) of the reasons for not yet implementing the above recommendations of the Committee; and
- (b) whether it plans to implement such recommendations to fulfill the HKSAR Government's obligations under the International Labour Convention?

#(15) 陳婉嫻議員 (書面答覆)

關於行政長官在《2001年施政報告》中承諾創造的三萬多個公營部門就業機會，政府可否告知本會：

- (一) 至今已創造的職位數目及入職人數，並按行業分別列出：
 - (i) 這些職位的最高、最低及中位薪酬；及
 - (ii) 入職者的最高、最低及中位年齡；及
- (二) 鑒於青年的失業率持續高企，當局在創造有關就業機會時，會否針對性地設計更多適合青年入職的職位？

(15) Hon CHAN Yuen-han (Written Reply)

Regarding the over - 30 000 job opportunities to be created in the public sector as promised in the Chief Executive's Policy Address 2001, will the Government inform this Council:

- (a) of the number of jobs created so far and the number of recruits, as well as
 - (i) the highest, lowest and median salaries of each group of these jobs as categorized by trade; and
 - (ii) the highest, lowest and median ages of each group of the recruits as categorized by trade; and
- (b) in view of the persistently high rate of unemployment among young people, whether, in creating the job opportunities concerned, the Administration will specifically design more jobs suitable for young people?

#(16) 陳國強議員 (書面答覆)

政府可否告知本會：

- (一) 政府部門於上個財政年度就每類套裝電腦操作系統軟件及應用軟件支付的授權使用費，並按軟件開發商分類及按金額大小列出首 5 家開發商名稱及有關金額；及
- (二) 鑒於目前套裝軟件市場由一家外國軟件開發商壟斷，政府部門有否計劃更多採用其他開發商的軟件？

(16) Hon CHAN Kwok-keung (Written Reply)

Will the Government inform this Council:

- (a) of the user licence fees paid in the last financial year by government departments for each category of packaged computer operating system software and application software, and the first five software developers who are most patronised and the respective relevant fees; and
- (b) in view of the domination of the packaged software market by a foreign software developer at present, whether government departments plan to use more software products of other developers?

#(17) 鄧兆棠議員 (書面答覆)

關於公共租住屋邨(“公屋”)的房屋發展密度，政府可否告知本會：

- (一) 按房屋管理分區分別列出每個屋邨的發展比率、地積比率和落成年份；及
- (二) 對於那些已落成但發展密度低於所在地區核准地積比率的屋邨，當局有否計劃在該等屋邨加建樓宇，以提供更多公屋單位；若有計劃，涉及的屋邨名稱、擬建樓宇類別、預計單位總數及加建單位可容納的人口數目分別為何？

(17) Dr Hon TANG Siu-tong (Written Reply)

Regarding the building development density in public rental housing ("PRH") estates, will the Government inform this Council:

- (a) of the development ratio, plot ratio and year of completion of each completed PRH estate within each housing management district; and
- (b) for those completed PRH estates with development density lower than the permitted plot ratio of the area in which the estate is located, whether it plans to build additional housing blocks in these estates so as to provide more PRH flats; if so, of the names of the estates concerned, the types of housing blocks to be built, the estimated production of flats and the population capacity of the additional flats?

#(18) 楊耀忠議員 (書面答覆)

關於中、小學圖書館的設置及管理事宜，政府可否告知本會：

- (一) 就資助中學及資助小學兩者而言，
- (i) 設有圖書館的學校的數目及百分比；
 - (ii) 受僱負責管理圖書館的人數，以及當中曾接受有關專業訓練的人數；及
 - (iii) 設有圖書館的學校當中，使用電腦借還圖書系統和設有圖書館主任職位的學校的數目及百分比分別為何；及
- (二) 教育署會採取甚麼措施，以推動全港中、小學設置圖書館或改善現有圖書館的管理？

(18) Hon YEUNG Yiu-chung (Written Reply)

Regarding the provision and management of libraries in secondary and primary schools, will the Government inform this Council:

- (a) in respect of aided secondary and primary schools respectively,
- (i) of the numbers and percentages of schools with libraries;
 - (ii) of the numbers of persons employed for the management of these libraries and, among them, the numbers of those who have received relevant professional training; and
 - (iii) among the schools with libraries, of the respective numbers and percentages of those with computerized circulation systems and teacher-librarian posts; and
- (b) of the measures the Education Department will adopt to promote

the provision or improve the management of libraries in all secondary and primary schools in Hong Kong?

(19) Hon Abraham SHEK (Written Reply)

The objective of the World Trade Organization Agreement on Government Procurement ("AGP") is to ensure non-discriminatory treatment amongst domestic and foreign goods, services and suppliers, and to enhance the transparency of the public procurement system. Hong Kong became a party to AGP in mid-1997 and it is anticipated that the Taiwan will also become a party to AGP. It has been reported that Taiwanese authorities plan to bar, by invoking the exceptions laid down in AGP concerning procurement for the protection of national security and national defence, Hong Kong businessmen from bidding for major public works which have major significance on people's livelihood in Taiwan, so as to guard against Mainland authorities controlling Taiwan's public utilities through Hong Kong. In this connection, will the Government inform this Council:

- (a) whether it knows the details of the Taiwanese authorities' plan;
- (b) whether it has assessed if such a plan will breach AGP's principle of not discriminating against foreign suppliers; and
- (c) of the follow-up actions it has taken in respect of this plan?

(19) 石禮謙議員 (書面答覆)

《世界貿易組織政府採購協定》(“《協定》”)旨在確保各締約方對本地或外地的產品、服務和供應商一律看待，並提高公營採購制度的透明度。香港在1997年年中成為《協定》的一個締約方，而預計台灣亦將會成為一個締約方。據報，台灣當局計劃引用《協定》中就涉及保護國家安全及國防的採購活動所訂的例外情況，禁止港商競投當地涉及民生的重大公共工程，以防止內地當局透過香港控制台灣的公用事業。就此，政府可否告知本會：

- (一) 是否知悉台灣當局的計劃的詳情；
- (二) 有否評估該計劃會否違反《協定》內關於不得歧視外來供應商的原則；及
- (三) 當局就此項計劃採取了甚麼跟進行動？

(20) 單仲偕議員 (書面答覆)

關於電訊服務營辦商向第三者披露客戶個人資料的問題，政府可否告知本會：

- (一) 過去 3 年，電訊管理局、個人資料私隱專員公署、警方及廉政公署，每年分別接獲關於電訊服務營辦商及其僱員在未獲客戶授權的情況下，向第三者(包括屬同一集團的公司)披露客戶個人資料的投訴數目，以及當中涉及出售個人資料圖利的個案數目；請按每類電訊服務列出分項數字；
- (二) 有關當局如何跟進該等投訴，以及在過去 3 年對有關人士提出檢控的數目為何；及
- (三) 鑒於市民使用各類電訊服務日趨普遍和轉換服務供應商日益頻繁，個人資料私隱專員公署會否特別針對電訊業制訂和發出處理客戶個人資料事宜的實務守則？

(20) Hon SIN Chung-kai (Written Reply)

Regarding telecommunications service operators' disclosure of customers' personal data to third parties, will the Government inform this Council:

- (a) of the respective numbers of complaints received by the Office of the Telecommunications Authority, the Office of the Privacy Commissioner for Personal Data ("OPC"), the Police and the Independent Commission Against Corruption regarding disclosure of customers' personal data without their authorization by telecommunications service operators and their employees to third parties (including companies within the same group) in each of the past three years and, among them, the number of cases involving sale of personal data for profits, together with a breakdown by the type of telecommunications service;
- (b) how the relevant authorities have followed up such complaints, and of the number of cases in which prosecutions were instituted over the past three years against those involved; and
- (c) given the increasing popularity of subscription to various types of telecommunications services by the public and their increasing tendency to switch between service providers, whether OPC will enact and issue a Code of Practice on the handling of customers' personal data specially for the telecommunications industry?