

KCRC'S IMPROVEMENT WORKS AT LO WU STATION

This paper reports on the improvement measures to be undertaken by KCRC to streamline the rail passenger flow at Lo Wu Station and improve customer service. A total of \$175 million will be spent between 2002 – 2004 for the improvement works. A brief summary of the proposed works is given below.

- (a) At the platform level, a new boarding and alighting scheme will be implemented to segregate northbound and southbound passengers. A new platform 4 will be constructed and the existing Platform 1 will be upgraded. Southbound passengers will board the trains at these two dedicated side platforms, while northbound passengers will alight from the trains at the existing Platforms 2 and 3, which will be widened to provide more waiting area.
 - (b) To widen the key passageway at the station concourse which leads to the departure hall, it is proposed to relocate the staff mess room, store rooms and toilets on either side of the corridor.
 - (c) To relieve congestion at the arrival concourse on the second floor of the terminal building, the waiting area will be enlarged. Link bridges with new escalators and large lifts will be constructed to connect the arrival concourse with the platforms to provide more convenience to passengers.
2. KCRC also has plans to replace all turnstile ticket gates by flap gates by 2003. The barrier-free gates will allow speedier passenger movement and provide more convenience to passengers who carry bulky luggage, thereby improving passenger flow by 50%. This will cost an additional \$14 million.
3. To further improve passenger circulation, all escalators and the lift connecting the arrival footbridge and the immigration hall will be replaced by 2003. An additional escalator will be installed connecting the arrival footbridge and the immigration hall. The cost of this item is \$1.8 million.
4. With careful planning, the proposed construction works would have only a minimal impact on existing passenger services and the operations of the terminal.