

TOYOTA

CROWN MOTORS LTD.

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By Fax : 2570 5917

Our Ref: GT/02/0503F

The Hon Ms. CHOY So-Yuk
Chairperson of Panel on Environmental Affairs, Legislative Council
6/Fl., China Harbour Building,
370 King's Road
Hong Kong.

Dear Hon Ms. Choy,

Subject : LPG Light Bus

I am somewhat surprised to have heard recently some rumor in the market insinuating that we are experiencing some Air Conditioning technical problem in our Toyota LPG Coaster, the Public Light Bus. I thought it would be important that we provide you the true and accurate information about this subject matter in order that you will be able to make a professional judgement and sound decision.

Perhaps, there might have been some understanding or misunderstanding causing the spread of this rumor. You will recall that we had supplied 8 units of LPG Coaster for the Alternative Fuel Light Bus Trial Program in June 2000 for a period 6 months. During the trial period, we did receive some comments from the Light Bus Trade that the Air Conditioning was not as well performed as the ones equipped in our Diesel Coaster. This important feedback was passed on to Toyota Motor Corporation for their product improvement before the official line-off. From the official introduction of LPG Coaster to Hong Kong market in August 2001, product improvement on the Air Conditioning System has already been made. The performance of the Air Conditioning on the LPG Coaster is the same as that in our Diesel Coaster.

I am happy to inform you that as of today, we have already received almost 400 unit orders of Toyota Coaster from the Light Bus Trade. Of which, 182 units of the new model LPG Coasters have already been delivered to light bus users. These LPG Coasters have been running on the road for quite some time. So far, we have never received any complaint or dissatisfaction from these LPG Coaster users about the performance of the Air Conditioning.

If you feel necessary, I will be more than happy to meet with you to discuss in more detail about our supply of Light Bus, LPG and Diesel Euro 3 models, at your earliest convenience.

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Thank you for your kind attention to this subject matter.

Yours truly,

Godfrey Tsang
DIRECTOR – SALES DIVISION
Crown Motors Limited.

- cc. Mr. Thomas Chow Tat-ming, Deputy Secretary, Environmental & Food Bureau (2136 3321)
Mr. Howard Chan, Principal Assistant Secretary, Environmental & Food Bureau (2136 3321)
Mr. Robert Footman, Commissioner for Transport, Transport Department (2598 5575)
Mr. Man-Kwong Ip, Assistant Commissioner for Transport, Transport Department (2511 4158)
Mr. Tse Chin-wan, Assistant Director of Environmental Protection Department (2511 3658)
Mr. Tai-pun Fu, Chief Engineer, Gas Production & Supply, EMSD (2576 5945)
Mr. Tetsuya Nozaki, Manager, Sales Department, China Division, Toyota Motor Corporation
Mr. William Tsui, Chairman & CEO, Crown Motors Limited.