

**Press Statement**

29 July 2003

**Airport Railway Disruption Linked To Fault In New Equipment Installed**

The MTR Corporation reports that progress has been made in the investigation into the cause of Sunday's (27 July 2003) two-hour disruption to service on the Airport Express and Tung Chung Line. The problem has been traced to a failure in a data transmission equipment module installed at Nam Cheong Station on the Tung Chung Line in preparation for the opening of the station later this year.

The malfunctioning of the module affected the smooth and continuous transmission of train information to central control and this in turn affected the operation of trains and stations on the Tung Chung Line and the Airport Express, which run on shared tracks. As a protective measure, Operations Control suspended service on both lines.

After emergency works and system restoration activities, the train service was resumed on the Tung Chung Line at 10:00 am and the Airport Express shortly afterwards at 10:10 am.

The Corporation would again like to apologise to passengers for the inconvenience caused during Sunday's service disruption. The detailed investigation into the equipment failure continues with a view to identifying the root cause of the module failure and to ascertain any actions which should be taken to prevent future re-occurrences. Based on feedback from passengers, the Corporation will also be reviewing its handling of the incident to seek improvement for the future.

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