

**立法會**  
***Legislative Council***

LC Paper No. CB(3) 742/04-05

Ref : CB(3)/M/MM

Tel : 2869 9205

Date : 23 June 2005

From : Clerk to the Legislative Council

To : All Members of the Legislative Council

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**Council meeting of 6 July 2005**

**Motion on  
“Improving general out-patient services”**

Hon Andrew CHENG Kar-foo has given notice to move the attached motion on “Improving general out-patient services” at the Council meeting commencing on 6 July 2005. The President has directed that “it be printed in the terms in which it was handed in” on the Agenda of the Council.

(Ray CHAN)  
for Clerk to the Legislative Council

Encl.

(Translation)

**Motion on  
“Improving general out-patient services”  
to be moved by Hon Andrew CHENG Kar-foo  
at the Legislative Council meeting  
of Wednesday, 6 July 2005**

**Wording of the Motion**

“That, as the Hospital Authority (“HA”) has in recent years adopted the practice of referring patients of its specialist out-patient clinics (“SOPCs”) who are in stable condition to general out-patient clinics (“GOPCs”), leading to an increased demand for general out-patient (“GOP”) services, while at the same time the Administration has reduced the funding for HA, as a result of which the existing GOP services are grossly inadequate and patients have to wait for an excessively long time for the services, this Council urges the Government to formulate a clear policy on the provision of out-patient services, ensure that GOP services can provide grass-roots people with an effective health care safety net; at the same time, the Government should enhance HA’s transparency in policy formulation, service planning, resources deployment, service delivery, etc. so that the general public and local people can take part in deciding and monitoring the primary health care services provided by HA; furthermore, HA should increase the resources and manpower for GOPCs having regard to the number of patient referrals from SOPCs to GOPCs, and adopt effective measures to improve the quality and quantity of out-patient services, including:

- (a) improving the processes and administrative arrangements of service delivery, increasing the quotas of booked appointment, and exploring alternative means, such as telephone and on-line booking, to replace the present chips allotment system, thereby saving patients the trouble of having to wait and collect the chips in person;
- (b) formulating clearly defined staffing standards for health care personnel at GOPCs;
- (c) allocating additional resources to shorten the waiting time at out-patient clinics in districts with a longer waiting time for out-patient services;
- (d) allocating more resources to set up additional evening out-patient clinics in districts in need and increase the consultation quota at such clinics;
- (e) expeditiously implementing its undertaking to set up Chinese medicine out-patient clinics in all the 18 districts in the territory; and
- (f) provided that the burden on patients will not be increased, considering the use of public-private partnership approach to promote engagement of private medical practitioners in out-patient services.”