

24 May 2005

Our Ref: 05-0331

Legislative Council Secretariat  
3/F Citibank Tower  
3 Garden Road, Central  
Hong Kong  
(By mail and Fax: 21210420)

Attn.: Miss Polly YEUNG  
Clerk to the IT and Broadcasting Panel

Dear Miss Yeung,

**Re: Update on the ‘.com.hk’ Incident in November 2004**

I am writing to report to you the follow-up work accomplished in response to the ‘.com.hk’ incident happened in November 2004 and tabled for discussion at the IT and Broadcasting Panel Meeting on 8 November 2004.

We mentioned in our report to the IT and Broadcasting Panel in November last year that a number of actions would be taken and a system audit would be conducted. As a result, apart from completing the action points stated, a thorough audit on our IT systems, policies and processes was conducted by PriceWaterhouseCoopers (PWC) from December 2004 to March 2005. A report on their findings has been prepared and is now being reviewed by the Technology Committee of the HKIRC Board.

A number of recommendations have been made by PWC to further strengthen the stability and security of our systems and processes. Although none of these are directly related to the specific incident happened in November last year, we shall take their recommendations seriously in order that a better service can be provided to the local Internet community. An implementation plan will be drawn up accordingly.

We shall keep you informed in due course when the implementation plan is finalized and put into action.

With warmest regards,

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Jonathan SHEA  
Chief Executive Officer  
Hong Kong Internet Registration Corporation Limited

cc Hon SIN Chung-kai, JP (Panel Chairman)  
Mr. Christopher TO, Chairman, Hong Kong Internet Registration Corporation  
Limited