Customs Headquarters Building (CHB)

New / improved facilities - Information Technology Centre (ITC)

Currently, there are a total of 14 major IT systems in operation in Customs and Excise Department (List A).

Centralization

- At present, C&ED's IT offices and computer centres are scattered in three different locations: (i) Office of Information Technology in North Point, (ii) a computer centre in Harbour Building and (iii) a computer centre at the Super Terminal One. The scattered situation is not satisfactory. The merits of co-locating the IT resources and personnel at the CHB are:
 - Enhance computer systems management and sharing of computer resources;
 - More cost effective in sharing of network and server components required to support the C&ED business;
 - Management of the overall C&ED technical IT infrastructure will be strengthened; and
 - IT professional and support staff are pooled together to render immediate support services.

Modernization of facilities

Modern facilities and resilience will be installed in the centralized ITC. e.g. 2
risers for installation of communication lines by different carriers, dual power
sources with UPS and essential power supply to protect IT investment and
ensure business continuity.

Better Security

- A number of government departments (about 13) are currently accommodated in the Harbour Building which can be easily accessed by the public. Security of the computer centre in the building is not satisfactory.
- The computer centre at the Super Terminal One is also accessible to the working crew in the Airport.
- It is planned to accommodate the ITC at the high level security zone of CHB.

Infrastructure support for sustained development

- A total of 8 major new / enhanced computer systems for Customs to cope with future challenges and business needs were identified under the C&ED's Information System Strategy Study (ISSS) (資訊系統策略研究) in 2003 (List B). A consultancy study on the implementation of the ISSS is being conducted, and will be completed later this year. C&ED plans to apply for funds for the new IT systems in the coming years.
- The ITC will provide the essential infrastructure support for the new and enhancement systems.

IT systems in use - List A

System Name	資訊系統
Air Cargo Clearance System (ACCS)	空運貨物清關系統
Customs Control System (CCS)	海關電腦管制系統
Case Processing System (CAPS)	案件處理系統
Electronic Data Interchange System for Dutiable Commodities Permit (EDI-DCP)	電子數據聯通應課稅品許可證
Government Office Automation (GOA)	政府辦公室自動化計劃
Land Boundary System (LBS)	
Customs and Excise Intelligence System (CEIS)	海關情報系統
Trader Information Management System (TIMS)	貿易商資料管理系統
Integrated Personnel Information System (IPIS)	
Officers' Posting Records System	人事調配紀錄系統
Command-based Establishment and Strength System	總區人事編制系統
Disciplinary Cases Management System	紀律檔案管理系統
Quartering and Carpark Allocation System	宿舍及車位分配系統
Departmental Portal (DP)	部門入門網站
e-Leave	電子處理假期申請系統
e-Learning	電子學習中心
e-Album	電子相簿

System Name	資訊系統
Network Equipments for C&ED network and connection	海關網絡的網絡設備
to other systems, e.g.	e.g.
Electronic System for Cargo Manifests (EMAN),	電子貨物艙單系統
Container Security Initiative (CSI),	貨櫃安全倡議(電子貨物艙單附屬系統),
EDI - Certificate of Origin/Production Notification	電子數據交換 - 產地來源證申請/生產通
(CO/PN),	知書,
EDI - Trade Declaration (TDEC),	電子數據交換 - 進出口報關,
EDI - Textiles Trader Registration Scheme (TTRS)	電子數據交換 - 紡織商登記方案下的紡織
	品通知書
No. of Systems :	14

New/enhanced IT systems - List B

System Name	資訊系統
First Registration System	汽車首次登記稅系統
Community Support System	社會支援系統
Knowledge Management System	知識管理系統
Central Information Repository System - Data Warehouse	中央資訊儲存系統 - 數據倉
Corporate Asset Management System	資產管理系統
Secured Communications Gateway	安全通訊網間連接器
Enterprise System Management	企業系統管理
Digital Library System	數碼圖書館系統
Corporate Portal System	海關入門網站系統
Human Resources Management System	人力資源管理系統
e-Training System	電子培訓系統
No. of Systems :	8