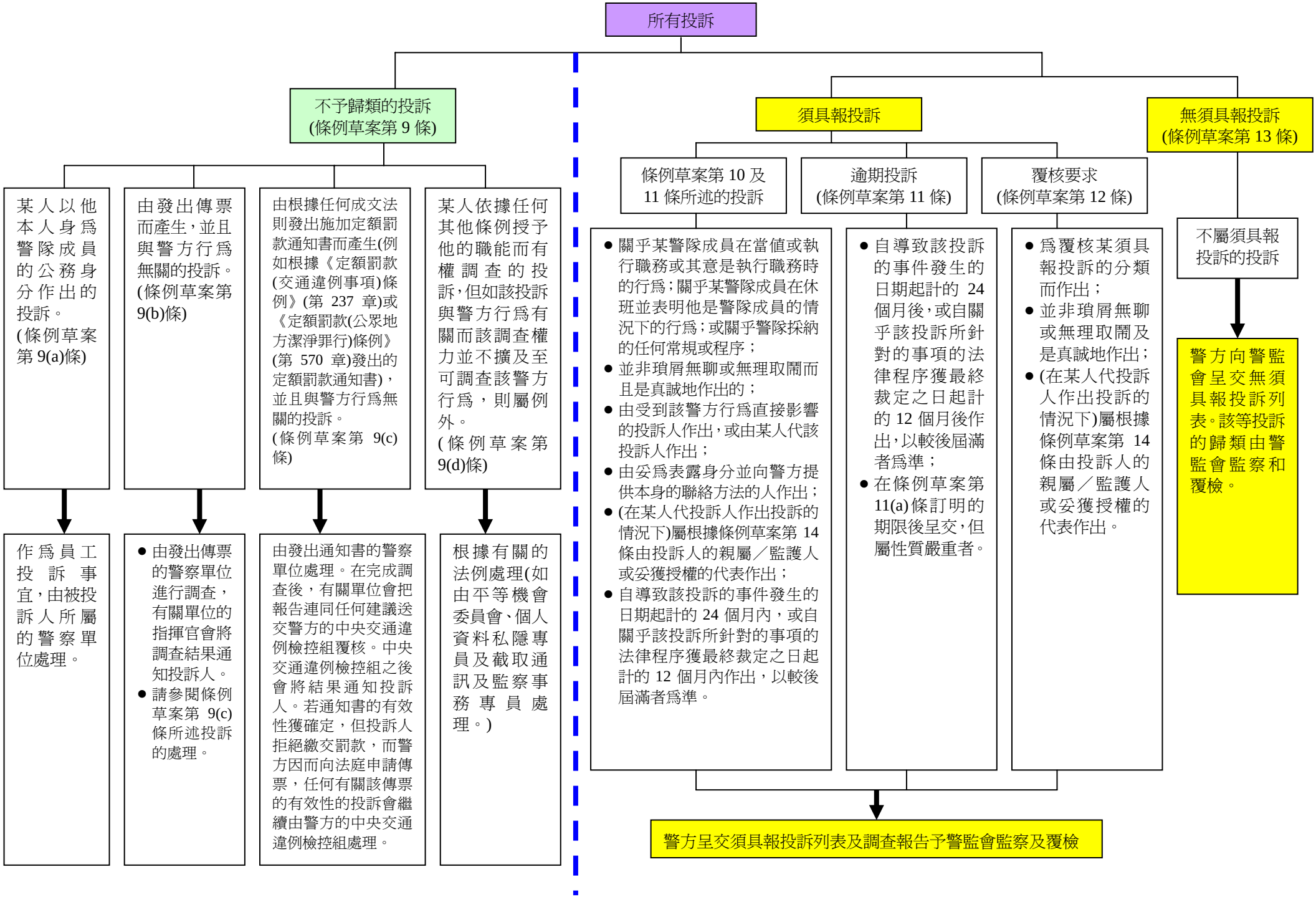警方就接獲有關警方行爲及警方常規／程序的投訴的處理