

Legislative Council Members' meeting with The Ombudsman

**on Monday, 11 December 2006, at 11:00 am
in Conference Room A of the Legislative Council Building**

Performance pledges of The Ombudsman's Office

(Raised by Hon Fred LI, JP)

According to the performance pledges made by The Ombudsman's Office, it targets at concluding 70% of the cases within 10 working days when dealing with cases outside its jurisdiction or under restriction. As shown in Figure 3.9(b) of Chapter 3 in the Annual Report of The Ombudsman 2006, however, it appears that most cases could not be concluded as targeted in the past few years, with the percentage dropped to 40.9% in 2005-2006. The Ombudsman is requested to advise on the causes for failure to achieve the target and whether it needs to consider adjusting the indicator of this performance pledge.