

Government Bureaux / Departments (Summary of incidents involving leakage of personal data for last 3 years up to 22 May 2008)

B/D involved	Summary of the incident	Affected citizens	Informed affected citizens (Yes/No)	Informed Privacy Commissioner (Yes/No)	Informed Police (Yes/No)	Reason for not inform related parties
Civil Service Bureau	Civil Service Bureau reported that a portable electronic storage device containing information on two disciplinary inquiries was reported missing on 23 April 2008. The names and post titles of 25 serving civil servants were stored in the storage device.	25 (Civil servants)	Yes	Yes	Yes	Not applicable.
Department of Health	A Medical and Health Officer of the Tuen Mun Child Assessment Centre (TMCAC) reported loss of a portable USB drive at her office cum consultation room in TMCAC. The USB device contained working files and identifiable personal data of clients.	668	Yes	Yes	Yes	Not applicable
Education Bureau	A local press reported a data leakage incidence in November 2006 that an alumni list of about 200 teachers with information including the teacher's name, school name, school telephone	About 200	Yes	Yes	No	Information theft was not involved and no intrusion to information systems.

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	number and e-mail address was found on the EDB website. The list was uploaded with written consent of the concerned alumni to facilitate communication and professional interflow among themselves and did not carry serious implication. The information was removed immediately.					
Food and Environmental Hygiene Department Case 1	The case is related to a food-related complaint. The incident occurred in April 2007. When issuing an enquiry letter to a member of the public, the officer inadvertently attached to it other personal data.	1	Yes	Yes	No	No criminal offence was involved for all cases and the affected citizens of two cases accepted the explanation and apologies from the department.
Case 2	The case occurred in August 2007 and was also related to a food-related complaint. The officer used some	1	Yes	No	No	

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Case 3	<p>used paper for printing a letter which was sent to a member of the public. It was later noticed that the overleaf of the letter contained the name and address of a third party.</p> <p>The incident happened in October 2006. In sending two letters to two prosecution witnesses in connection with a littering offence, a staff mixed up the envelopes. One of them thus noted the name and address of the other person; while the latter noted the similar information and means for communication of the former.</p>	2	Yes	No	No	
Immigration Department	<p>The Immigration Department was informed by the media on 7 May 2008 that some confidential information of the department could be found through the search engine of a file sharing software on the Internet. After investigation, it was identified that a new Immigration Officer has copied a</p>	14	No	Yes	No	<p>Due to insufficient contact information or restriction on use of the information, the affected citizens were not informed.</p>

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	number of sample documents from two senior officers to his home's PC in order to familiarize the daily operations. It was suspected that this caused the leakage of information.					
Intellectual Property Department	In a report on 1 April 2007, a local newspaper reported that some personal data, including a photocopy of a passport, was uploaded through the IPD's system to the Internet where the public can read it.	180	Yes	Yes	No	Not applicable.
Leisure and Cultural Services Department	On 6 May 2006, LCSD was informed that the personal data about some guardians of participants of the 2009 East Asian Games Slogan Competition were found on the Google search engine.	4	Yes	Yes	Yes	Not applicable.
Police Force Case 1	In December 2006, the Police became aware that someone had uploaded non-sensitive personal data (including staff number, post title and office telephone number) of several	About 700	Yes	Yes	N/A	

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Case 2	<p>hundreds of police officers and more than 20 old crime alert messages onto the Internet.</p> <p>In early April 2008, the Police became aware that some Police's internal documents could be found on the Internet through the search engine of the peer-to-peer sharing software. The Technology Crime Division in the Commercial Crime Bureau started investigation immediately.</p>	About 20	Yes	Yes	N/A	
Post Office	The case involves a public complaint that 25 notification cards for the collection of Registered and Recorded Delivery items, which were torn apart but had not been destroyed by irreversible means (e.g. via a paper shredder), were found in a rubbish bin outside the rear entrance of On Ting Post Office in Tuen Mun.	25	No	Yes	No	The case was not crime related and there was insufficient information to contact affected users.
Social Welfare Department	In a staff's personal blog, names of 29 Comprehensive Social Security	29	No	Yes	Yes	PCO and Police were informed of the incident. The personal blog

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	Assistance recipients appeared in 26 episodes. In some of these episodes, information like their age and educational background was mentioned.					was deleted shortly after the case was reported to the Police.
Treasury	In January 2007, 15 e-Payslips were suspected to have been mis-directed to un-intended recipients. Subsequently, only 4 were confirmed to have been mis-directed. Matter has since been rectified.	15 (Civil servants)	Partly informed	No	Yes	Computer fraud was not involved. The Hong Kong Identity Card and bank account numbers on the payslips were partially masked.
Total	14 cases	About 1,884				

Public Organisations (Summary of incidents involving leakage of personal data for last 3 years up to 22 May 2008)

Organisation involved	Summary of the incident	Affected citizens	Informed affected citizens (Yes/No)	Informed Privacy Commissioner (Yes/No)	Informed Police (Yes/No)	Reason for not inform related parties
City University	A staff member of the University transferring inadvertently the personal data to a public server. The data involved the name, sex, HKID no, address, employment background, and education and professional background of applicants for admission of BEng(Hons) Building Engineering (Modern Structural Engineering) in 2005.	68	No	Yes	No	No criminal offence was involved.
Hospital Authority (10 cases)	Since 1 April 2007, HA has received 10 reports of loss of electronic devices which contain or might contain patient data. These cases concern six hospitals/clinics. Of these 10 cases, eight were reported to have taken place within hospital/clinic and two outside hospital/clinic premises. The electronic devices lost included five USB memory sticks, one palm handheld device, one MP3 player, one Central Processing	15 878	Yes Yes	No (8 Cases) Yes (2 Cases)	Yes Yes	PCO is following-up the cases. Not applicable.

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	Unit, one laptop computer and one digital camera. Seven of the ten cases are suspected to be theft-related while lost of devices were involved in the remaining three cases.					
Hong Kong Institute of Education	On 5 March 2007, when announcing the 2007 Non-JUPAS offer list, application data of 204 non-JUPAS applicants of year 2006 was inadvertently included and uploaded to the Internet.	204	Yes	No (PCO approached the institute actively)	No	No criminal offence was involved. The information was removed about 30 minutes after announcement.
Hong Kong University Case 1	On 10 October 2007, a staff member of the University unintentionally pressed the wrong key and printed the content of a CD given by his friend through the University Computer Centre's network printer. The printed documents were believed to have contained the personal data of a number of non-HKU persons.	Insufficient information (The University did not own the information)	No	Yes	Yes	The University did not own the information. The Police was investigating the case.
Case 2	On 13 March 2006, a data file containing the personal data of some of	68	No	Yes	No	The leaked information was deleted immediately.

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	the University's students was found to be accessible by the public through the Internet. The file was uploaded by a student to his personal web directory for printing purpose but forgot to remove it after printing.					
Independent Police Complaints Council	As reported by the media on 10 March 2006, the personal information about 20,000 people who complained against the police to the Independent Police Complaints Council (IPCC) were found on the Internet.	26 341	Yes	Yes	Yes	Not applicable.
Polytechnic University	The oversight of a technical staff to suspend a regular computer job before the scheduled time for sending the examination result notification to students led to system irregularities. As a result, some 1,780 students wrongly received emails containing other students' results.	1 780	Yes	Yes	No	Only information within the University was involved in the incident.
Total	16 cases	44 339				