

立法會
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Panel on Welfare Services

Subcommittee on Elderly Services

**Minutes of the fourth meeting
held on Tuesday, 19 February 2008, at 9:30 am
in the Chamber of the Legislative Council Building**

Members present : Hon Frederick FUNG Kin-kee, SBS, JP (Chairman)
Hon Albert HO Chun-yan
Hon LEE Cheuk-yan
Hon CHAN Yuen-han, SBS, JP
Hon TAM Yiu-chung, GBS, JP
Hon LI Fung-ying, BBS, JP
Hon Alan LEONG Kah-kit, SC
Hon LEUNG Kwok-hung
Dr Hon Fernando CHEUNG Chiu-hung

Public Officers attending : Item I

Ms Carol YIP
Deputy Secretary for Labour & Welfare (Welfare)2

Ms Betty HO
Principal Assistant Secretary for Labour & Welfare
(Welfare)3

Miss Joyce CHAN
Assistant Secretary for Labour & Welfare (Welfare) 3A

Mrs Kathy NG
Assistant Director of Social Welfare (Elderly)

**Deputations
by invitation**

: Item I

The Against Elderly Abuse of Hong Kong

Mr FOO Wai-lok
Consultant (Elderly Services)

Ms LIANG Ka-li
Senior Health Worker

The Hong Kong Council of Social Service

Ms Grace CHAN
Chief Officer, Service Development (Elderly)

Hong Kong Association of Gerontology

Dr Edward M F LEUNG
President

Monitoring Alliance on Elderly Policies

Mr MAK Hoi-kai

The Salvation Army Carer Association

Mrs LEE KWAN Shui-ying
Board Member

Ms CHEUNG Tin-yan
Social Worker

The Hong Kong Geriatrics Society

Dr CHAN Hon-wai, Felix
President

Home of the Elderly Consultancy Ltd

Mr Jeff NG
Chief Executive

Miss Joanne TSE
Social Worker Supervisor

中小企國際聯盟---安老工作委員會

Mr CHU Kat-ning
中小企國際聯盟主席

Ms CHAN Fong-tai
安老工作委員會副主席

The Elderly Services Association of Hong Kong

Ms Grace LI
Chairman

Mr Kenneth CHAN
First Vice Chairman

Clerk in attendance : Miss Betty MA
Chief Council Secretary (2) 4

Staff in attendance : Ms Maisie LAM
Council Secretary (2) 2

Miss Lulu YEUNG
Clerical Assistant (2) 3

I. Further discussion on residential care services for the elderly

[LC Paper Nos. CB(2)835/07-08(01), CB(2)1038/07-08(01) to (02), CB(2)1059/07-08(01) to (02), CB(2)1104/07-08(01) to (04), CB(2)1116/07-08(01) and CB(2)1158/07-08(01)]

The Subcommittee deliberated (Index of proceedings attached at **Annex I**).

Views of deputations

2. The Subcommittee received views from nine deputations on residential care services for the elderly. The major views are summarized below –

Long-term planning of residential care services

- (a) in the face of an ageing population, a comprehensive policy on the provision of residential care services should be formulated. To better understand the needs of the elderly for such services, the

Administration should conduct a systematic study on the characteristics of the elderly living in residential care homes for the elderly (RCHEs) and those who were on the Central Waiting List for Subsidized Long Term Care Services (CWL) waiting for various types of subsidized residential care places, such as their health conditions and family background;

- (b) the long waiting time for subsidized nursing home (NH) places resulted from an inaccurate projection of service demand for different types of residential care services. The Administration should conduct a comprehensive review of the role and service coverage of infirmaries, care-and-attention (C&A) homes and NHs in taking care of frail elders;
- (c) the Administration should draw up specific targets for the allocation of subsidized residential care places to elders on CWL;
- (d) the Administration should increase the supply of residential care places by, say, designating land use for the construction of purpose-built RCHE premises, relaxing the building requirements for operating RCHEs and converting vacant Government properties for the purpose;
- (e) the Administration should tap on the private sector to provide additional RCHE places, e.g. increasing the number of purchased places from private RCHEs under the Enhanced Bought Place Scheme (EBPS);
- (f) given that it was Government's policy to promote "ageing in the community", the Administration should –
 - (i) enhance community care services and strengthen support services for carers (such as emergency respite services, carers' subsidy) and elderly hospital dischargees;
 - (ii) promote respect for the elderly and a shared responsibility of individuals and their families in meeting the long-term care (LTC) needs of elders; and
 - (iii) open up the provision of home-based community care services for competitive bidding by the private sector;
- (g) the Administration should introduce a pre-admission geriatric assessment for all elders in the community to detect undiagnosed illnesses and provide timely treatment for elders having health problems, thereby alleviating their needs for residential care services;

Subsidy arrangements for residential care places

- (h) the monthly Comprehensive Social Security Assistance (CSSA) payment for elders living in private RCHEs was about \$5,000 per person per month. Given that the majority of residents in private RCHEs were on CSSA, the monthly fees of most private RCHE places were set on a par with the CSSA level. However, the monthly subsidy for subvented places ranged from about \$8,000 to \$10,000. This explained why private RCHEs were unable to meet the service standards of subvented homes;
- (i) to allow the elderly CSSA recipients to have more choices of quality private RCHEs, the Administration should review the existing arrangement of deducting the monthly CSSA payments for those elders staying in private RCHEs if they received financial support from their family members to meet part of the monthly fees;
- (j) consideration should be given to adopting the "money following the user" concept, i.e. by providing direct subsidy to the elderly to allow them to choose the types of RCHEs which best suited their own needs;

Quality and monitoring of RCHEs

- (k) in a bid to upgrade the service quality of private RCHEs, the Administration should increase the number of EBPS places as the service quality standards developed and implemented in subvented RCHEs would apply to the entire private homes once they participated in EBPS. Some deputations, however, pointed out that it would be difficult for private RCHEs to upgrade the entire home to meet fully the EBPS requirements if only a small portion of places were bought from them;
- (l) as it would take considerable time to review and amend the Code of Practice for Residential Care Homes (Elderly Persons), consideration should be given to adopting the accreditation system for RCHEs developed by the Hong Kong Association of Gerontology across the board for all RCHEs so that elders and their families could have more information to facilitate their choice of RCHEs;
- (m) the Social Welfare Department (SWD) should step up monitoring of RCHEs through conducting more surprise visits to the private homes, following up closely on the complaints against RCHEs, publicizing information about the homes breaching the licensing

requirements, and increasing the penalties for repeated non-compliance with licensing requirements; and

Shortage of nursing staff and health workers in RCHEs

- (n) as a result of the shortage of nursing staff and health workers, the quality of some private RCHEs was affected adversely. To alleviate the problem, the Administration should increase the number of training programmes for enrolled nurses for the welfare sector and reopen the nursing schools.

Members' views and suggestions

3. Members were disappointed that the Elderly Commission (EC) was not represented at the meeting. Deputy Secretary for Labour and Welfare (Welfare) 2 (DS/LW(W)2) said that the Chairman of EC had advised that he would be happy to discuss with members issues of concern. Given that EC had been focusing on promotion of active ageing in the past two years and had only started to focus on the review of residential care services for the elderly in late 2007, EC would need some time to study the subject in view of the complexity of issues involved. The Chairman of EC considered it more appropriate to meet with members after EC had deliberated the issues concerned and formed an initial position on the matter.

4. Members raised similar concerns as the deputations. Members expressed grave concern about the lack of a long-term planning and the waitlisting situation of subsidized residential care services, as well as the inadequacy of the community care services in supporting elders with LTC needs to age in the community. Members agreed that issues relating to community care services would be followed up at future meetings, and highlighted the following suggestions in respect of residential care services –

- (a) the Administration should make reference to the mechanism for allocation of public housing units and adopt pledges for the allocation of different types of subsidized residential care places;
- (b) consideration should be given to categorizing RCHEs in accordance with their quality and fees, and adopting a means-tested mechanism for the allocation of subsidized residential care places so that elders could choose the types of RCHEs based on their needs and affordability;
- (c) measures should be taken to enhance the quality of services so as to encourage more elders on CWL to stay in private RCHEs, such as increasing the number of purchased places from private RCHEs;
- (d) the Administration should review the subsidy arrangements for residential care services, including –

- (i) the adequacy of monthly CSSA payments for elders to stay in quality private RCHEs;
 - (ii) the arrangement of deducting the CSSA payments if the elderly recipients received financial support from their family members; and
 - (iii) the feasibility of introducing the concept of "money following the user" to enable elderly to receive residential care services of their choice; and
- (e) measures should be taken to alleviate the shortage of nursing staff and health workers in RCHEs.

Administration's response

5. DS/LW(W)2 made the following responses –

- (a) notwithstanding the efforts made by the Administration in responding to the demand for subsidized residential care places in the last decade, such demand would continue to grow and the waitlisting was inevitable as a result of the ageing population and other contributing factors as set out in paragraph 5 of the Administration's paper. Hence, increasing continuously the supply of subsidized residential care places alone would not be sufficient to meet the wide range of growing needs of the elderly. Because of the same reasons, it would be difficult for the Administration to make a pledge on the waiting time for allocation of subsidized places. That said, the Administration was committed to promoting "ageing in the community" and the shared responsibility of individuals, their families and the society in meeting the LTC needs of the elders. A range of subsidized community care and support services was provided to elders with LTC needs so that they did not necessarily age in RCHEs. Apart from elders, support services for their carers were also provided;
- (b) in addition to increasing the supply of subsidized residential care places, the Administration had been upgrading the level of care of subsidized residential care places through converting the self-care hostel and home for the aged places into C&A places providing continuum of care up to nursing care level;
- (c) a series of measures had been put in place to further strengthen the support to singleton and hidden elders and carers, as detailed in paragraph 8 of the Administration's paper;

- (d) the Administration would continue to bid for new resources to increase the supply of subsidized residential care places through providing additional places in new contract homes and purchasing EBPS places from private RCHEs;
- (e) the Administration would endeavour to enhance the quality of private RCHEs. Purchasing places from private RCHEs helped enhance the quality of private RCHEs as EBPS places had to meet higher licensing requirements in terms of the bed spacing and manpower provisions. When SWD purchased a certain percentage of residential care places in a private RCHE, the RCHE had to apply the EBPS requirements to all the remaining non-EBPS places;
- (f) the concept of the "money following the user" would have far-reaching policy implications. It would be necessary for the Administration and EC to conduct an in-depth study to thoroughly look into the concerned issues before arriving at any recommendation; and
- (g) the proposal of co-payment of RCHE fees by the CSSA elderly recipients and their families would have implications on the entire CSSA Scheme, especially the meaning of "income" under the Scheme.

6. Assistant Director of Social Welfare (Elderly) (AD/SW(E)) supplemented that apart from making regular inspections to RCHEs to ensure compliance of the licensing requirements, SWD staff from the licensing office would also make surprise visits to each RCHE no less than seven times annually. Advisory or warning letters would be issued and prosecution actions would be taken as appropriate. SWD would handle each and every complaint seriously. AD/SW(E) added that to alleviate the shortage of nurses in the welfare sector, SWD, in collaboration with the Hospital Authority (HA), had launched three classes of training programmes for enrolled nurses for the welfare sector, and two more classes were in the pipeline. A total of 550 training places would be provided. Since the tuition fees were fully subsidised by SWD, graduates from these training courses would be required to work in the welfare sector for at least two consecutive years after completing the programme. To her knowledge, HA and the Food and Health Bureau were considering actively the proposal of reopening the nursing schools.

7. Responding to members' requests for additional information about elders on CWL, AD/SW(E) said that of the 6 294 elders on CWL waiting for the subsidized NH places, 10% were receiving subsidized home-based community care or day care services, 4% were staying in residential care places, and about 50% were on CSSA and staying in private RCHEs. AD/SW(E) further said that 10 elders on CWL had applied for subsidized residential care places before the introduction of the Standardised Care Need Assessment Mechanism (SCNAM) in November 2000

and had not yet undergone any care need assessment. Of these 10 applicants, five had requested their applications to be put on hold as their LTC needs could currently be met by home-based community care services, three were undergoing the pre-admission assessment to confirm their eligibility, one had just re-activated his/her application, and the remaining one was applying for placement to a specific home with a certain group of elderly.

*(Post-meeting note : Subsequent to the meeting, the Administration has provided statistics in response to other related enquiries raised by members at the meeting on 22 January 2008 as set out in **Annex II.**)*

8. DS/LW(W)2 assured members that the Administration would endeavor to secure additional funding in future to increase steadily the supply of residential care places.

Follow-up

9. Members agreed that the Subcommittee should further discuss the provision of residential care services at the next meeting, and the Secretary for Labour and Welfare should be invited to attend the meeting.

Admin 10. Members requested the Administration to provide the following information –

- (a) a written response to the issues of concern and suggestions made by members and deputations at the meeting;
- (b) the number of elders on CWL who had passed away before they were allocated subsidized RCHE places; and
- (c) the work plan of EC on studying the subject of residential care services.

11. There being no other business, the meeting ended at 12:55 pm.

Council Business Division 2
Legislative Council Secretariat
17 April 2008

**Proceedings of the fourth meeting of the
Subcommittee on Elderly Services
on Tuesday, 19 February 2008, at 9:30 am
in the Chamber of the Legislative Council Building**

Time marker	Speaker(s)	Subject(s)	Action required
000000 - 001232	Chairman	Opening remarks	
001233 - 001842	Chairman The Against Elderly Abuse of Hong Kong	Presentation of views by The Against Elderly Abuse of Hong Kong [LC Paper No. CB(2)1158/07-08(01)]	
001843 - 002507	The Hong Kong Council of Social Service	Presentation of views by The Hong Kong Council of Social Service [LC Paper No. CB(2)1116/07-08(01)]	
002508 - 003114	Hong Kong Association of Gerontology	Presentation of views by Hong Kong Association of Gerontology [LC Paper No. CB(2)1059/07-08(01)]	
003115 - 003645	Monitoring Alliance on Elderly Policies	Presentation of views by Monitoring Alliance on Elderly Policies [LC Paper No. CB(2)1038/07-08(02)]	
003646 - 004101	The Salvation Army Carer Association	Presentation of views by The Salvation Army Carer Association [LC Paper No. CB(2)1104/07-08(01)]	
004102 - 004651	The Hong Kong Geriatrics Society	Presentation of views by The Hong Kong Geriatrics Society [LC Paper No. CB(2)1059/07-08(02)]	
004652 - 005216	Home of the Elderly Consultancy Ltd	Presentation of views by Home of the Elderly Consultancy Ltd [LC Paper No. CB(2)1104/07-08(02)]	
005217 - 005716	中小企國際聯盟 安老工作委員會	Presentation of views by 中小企國際聯盟安老工作委員會 [LC Paper No. CB(2)1104/07-08(03)]	
005717 - 010302	The Elderly Services Association of Hong Kong	Presentation of views by The Elderly Services Association of Hong Kong [LC Paper No. CB(2)1104/07-08(04)]	
010303 - 013522	Chairman Administration	The Administration's response to the deputations' views, highlighting that - (a) the work progress of the Elderly Commission (EC) on residential care services; (b) the Government's elderly policy was to promote "ageing in the community". To this end, elders who had long-term care (LTC) needs were provided with subsidized home-based community care services and day care places. Apart from elders, support to their carers was also provided. Subsidized residential care services were meant for those who had LTC needs but could not be adequately taken care of at home; (c) factors attributed to the difficulties in reducing the waitlisting situation for subsidized residential care services; (d) policy on purchasing Enhanced Bought Place	

Time marker	Speaker(s)	Subject(s)	Action required
		<p>Scheme (EBPS) places;</p> <p>(e) measures taken to address the shortage of residential care home for the elderly (RCHE) premises, such as opening up purpose-built RCHE premises for competitive bidding by the private sector since 2001, expressly disallowing prohibition of RCHE in the Deed of Mutual Covenant for new residential developments;</p> <p>(f) information regarding elders who were on the waiting list before the introduction of the Standardised Care Need Assessment Mechanism (SCNAM) in November 2000;</p> <p>(g) with respect to the enforcement actions against RCHEs, in 2007, some 360 warning letters had been issued to the RCHEs which had breached the licensing requirements and 181 referrals had been made to the Department of Health for on-the-spot training to staff of the RCHEs identified to have problems in care skills and know-how;</p> <p>(h) the Food and Health Bureau and the Hospital Authority were actively considering the proposal of reopening the nursing schools to alleviate the shortage of nurses in the welfare sector;</p> <p>(i) the Administration considered it immature to open up the home-based community care services for bidding by the private sector at this stage; and</p> <p>(j) in view of the far-reaching implications of the concept of "money following the user" and co-payment of RCHE fees by the CSSA elderly recipients and their family members, EC would conduct an in-depth study to thoroughly look into the concerned issues before arriving at any recommendation</p>	
013523 - 014451	Chairman Dr Fernando CHEUNG Administration	<p>Concerns raised by Dr Fernando CHEUNG about the quality of private RCHEs. Dr CHEUNG's views that the Administration should expeditiously come up with a long-term plan on the provision of quality residential care places for the elderly and study the characteristics of the elders currently on CWL</p> <p>The Administration's advice that -</p> <p>(a) while promoting ageing in the community with the support of a range of subsidized community care services, it placed great importance to the provision of subsidized residential care services to meet the increasing demand; and</p> <p>(b) in consultation with EC, it would consider the long-term planning of elderly services. To better assess the LTC needs of elders in the next two</p>	

Time marker	Speaker(s)	Subject(s)	Action required
		<p>decades, it had commissioned the Census and Statistics Department to gather updated information in this respect</p> <p>Dr Fernando CHEUNG's request for information on the number of elders on the waiting list who had passed away before they were allocated with subsidized residential care places and an account of EC's work plan</p>	
014452 - 015627	Chairman Mr LEE Cheuk-yan Administration	<p>Views of Mr LEE Cheuk-yan that the Administration should increase the supply of subsidized residential care places, review the level of CSSA payments for elders staying in private RCHEs and draw up criteria for assessing whether elders with LTC needs should age in the community</p> <p>The Administration's response that additional resources had been secured in the last decade to increase the provision of residential care places and home-based community care services. Since November 2003, access to subsidized residential care places was subject to care need assessments under SCNAM. The introduction of means-test for subsidized residential care places would have far-reaching implications on the existing policy, which would need in-depth and thorough discussion. EC would study the long-term planning of elderly services in the months ahead</p>	
015628 - 020554	Chairman Miss CHAN Yuen-han Administration	Views of Miss CHAN Yuen-han that the Administration should make greater efforts to increase the supply of residential care places for elders with LTC needs but could not be taken care of in the community, and study the feasibility of the "money following the user" concept	
020555 - 021558	Mr Albert HO Administration	<p>Concerns raised by Mr Albert HO about the quality of life and the shortage of staff in private RCHEs, and the lack of targets for the provision of subsidized residential care places</p> <p>The Administration's responses that –</p> <ul style="list-style-type: none"> (a) training programmes for enrolled nurses for the welfare sector had been and would continue to be launched, and training would be provided for health workers and care workers; (b) subvented RCHEs and private RCHEs participating in EBPS were required to meet the staffing and spacing requirements which were higher than licensing requirements; and (c) as there were many factors affecting the number of elders on CWL, the Administration was unable to give a pledge on the waiting time for allocation of subsidized residential care places. It would monitor the waitlisting situation closely 	
021559 - 022336	Chairman Mr LEUNG Kwok-hung	Views of Mr LEUNG Kwok-hung that the Administration should commission consultancy studies on the standard of	

Time marker	Speaker(s)	Subject(s)	Action required
	Administration	residential care services and the adequacy of the CSSA payments to meet the basic needs of the elderly recipients	
022337 - 023246	Mr TAM Yiu-chung Administration	<p>Concerns raised by Mr TAM Yiu-chung that the supply of residential care places and the quality of private RCHEs fell short of public expectation, although much improvements had been made in the past years</p> <p>The Administration's advice that elders with LTC needs did not necessarily age in RCHEs, they could age in the community with a range of subsidized community care and support services. EBPS had proven to be an effective incentive for private RCHEs to enhance service standards and quality as RCHE homes were required to meet staffing and spacing requirements which were higher than licensing standards</p>	
023247 - 024122	Chairman Administration	<p>Suggestions of the Chairman that the Administration should -</p> <p>(a) quantify the demand for residential care places and draw up a pledge for the allocation of subsidized places to elders on CWL through better planning of the construction of RCHE premises; and</p> <p>(b) introduce means testing for subsidized residential care services and allow the elderly CSSA recipients and/or their families to pay part to the monthly RCHE fees to enable the elders to have more choices for quality private RCHEs</p>	
024123 - 024202	The Against Elderly Abuse of Hong Kong	Concerns about the operation of the complaint mechanism against RCHEs	
024203 - 024304	The Hong Kong Council of Social Service	Suggestions of shortening the waiting time for subsidized NH places and providing financial assistance to frail elders to facilitate their choice of quality residential care services	
024305 - 024508	Hong Kong Association of Gerontology	Called on the Administration not to shirk its responsibility in formulating a long-term planning of subsidized residential care services and enhancing the quality of private homes	
024509 - 024710	Monitoring Alliance on Elderly Policies	Suggestion of extending operating hours of day care centres/units for the elderly and making public the RCHEs which were issued with warning letters due to non-compliance with the licensing requirements	
024711 - 024824	The Salvation Army Carer Association	Provision of carers' subsidy	
024825 - 025035	Home of the Elderly Consultancy Ltd	Feasibility of adopting the "money following the user" concept to enable elders to receive residential care services of their choice and provide more financial incentives for private RCHEs to enhance their service quality standards	
025036 - 025252	中小企國際聯盟 安老工作委員會	Difficulties faced by private RCHEs to meet the requirement of applying EBPS standards to all non-EBPS	

Time marker	Speaker(s)	Subject(s)	Action required
		places in a private RCHE if only a small percentage of number of private places was bought	
025253 - 025448	The Elderly Services Association of Hong Kong	Need to study the health conditions and characteristics of elders on CWL to better plan for the long-term residential care services in meeting the challenges of an ageing population	
025449 - 025742	Chairman Mr LEE Cheuk-yan	Mr LEE Cheuk-yan's request for a concrete timetable for formulating a long-term policy on residential care services for the elderly and a response to the proposal of putting in place a means-test mechanism for the allocation of subsidized residential care places	
025743 - 031011	Dr Fernando CHEUNG Miss CHAN Yuen-han Chairman Administration	<p>Suggestion of Dr Fernando CHEUNG to invite the Secretary for Labour and Welfare (SLW), members of EC and deputations to attend the next Subcommittee meeting</p> <p>Suggestion of Miss CHAN Yuen-han to invite the Chief Secretary for Administration to explain the Government's policy on elderly services</p> <p>The Administration's responses -</p> <ul style="list-style-type: none"> (a) the Chairman of EC would be happy to attend future meetings of the Subcommittee on the long-term planning of residential care services after EC had thoroughly deliberated the issues concerned; (b) training programmes for enrolled nurses had been and would continue to be launched to alleviate the shortage of nurses in the welfare sector; (c) it was unable to give a pledge on the waiting time for allocation of subsidized residential care places to elders on CWL for reasons explained earlier; (d) policy on purchasing EBPS places from private RCHEs; and (e) SWD had publicized in its website information about the 12 RCHEs which were successfully prosecuted under the Residential Care Homes (Elderly Persons) Ordinance after 15 December 2005 	
031012 - 032228	Chairman Dr Fernando CHEUNG Miss CHAN Yuen-han Mr Albert HO Mr LEUNG Kwok-hung	<p>Invitation of SLW to attend the next meeting of the Subcommittee</p> <p>Date of the next meeting and item for discussion</p>	

Annex II

The statistics provided by the Administration in response to other related enquiries about elders on the Central Waiting List for Subsidized Long Term Care Services (CWL) as raised by members at the meeting on 22 January 2008 are as follows –

- (a) Number of elders on CWL who had not undergone the pre-application care need assessment under the Standardised Care Need Assessment Mechanism

As at end February 2008, there were 520 elders on CWL who had not undergone the care need assessment under the Standardised Care Need Assessment Mechanism (SCNAM). About 90% had specific elderly home and/or location choices. The remaining 10% were about to be allocated with placements and would undergo the assessment soon.

- (b) Number of elders who were on CWL before the introduction of SCNAM and still had not undergone the care need assessment

As at end February 2008, there were ten elders on CWL who applied for subsidized residential care services before the introduction of SCNAM in November 2000 and had not undergone the care need assessment.

- (c) Number of elders who had applied for subsidized residential care places before the introduction of SCNAM and were subsequently assessed and confirmed to be eligible for subsidized residential care places, as well as the number of elders who were found not eligible

As at end February 2008, there were 10 661 elders who applied for subsidized residential care services before the introduction of SCNAM and had subsequently undergone the care need assessment. Among them, 10 337 (97.3%) were assessed to be eligible for subsidized residential care services, 17 (0.2%) were assessed to be eligible for subsidized community care services, 267 (2.5%) were assessed to be not eligible.