

立法會
Legislative Council

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Tel : 2869 9205
Date : 20 February 2009
From : Clerk to the Legislative Council
To : All Members of the Legislative Council

Council meeting of 4 March 2009

**Motion on
“Comprehensively improving the effectiveness of
Integrated Family Service Centres”**

Hon WONG Sing-chi has given notice to move the attached motion on “Comprehensively improving the effectiveness of Integrated Family Service Centres” at the Council meeting of 4 March 2009. The President has directed that “it be printed in the terms in which it was handed in” on the Agenda of the Council.

(Mrs Justina LAM)
for Clerk to the Legislative Council

Encl.

(Translation)

Motion on
“Comprehensively improving the effectiveness of
Integrated Family Service Centres”
to be moved by Hon WONG Sing-chi
at the Legislative Council meeting
of Wednesday, 4 March 2009

Wording of the Motion

That, as the financial tsunami has brought about a severe economic winter and rapidly deteriorating atmosphere in the community, the situation of the multi-stressed and potentially high-risk families is even more acute; the Integrated Family Service Centres (“IFSCs”) are the key players of the front-line social service teams which respond to family crises and prevent family tragedies, whether they can smoothly operate in responding promptly and properly to such social crises is indeed critical to alleviating people’s hardship and fostering an overall harmonious atmosphere in the community; recently there have been ample evidence and voices indicating that if IFSCs are to achieve their functions under the current service mode, the Government has to adjust their service concept and operation mode, in addition to allocating additional resources to IFSCs; in this connection, this Council urges the Government to adopt the following measures:

- (a) setting up a central mechanism to regularly and comprehensively assess and co-ordinate the support and services provided by various departments;
- (b) assessing and studying afresh the mission and objectives of IFSCs, and ensuring that the information and data collected through the relevant study must be made public subject to consideration of privacy protection;
- (c) reviewing afresh the staff establishment of IFSCs to ensure that there is sufficient manpower to adequately meet the needs of potentially high-risk families, and providing preventive and support services;
- (d) clearly defining the respective roles of the Social Welfare Department (“SWD”) and non-governmental organizations (“NGOs”) and their division of responsibilities in respect of IFSCs;
- (e) examining in depth the difficulties faced by staff of SWD and NGOs working in IFSCs (such as being required to handle non-professional clerical work, and being authorized to vet and approve requests for social resources, etc), and formulating measures for improvement;

- (f) comprehensively reviewing the performance pledge of IFSCs, and setting a service standard that can sensitively and accurately reflect the needs of potentially high-risk families; and
- (g) formulating a comprehensive policy on family service, particularly focusing on the needs of multi-stressed and potentially high-risk families, and exploring how to support and facilitate the healthy development of families in Hong Kong.