

**Replies to supplementary questions raised by Finance Committee Members  
in examining the Estimates of Expenditure 2009-10**

**Controlling Officer : The Ombudsman  
Session No. : 4**

<b>Reply Serial No.*</b>	<b>Question Serial No.</b>	<b>Name of Member#</b>	<b>Head</b>	<b>Programme</b>
<a href="#">S-OMB01</a>	S019	Hon. LAU Wai-hing, Emily	114	Complaints Administration
<a href="#">S-OMB02</a>	S020	Hon. LAU Wai-hing, Emily	114	Complaints Administration

**CONTROLLING OFFICER'S REPLY TO  
SUPPLEMENTARY QUESTION**

**S-OMB01**

Head: 114 – Office of The Subhead (No. & 000 Operational  
Ombudsman title): expenses

Question Serial No.

S019

Programme: Complaints Administration

Controlling The Ombudsman

Officer:

Director of Bureau:--

Question:

In the past three years, has the Office of The Ombudsman conducted or commissioned any study on extending of The Ombudsman's jurisdiction? If so, what was the expenditure incurred? Does the Office of The Ombudsman has any plan to conduct such a study in 2009-10, and if so, what is the estimated cost?

Asked by: Hon. LAU Wai-hing, Emily

Reply:

We conducted a review on The Ombudsman's jurisdiction in the light of our operational experience and canvassing developments in ombudsmanship in other jurisdictions. The review comprised two parts. Part One examined the criteria for including public bodies in The Ombudsman's purview and revisited the legislative intent for some of the restrictions on The Ombudsman's powers. Part Two surveyed trends for development in ombudsmanship worldwide, including the protection of human rights, and the implications these could have if incorporated into the ombudsman system in Hong Kong.

The review was conducted in-house. No outside consultancy was involved. There was, therefore, no additional expenses incurred other than the Office's normal operating costs.

Both parts of the review have been submitted to the Administration in November 2006 and November 2007 respectively. No further study is envisaged for 2009-10.

Signature \_\_\_\_\_

Name in block  
letters \_\_\_\_\_ ALICE TAI

Post Title \_\_\_\_\_ The Ombudsman

Date \_\_\_\_\_ 26.3.2009

**CONTROLLING OFFICER'S REPLY TO  
SUPPLEMENTARY QUESTION**

**S-OMB02**

Head: 114 – Office of The Subhead (No. & 000 Operational  
Ombudsman title): expenses

Question Serial No.

S020

Programme: Complaints administration

Controlling The Ombudsman

Officer:

Director of Bureau:--

Question:

In the past three years, has the Office of The Ombudsman conducted or commissioned any study on matters concerning human rights? If so, what was the expenditure incurred? Does the Office of the Ombudsman has any plan to conduct such a study in 2009-10, and if so, what is the estimated cost?

Asked by: Hon. LAU Wai-hing, Emily

Reply:

The reply to this Question is the same and has been provided in respect of Question S019.

Signature \_\_\_\_\_

Name in block  
letters \_\_\_\_\_ ALICE TAI \_\_\_\_\_

Post Title \_\_\_\_\_ The Ombudsman \_\_\_\_\_

Date \_\_\_\_\_ 26.3.2009 \_\_\_\_\_