

Dear Sirs

We refer to the request: *Mr WONG requested OPC to provide information on the details of the types of concessionary tickets currently offered and the subsequent changes on the prices of these tickets after increasing the ticket prices.*

We hereby outline the different concessions offered by Ocean Park. We have permanent offers, as well as one-off consumer promotions. Below are permanent concessions being offered to eligible guests, and these offers will remain unchanged:

- FREE entry to all Hong Kong people (holders of Hong Kong Identity Card) on the day of their birthdays
- FREE entry to holders of the Hong Kong Identity Card or Senior Citizen Card, and who are 65 years old or over
- FREE entry to holders of the Registration Card For People With Disabilities, with HALF PRICE entry to one accompanying helper
- FREE entry for children under three years old
- \$20 Social Care Ticket (per person) for group visits by member organisations of the Social Welfare Department
- \$20 Social Care Ticket for individuals, and members of their immediate families, receiving assistance from the Comprehensive Social Security Assistance (CSSA) scheme run by the Social Welfare Department

In addition, Ocean Park has an Ocean Park Academy (OPA) that spearheads all educational initiatives on behalf of the Park. Other than running programmes for Park guests, OPA also develops and holds school programmes for mainstream schools. Schools taking part in OPA-run courses can apply for course fee waiver under our Student Subsidy Scheme for eligible students. Eligibility is based on students who can produce proof that he/she is receiving assistance from any of the schemes below

- Student Financial Assistance Agency (SFAA);
- Comprehensive Social Security Assistance (CSSA);
- Kindergarten and Child Care Centre Fee Remission Scheme; or
- School Textbook Assistance Scheme

As for consumer promotions, we launch many of these limited-time, one-off

campaigns as and when appropriate throughout the year, sometimes depending on market conditions, and at other times, as a means to celebrate milestone events with our guests. We will make public announcements whenever we launch these promotions.

As Hong Kong People's Park, Ocean Park endeavours to share its offerings with as many Hong Kong people as possible, connecting people with nature. We have been running most of the above permanent concessions for years. New ones, such as the \$20 Social Care Ticket for individuals receiving CSSA launched in July this year, as well as one-off consumer promotions, may be launched when the appropriate opportunities present themselves. Please call me at 3923 2601 if we can be of further assistance.

Yours sincerely,

Christine Lau
Public Affairs Manager