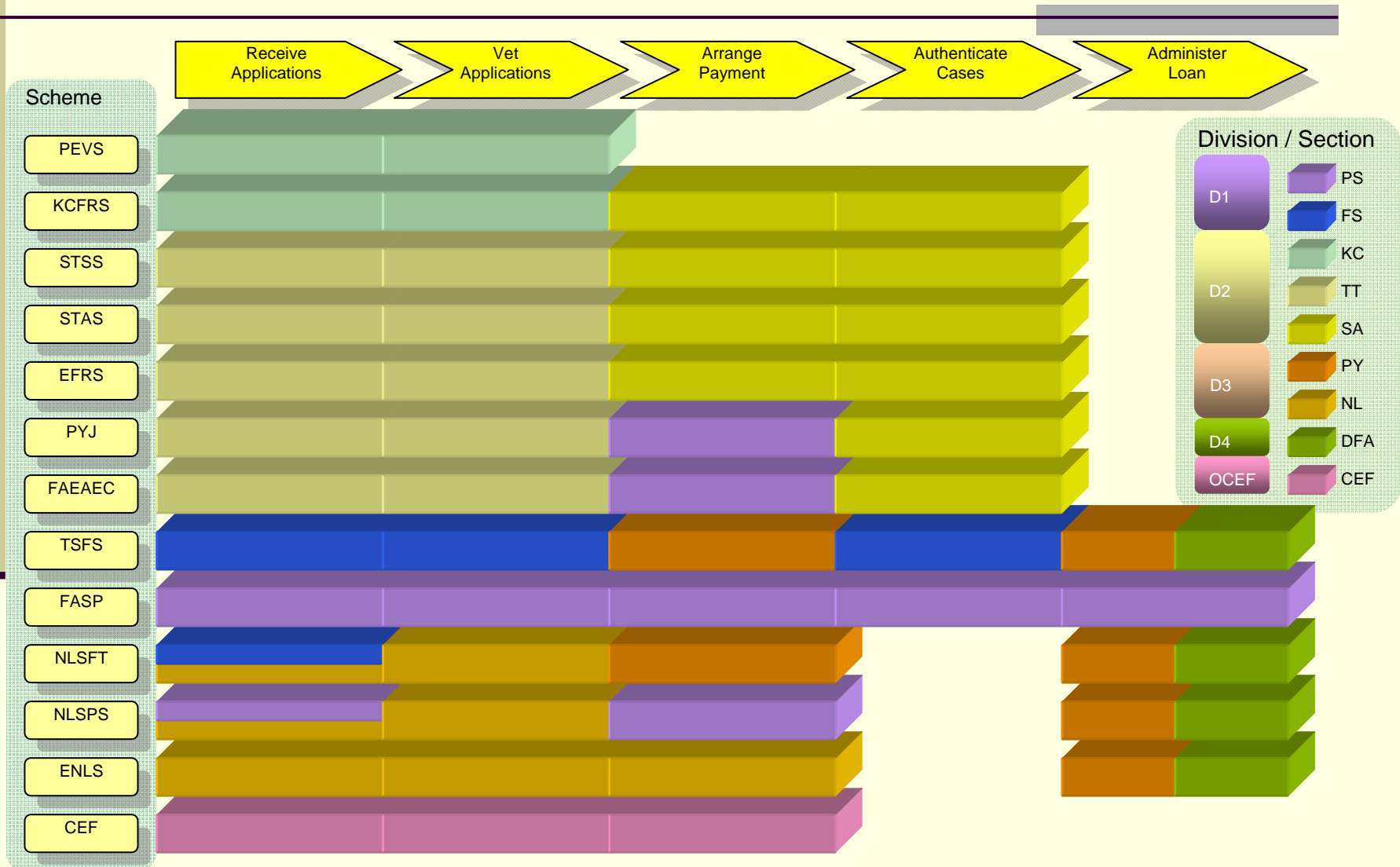


Implementation of the Integrated Student Financial Assistance System (ISFAST)

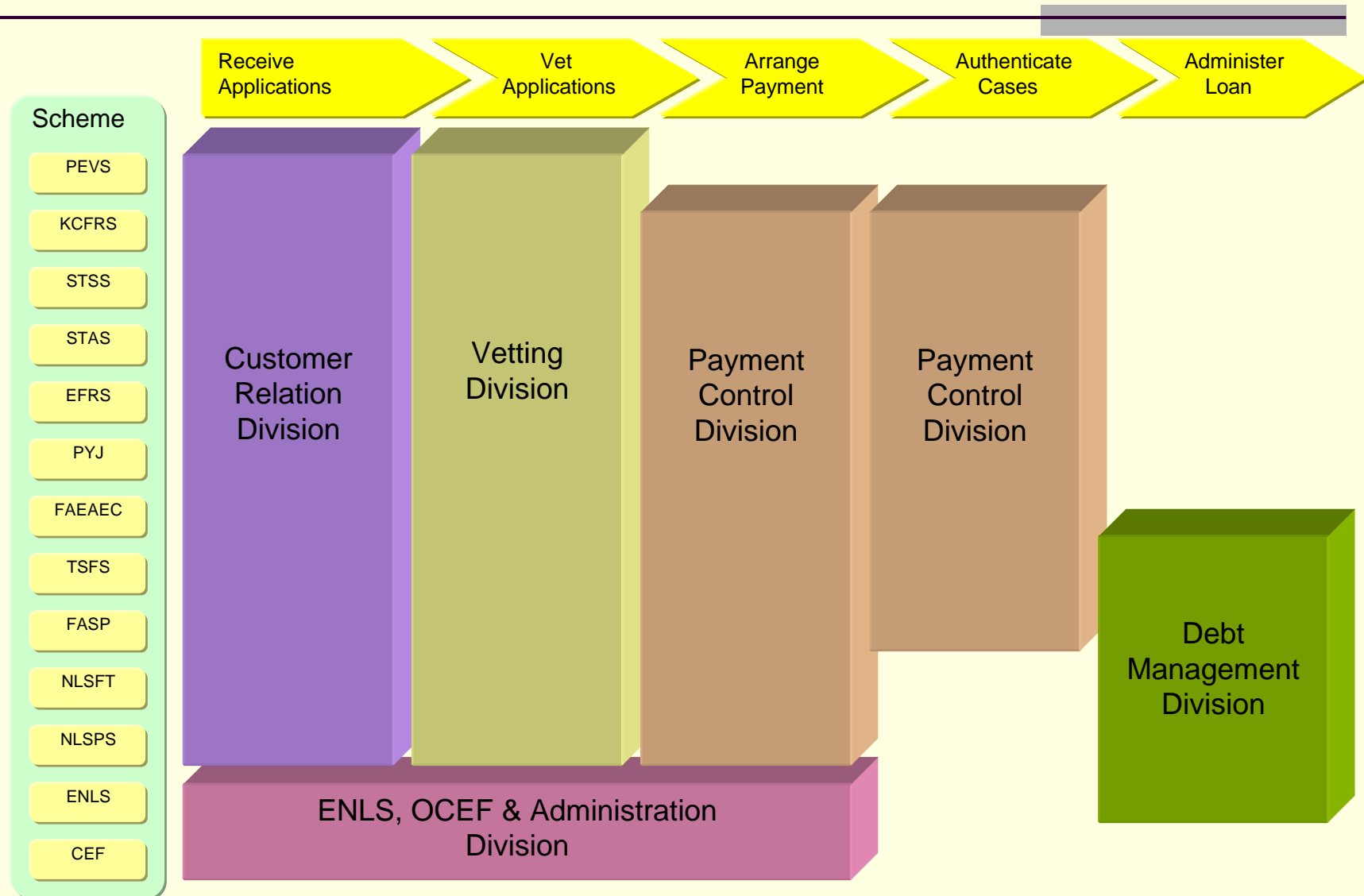
to support the re-engineered business processes and organisation re-structuring of SFAA with a view to enhancing the efficiency and effectiveness of the Agency in daily operations

Problems

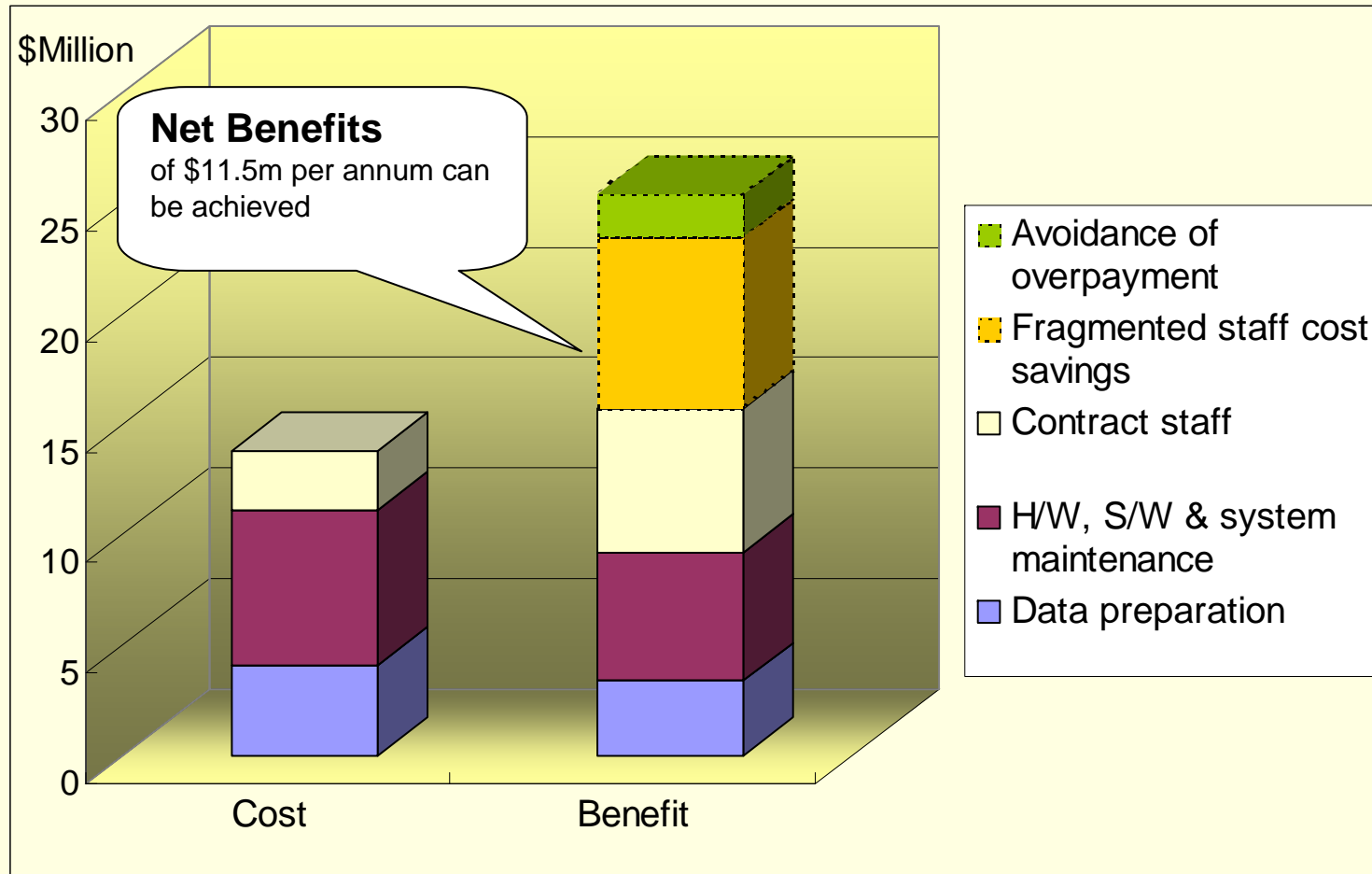
Scheme-based Operation



Improvement Function-based Organisation



Recurrent Cost Vs. Recurrent Benefits



Full Cost Recovery

