

Panel on Economic Development
Follow-up to the meeting on 25 January 2010

Supplementary Information on Hong Kong Disneyland

This note sets out the supplementary information requested by Members at the meeting of the Panel on Economic Development on 25 January 2010.

Complimentary Tickets for Community Programmes

2. To reinforce its linkage with local community, Hong Kong Disneyland (HKD) actively engages in community activities. As part of HKD's community relations strategy, it gives out complimentary tickets for charity and community purpose. The number of complimentary tickets given out each year accounts for about 1-2% of total tickets. These tickets are generally for use during low seasons. The list of registered charities / non-Government organisations (NGOs) that had received complimentary tickets in Fiscal Year 2008-09 (FY09) is at Annex A.

Outreach to the Elderly

3. Members suggested that HKD should consider sponsoring the elderly to visit the park. In the past two years, HKD has organised a number of community relations programmes for the elderly. Examples include —

- visiting elderly hostels at public housing estates during Christmas;
- visiting elderly home at Tsuen Wan Bo Shek Mansion to celebrate the Dragon Boat Festival;
- inviting a group of 50 elderly citizens to visit HKD through the Haven of Hope in the Disney Happy Family Squad Programme, which was jointly created with the Boys and Girls Club Association of Hong Kong to encourage family volunteers; and
- inviting a group of 30 elderly citizens to the premiere of the Disney/Pixar movie "UP".

The list of registered charities / NGOs serving elderly that had visited HKD in FY09 is at Annex B. HKD will continue to organise community programmes for the elderly.

Staffing Situation

4. HKD is committed to retaining employment for its cast members. During FY09 and FY08, the average full-time staff was about 4 400 and 4 500 respectively, and the average part-time staff was about 1 000 and 1 400 respectively. Part-time staff members were engaged to cope with the increased demand at Halloween, Christmas, Chinese New Year, summer holidays as well as other special occasions.

5. HKD seeks to ensure a safe working environment for its staff members. The number of work injuries decreased from 469 cases in 2008 to 366 cases in 2009, representing a 22% decrease.

6. HKD received 34 awards on work safety, including the Gold Group Performance Awards under the Catering Industry Safety Award Scheme and the Silver Safety Promotion Award from the 8th Hong Kong Occupational Safety and Health Award 2009, both of which are jointly organised by the Labour Department and Occupational Safety and Health Council.

Tourism Commission
Commerce and Economic Development Bureau
February 2010

List of registered charities / NGOs that had received complimentary tickets in Fiscal Year 2008-09 (FY09)

1. Against Child Abuse
2. Apple Daily Charitable Foundation
3. Baptist Oi Kwan Social Service
4. Benji's Center
5. The Boy's and Girls' Clubs Association of Hong Kong
6. Breakthrough
7. Buddhist Ching Hang Neighbourhood Elderly Center
8. Caritas
9. CEO Foundation
10. Changing Young Lives Foundation
11. Chi Heng Foundation
12. Children's Heart Foundation
13. Children's Institute of Hong Kong Limited
14. Chinese Rhenish Church Hong Kong Synod
15. Chinese YMCA
16. Christian Action
17. Christian Family Service Center
18. Community Business Limited
19. Elderly Rights League
20. EQ Ambassador
21. Evangelical Lutheran Church Social Service
22. Fu Hong Society
23. Green Power
24. Hans Andersen Club
25. Harmony House Limited
26. Haven of Hope Christian Service
27. Heep Hong Society
28. Helping Hand
29. Hong Kong Alzheimer's Disease Association
30. Hong Kong Association of the Deaf
31. Hong Kong Committee for UNICEF
32. Hong Kong Council of the Church of Christ in China
33. Hong Kong Federation of Women's Center
34. Hong Kong Federation of Youth Groups
35. Hong Kong Housing Society
36. Hong Kong Juvenile Diabetes Association
37. Hong Kong Lutheran Social Service
38. Hong Kong PHAB Association
39. Hong Kong Professional Teachers' Union

40. Hong Kong Special Olympics
41. Hong Kong Stroke Association
42. Hong Kong Tin Shui Wai Women Association
43. Hong Kong Unison
44. Hong Kong Wheelchair Aid Service Limited
45. Hong Kong Paralympic Committee & Sports Association for the Physically Disabled
46. H.K.S.K.H. Lady Macle hose Centre
47. Hong Chi Association
48. Hong Kong Blind Sports Association
49. Hong Kong Cell Church Network
50. Hong Kong Children and Youth Service
51. Hong Kong Committee on Children's Rights
52. Hong Kong Family Welfare Society
53. Hong Kong Huiling Limited
54. Hong Kong Mutual Encouragement Association
55. Hong Kong Outlying Islands Women's Association
56. Hong Kong Rehabilitation Power
57. Hong Kong Sheng Kung Hui Welfare Council
58. Hong Kong Young Women Christian Association
59. Hong Yung Services
60. International Social Service
61. Life Workshop
62. Mental Health Association of Hong Kong
63. Missions To New Arrivals
64. Mother's Choice
65. New Life Psychiatric Rehabilitation Association
66. New Life Temple
67. New Voice Club of Hong Kong
68. New Territories Association of Societies (Community Services) Foundation
69. New Territories Yuen Long District Residents Fraternity Association Limited
70. Oriental Daily News Charitable Fund
71. OTIC Foundation
72. Playright Children's Play Association
73. Po Leung Kuk
74. Hospital Authority
75. Rainbow Foundation
76. Redford Charitable Foundation
77. Ronald McDonald House Charities Hong Kong Limited
78. Room to Read (Hong Kong) Limited
79. SAHK
80. Salvation Army

81. Hong Kong Christian Council
82. Stand Tall
83. Post Crisis Counseling Network Limited
84. Sheng Kung Hui St. Christopher's Home Limited
85. Society for AIDS Care
86. Society For the Protection of Children
87. Society of Rehabilitation and Crime Prevention
88. Society for Community Organization
89. St. James' Settlement
90. Stewards Limited Social Service Branch
91. The Church of Christ in China Mongkok Church
92. The Church of Christ in China The Covenant Church Limited
93. The Neighbourhood Advice-Action Council
94. The United Jewish Congregation of HK
95. Treats
96. Tuen Mun District Women's Association Limited
97. Tuen Mun Yuk Chi Resource Center Limited
98. TWGHs Jockey Club Lei Tung Integrated Services Centre
99. Yan Oi Tong Limited
100. Yan Chai Hospital Board
101. Yuen Long Church Chow Sung Chu Oi Youth Centre
102. Yuen Long District Women's Association Limited
103. Yuen Long Town Hall Management Committee Limited
104. Yuen Yuen Institute

**List of registered charities / NGOs serving elderly that had visited
HKD in FY09**

1. Buddhist Ching Hang Neighbourhood Elderly Center
2. Christian Family Service Center
3. Elderly Rights League
4. Haven of Hope Christian Service
5. Helping Hand
6. Hong Kong Family Welfare Society
7. Hong Kong Housing Society
8. Hong Kong Lutheran Social Service
9. Hong Kong Mutual Encouragement Association
10. Hong Kong Young Women Christian Association
11. New Territories Association of Societies (Community Services)
Foundation
12. Society for Community Organization
13. St. James' Settlement
14. Chinese Rhenish Church Hong Kong Synod
15. The Church of Christ in China Mongkok Church
16. Yuen Yuen Institute
17. Yan Chai Hospital Board
18. Yuen Long Town Hall Management Committee Limited