

Hong Kong Housing Authority

---

## Marking Scheme for Estate Management Enforcement in Public Housing Estates (Marking Scheme)

Legislative Council  
Panel on Housing  
7 January 2010

1

Hong Kong Housing Authority

## Agenda

- Background
- Overall Effectiveness
- Scope of Review
  - throwing / falling objects from height
  - water dripping from air-conditioner
  - dog-keeping
- Way Forward




2

Hong Kong Housing Authority

## Background

- Introduced on 1 August 2003
- Misdeeds cover acts jeopardising environmental hygiene, reckless conduct and breaches of tenancy agreement
- Misdeeds cover 28 items
- Termination of tenancy upon accumulation of 16 points within 2 years




3

Hong Kong Housing Authority

## Overall Effectiveness

- Result of Public Housing Recurrent Survey 2009
  - aware of the Marking Scheme 97% of tenants
  - consider the level of penalty reasonable 65% of interviewees
  - satisfied with the overall cleanliness and hygienic conditions 70% of interviewees
- 12 000 point allotment cases
  - 10 points or above : 550 households
  - 16 points or above : 24 households



4

Hong Kong Housing Authority

## Scope of Review – Throwing/Falling Objects from Height

- Marking Scheme
  - 7 or 15 points to be allotted depending on seriousness of the misdeeds
  - Immediate termination of tenancy for serious cases





5

Hong Kong Housing Authority

## Scope of Review – Throwing/Falling Objects from Height (Cont'd)

- Proactive measures
  - deploy additional resources
    - 10 additional sets of Mobile Digital Closed-Circuit Television System
    - 5 additional Special Operation Teams
  - strengthen patrol and enforcement actions
  - set up a Task Force at Headquarters level

6

Hong Kong Housing Authority

## Scope of Review – Throwing/Falling Objects from Height (Cont'd)

- intensified publicity
  - ❑ seminar cum kick-off ceremony
  - ❑ organise promotional functions
  - ❑ Estate Management Advisory Committee, Housing Channel, radio, posters, promotional leaflets, estate newsletters, complaint hotline



7

Hong Kong Housing Authority

## Scope of Review – Water Dripping from Air-conditioner (A/C)

- Included in Marking Scheme since 1 January 2009
- Advise tenants to connect the rubber tubes of their A/C to drain pipes of external wall
- Offer assistance to elderly households when required
- 95 written warnings and 13 points allotted cases so far



8

Hong Kong Housing Authority

## Scope of Review – Dog-keeping

- 5 points allotted without warning. Removal of dogs within 14 days is required.
- Dogs registered under the Temporary Permission Rule has dropped from 13 300 to 9 500
- Proactive measures
  - intensified action including publicity activities and deployment of additional manpower to use microchip scanners to detect unauthorised dogs



9

Hong Kong Housing Authority

## Way Forward

- Monitor unauthorised acts proactively
- Strengthen enforcement measures
- Continue publicity and education



- End -

10