

**Legislative Council Panel on Transport
Subcommittee on Matters Relating to Railways**

Railway Service Performance (2005 to 2009)

Introduction

This paper aims to provide information on railway service performance for the period between 2005 and 2009.

Railway Service Performance

2. The MTR Corporation (MTR) places great emphasis on providing a safe and reliable railway service for its passengers. In benchmarking studies of major railways around the world by the CoMET group, the MTR's performance is consistently amongst the best in safety, reliability and passenger journeys on time (see Annex 1).

3. Since the rail merger on 2 December 2007, the MTR's train service performance has remained high, with 99.9% of passengers reaching their destinations within five minutes of their scheduled arrival times.

4. The railway system is made up of many different operating systems and hundreds of thousands of components which must work seamlessly together. With more than 7,000 train journeys being operated each day, a reliability rate of over 99% still means service delays can be expected.

5. The MTR takes each and every incident causing delay seriously. All incidents are investigated to enhance improvements in passenger service and reliability.

6. A list of railway incidents with delays of 8 minutes or more for the years between 2005 and 2009 is enclosed (see Annex 2). Railway incidents before the Rail Merger (2 December 2007) are presented separately as pre-merger MTR and pre-merger KCR cases for Members' easy reference.

7. Over the five years reviewed, it can be noted that the overall railway performance has improved:

- The total number of delays of 8 minutes or more has reduced from 329 in 2005 to 246 in 2009, representing a drop of 25.2%.
- The total number of delays attributed to railway equipment and

human factor has reduced from 258 in 2005 to 149 in 2009, representing a drop of 42.2%.

- The total number of delays involving Passenger Action and External Event has increased from 71 in 2005 to 97 in 2009, representing an increase of 36.6%.

8. A chart showing the number of delays caused by different factors for the five years reviewed is set out in the following table:

	2005		2006		2007			2008	2009
	Pre-merger MTR	Pre-merger KCR	Pre-merger MTR	Pre-merger KCR	Pre-merger MTR	Pre-merger KCR	MTR (After Merger)	MTR	MTR
Infrastructure maintenance, Rolling Stock and Human Factor	124	132	85	92	60	97	7	160	150
Passenger Action and External Event	22	51	15	70	25	43	2	80	96
Subtotal	146	183	100	162	85	140	9	240	246
Total	329		262		234			240	246

Way forward

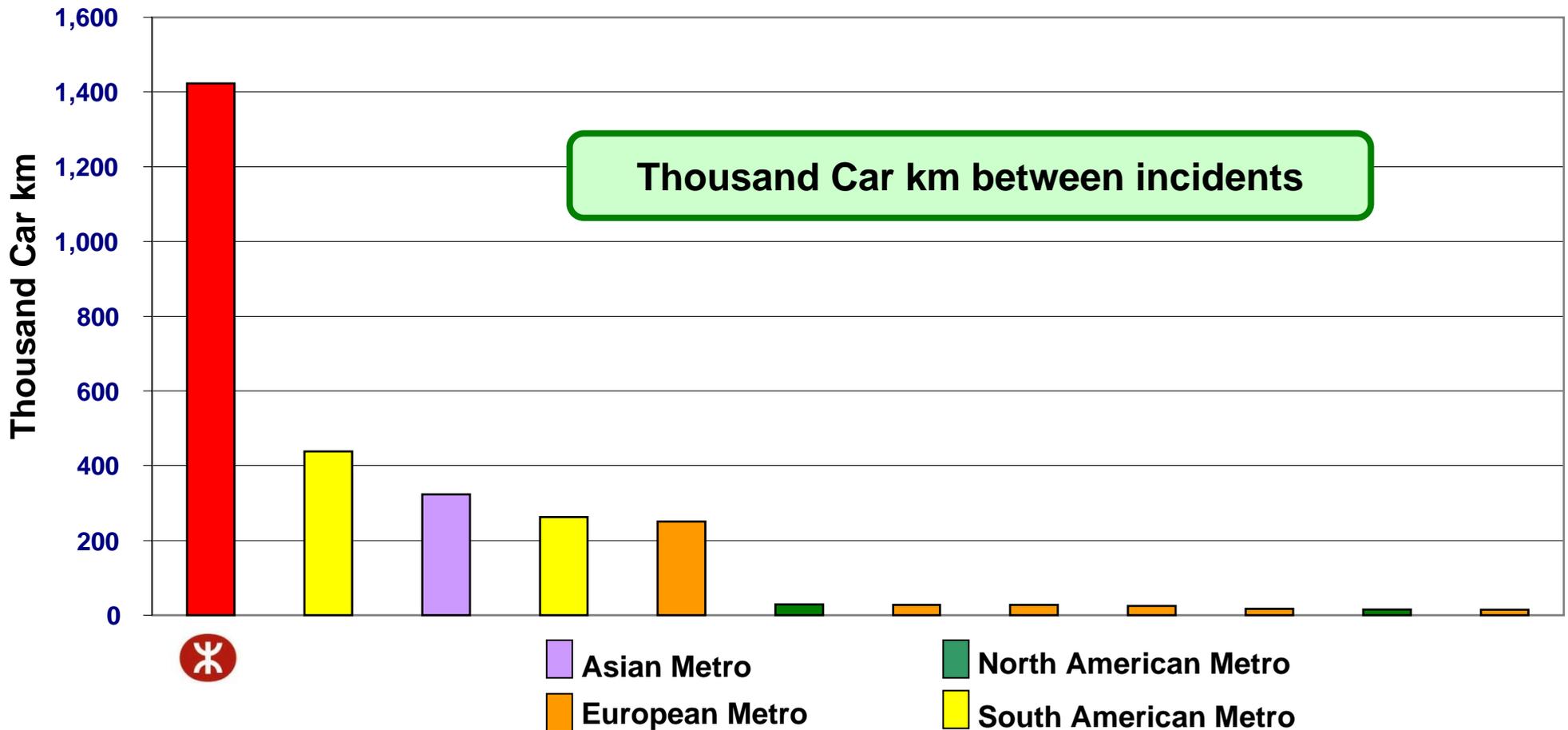
9. Continuous improvement is a cornerstone of the MTR's operations philosophy and the MTR is committed, through constant review and adopting the use of new technology, to improve its services to the people of Hong Kong. By the same token, to ensure a safe, reliable and comfortable travelling environment, the MTR also relies on assistance and cooperation from passengers. In this regard, it will continue to conduct regular educational campaigns to promote safe behaviour on the MTR.

MTR Corporation
March 2010

Train Reliability Comparison – 2008

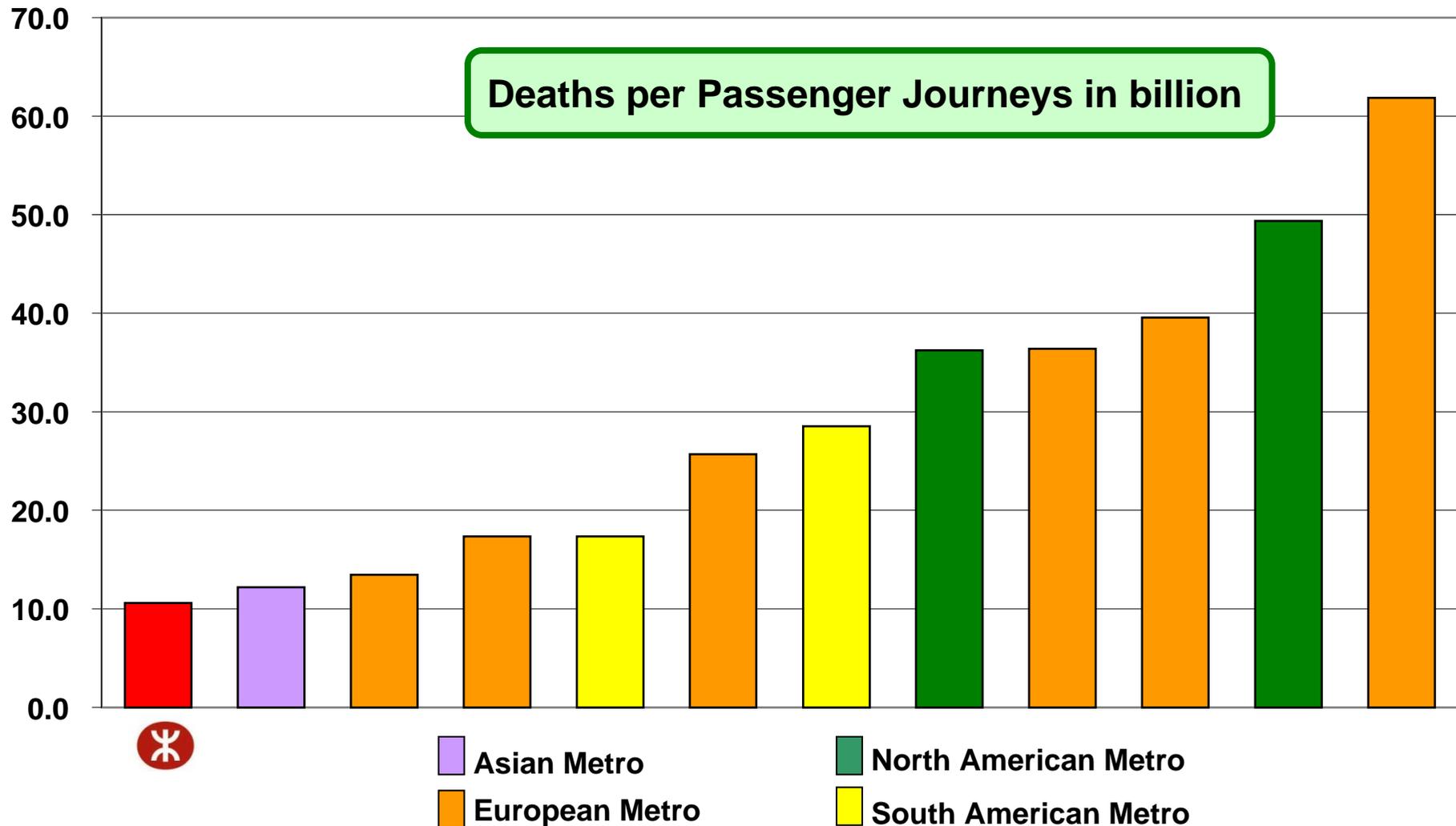
Source: CoMET Key Performance Index Report

Annex 1



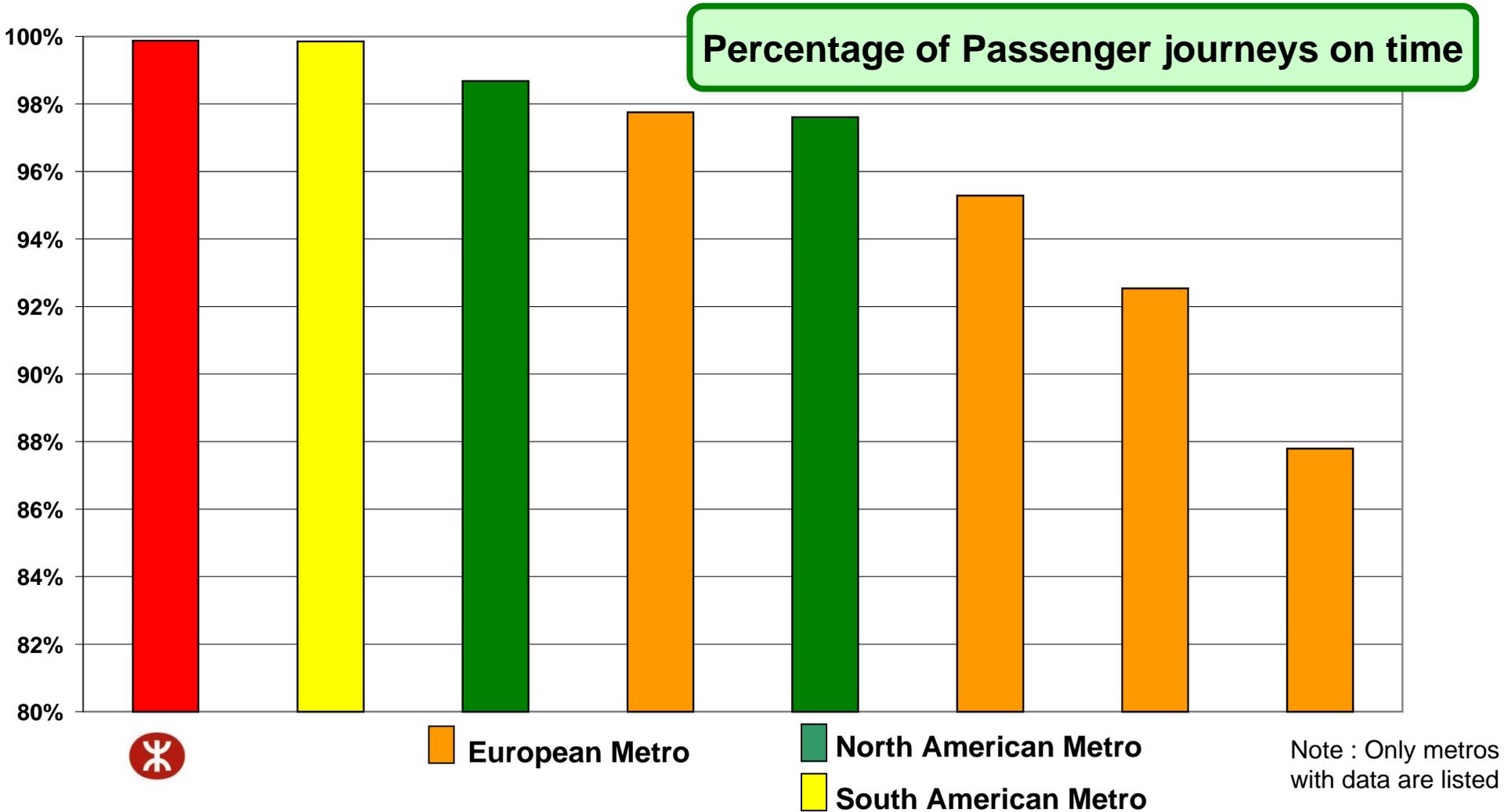
Safety Ratio Comparison – 2008

Source: CoMET Key Performance Index Report



Passenger Journeys on Time Comparison – 2008

Source: CoMET Key Performance Index Report



Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
1-Jan-05	10:25 AM	Light Rail	The line breaker of an LRV tripped at Tin Yiu Stop. The LRV was pushed clear of the site by the following LRV.	Investigation found a faulty component of trainborne power supply equipment, which was replaced immediately.	10
3-Jan-05	7:04 AM	Ma On Shan Line	A train was delayed after applying emergency brake while departing Tai Shui Hang Station. The train was authorized to proceed in Restricted Manual mode.	Service resumed after the train passed the points at Heng On Station.	8
3-Jan-05	11:35 AM	Ma On Shan Line	The points at Tai Wai Station could not move due to signalling failure. Manual points operation was required.	Investigation found a faulty electronic card which was replaced immediately.	8
5-Jan-05	4:45 AM	Ma On Shan Line	Train service was affected due to a signalling failure near Tai Wai Station.	Investigation found a faulty electronic card which was immediately replaced.	8
5-Jan-05	6:55 AM	Ma On Shan Line	A points at Tai Wai Station could not move due to a signalling failure. Manual points operation was required.	Service resumed after the signalling system was reset.	19
6-Jan-05	11:57 PM	East Rail Line	An East Tsim Sha Tsui bound train sustained a mechanical fault. Sparks were noticed from the underframe of the train. Passengers were detrained at Sheung Shui Station.	Investigation found a faulty axle motor, which was immediately replaced.	8
7-Jan-05	12:12 AM	East Rail Line	Train service was affected after the track circuit failed at Lo Wu Station.	Investigation found an iron strip bridged the Insulated Rail Joint between the track circuits. The strip was immediately removed.	8
10-Jan-05	11:06 AM	East Rail Line	Train service was affected after a points at Fo Tan Station lost detection.	Investigation found the points needed re-alignment. Re-alignment was arranged immediately.	9
13-Jan-05	9:15 AM	Light Rail	Light Rail service was affected after the traction current at Town Centre Stop, Kin On Stop, On Ting Stop, Ho Tin Stop, Kin On Stop and Ho Fuk Tong Stop was tripped opened.	Service resumed after the traction current was reclosed.	10
13-Jan-05	9:29 AM	West Rail Line	Traction current de-energized between Tin Shui Wai and Tsuen Wan West Stations after a train departed from Yuen Long Station with a defective pantograph. Emergency bus service was arranged between the affected section. Traction current was re-energized after the defective pantograph of the train was isolated.	Further investigation confirmed an overhead line cable was damaged, which was replaced immediately.	52

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
13-Jan-05	10:30 AM	Light Rail	Light Rail service was affected again as the same traction current problem which took place earlier at 9:15am that morning recurred.	Investigation found a damaged cable on the overhead line pole, which was repaired immediately.	10
17-Jan-05	10:42 AM	East Rail Line	Train service was affected after a points north of Sha Tin Station lost detection.	Investigation found a bad-contact relay of the points, which was immediately replaced.	8
18-Jan-05	9:33 PM	Light Rail	Light Rail service was affected after a collision between a private car and an LRV at the junction of On Lok Road / Castle Peak Road.	Police assistance was required. Service resumed after site was cleared.	13
18-Jan-05	10:11 PM	Light Rail	Light Rail service was affected after a collision between a private car and an LRV at the junction of Melody Lane / Wu Chui Road.	Police assistance was required. Service resumed after site was cleared.	14
19-Jan-05	4:06 PM	Ma On Shan Line	A train overran Sha Tin Wai Station after the Traffic Controller inadvertently applied a non-stop command. The Train Captain immediately applied emergency brake and the train was set back for platform duties.	Investigation confirmed that it was a human factor incident. Reinforce compliance to procedures with staff.	8
21-Jan-05	8:22 AM	Ma On Shan Line	The on-board computer of a train sustained a fault on its way to Tai Shui Hang Station. The train was authorized to proceed in Restricted Manual mode to Tai Shui Hang Station.	Investigation found a faulty component on the trainborne computer, which was immediately replaced.	8
21-Jan-05	8:34 AM	Ma On Shan Line	Train service was affected when the Traffic Controller released the emergency brake application of a train departing Tai Wai Station through Central Monitoring System after a Train Captain applied the train's emergency brake. Three following trains could only enter Tai Wai Station in Restricted Manual mode.	Service resumed after the signalling system was reset.	8
24-Jan-05	12:34 AM	Ma On Shan Line	A train failed to receive speed signals on its way from Tai Wai Siding to Tai Wai Station as the Train Captain failed to follow the procedure to stop the train at the appropriate stopping position.	Investigation confirmed that it was a human factor incident. Reinforce compliance to procedures with staff.	8
25-Jan-05	5:10 AM	East Rail Line	An engineering train failed to move after overnight maintenance work was completed. Bi-directional working of trains was introduced between Sheung Shui and Tai Po Market Stations.	Service resumed after another engineering train was arranged to haul the defective train away.	12

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
26-Jan-05	11:30 AM	East Rail Line	An East Tsim Sha Tsui bound train sustained a loss of door close detection on its way to Fanling Station. The Train Captain was instructed to proceed in caution speed to Fanling Station where passenger detrainment was arranged.	Investigation found a deformed door micro switch, which was immediately replaced.	10
26-Jan-05	6:08 PM	East Rail Line	A train was delayed after the Train Captain reported the the driving cab display failed at Mong Kok East Station. Manual driving was implemented but the display flashed. The fault disappeared at Tai Wo Station where auto mode driving was restored.	Investigation found a faulty display card, which was immediately replaced.	8
27-Jan-05	8:44 AM	East Rail Line	A through train was delayed after the Train Captain reported that the brakes automatically applied without any fault indication on the Train Monitoring System north of University Station.	Service resumed after the computer of the locomotive was rebooted.	11
29-Jan-05	5:50 AM	East Rail Line	Train service was affected after an engineering locomotive failed to receive signals and could only run at 5 kph.	Investigation found a faulty trainborne signal module, which was immediately replaced.	8
29-Jan-05	4:37 PM	Ma On Shan Line	Train service was delayed after all points between Heng On Station and Wu Kai Sha Station could not move.	Investigation found a faulty power supply unit to the points at Wu Kai Sha Station, which was immediately replaced.	18
29-Jan-05	6:28 PM	East Rail Line	Train service was affected after the track circuit near Sheung Shui Station failed.	Investigation found a faulty track relay, which was immediately replaced.	8
31-Jan-05	8:17 AM	East Rail Line	Train service was delayed after the overhead line was tripped. A train sustained a pantograph problem at Tai Wai Station which caused the tripping.	Service resumed after the pantograph was isolated. Subsequently, a broken vacuum circuit breaker was also replaced.	9
4-Feb-05	2:05 PM	East Rail Line	Train service was delayed after a points at Hung Hom Station failed.	Investigation found the points needed re-alignment. Re-alignments were arranged immediately.	8
4-Feb-05	5:48 PM	East Rail Line	A train was delayed after a set of doors failed to close.	Investigation found a dry cell jammed in the guide rail, which was removed immediately.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
7-Feb-05	11:30 AM	East Rail Line	A train was withdrawn from service because it could not obtain door close indication at Tai Wo Station. Station staff confirmed all train doors closed properly.	Investigation found a faulty door micro switch, which was immediately replaced.	8
8-Feb-05	9:25 AM	Light Rail	Light Rail service was delayed after a private car intruded onto the Light Rail ballast track and blocked the path whilst making a right turn from Ping Ha Road eastbound to Ping Ha Road southbound.	Service resumed after the private car was towed away from the track.	13
9-Feb-05	11:45 PM	East Rail Line	Train service was affected after a track circuit at Lo Wu Station failed after the passage of a train.	Investigation found a faulty track circuit relay, which was immediately replaced.	8
12-Feb-05	11:23 AM	East Rail Line	A track circuit south of Lo Wu Station failed after the departure of a train. The faulty track circuit resumed normal automatically after the passage of the following train.	Investigation found iron dust bridged the Insulated Rail Joint between the track circuits. The dust was immediately removed.	14
12-Feb-05	5:19 PM	East Rail Line	Track circuit south of Lo Wu Station failed after the passage of a train, locking the points in a reverse position. The failure sustained intermittently. Trains were operated in single-line working between Sheung Shui Station and Lo Wu Station to avoid locking of the two points.	Investigation found a faulty track circuit cable, which was immediately replaced.	10
13-Feb-05	4:53 PM	East Rail Line	A train was withdrawn from service at Lo Wu Station after it failed to obtain door close indication after several attempts to re-close.	Service resumed after the problem self-rectified.	8
18-Feb-05	9:30 AM	East Rail Line	A train was delayed after a set of doors failed to close properly at Tai Wai Station. It was isolated and locked by station staff and the train remained in service. The rubber nosing was later found deformed possibly caused by a passenger.	Investigation found a deformed rubber nosing of the train door, which was immediately replaced.	8
20-Feb-05	11:40 AM	East Rail Line	A train was delayed after a set of doors failed to close properly at Mong Kok East Station.	Investigation found a faulty door closing bracket, which was immediately replaced.	8
23-Feb-05	12:33 AM	East Rail Line	An engineering train was automatically routed by computer to follow a passenger train to Tai Po Market Station where the train was to stable overnight. The engineering train caused a delay to the following passenger train as shunting of the engineering train was required.	All Traffic Controllers were briefed to take heed of the phenomenon.	8
1-Mar-05	10:41 PM	East Rail Line	Train service was affected after a man jumped onto the track at Tai Po Market Station and was hit by a train.	Police and FSD assistance was summoned. Service resumed after the body was removed from track.	18

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
6-Mar-05	3:40 PM	East Rail Line	A Lo Wu bound train failed to obtain traction power at Fanling Station. The following train was arranged to push it out of the site to Lo Wu Marshalling Yard. All circuit breakers of three pantographs of the defective train were found tripped open and could not be reclosed.	Investigation found the failure was caused by a surge of the CLP power.	13
10-Mar-05	12:11 PM	East Rail Line	A train was withdrawn from service at Sheung Shui Station after a set of doors failed to close properly.	Investigation found the door rubber nosing was deformed possibly by a passenger's handcart. The rubber nosing was replaced immediately.	8
12-Mar-05	6:34 AM	Ma On Shan Line	The Emergency Stop Switch at Che Kung Temple Station was activated for unknown reasons. Trains were instructed to operate in Restricted Manual mode to enter and leave the station. Service resumed after the computer in the station equipment room was reset. Same fault recurred 3 more times on the day.	Subsequent investigation found a few defective electronic cards, which were replaced.	8
13-Mar-05	6:45 AM	Ma On Shan Line	A train sustained wheel slip/slide under wet weather and was tripped to stop at Heng On Station. It had to proceed in Restricted Manual mode before it could re-establish communication with the signalling system.	No abnormalities were found.	8
16-Mar-05	6:29 AM	West Rail Line	Intermittent signalling failure occurred. Trains were required to run in Restricted Manual Mode.	Investigation found a defective signalling system electronic card, which was replaced immediately.	16
20-Mar-05	5:54 PM	East Rail Line	After a route was set for a train to depart Lo Wu Station, station staff reported that many passengers were still waiting on the footbridge and the train was held. Due to the deferred departure, subsequent trains experienced delays upon arrival at Lo Wu Station.	Investigation confirmed no abnormalities.	8
20-Mar-05	7:37 PM	Ma On Shan Line	Train service was affected due to a signalling failure in Tai Wai and Che Kung Temple area.	Service resumed after the signalling computer server was rebooted.	8
23-Mar-05	8:56 AM	Ma On Shan Line	A train sustained low main air pressure and the brakes could not be released at Tai Wai Station. The train was pushed out of site by the following train.	Investigation found a detached valve, which was fixed immediately.	8
25-Mar-05	12:28 PM	East Rail Line	A train was withdrawn from service at Fo Tan Station due to low battery.	Investigation found a faulty battery charging relay which was immediately replaced	8
25-Mar-05	10:36 PM	Ma On Shan Line	A train was delayed after its on-board computers failed at Tai Shui Hang Station. After rebooting the computers, it had to work in Restricted Manual before it could re-establish communication with the signalling system.	Investigation found faulty components on the trainborne computer, which were immediately replaced.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
26-Mar-05	9:12 PM	West Rail Line	All trains were required to run in Restricted Manual Mode from Nam Cheong Station to Mei Foo Station due to a signalling failure. The problem self-rectified afterwards.	As a precautionary measure, the electronic cards of the signalling system were replaced.	17
27-Mar-05	7:04 AM	East Rail Line	The overhead line from Tai Wai Feeder Station to East Tsim Tsui Station was tripped and could not be re-energized. Traction supply resumed after cross-feeding from Ho Man Tin Feeder Station.	Investigation found a faulty component in a transformer at Tai Wai Feeder Station, which was immediately replaced.	14
28-Mar-05	3:19 PM	East Rail Line	A train was withdrawn from service at Lo Wu Station after it sustained low traction power.	Investigation found a faulty traction motor, which was replaced immediately.	8
29-Mar-05	8:18 AM	East Rail Line	A train was withdrawn from service at Sheung Shui Station after it sustained motor-alternator failure, leading to door close detection failure.	The defective motor-alternator was replaced immediately.	8
30-Mar-05	6:32 AM	West Rail Line	Train service was affected due to a signalling failure caused by a damaged data transmission cable. Subsequently signalling staff descended on track to re-connect the broken data cable and the fault was rectified.	Service resumed after staff descended to track to re-connect the broken data transmission cable.	11
31-Mar-05	4:41 PM	East Rail Line	A train was delayed after the Emergency Stop Plunger at Tai Wo Station was activated. After the Emergency Stop Plunge was reset by station staff, the Train Captain was unable to charge up the brake air pressure because he failed to check that he had applied the emergency stop button on his driving console. Service resumed after the application was reset.	Reinforce compliance to procedures with staff.	8
1-Apr-05	12:31 PM	East Rail Line	A train was withdrawn from service after it failed to obtain door closed indication at Sha Tin Station.	Investigation found a faulty door close detection micro-switch, which was immediately replaced.	8
3-Apr-05	5:42 AM	Light Rail	A collision between a GMB and an LRV at the junction of Hong Lok Road / Castle Peak Road delayed service. No injury reported.	Police assistance was required. The GMB driver admitted he mis-read a traffic light. Service resumed after site was cleared.	11
5-Apr-05	9:20 AM	East Rail Line	Train service was affected after a man jumped onto the track at Kowloon Tong Station and was hit by a train.	Police and FSD assistance summoned. The man sustained injuries to his forehead and was conveyed to hospital.	22

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
5-Apr-05	1:31 PM	East Rail Line	A train was withdrawn from service after it failed to obtain door close indication at Sheung Shui Station.	Investigation found a faulty door close detection micro-switch, which was immediately replaced.	8
8-Apr-05	10:34 AM	Light Rail	A collision between a KMB bus and an LRV at the junction of Tin Sau Road delayed service.	Police assistance was summoned. Four passengers onboard the LRV and the KMB bus driver were injured and conveyed to Tuen Mun Hospital. Service resumed after the site was cleared.	12
12-Apr-05	9:01 AM	East Rail Line	A track circuit north of East Tsim Sha Tsui Station failed after a route was set for the departure of a Lo Wu bound train. As the route could not be released, manual point operation was required.	Service resumed after the power supply to the signalling system inside the equipment room was reset.	10
12-Apr-05	9:59 PM	East Rail Line	Train service was delayed after a track circuit at East Tsim Sha Tsui Station failed.	Service resumed after a fuse inside station equipment room was replaced.	8
13-Apr-05	8:32 AM	East Rail Line	A train was withdrawn from service after it lost traction power at Sha Tin Station.	Equipment checked but no abnormalities were found.	8
18-Apr-05	7:57 AM	Ma On Shan Line	Train service was disrupted due to a signalling failure between Sha Tin Wai Station and City One Station.	The problem was rectified after the signalling computer server was rebooted.	8
19-Apr-05	8:53 PM	West Rail Line	Train service was delayed due to a signalling failure. Trains had to work in Restricted Manual Mode.	Investigation found unstable electronic card which was duly replaced.	11
24-Apr-05	10:08 AM	East Rail Line	An East Rail Line train was blocked by a late mainland through train and was held up at Fo Tan Station.	No abnormalities were found.	8
24-Apr-05	3:40 PM	East Rail Line	A train was delayed as a set of brakes failed to release Tai Po Market Station. The failure was overcome after the in-cab computer at the rear cab was isolated.	Investigation found a faulty component of the in-cab computer, which was immediately replaced.	8
30-Apr-05	4:05 PM	West Rail Line	Bi-directional train working at the Kam Sheung Road section was required after a signalling failure occurred inside the depot at Kam Sheung Road.	Investigation found no abnormalities.	10

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
9-May-05	5:11 PM	Light Rail	An LRV failed to reset its line breaker after it was tripped at Tai Hing North Stop. It was pushed clear of the site by the following LRV.	Investigation found a burnt main fuse at the car-roof, which was replaced immediately.	10
10-May-05	8:36 AM	East Rail Line	Train service was affected after a man jumped onto the track and was hit by a train at Mong Kok East Station.	Police and FSD assistance was summoned. Service resumed after the body was removed from track by FSD.	10
11-May-05	7:52 AM	Light Rail	A collision between a private car and an LRV at the junction of Castle Peak Road / Yick Yuen Road delayed service. The private car driver fled after the impact. No injury was reported.	The case was handed over to the Police for handling. Service resumed after the site was cleared.	15
13-May-05	8:04 AM	East Rail Line	A train was withdrawn from service after it failed to obtain door close indication at Fanling Station.	Investigation found a faulty component of the door closing unit, which was replaced immediately.	8
16-May-05	2:51 PM	East Rail Line	A train was withdrawn from service at Lo Wu Station after it sustained power fault from Tai Wo Station onwards.	It was later learnt that the Train Captain had forgotten to select the correct driving mode, which caused the fault. Staff reminded to comply with procedures.	8
17-May-05	8:52 AM	West Rail Line	Train service was slightly disrupted due to signalling failure.	Service resumed after the failure self-rectified. Subsequent investigation found no abnormalities.	8
18-May-05	8:01 AM	East Rail Line	The locomotive of a Mainland through train suddenly shut down north of Tai Wo Station.	Service resumed after the fault was rectified by the Mainland driver.	8
18-May-05	5:27 PM	East Rail Line	A track circuit at Fo Tan Station failed after the passage of a train.	The fault self-rectified and subsequent inspection confirmed no abnormalities.	8
24-May-05	12:37 AM	Ma On Shan Line	Train service was delayed after a Train Captain inadvertently shut down a train at Wu Kai Sha Station.	Investigation confirmed that it was a human factor incident. Reinforce compliance to procedures with staff.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
28-May-05	7:46 PM	East Rail Line	A train was delayed after it failed the brake air pressure failed to charged up when it departed form East Tsim Sha Tsui Station. It could only be driven in slow speed to Hung Hom Station. Service resumed after the train departed Hung Hom Station.	Subsequent investigation found the Train Captain started the train before the brake air pressure was fully charged up. All Train Captains were reminded of the procedure.	8
29-May-05	5:15 PM	East Rail Line	A train departing Lo Wu Station was delayed as it was blocked by a Mainland through train which was held at Lo Wu Station due to the delay of another mainland through train from Shenzhen.	Investigation confirmed no abnormalities.	8
3-Jun-05	5:30 AM	Ma On Shan Line	A signalling failure occurred after overnight maintenance was completed. Trains had to proceed in Restricted Manual mode as they could not obtain proceed signals at Tai Shui Hang Station.	Service resumed after the signalling system was reset.	10
3-Jun-05	9:55 PM	West Rail Line	Train service was affected due to a signalling failure near Ho Pui Ventilation Building. The failure self-rectified after the following train passed through the section.	Investigation found no abnormalities. As a precautionary measure, all electronic cards of the signalling equipment were replaced.	11
8-Jun-05	9:37 PM	East Rail Line	A track circuit at East Tsim Sha Tsui Station failed. As a result, manual points operation was required. The track circuit was cleared after the passage of the following train.	The signalling equipment was reset.	8
10-Jun-05	5:09 PM	Ma On Shan Line	Trains had to work in Restricted Manual mode due to signalling failure at Sha Tin Wai Station.	Investigation found a faulty signalling loop which was replaced immediately.	11
14-Jun-05	9:47 AM	East Rail Line	Train service was affected after a track circuit near East Tsim Sha Tsui Station failed and locked the points.	Service resumed after signalling equipment was reset.	8
15-Jun-05	6:20 PM	West Rail Line	Trains had to work in Restricted Manual Mode due to signalling failure at Kam Sheung Road area.	Service resumed after signal equipment was replaced.	12
17-Jun-05	10:02 PM	East Rail Line	A train was withdrawn from service after it failed to close a set of train doors.	Investigation found the door was jammed by debris which was cleared.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
18-Jun-05	6:32 PM	East Rail Line	A train was withdrawn from service after its air-conditioning and lighting failed at Tai Wo Station.	Investigation found a defective power supply unit, which was immediately replaced.	8
20-Jun-05	10:28 PM	East Rail Line	A train was delayed after it overran by 2 doors at Hung Hom Station and subsequently could not charge up brake air pressure.	Investigation found a fault in the trainborne computer, which was fixed immediately.	8
21-Jun-05	9:07 AM	East Rail Line	A points at Pak Shek Kok near University Station failed. Train service resumed after the points was secured manually by station staff.	Investigation found a faulty points module inside the equipment room, which was replaced immediately.	8
21-Jun-05	12:00 PM	East Rail Line	Track circuit inside Beacon Hill Tunnel showed false occupation intermittently, causing cumulative delays.	Investigation found water brought in the tunnel by trains caused the failure. The water was immediately cleared.	8
21-Jun-05	2:43 PM	East Rail Line	A train was withdrawn from service at Lo Wu Station after smoke emitted from the roof of the train.	Investigation found a faulty component of the air conditioning system, which was immediately replaced.	8
22-Jun-05	7:49 AM	East Rail Line	The Emergency Stop Plunger at Fanling Station was activated after a passenger's umbrella was nipped by train doors.	Service resumed after the umbrella was released.	8
22-Jun-05	1:21 PM	Ma On Shan Line	A train was delayed after it departed Tai Wai Station and had to proceed in Restricted Manual Mode.	Investigation found a faulty on-board computer, which was immediately replaced.	8
24-Jun-05	8:58 AM	East Rail Line	Track circuits inside Beacon Hill Tunnel failed intermittently.	Investigation found short-circuited Insulated Rail Joints, which were cleaned immediately.	8
25-Jun-05	9:43 AM	East Rail Line	A train was withdrawn from service after it failed to obtain door close indication at Sheung Shui Station.	Investigation found the problem was caused after a passenger charged the doors.	8
28-Jun-05	1:14 PM	East Rail Line	A train was delayed after the brake air pressure was released shortly after it departed Lo Wu Station. The train could proceed onwards after the Train Captain isolated the air leakage.	Investigation found a defective valve, which was immediately replaced.	9

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
29-Jun-05	5:13 AM	East Rail Line	Morning train service was delayed when a points at Mong Kok East Station was still occupied for night maintenance work.	No abnormalities were found.	8
30-Jun-05	9:48 AM	Light Rail	Light Rail service was affected after a tree fouled the overhead line north of Butterfly Stop.	Service resumed after the tree was cut.	12
2-Jul-05	11:15 AM	Light Rail	Light Rail service was affected after a 64-year-old woman pedestrian was hit by an LRV at the junction of On Lok Road / Castle Peak Road. She sustained back head injury.	Police and FSD assistance was summoned. The pedestrian was taken to hospital for medical treatment. Service resumed after site was cleared.	12
3-Jul-05	10:58 AM	East Rail Line	Train service was affected after a person jumped onto the track at University Station and was hit by a train.	Police and FSD assistance was summoned. Service resumed after the body was removed from track.	28
3-Jul-05	3:22 PM	East Rail Line	A points south of Lo Wu Station failed after a train left the station. Manual points operation was required.	Service resumed after a component of the points machine was cleaned.	10
5-Jul-05	10:38 AM	East Rail Line	A train was withdrawn from service after it sustained a Vacuum Circuit Breaker and Power Fault lights at Mong Kok East Station.	Investigation found a fault in the motor overload relay, which was immediately replaced.	8
5-Jul-05	5:57 PM	Ma On Shan Line	Train service was affected after a points at Wu Kai Sha Station failed and manual points operation was required.	Service resumed after signalling equipment was reset.	8
7-Jul-05	8:32 PM	East Rail Line	The signalling Train Control System of Operations Control Centre failed. Train indications were not updated on the Traffic Controllers' console. Most of the trains could remain operational by automatic route setting.	Service resumed after the system was swapped to the standby system.	8
8-Jul-05	6:04 PM	East Rail Line	Train service was affected after a person jumped onto the track at Fo Tan Station and was hit by a train.	Police and FSD assistance was summoned. Service resumed after the injured person was removed from track.	11

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
11-Jul-05	3:03 PM	East Rail Line	The overhead line at Hung Hom Station was tripped and de-energized, affecting train service.	Investigation found a faulty overhead line insulator, which was immediately replaced.	13
12-Jul-05	8:20 AM	East Rail Line	A train was delayed after it failed to obtain door close indication at Kowloon Tong Station.	Investigation found that the failure was caused by a passenger who charged the train doors.	8
16-Jul-05	7:58 AM	Light Rail	Light Rail service was affected after a points near On Ting Stop failed to set. Light Rail routes 614, 614P, 507 and 505 had to be diverted.	Service resumed after the alignment of the points was adjusted.	13
18-Jul-05	9:01 PM	East Rail Line	A train was withdrawn from service at Fanling Station due to an unresettable auxiliary fault.	Investigation found a faulty motor alternator, which was replaced immediately.	8
19-Jul-05	3:26 PM	East Rail Line	A Mainland through train was delayed when departing Hung Hom Terminus due to air leakage.	Service resumed after the leakage problem was fixed.	8
19-Jul-05	9:41 PM	East Rail Line	A freight train sustained no traction power after passing University Station and had to coast to Tai Po Market Station. A locomotive was arranged to haul the freight train away from site.	The defective locomotive was repaired.	8
20-Jul-05	8:50 PM	West Rail Line	Train service was affected due to a signalling failure at Tai Lam tunnel.	Service resumed after the station signalling equipment was reset.	18
20-Jul-05	10:27 PM	West Rail Line	All trains passing through Tai Lam Tunnel were disrupted due to a signalling failure. Trains were required to work in Restricted Manual mode between the North side of Tai Lam Tunnel and Kam Sheung Road Station.	Investigation found the failure was caused by lightning. The fault was rectified after signalling electronic cards were replaced.	29
21-Jul-05	4:25 AM	West Rail Line	Train service was affected due to a signalling failure at Tai Lam tunnel.	Investigation found a faulty electronic card which was replaced immediately.	44

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
24-Jul-05	2:23 PM	East Rail Line	Train service was affected after a person jumped onto the track at Kowloon Tong Station and was hit by a train.	Police and FSD assistance was summoned. Service resumed after the body was removed from the track.	25
24-Jul-05	6:14 PM	East Rail Line	A train was delayed after a sick passenger on board asked for assistance from the Train Captain shortly after the train departed Lo Wu Station.	Sick passenger assisted.	8
28-Jul-05	4:28 AM	West Rail Line	Train service was disrupted due to signalling failure at Tai Lam Tunnel. Trains were required to work in Restricted Manual Mode in the affected area.	Investigation found faulty electronic cards which were replaced immediately.	12
29-Jul-05	7:05 AM	Light Rail	A KMB bus collided with an LRV at the junction of Tai Fong Street / Tai Hing Bus Terminus when the bus was reversing. No injury was reported.	Service resumed after site was cleared.	10
30-Jul-05	12:17 PM	East Rail Line	A train was withdrawn from service at Fanling Station after the brake air pressure failed to charge up.	Investigation found a defective trainborne signalling module, which was immediately replaced.	16
2-Aug-05	12:04 PM	West Rail Line	Train service between Siu Hong and Tin Shui Wai stations was disrupted due to a signalling failure. Trains were required to work in Restricted Manual Mode in the affected area.	Investigation found a faulty electronic card which were replaced immediately.	12
5-Aug-05	1:56 PM	East Rail Line	A train was delayed after a sick passenger asked for assistance at University Station.	Sick passenger assisted.	8
6-Aug-05	7:15 AM	Ma On Shan Line	Train service was affected due to a signalling failure at Che Kung Temple Station.	Service resumed after the signalling failure was rectified.	20
7-Aug-05	5:40 PM	East Rail Line	A train was delayed after the Train Captain reported a trainborne signalling problem at Lo Wu Station.	Investigation found a faulty component in the trainborne signalling computer, which was immediately replaced.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
11-Aug-05	6:28 PM	East Rail Line	A train was withdrawn from service after smoke emitted from the underframe at Fo Tan Station.	Investigation found a faulty brake control unit, which was immediately replaced.	8
12-Aug-05	8:54 AM	East Rail Line	A points south of Lo Wu Station failed. Manual points operation was required.	Service resumed after a component of the points was replaced.	12
13-Aug-05	8:36 PM	West Rail Line	Train service between Long Ping and Tin Shui Wai stations was disrupted due to a signalling failure. Trains were required to work in Restricted Manual Mode in the affected area.	Investigation found faulty electronic cards which were replaced immediately.	19
19-Aug-05	9:00 AM	West Rail Line	Train service between Siu Hong and Tin Shui Wai stations was disrupted due to a signalling failure. Trains were required to work in Restricted Manual Mode in the affected area.	Investigation found faulty electronic cards which were replaced immediately.	20
20-Aug-05	9:10 AM	East Rail Line	Train service was delayed after the track circuit inside Beacon Hill Tunnel failed.	Investigation found rain water accumulated on the rail and track inside the tunnel, which was cleared immediately.	8
20-Aug-05	10:00 AM	East Rail Line	Trains were held up following a signalling failure at Hong Lok Yuen.	Service resumed after the fuses of the signals were replaced.	8
20-Aug-05	3:45 PM	East Rail Line	Train service was delayed after a track circuit inside Beacon Hill Tunnel failed.	Investigation found rain water accumulated on the rail and track inside the tunnel, which was cleared immediately.	8
21-Aug-05	6:22 PM	East Rail Line	A points at Hung Hom Station failed after a train departed from the station.	Service resumed after the alignment of the points was adjusted.	8
23-Aug-05	7:15 AM	East Rail Line	Train service was disrupted after a points south of Lo Wu Station lost detection. Manual points operation was required.	Investigation found a faulty points relay, which was immediately replaced.	12
23-Aug-05	2:07 PM	Ma On Shan Line	Train service was disrupted after a points at Tai Wai Station lost detection. Manual points operation was required.	Investigation found a faulty relay, which was immediately replaced.	13

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
25-Aug-05	7:00 AM	East Rail Line	A train was delayed after its motor-alternator failed at Sheung Shui Station.	Investigation found a faulty motor-alternator, which was immediately replaced.	8
26-Aug-05	9:14 PM	East Rail Line	Train service was disrupted after a points south of Fo Tan Station failed. Manual points operation was required.	Investigation found a component of the points motor needed replacement. The component was immediately replaced.	8
30-Aug-05	5:39 PM	East Rail Line	A train was withdrawn from service after it lost door close indication at Tai Po Market Station.	Investigation found a Vacuum Circuit Breaker fault, which was immediately rectified.	8
1-Sep-05	6:21 PM	East Rail Line	A train was withdrawn at Tai Po Market Station after it sustained an Auxiliary fault and Air Conditioner fault.	Investigation found a faulty motor-alternator, which was immediately replaced.	8
12-Sep-05	10:07 AM	East Rail Line	A train was delayed after it could work only at speeds of no more than 5 to 9 kph.	The problem self-rectified.	8
12-Sep-05	11:49 PM	East Rail Line	A points at East Tsim Sha Tsui Station was locked due to a signalling failure. Manual points operation was required.	Service resumed after the computer was reset.	17
13-Sep-05	7:45 PM	West Rail Line	Train service was affected due to a signalling failure at Tai Lam Tunnel. Trains had to work in Restricted Manual Mode.	Investigation found faulty signalling equipment electronic cards, which were replaced immediately.	22
14-Sep-05	11:27 PM	East Rail Line	A Train Captain reported that a security guard's right hand was hit by his train at Racecourse Station. The Train Captain was then instructed to continue to Sha Tin Station, where the train was withdrawn from service for investigation.	The guard sustained minor hand injury and was conveyed to hospital for treatment.	14
19-Sep-05	10:55 PM	East Rail Line	A train was delayed due to a passengers dispute at Fo Tan Station where six passengers involved were handed over to Police.	Investigation confirmed no abnormalities.	11
20-Sep-05	7:46 AM	East Rail Line	A Lo Wu bound train was delayed as a track circuit at University Station failed. The track circuit resumed normal after the passage of the train but it failed intermittently.	Service resumed after the Insulated Rail Joint between track circuits was replaced.	8
2-Oct-05	7:33 AM	East Rail Line	Train service was affected after a points north of Hung Hom Station failed.	Service resumed after a loosened bolt which jammed at the points switch was loosened.	12

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
8-Oct-05	12:57 AM	Light Rail	Light Rail service was disrupted after an LRV hit a male cyclist who jumped a red light at the junction of Castle Peak Road/ Tin Ha Road.	Police assistance was summoned. The injured cyclist was sent to hospital for treatment. Service resumed after the site was cleared.	28
8-Oct-05	8:41 PM	East Rail Line	Train service was affected because the Emergency stop plunger was activated after a man, suspected to be under the influence of drugs, fell onto the track at Sha Tin Station.	The man was assisted to return to the platform by other passengers and sent to hospital for treatment.	8
14-Oct-05	1:33 PM	East Rail Line	A train was withdrawn from service because its Vacuum Circuit Breaker tripped shortly after it departed East Tsim Sha Tsui Station. Station staff at Hung Hom Station also observed that one pantograph of the train was not raised.	Investigation found a faulty vacuum circuit breaker, which was immediately replaced.	8
15-Oct-05	12:21 PM	East Rail Line	Train service was affected after a train was tripped to stop half way entering East Tsim Sha Tsui Station. The rear part of the train occupied a points, prohibiting other trains from entering and departing the station. The train moved again after the Train Captain restarted the train successfully.	Investigation found a faulty component in the trainborne signalling computer, which was immediately replaced.	9
17-Oct-05	2:08 PM	East Rail Line	A train was withdrawn from service after the train doors of a compartment failed to close at Sheung Shui Station.	Investigation found a defective external local door push button, which was immediately replaced.	8
18-Oct-05	9:48 AM	East Rail Line	The Emergency Stop Plunger at Hung Hom Station self-activated.	Investigation found a faulty Emergency Stop Plunger, which was immediately replaced.	8
20-Oct-05	6:58 AM	East Rail Line	A train was withdrawn from service after its Vacuum Circuit Breaker tripped at Sheung Shui Station. At Tai Wo Station, the train could not obtain a door close indication due to low battery.	Investigation found a faulty Vacuum Circuit Breaker which was immediately replaced.	8
29-Oct-05	2:52 PM	East Rail Line	A train was withdrawn from service at Lo Wu Station due to air leakage underneath a train compartment.	Investigation found a damaged drain valve, which was replaced immediately.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
30-Oct-05	11:22 AM	East Rail Line	A train was withdrawn from service after the Emergency Stop Plunger at Sha Tin Station was activated as an old man's stick was nipped by train doors. After the stick was released by station staff, the train lost door close indication. The Train Captain was instructed to drive cautiously to Fo Tan Station where the train was withdrawn from service.	Investigation found the door nosing rubber was deformed by the stick. The door nosing rubber was replaced immediately.	8
31-Oct-05	6:33 AM	Ma On Shan Line	A train was withdrawn from service after one of its pantographs dropped down suddenly and the train lost traction power at Tai Shui Hang Station. The train was pushed out of the site by the following train.	Investigation found a damaged component which caused the loss of air pressure to support the erection of the pantograph. The component was immediately replaced.	15
4-Nov-05	11:25 PM	Ma On Shan Line	A train was delayed after its Vacuum Circuit Breaker tripped open intermitently after departing Heng On Station. The train coasted to Tai Shui Hang Station where reset of the breaker was arranged.	Investigation found a defective Vacuum Circuit Breaker, which was immediately replaced.	8
5-Nov-05	9:09 AM	Light Rail	Light Rail service was affected after a collision between an urban taxi and an LRV at the junction next to Tin Shui Estate car park. No injury reported.	Police assistance was summoned. Service resumed normal after the site was cleared.	21
11-Nov-05	6:04 AM	East Rail Line	Train service was disrupted after an East Tsim Sha Tsui bound empty train which was supposed to have stopped at Mong Kok East Station went beyond the platform stopping mark and a points in the station had been hit accidentally enroute. Service resumed after a points was manually secured by station staff.	Investigation confirmed that it was a human factor incident. Reinforce compliance to procedures with staff.	12
11-Nov-05	3:14 PM	East Rail Line	A train was supposed to be withdrawn from service after it failed to obtain door closed indication at Hung Hom Station. However, on its way to East Tsim Sha Tsui Station, the fault self-rectified and the train continued in service.	Subsequent investigation found a defective door close relay, which was replaced immediately.	8
14-Nov-05	11:40 AM	Light Rail	LRV passage was blocked by a defective container truck at the junction of Wu Chui Road / Lung Mun Road.	Service resumed after the defective container truck was towed away from the track.	14
14-Nov-05	5:17 PM	East Rail Line	A train was delayed after it sustained a set of brakes failed at Hung Hom Station. The train resumed normal working after it reached Mong Kok East Station.	Investigation confirmed no abnormalities.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
17-Nov-05	5:40 AM	East Rail Line	Train service was affected after two trains overran at Tai Wai Station and were set back for platform duties as oil was found on tracks.	Oil on the rail top between Tai Wai Station and Sha Tin Station was cleaned.	8
20-Nov-05	9:09 PM	Ma On Shan Line	A train was delayed after it stopped short at Ma On Shan Station by 1 meter. The train sustained signalling failure after platform duties. After changing to Restricted Manual mode operation, the train could resume automatic operation. However, the train stopped short at Wu Kai Sha Station again.	Investigation confirmed it was a software fault which was reported to the supplier for rectification.	8
23-Nov-05	1:24 PM	East Rail Line	Train service was affected after the overhead line at Fanling Station was tripped. It could be re-energized successfully. It was found that a support arm was found missing on the overhead line. The support arm was later found on the roof of a train.	The missing overhead line support arm was reinstated.	8
23-Nov-05	12:21 AM	East Rail Line	A train was delayed after the route at Sha Tin Station had to be locked for a shunting operation in Shatin Freight Yard. The route was released after the shunting operation was completed.	Investigation found the shunting staff failed to follow the procedure. He was reminded to comply with procedures.	8
25-Nov-05	4:14 PM	East Rail Line	Train service was affected after two points in East Tsim Sha Tsui Station tunnel were locked due to signalling failure.	Investigation found a faulty electronic card inside the signal equipment room, which was replaced immediately.	8
26-Nov-05	8:05 AM	East Rail Line	Train service was delayed due to a signalling failure at Tai Wai Station.	Investigation found a faulty electronic card inside the signal equipment room, which was replaced immediately.	8
28-Nov-05	10:15 AM	Ma On Shan Line	A train was delayed after the Train Captain applied emergency brake due to wheel slip/slide south of Tai Shui Hang Station. Since half of the train had entered the platform, it had to operate in Restricted Manual mode to proceed forward. After platform duties, the train could not move until the Train Captain reset the on-board computers at both ends.	Investigation found no abnormalities.	9
29-Nov-05	5:02 PM	East Rail Line	A train was delayed due to a fault of the trainborne signalling computer at East Tsim Sha Tsui Station.	Service resumed after another Train Captain reset the computer at the rear driving cab.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
4-Dec-05	4:35 AM	East Rail Line	Train service was affected after the overhead Line between Tai Wai and University stations were tripped three times de-energizing the section.	Investigation found a defective transformer at Tai Wai Feeder Station, which was repaired immediately.	8
5-Dec-05	9:03 PM	East Rail Line	A train was withdrawn after it failed to obtain door close indication at Lo Wu Station.	Investigation found a faulty door micro-switch, which was replaced immediately.	8
13-Dec-05	8:31 PM	East Rail Line	A train was delayed after the emergency stop plunger at Hung Hom Station was activated because a trolley's wheel was nipped by train doors.	The trolley was released.	8
14-Dec-05	2:15 PM	East Rail Line	A train ran slow and was delayed after it sustained traction power failure.	Investigation found a faulty component in the traction motors which was replaced immediately.	8
15-Dec-05	7:32 PM	East Rail Line	A train was withdrawn from service as it could not obtain door close indication at Fo Tan Station.	Investigation found a faulty door micro-switch, which was replaced immediately.	8
16-Dec-05	8:08 AM	East Rail Line	A train was withdrawn from service after a pair of doors failed to close properly at Mong Kok East Station.	Investigation found a faulty door lock, which was replaced immediately.	8
18-Dec-05	11:13 AM	East Rail Line	Train service was affected after a points south of Tai Wai Station failed. Manual points operation was required.	The points machine was found with high contact resistance. It resumed normal after it was cleaned.	10
18-Dec-05	2:36 PM	East Rail Line	A train was delayed after the emergency stop plunger was activated at East Tsim Sha Tsui Station. The train started to move off when platform screen doors remained open. After closing the platform screen doors, the Train Captain failed to follow the normal procedure to start the train. As a result, the train was found not motoring.	Investigation confirmed that it was a human factor incident. Reinforce compliance to procedures with staff.	8
20-Dec-05	5:20 PM	East Rail Line	Train service was affected after a track circuits at Sheung Shui Station failed after the passage of a train. The track circuit resumed normal after the passage of the following train.	Investigation found iron dust bridged the Insulated Rail Joint between the track circuits. The dust was immediately removed.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
22-Dec-05	6:35 PM	East Rail Line	A train was delayed after the Emergency Stop Plunger at Fo Tan Station was activated as a passenger's clothes were nipped by the train doors.	The clothes were released.	8
24-Dec-05	11:54 AM	East Rail Line	A train was withdrawn from service at Tai Wo Station after it failed to obtain door close indication after platform duties.	Investigation found a faulty door micro-switch, which was immediately replaced.	8
24-Dec-05	2:08 AM	Ma On Shan Line	Train service was affected due to a signalling failure between Heng On Station and Wu Kai Sha Station.	Investigation found it was a software fault, which was reported to the supplier for rectification.	8
25-Dec-05	1:06 PM	East Rail Line	A train was delayed after it sustained low traction power with Vacuum Circuit Breaker Fault at Fanling Station.	Service resumed after the train was reset successfully at Tai Wo Station by battery switchover.	8
29-Dec-05	10:16 AM	Ma On Shan Line	Train service was disrupted after two points at Wu Kai Sha Station were locked and could not be moved. Manual points operation was required.	The fault was rectified after repair was carried out in the Wu Kai Sha Station Signal Equipment Room.	21
30-Dec-05	6:01 PM	Ma On Shan Line	A train was delayed after wheel slip / slide occurred under rainy weather and both on-board computers halted north of Shek Mun Station. The train was authorized to proceed in Restricted Manual mode until it re-established communication with the signalling system.	Investigation confirmed no abnormalities.	8
30-Dec-05	8:55 PM	East Rail Line	A train was withdrawn from service after a passenger used an L shape steel rod to charge a pair of train doors which failed to closed completely at Sha Tin Station.	Investigation confirmed no abnormalities.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
1-Jan-05	5:30 AM	Island Line	A Chai Wan bound train was withdrawn from service at Sheung Wan Station because no forward movement could be obtained.	Investigation revealed a faulty cab occupying relay which was fixed.	10
2-Jan-05	7:32 PM	Tsuen Wan Line	A Central bound train was withdrawn from service at Tai Wo Hau because it sustained an unresettable trainborne computer failure.	Investigation revealed that an odometer was faulty and caused the trainborne computer failure. It was fixed afterwards.	15
4-Jan-05	8:45 AM	Tung Chung Line	A Tung Chung bound train was withdrawn from service at Sunny Bay Emergency Platform due to a signalling failure. It continued to run at reduced speed of not more than 40 kph from Tsing Ma Bridge to Sunny Bay Emergency Platform where passengers were arranged to take the following train to continue their journey to Tung Chung.	Investigation revealed a faulty trainborne signalling antenna, which was replaced.	24
5-Jan-05	11:34 AM	Tung Chung Line	Tung Chung Line service was delayed at the Sunny Bay section due to a signalling failure. Affected trains had to run at a reduced speed of no more than 22 kph pass the section.	Investigation found a blown fuse in the power supply circuit of the trackside signalling computer, which was replaced immediately.	31
7-Jan-05	3:11 PM	Kwun Tong Line	A Yau Ma Tei bound train was withdrawn from service at Kowloon Bay Station because it sustained an unresettable trainborne computer failure.	Investigation found a faulty odometer, which was immediately replaced.	8
10-Jan-05	9:13 AM	Tsuen Wan Line	A Tsuen Wan bound train was withdrawn from service because it could not obtain forward movement at Central Station.	Investigation revealed that the Start Hold Relay in the driving cab sustained an intermittent fault. The fault was fixed.	8
16-Jan-05	6:29 AM	Airport Express	A Hong Kong bound train was withdrawn from service at Tsing Yi Station because of a traction motor fault at the second car.	Investigation found the traction motor defective and it was replaced.	19

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
18-Jan-05	11:45 PM	Island Line	Sheung Wan bound train service was delayed by an engineer train because its leading locomotive sustained a symptom of trainborne computer failure. It could only move at a reduced speed of not more than 22 kph from North Point to Admiralty.	Investigation found a faulty power supply unit, which was subsequently replaced.	11
24-Jan-05	8:18 AM	Island Line	A Sheung Wan bound train was delayed at Tai Koo Station because a station staff operated the Platform Emergency Plunger to stop the train when he saw the strap of a passenger's nylon handbag was nipped by train doors.	Service resumed after the passenger's handbag was released.	9
1-Feb-05	10:25 PM	Airport Express	A Hong Kong bound train was tripped to stop due to wheel slip slide during drizzly weather when it was running in the open section between Sunny Bay Station and East Lantau Tunnel. It had to run at a reduced speed of 40 kph to Kap Shui Mun Bridge where it resumed automatic operation.	Investigation confirmed no abnormalities.	9
3-Feb-05	8:51 PM	Kwun Tong Line	Yau Ma Tei bound trains were delayed at the section between Yau Tong Station and Lam Tin Station as a points at Lam Tin failed. The points were manually secured. Trains were required to run at a reduced speed of 22 kph in the affected section.	Investigation found a faulty signalling module of the points, which was replaced.	12
5-Feb-05	6:54 AM	Island Line	A Chai Wan bound train was withdrawn from service at Shau Kei Wan Station due to intermittent train door indicator failure on its journey from North Point to Shau Kei Wan stations. The failure became unresettable after the train completed platform duties at Shau Kei Wan Station.	Investigation revealed that a mag-lock switch sustained intermittent failure. The faulty component was replaced.	8
7-Feb-05	4:38 PM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed and subsequently withdrawn from service because of a door loop circuit failure after station staff reset the passenger alarm for a sick passenger at Kowloon Bay station.	Investigation revealed bad contact of a door relay of the passenger alarm, which was replaced subsequently.	9
21-Feb-05	7:25 AM	Tung Chung Line	A Hong Kong bound train was taken out of service at Tsing Yi Station because it sustained symptoms of a brake problem when running from Tung Chung Station to Tsing Yi Station.	Investigation revealed the parking brake cylinder sustained air-leakage, which was replaced immediately.	15

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
26-Feb-05	11:24 AM	Tung Chung Line	A Tung Chung bound train was withdrawn from service after departing Hong Kong Station because a train door could not be closed.	Investigation revealed that a shim above the door leaf was loosened and blocked the door from closing. It was fixed immediately.	10
1-Mar-05	11:36 PM	Tsuen Wan Line	A Central bound train was withdrawn from service at Tsim Sha Tsui Station because of repeated tripping of the train line micro circuit breaker.	Investigation revealed that the train line micro circuit breaker was defective. It was replaced.	12
2-Mar-05	5:45 AM	Airport Express	The first Hong Kong bound train was delayed at Airport Station by a defective engineering train which sustained a power supply fault when running from Airport Station to Siu Ho Wan Depot.	Investigation found a faulty control cubicle on the leading locomotive, which was fixed afterwards.	34
2-Mar-05	4:46 PM	Kwun Tong Line	A Yau Ma Tei bound train was withdrawn from service at Tiu Keng Leng Station because its brakes could not be released.	Investigation revealed that the train operator did not follow proper procedures in operating the train. Reinforce compliance to procedures with staff.	9
6-Mar-05	6:15 PM	Island Line	Chai Wan bound train service was delayed because a man jumped onto the track at Tai Koo Station.	Police and FSD assistance was summoned. Police classified the case as "attempted suicide".	14
7-Mar-05	8:34 AM	Island Line	Sheung Wan bound train service was delayed after the passenger alarm was operated at Causeway Bay Station for a sick passenger.	Sick passenger assisted.	9
12-Mar-05	1:56 PM	Island Line	Chai Wan bound train service was delayed after a man jumped onto the track at Heng Fa Chuen Station.	Police and FSD assistance was summoned. Police classified the case as "attempted suicide".	15
17-Mar-05	11:58 PM	Tsuen Wan Line	A Tsuen Wan bound train was delayed on its journey from Mei Foo to Lai King because of sustained an auto-tripping.	Service resumed after the power supply unit of the on-board computer was reset.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
27-Mar-05	4:20 PM	Kwun Tong Line	A train was withdrawn from service at Tiu Keng Leng Station because of a points failure. The points was manually secured to facilitate train operation.	The points regained normal operation after maintenance staff reset the points module.	13
27-Mar-05	5:50 PM	Tung Chung Line	The train doors of one car on a Tung Chung bound train failed to open at Nam Cheong Station. As a result, some passengers had to alight at Lai King station.	Investigation revealed that the door relay of the car concerned failed. The faulty component was immediately replaced.	10
29-Mar-05	10:08 AM	Tsuen Wan Line	A Tsuen Wan bound train was withdrawn from service because a micro circuit breaker tripped when the train was approaching Admiralty Station.	Investigation revealed that the fault was caused by a faulty trainline micro circuit breaker, which was replaced immediately.	14
8-Apr-05	9:14 PM	Airport Express	An Airport bound train was delayed and subsequently withdrawn from service at Tsing Yi Station because the power supply of overhead line was interrupted. A feeder wire was found broken. Bi-directional train working between Tsing Yi and East Lantau Portal was implemented during the affected period.	The broken feeder wire was replaced.	8
11-Apr-05	12:03 AM	Tsuen Wan Line	A Tsuen Wan bound train was withdrawn from service at Yau Ma Tei Station because it sustained a brake fault.	Investigation revealed that an electronic card for brake control was faulty. The faulty card was replaced.	9
11-Apr-05	2:15 PM	Tung Chung Line	A Hong Kong bound train was withdrawn from service at Kowloon Station because smoke was reported on the platform.	Investigation revealed that dust was drawn onto the platform when a tunnel supply fan was undergoing routine testing.	10
11-Apr-05	6:19 PM	Island Line	A Sheung Wan bound train was delayed at Fortress Hill Station because a train door failed to close. Station staff investigated and confirmed the door nosing rubber was deformed.	Investigation revealed that the nosing rubber deformation was caused possibly when a nipped object was extracted by force. The nosing rubber was replaced immediately.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
12-Apr-05	9:49 PM	Island Line	A Chai Wan bound train was withdrawn from service at Admiralty Station because the Door Closed Light in the driving cab remained lit. Station staff confirmed that all doors closed were closed.	Investigation confirmed no abnormalities.	10
13-Apr-05	8:52 AM	Island Line	A Chai Wan bound train was withdrawn from service at Central Station because a train door failed to close.	Station staff found an AAA-size battery jammed between the door leaf and door guide rail. The battery was removed afterwards.	9
13-Apr-05	9:47 AM	Island Line	A Chai Wan bound train was withdrawn from service at Quarry Bay Station because it sustained a brake problem on its way from North Point to Quarry Bay stations.	Investigation found a faulty brake control electronic card, which was immediately replaced.	10
22-Apr-05	7:16 PM	Kwun Tong Line	A Tiu Keng Leng bound train was withdrawn from service at Shek Kip Mei Station after it was tripped when approaching Shek Kip Mei Station with Emergency Door unlocked and alarm switched on.	Investigation revealed a defective micro-switch of the Emergency Door, which was replaced immediately.	12
25-Apr-05	3:57 PM	Tung Chung Line	A Tung Chung bound train was withdrawn from service at Kowloon Station because a pair of doors failed to close.	Investigation revealed a faulty door motor, which was replaced immediately.	10
26-Apr-05	6:05 PM	Island Line	A Chai Wan bound train was withdrawn at Tin Hau Station because a train door failed to close.	Investigation found that the door nosing rubber was deformed probably by strong external force. The deformed nosing rubber was replaced immediately.	9
27-Apr-05	5:18 PM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed and subsequently withdrawn at Wong Tai Sin Station because it sustained SACEM Computer lock-up at Lok Fu Station. It had to work in Restricted Manual mode at a speed of not more than 22 kph to Wong Tai Sin Station where the train was withdrawn.	Investigation revealed a faulty signalling component, which was replaced immediately.	12

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
29-Apr-05	5:04 PM	Island Line	A train was withdrawn from service at Chai Wan Station because the route setting to Heng Fa Chuen Station failed.	Investigation revealed that the route could not be cancelled because of bad contact of a signalling relay. The relay was cleaned.	26
2-May-05	5:48 PM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed at Lok Fu Station after a passenger alarm was operated as a passenger's backpack belt was nipped by train doors when he was boarding the train at Prince Edward Station.	The backpack was released.	10
3-May-05	3:15 PM	Island Line	A Chai Wan bound train was withdrawn from service at Admiralty Station because a train door failed to close.	Investigation confirmed no abnormalities.	10
5-May-05	7:10 AM	Airport Express	A Hong Kong bound train was delayed because two track circuits failed. Points have to be manually set by staff. Amber Alert was issued.	Investigation revealed that the track circuit failure was caused by a faulty signalling module, which was replaced immediately.	19
12-May-05	8:42 AM	Tung Chung Line	An Airport bound train was withdrawn from service at Nam Cheong Station because doors of some cars were reported not opened at Kowloon and Nam Cheong stations. Some passengers were carried over to the next stations.	Investigation found bad contact of a train line cable at the coupler junction box between two cars. The fault was fixed immediately.	9
13-May-05	12:41 AM	Tsuen Wan Line	A Tsuen Wan bound train was blocked by a preceding engineering train which sustained high water temperature in the engine and could not be moved. The passenger train was subsequently withdrawn from service at Mei Foo Station to act as an assisting train to push the defective engineering train clear of track.	Investigation revealed a faulty component of the engine fuel pump. It was immediately replaced.	23
16-May-05	3:34 PM	Kwun Tong Line	A Tiu Keng Leng bound train was withdrawn from service at Prince Edward Station because it obtained no forward movement after platform duties. The train had to be operated in Restricted Manual mode at a speed of not more than 22 kph to Kowloon Bay Depot.	Investigation confirmed no abnormalities.	11
23-May-05	9:45 AM	Kwun Tong Line	A Tiu Keng Leng bound train at Kwun Tong was delayed because a points near Kwun Tong Station failed. The points were secured by station staff. All trains had to work in Restricted Manual mode at a speed of not more than 22 kph when passing the section.	Investigation found a faulty cable in the points module, which was replaced immediately.	11

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
27-May-05	7:15 PM	Airport Express	Airport Express train service was suspended because the power supply failed after the overhead line was hit by lightning. After the power supply resumed, a train heading for Airport Station lost motive power. It was subsequently pushed out of track by the following train.	Investigation revealed that the service disruption was caused by lightning.	79
31-May-05	11:19 AM	Tung Chung Line	A Tung Chung bound train was delayed and subsequently withdrawn from service at Tung Chung Station because it was suspected to have sustained an overhead line power supply problem between Yam O and Siu Ho Wan.	Investigation revealed that the traction motor coupling of two bogie axles was loosened. The problem was fixed immediately.	8
2-Jun-05	3:39 PM	Kwun Tong Line	A Yau Ma Tei bound train was withdrawn from service at Wong Tai Sin Station because a train door failed to close even with the assistance of station staff.	Investigation revealed that the mounting screw of the door magnet was broken. The component was replaced immediately.	9
3-Jun-05	10:11 AM	Kwun Tong Line	A Tiu Keng Leng bound train was withdrawn from service at Ngau Tau Kok Station because it was tripped with a warning message "Emergency Door unlocked/opened". The Train Operator confirmed the emergency door was closed completely. The train had to work in Restricted Manual mode to Ngau Tau Kok Station for detrainment and then to depot.	Investigation found a faulty micro switch of the Emergency Door, which was replaced immediately.	9
11-Jun-05	12:37 AM	Airport Express	A Hong Kong bound train stopped at Kowloon Station without opening the train doors and platform screen doors because the train operator failed to perform platform duties.	Staff reminded to be vigilant while on duty.	13
14-Jun-05	8:10 AM	Island Line	A train was withdrawn from service at Sheung Wan Station because its safety circuit could not be set. The train was moved to Sheung Wan Siding for temporary stabling.	Investigation revealed a faulty Safety Interlock Relay, which was immediately replaced.	10
20-Jun-05	6:08 PM	Tsuen Wan Line	A Tsuen Wan bound train was withdrawn from service at Lai King Station because a train door failed to close with an object jammed in the lower corner of the right door leaf.	Investigation at depot could not locate the object. No abnormalities were found.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
22-Jun-05	11:38 AM	Kwun Tong Line	Trains were delayed on Kwun Tong Line due to a signalling failure in the Lam Tin area. All trains had to work in Restricted Manual mode when passing the affected area.	Investigation found a faulty electronic card of the signalling control system which was immediately replaced.	9
23-Jun-05	6:25 AM	Tung Chung Line	A Hong Kong bound train was delayed and subsequently withdrawn from service upon arrival at Nam Cheong Station because the train experienced intermittent loss of traction current.	Investigation revealed that the pantograph of the train was found bouncing. It was fixed immediately.	10
24-Jun-05	10:23 AM	Tsuen Wan Line	A Tsuen Wan bound train was delayed and subsequently withdrawn from service at Tsuen Wan Station because it sustained delocalisation before arriving at Kwai Hing Station. The train had to work in Restricted Manual mode at a speed of not more than 22 kph to Tsuen Wan Station.	Investigation found a faulty trainborne signalling antenna, which was replaced immediately.	10
28-Jun-05	6:38 PM	Island Line	A Sheung Wan bound train was delayed because it sustained delocalisation at Chai Wan Station and had to work in Restricted Manual mode at a speed of not more than 22 kph until Heng Fa Chuen Station where normal working was resumed.	Investigation found a faulty trainborne signalling computer electronic card which was immediately replaced.	11
29-Jun-05	1:24 PM	Tseung Kwan O Line	A North Point bound train was delayed at Quarry Bay Station because of a track circuit failure. The train had to work in Restricted Manual mode at a speed not more than 22 kph over 7 track circuits.	Investigation found a broken trackside signalling cable, which was immediately replaced.	13
2-Jul-05	6:35 PM	Kwun Tong Line	A Yau Ma Tei bound train was withdrawn from service at Yau Tong Station because it sustained computer lock-up. It had to work at a reduced speed of 22 kph to Yau Tong Station.	Investigation found a faulty trainborne signalling computer electronic card, which was replaced immediately.	15
4-Jul-05	11:18 AM	Kwun Tong Line	A Yau Ma Tei bound train was delayed at Choi Hung Station because the safety circuit failed to be set after platform duties. The train had to work at a reduced speed of 22 kph. The train was subsequently withdrawn from service at Tiu Keng Leng Station because the fault persisted.	Investigation found a faulty electronic card of the signalling computer, which was replaced immediately.	12

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
5-Jul-05	9:10 PM	Airport Express	A train at Hong Kong Station was withdrawn from service at Hong Kong Station because a set of train doors failed to open.	Investigation revealed that a screw of the door lock arm was broken. The screw was replaced immediately.	12
7-Jul-05	6:00 PM	Island Line	A Sheung Wan bound train was delayed and subsequently withdrawn from service at North Point Station because the Platform Screen Doors did not open automatically and had to be opened with manually at both Quarry Bay and North Point stations.	Investigation found a faulty signalling component on the train, which was replaced immediately.	14
10-Jul-05	10:23 AM	Kwun Tong Line	Trains were delayed because a points near Mong Kok Station failed. The points was manually secured by station staff.	Investigation revealed that a component of the points needed adjustment and it was adjusted accordingly.	12
11-Jul-05	12:55 AM	Airport Express	The last Hong Kong bound passenger train was withdrawn from service at Siu Ho Wan Emergency Platform because it sustained delocalisation at Tai Ho Wan area and had to work at a reduced speed of 22 kph. Passengers alighted at the Emergency Platform and were picked up by another train to Hong Kong.	Investigation found a faulty power supply unit of the signalling computer, which was replaced immediately.	20
11-Jul-05	1:14 AM	Tseung Kwan O Line	The last Po Lam bound train was blocked by a defective engineering train which was tripped in the tunnel between Quarry Bay and Yau Tong stations after sustaining air leakage. After clearance of the engineering train, the passenger train had to move at a reduced speed of 22 kph until it arrived at Yau Tong Station.	Investigation revealed that a jumper cable of the engineering train for connecting two wagons short-circuited. The problem was fixed immediately.	12
11-Jul-05	8:24 AM	Tung Chung Line	A Hong Kong bound train was delayed because a track circuit at Tai Ho Wan area failed. The train had to work at a reduced speed of 22 kph to pass the affected area.	Investigation revealed that a signal module failed. The signal module was replaced immediately.	9
13-Jul-05	5:38 PM	Island Line	A Sheung Wan bound train was delayed and subsequently withdrawn from service upon arrival at Sheung Wan Station because it was tripped and sustained delocalisation between Admiralty and Central Station. The Train Operator reported a burning smell and abnormal vibrations when braking and motoring.	Investigation revealed that the smell and vibration could have been caused by flat wheels on a car.	9

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
19-Jul-05	4:51 PM	Tung Chung Line	A train leaving depot was withdrawn from service because it sustained trainborne signalling fault and had to work at a reduced speed of 22 kph over 8 track circuits until Sunny Bay Station.	Investigation found a faulty micro circuit breaker, which was replaced immediately.	9
20-Jul-05	6:18 AM	Airport Express	A Hong Kong bound train was withdrawn from service at Tsing Yi Station because an extruding fibre of the car body and hit the platform screen doors when entering Tsing Yi Station.	Investigation revealed that the gangway fairing was loosened. The fairing was immediately fixed.	17
21-Jul-05	9:27 AM	Tung Chung Line	A Hong Kong bound train was withdrawn from service at Tung Chung Station because it sustained an auxiliary converter fault.	Investigation found a faulty component of the auxiliary power supply system, which was immediately replaced.	8
21-Jul-05	11:16 PM	Airport Express	A Hong Kong bound train was withdrawn from service at Hong Kong Station because it was tripped with a brake fault warning. The train had to be operated in manual mode.	Investigation found a faulty brake air pressure switch, which was replaced immediately.	12
22-Jul-05	8:30 AM	Island Line	A Sheung Wan bound train was withdrawn from service at Fortress Hill Station because the door closed light did not extinguish.	Investigation revealed that a screw was jammed at the bottom guide of a train door. The screw was removed.	10
23-Jul-05	7:54 AM	Tsuen Wan Line	Train service on the Tsuen Wan Line was delayed after a points between Tsim Sha Tsui Station and Jordan Station lost indication. An hour later, a signal at Jordan Station also failed. Both the points at Tsim Sha Tsui and signal at Jordan resumed normal after repairs.	Investigation revealed that the point detection position of the points had shifted and was readjusted.	24
24-Jul-05	11:30 AM	Tseung Kwan O Line	A North Point bound train was withdrawn from service at North Point Station because it sustained computer lock-up which could not be reset.	Investigation found a faulty signalling component, which was replaced.	11
25-Jul-05	6:10 AM	Tung Chung Line	A Tung Chung bound train was withdrawn from service at Tsing Yi Station because a train door failed to open and had to be manually pushed open at 2 consecutive stations.	Investigation revealed a faulty door motor wire which was repaired.	12

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
28-Jul-05	6:34 AM	Kwun Tong Line	A Tiu Keng Leng bound train was withdrawn from service at Prince Edward Station because a train door failed to close completely.	Investigation revealed that a rod was found detached from its housing. The housing was rectified immediately.	9
29-Jul-05	3:38 PM	Island Line	Train service between Heng Fa Chuen and Chai Wan Stations was suspended for two hours because an overhead line support arm detached from its position. A train approaching Chai Wan Station was stopped 40 meters from the station. 60 passengers walked on the track to Chai Wan Station under the guidance of staff. Normal train service resumed after the detached arm was temporarily fixed.	Investigation revealed that the top tube of an overhead line cantilever support bracket was dislodged from its insulator end spade. The top tube was replaced.	121
1-Aug-05	4:55 PM	Disneyland Resort Line	A train at Disneyland Resort Station was withdrawn because the door circuit was interrupted and could not be reset.	Investigation revealed that a Passenger Emergency Access Device on the train was operated by a passenger for an unknown reason.	24
1-Aug-05	6:13 PM	Airport Express	Trains were delayed at Tai Ho Wan area because a points lost indication. Staff secured the points manually and trains operated at a reduced speed in the affected area.	Investigation revealed that a 2-cm long nylon string hindered the points detection. The points regained indication after the nylon string was removed.	8
3-Aug-05	5:25 PM	Island Line	Train service on the Island Line was delayed because all trains had to work in Restricted Manual mode at a speed of not more than 22 kph when approaching Tai Koo Station from Sai Wan Ho Station because of a trackside signalling failure.	Investigation found a faulty cable at trackside, which was replaced immediately.	9
5-Aug-05	12:08 AM	Tung Chung Line	A Tung Chung bound train was withdrawn at Kowloon Station because a train door failed to close after platform duties. Passengers took the following train and continued their journey.	Investigation found a faulty door motor, which was replaced immediately.	12
5-Aug-05	3:50 PM	Tung Chung Line	A Hong Kong bound train was withdrawn at Sunny Bay Station because it sustained repeated control circuit failure.	Investigation found a faulty signal relay, which was replaced immediately.	13

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
5-Aug-05	10:29 PM	Tsuen Wan Line	A Tsuen Wan bound train was withdrawn at Prince Edward Station because the door detection circuit on one car failed.	Investigation found a faulty door control switch which was replaced.	8
8-Aug-05	8:35 AM	Island Line	A Sheung Wan bound train was withdrawn at North Point Station due to loss of main air.	Investigation revealed that air was leaking from an air dryer valve. The problem was fixed immediately.	15
8-Aug-05	9:58 AM	Kwun Tong Line	A Yau Ma Tei bound train was delayed because the Obstruction Detection System was activated at Ngau Tau Kok area and the train had to run in Restricted Manual mode at a speed of not more than 22 kph to pass the affected section.	Investigation revealed that a damaged cable terminal inside a trackside signal box.. The cable terminal was replaced immediately.	8
8-Aug-05	1:07 PM	Tsuen Wan Line	Trains were delayed on Tsuen Wan Line because 2 points between Tsim Sha Tsui and Jordan Stations lost indication. Station staff secured the points for train to run in Restricted Manual mode at a speed of not more than 22 kph in the affected area. Train service resumed normal after the points were adjusted.	Investigation found the points needed re-alignment. Re-alignment was arranged immediately.	11
10-Aug-05	8:15 PM	Airport Express	AEL trains were delayed and subsequently suspended for 35 minutes due to a signalling failure at Sunny Bay Station. Staff had to secure 10 points and trains had to run at a reduced speed.	Investigation found faulty multi-processor modules of the signalling system, which were replaced.	29
10-Aug-05	10:05 PM	Airport Express	A Hong Kong bound train was withdrawn from service at Tsing Yi Station because the train suffered from intermittent loss of power supply.	Investigation revealed that the pantographs on the train required adjustment. Adjustment was immediately made.	12
13-Aug-05	6:15 AM	Disneyland Resort Line	Train service was delayed because the trackside signal at Sunny Bay Station failed. Station staff had to access to track to manually secure the track switch to the correct position.	Investigation found a faulty trackside signalling equipment, which was immediately fixed.	10

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
14-Aug-05	8:23 PM	Tsuen Wan Line	A Central bound train was delayed at Admiralty Station because of a signalling failure at Central Station. Service resumed normal after Operations Control Centre reset the signalling route.	Investigation found a fault in the centralized signalling computer, which was reset immediately.	15
17-Aug-05	8:05 PM	Disneyland Resort Line	A train at Disneyland Resort Station was delayed because a train alarm was activated. At the same time, the train doors and Automatic Platform Gates failed to close. The train had to depart at a reduced speed of 22 kph.	Investigation found a fault on the trainborne signalling computer. Service resumed after the computer was reset.	12
19-Aug-05	6:45 PM	Tsuen Wan Line	A Tsuen Wan bound train was withdrawn at Tsuen Wan Station because the door detection circuit of a car failed after platform duties. Station staff confirmed all doors were closed completely and secured before the train returned to depot.	Investigation found no abnormalities. It is believed a foreign object had jammed into the door guide rail which caused the failure.	8
20-Aug-05	9:07 AM	Disneyland Resort Line	A Sunny Bay bound train was delayed because it was tripped to stop when approaching Sunny Bay Station. Subsequently, it had to run in Restricted Manual mode at a speed of not more than 22 kph.	Investigation found a fault on the trainborne signalling computer, which was fixed immediately.	8
20-Aug-05	9:19 AM	Airport Express	A Hong Kong bound train was withdrawn from service at Tsing Yi Station because the train sustained intermittent loss of power supply.	Investigation revealed that the train pantographs required adjustment. Adjustment was immediately made.	12
20-Aug-05	9:47 AM	Disneyland Resort Line	A train was withdrawn at Disneyland Resort Station because several alarms were activated and could not be reset.	Investigation found a fault on the trainborne signalling computer. Service resumed after the computer was reset.	13
20-Aug-05	10:07 AM	Airport Express	A Hong Kong bound train was withdrawn from service at Tsing Yi Station because the train sustained intermittent loss of power supply.	Investigation revealed that the train pantographs required adjustment. Adjustment was immediately made.	12

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
20-Aug-05	2:07 PM	Kwun Tong Line	A Tiu Keng Leng bound train was withdrawn from service at Shek Kip Mei Station due to a signalling failure. All passengers alighted and took the following train.	Investigation found a faulty door circuit, which was immediately replaced.	30
22-Aug-05	12:55 PM	Tung Chung Line	A Hong Kong bound train was delayed because a trackside signal failed at Tai Ho Wan area. The train had to run in Restricted Manual mode at a speed of not more than 22 kph over a section of track. The fault self-rectified.	A broken signalling cable was repaired.	11
30-Aug-05	9:05 PM	Tung Chung Line	A Tung Chung bound train was withdrawn at Lai King Station because smoke with burning smell emitted from underneath the train. All passengers alighted and took the following train to continue their journey.	Investigation revealed two faulty 110V battery, which were replaced immediately.	10
2-Sep-05	6:31 PM	Kwun Tong Line	A Yau Ma Tei bound train was withdrawn from service at Lam Tin Station because its safety circuit failed after platform duties. After detrainment, station staff helped to drive the train from the rear driving cab in Restricted Manual mode at a speed not more than 22 kph to Kowloon Bay Depot.	Investigation found a faulty component of brake equipment, which was immediately replaced.	19
3-Sep-05	6:10 PM	Tung Chung Line	A Tung Chung bound train was withdrawn from service at Lai King Station because a train door failed to close after platform duties.	Investigation found a faulty train door component, which was immediately replaced.	10
3-Sep-05	6:57 PM	Tung Chung Line	A Hong Kong bound train was withdrawn from service at Olympic Station because the passenger alarm miniature circuit breaker tripped and could not be reset.	Investigation found a faulty relay which was immediately replaced.	10
4-Sep-05	8:52 AM	Tung Chung Line	A Tung Chung bound train was delayed and subsequently withdrawn from service at Tsing Yi Station because the trainborne computer displayed an axle fault.	Investigation found that it was a false indication caused by a faulty detection cable. The cable was replaced.	10
5-Sep-05	12:11 PM	Disneyland Resort Line	Trains were delayed because both trackside signalling computers at Sunny Bay Station failed.	Service resumed after the computers were reset.	12

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
6-Sep-05	6:24 AM	Tung Chung Line	A Hong Kong bound train was delayed and subsequently withdrawn from service at Lai King Station because of repeated warnings of a train door fault.	Investigation found that it was a false alarm caused by a faulty train management computer cable. The cable was immediately replaced.	10
10-Sep-05	7:37 AM	Tseung Kwan O Line	A Po Lam bound train was delayed and subsequently withdrawn from service at Tiu Keng Leng Station because of repeated trainborne signalling computer faults.	Investigation found a faulty electronic card in the trainborne signalling computer, which was immediately replaced.	8
10-Sep-05	8:57 AM	Kwun Tong Line	A Yau Ma Tei bound train was delayed because several passenger alarms were operated when the train departed Choi Hung Station. The Train Operator stopped the train immediately. Station staff checked but no abnormalities were found. The train had to work in Restricted Manual mode at a speed of not more than 22 kph to Diamond Hill Station where a female passenger reported feeling unwell.	The sick passenger was immediately sent to hospital for medical treatment.	9
11-Sep-05	9:57 AM	Island Line	A Sheung Wan bound train was delayed and subsequently withdrawn from service at Admiralty Station because of repeated auto tripping.	Investigation found a faulty electronic card of the trainborne signalling computer, which was immediately replaced.	16
14-Sep-05	5:28 AM	Disneyland Resort Line	Trains were delayed because the trackside signalling computer failed at Disneyland Resort Station.	Service resumed after the computer was reset.	15
15-Sep-05	5:22 PM	Tsuen Wan Line	A Tsuen Wan bound train was delayed and subsequently withdrawn from service at Sham Shui Po Station because a passenger alarm was operated for a boy whose fingers were guided into the gap between the door leaf and fixed panel of the platform screen door at Prince Edward Station.	The boy's fingers were released without apparent injury.	12
23-Sep-05	5:37 PM	Tsuen Wan Line	A Tsuen Wan bound train was withdrawn from service at Tsim Sha Tsui Station because a train door failed to close after platform duties.	Investigation found a \$2 coin jammed in the door guide rail, which was immediately removed.	9

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
24-Sep-05	2:53 PM	Tsuen Wan Line	A Tsuen Wan bound train was withdrawn from service at Tai Wo Hau Station because the door proving circuit failed to complete after platform duties.	Investigation found a faulty miniature circuit breaker of the Train Information System, which was immediately replaced.	8
26-Sep-05	8:10 PM	Island Line	Trains were delayed because the signalling control area of Causeway Bay Station failed. All trains had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area.	Investigation found that two circuit breakers of the signalling power cubicle were tripped, which were immediately reset.	16
27-Sep-05	5:50 AM	Airport Express	An Airport bound train was delayed and subsequently withdrawn from service at Kowloon Station because of air leakage from the train underframe after platform duties.	Investigation found a leaking air valve on the wheel bogie, which was immediately replaced.	10
2-Oct-05	1:47 PM	Airport Express	Passengers were over-carried to Hong Kong Station because the train operator did not open train doors for platform duties when the train arrived at Kowloon Station.	Investigation confirmed that it was a human factor incident. Reinforce compliance to procedures with staff.	13
3-Oct-05	8:17 AM	Kwun Tong Line	Yau Ma Tei bound trains were delayed because a track circuit at Ngau Tau Kok Station failed. All trains had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area.	Investigation found a damaged signalling cable at trackside, which was temporarily fixed and subsequently replaced.	15
8-Oct-05	12:04 AM	Kwun Tong Line	An engineering train sustained insufficient motive power from Wong Tai Sin Station to Lok Fu Station. The following passenger train was withdrawn from service and acted as an assisting train to push the defective train to Lok Fu Station where the engineering train could run on its own power to Yau Ma Tei Station and withdrawn.	Investigation confirmed no abnormalities.	31
9-Oct-05	12:37 PM	Tung Chung Line	A Hong Kong bound train was withdrawn from service at Sunny Bay Station because the door proving circuit failed to complete after platform duties.	Investigation found a faulty miniature circuit breaker, which was immediately replaced.	10
10-Oct-05	8:04 PM	Tung Chung Line	Trains were delayed because the signalling control area of Tung Chung Station failed. Station staff accessed onto track to secure the points.	Investigation found a faulty signalling module, which was immediately replaced.	11
13-Oct-05	6:53 AM	Island Line	A Chai Wan bound train was withdrawn from service at Sheung Wan Station due to trainborne signalling failure.	Investigation found a faulty component of the brake control equipment, which was immediately replaced.	10

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
17-Oct-05	6:47 AM	Tung Chung Line	A Hong Kong bound train was delayed and subsequently withdrawn from service at Tsing Yi Station because the trainborne computer prompted an electric fault.	Investigation found a faulty battery set, which was immediately replaced.	10
17-Oct-05	10:50 AM	Kwun Tong Line	A Yau Ma Tei bound train was withdrawn from service at Kowloon Tong Station because the door proving circuit failed to complete after platform duties.	Investigation found a faulty component of the door proving circuit, which was immediately replaced.	8
17-Oct-05	12:06 PM	Tsuen Wan Line	Trains were delayed because the CLP 400kV overhead line power network failed, causing a voltage dip which resulted in loss of signalling control in the Lai King Station Signalling Control Area. All trains had to pass the area in Restricted Manual mode at a speed not more than 22 kph.	Investigation found the signalling computer was tripped during the voltage dip.	8
19-Oct-05	3:09 PM	Tung Chung Line	A Hong Kong bound train was withdrawn from service at Lai King Station because station staff reported smoke and burning smell from the train underframe. Ventilation fans were immediately operated to extract the smoke and burning smell.	Investigation found two burnt battery cells, which were immediately replaced.	10
20-Oct-05	6:42 PM	Kwun Tong Line	A Yau Ma Tei bound train was withdrawn from service at Wong Tai Sin Station because a train door failed to close after platform duties. Station staff confirmed that the door was closed completely.	Investigation found a faulty component of the door control equipment, which was immediately replaced.	9
26-Oct-05	9:50 AM	Tsuen Wan Line	A Central bound train was withdrawn from service at Cheung Sha Wan Station because it sustained a power circuit fault and became immobilized after four direct current circuit breakers were tripped. Investigation found that a battery cable was accidentally disconnected during preventive maintenance, causing related direct current circuit breakers to trip.	Reinforce compliance to procedures with staff.	47
27-Oct-05	9:00 AM	Tsuen Wan Line	A Tsuen Wan bound train was delayed because a track circuit between Central and Admiralty Stations failed. The train had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area.	Investigation found a faulty component of track circuit equipment, which was immediately replaced.	18
29-Oct-05	4:27 PM	Tsuen Wan Line	A Central bound train was withdrawn from service at Tai Wo Hau Station because of repeated tripping of safety interlock circuit.	Investigation found a faulty component of brake equipment, which was immediately replaced.	9

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
31-Oct-05	8:02 AM	Tsuen Wan Line	A Central bound train was withdrawn from service at Lai King Station because the trainborne computer failed.	Investigation found a faulty component of the trainborne computer, which was immediately replaced.	15
1-Nov-05	6:04 PM	Tung Chung Line	A Hong Kong bound train was withdrawn from service at Nam Cheong Station because a train door failed to close completely after platform duties.	Investigation found a faulty component of the door control equipment, which was immediately replaced.	11
4-Nov-05	12:30 PM	Disneyland Resort Line	A Disneyland Resort bound train was delayed at Sunny Bay Station and subsequently withdrawn from service because the train could not move again after the emergency brake was released at Disneyland Resort Siding.	Investigation found that the train was not correctly reset after the train operation system was turned off. Reinforce compliance to procedures with staff.	53
7-Nov-05	6:39 AM	Island Line	Chai Wan bound trains were delayed because they sustained wheel slip/slide when entering North Point Station and the trainborne computer lost location information afterwards.	Investigation confirmed no abnormalities.	10
7-Nov-05	9:13 AM	Disneyland Resort Line	A Disneyland Resort bound train was delayed because the trackside computer failed at Sunny Bay Station and the train had to work in Restricted Manual mode at a speed not more than 22 kph to depart.	Investigation found a faulty component of the signalling communication equipment, which was immediately reset.	13
7-Nov-05	3:57 PM	Tsuen Wan Line	A Central bound train was delayed and subsequently withdrawn from service upon arrival at Tsim Sha Tsui Station because of repeated faults of door proving circuit. Station staff confirmed all train doors were closed completely.	Investigation found a faulty component of door equipment, which was immediately replaced.	10
16-Nov-05	2:05 PM	Disneyland Resort Line	A Sunny Bay bound train was delayed at Disneyland Resort Station because a signalling computer failure and the train had to work at a speed of not more than 40 kph to Sunny Bay Station.	Service resumed after the computer server was re-booted.	8
18-Nov-05	5:44 PM	Island Line	A Chai Wan bound train was withdrawn from service at North Point Station because the trainborne signalling computer failed after platform duties.	Investigation found a faulty component of the trainborne computer, which was immediately replaced.	9

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
22-Nov-05	8:34 AM	Tsuen Wan Line	A Central bound train was delayed at Prince Edward Station because a Platform Emergency Plunger was operated by a passenger for unknown reasons.	Station staff reset the alarm and confirmed no abnormalities.	10
6-Dec-05	7:06 AM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed because a track circuit at Ngau Tau Kok failed, interlocking the corresponding points. Station staff accessed onto track to set the points to the required position for trains.	Investigation found a faulty component of the track circuit equipment, which was immediately replaced.	13
6-Dec-05	5:36 PM	Island Line	A Sheung Wan bound train was delayed because it overran the station stopping mark in Automatic mode at Heng Fa Chuen Station. The train had to set back for platform duties and to work in Restricted Manual mode at a speed not more than 22 kph to depart.	Investigation found a faulty component of the trainborne signalling computer, which was immediately replaced.	22
6-Dec-05	6:41 PM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed and subsequently withdrawn from service upon arrival at Wong Tai Sin Station because of repeated faults of a train door.	Investigation found a faulty component of door equipment, which was immediately replaced.	12
6-Dec-05	7:15 PM	Tsuen Wan Line	A Central bound train was withdrawn from service at Admiralty Station because it sustained a power circuit fault. The fault resulted in the tripping of direct current circuit breakers, interrupting the traction current supply between Admiralty and Central Stations.	Investigation found faulty components of the trains's power equipment, which were immediately replaced.	9
7-Dec-05	9:28 AM	Island Line	A Chai Wan bound train was delayed at Causeway Bay Station because the Edge/Gap Hazard Detection alarm for a platform screen door was activated by a passenger for unknown reasons.	Station staff confirmed no abnormalities.	9
7-Dec-05	1:45 PM	Tseung Kwan O Line	A North Point bound train was delayed because of a small fire at the trackside near Quarry Bay Station.	Investigation found the fire was caused by iron fillings trapped in a gap of the rail foot. The iron fillings was cleaned and the gap was sealed.	9
10-Dec-05	6:52 PM	Airport Express	A Hong Kong bound train was withdrawn from service at Kowloon Station because a baggage car door failed to close after baggage handling.	Investigation found a faulty component of the door equipment, which was immediately replaced.	12

Record of Train Service Delays of 8 Minutes or More from 01/01/2005 to 31/12/2005 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
12-Dec-05	6:09 PM	Tsuen Wan Line	A Central bound train was withdrawn from service because it sustained automatic tripping at a track circuit at Tsuen Wan Station and had to work in Restricted Manual mode at a speed of not more than 22 kph to the station stopping mark.	Investigation confirmed no abnormalities. Nonetheless, a suspected faulty component of trainborne computer was replaced.	9
17-Dec-05	8:57 PM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed at Lok Fu Station because a passenger alarm was operated for a passenger who suffered from epilepsy. The train was immediately set back for station staff to help the sick passenger.	Sick passenger assisted.	12
19-Dec-05	8:06 AM	Tung Chung Line	A Hong Kong bound train was withdrawn from service at Sunny Bay Station because a passenger operated a passenger alarm to report that there was burning smell inside the train compartment.	Investigation found a faulty component of brake equipment caused the smell. The component was immediately replaced.	8
23-Dec-05	8:40 PM	Tsuen Wan Line	A Tsuen Wan bound train was withdrawn from service at Tai Wo Hau Station because the safety interlocking circuit failed to complete after platform duties.	Investigation found a faulty component of brake equipment, which was immediately replaced.	12

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
3-Jan-06	10:56 PM	East Rail Line	A man jumped onto the the track at Sheung Shui Station and was knocked down by a train.	Police and FSD assistance was summoned. The man was removed from the track and taken to hospital.	12
4-Jan-06	8:43 PM	Light Rail	Light Rail route 505 was disrupted after a 30 year-old-woman fainted and lay on the track at the junction of Leung Wan Street due to her own sickness.	Service resumed after the woman was taken from the track and sent to hospital.	16
5-Jan-06	9:02 AM	East Rail Line	Train service was affected after the Traffic Controller inadvertently routed an East Rail Line train to the intercity train platform at Hung Hom Station. The train had to be shunted back to return to the East Rail Line platform.	Investigation confirmed that it was a human factor incident. Reinforce compliance to procedures with staff.	11
15-Jan-06	5:37 PM	East Rail Line	An East Tsim Sha Tsui bound train was delayed due to high passenger flow en route. As a result, the train had to be driven manually and was delayed for 8 minutes when it reached the terminus.	Investigation found no abnormalities.	8
16-Jan-06	6:46 PM	East Rail Line	A Lo Wu bound train was withdrawn at Tai Po Market Station as all train doors failed to close. They were eventually closed by station staff using the outside buttons.	Investigation found a faulty door control relay, which was immediately replaced.	8
17-Jan-06	9:00 PM	West Rail Line	West Rail Line service was disrupted after a power supply failure which caused the points near Kam Sheung Road Station to fail. The points had to be operated manually and trains passed through this section had to proceed under a restricted speed.	Investigation found defective power supply of a signalling which was subsequently replaced.	9
18-Jan-06	7:26 AM	East Rail Line	A Lo Wu bound train was delayed due to high passenger flow en route. As a result, the train had to be driven manually and was delayed for 8 minutes when it reached the terminus.	Investigation found no abnormalities.	8
18-Jan-06	10:54 AM	East Rail Line	A train was withdrawn from service at Lo Wu Station as its doors failed to open. Station staff isolated the doors from the outside to let passengers alight.	Investigation found a faulty door control relay, which was replaced immediately.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
18-Jan-06	6:52 PM	East Rail Line	An East Tsim Sha Tsui bound train overran at Tai Wo Station under wet weather. The train had to be set back for platform duties.	Investigation found no abnormalities.	8
21-Jan-06	1:22 PM	East Rail Line	The train service of an East Tsim Sha Tsui bound train was delayed due to high passenger flow en route. As a result, the train had to be driven manually and was delayed for 8 minutes when it reached the terminus.	Investigation found no abnormalities.	8
21-Jan-06	6:19 PM	East Rail Line	A train was withdrawn from service at Kowloon Tong Station after a hose-like object was found hanging down from the underframe of the train.	Investigation confirmed that the object was a main compressor delivery hose, which was detached. The hose was fixed immediately after the train returned to depot.	8
22-Jan-06	7:40 AM	East Rail Line	A train was withdrawn from service at Lo Wu Station after the brake air pressure failed to charge up.	Investigation found a faulty electronic card, which was replaced immediately.	8
22-Jan-06	5:50 PM	East Rail Line	The train service of a Lo Wu bound train was delayed due to high passenger flow en route. As a result, the train had to be driven manually and was delayed for 8 minutes when it reached the terminus.	Investigation found no abnormalities.	8
25-Jan-06	7:00 AM	East Rail Line	An East Tsim Sha Tsui bound train was delayed due to high passenger flow en route. As a result, the train had to be driven manually and was delayed for 8 minutes when it reached the terminus.	Investigation found no abnormalities.	8
25-Jan-06	1:22 PM	East Rail Line	A Lo Wu bound train was withdrawn from service after smoke emitted from the underneath of the train at University Station.	Investigation revealed lubricating oil had dropped onto the brake disc. It was cleaned afterwards.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
2-Feb-06	11:24 PM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service at University Station after station staff noticed that sparks and smoke emitted from the underframe of the train due to locked wheels.	The wheel bearings were replaced.	8
7-Feb-06	6:14 AM	West Rail Line	Trains became non-communicative after they departed from depot to the main running line.	Service resumed after the signalling system was re-booted.	10
8-Feb-06	1:54 PM	East Rail Line	A train was withdrawn from service after it failed to obtain door close indication at Lo Wu Station.	Investigation found a faulty door control relay, which was immediately replaced.	8
8-Feb-06	6:34 PM	East Rail Line	A train was withdrawn from service at Sheung Shui Station after smoke emitted from the underframe of a car due to brake jam.	Investigation found a faulty component of the brake control unit, which was replaced immediately.	8
9-Feb-06	11:14 AM	East Rail Line	Train service was disrupted after a man jumped onto the track at Fanling Station and was knocked down by a train.	Police and FSD assistance was summoned. The body was removed from track by FSD.	17
12-Feb-06	2:36 PM	East Rail Line	A train was delayed after brake air pressure failed to charge up at Lo Wu Station. Service resumed after the train computer in the rear cab was shut down.	Investigation found a faulty component in the trainborne computer, which was immediately replaced.	8
14-Feb-06	11:45 AM	East Rail Line	Train service was interrupted after a track circuit south of University Station failed.	Investigation found an iron strip affected the function of the track circuit. The strip was immediately removed.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
19-Feb-06	8:29 AM	Light Rail	Light Rail route 505 was delayed as its path was blocked by a road traffic accident at the junction of Leung Wan Street.	Police assistance was summoned. Service resumed normal after site was cleared.	11
19-Feb-06	10:59 AM	East Rail Line	An East Tsim Sha Tsui bound train was delayed due to high passenger flow en route. As a result, the train had to be driven manually and was delayed for 8 minutes when it reached the terminus.	Investigation found no abnormalities.	8
23-Feb-06	9:40 AM	East Rail Line	Train service was delayed after a track circuit north of East Tsim Sha Tsui Station failed.	Investigation found a short-circuited Insulated Rail Joint, which was immediately repaired.	11
26-Feb-06	9:03 AM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service due to inadequate traction power.	Investigation found a faulty traction power control card, which was replaced immediately.	8
6-Mar-06	7:26 AM	East Rail Line	An East Tsim Sha Tsui bound train was delayed after two passenger alarms were operated for a sick passenger at Sha Tin Station and Kowloon Tong Station.	Sick passenger assisted.	8
9-Mar-06	4:21 PM	East Rail Line	An East Tsim Sha Tsui bound train was delayed after it lost traction power as a passenger operated the egress switch in the 1st class compartment as he had left his belongings at Lo Wu Station.	Investigation found no abnormalities.	8
9-Mar-06	9:38 PM	East Rail Line	A Lo Wu bound train was withdrawn from service after its doors failed to open at Tai Wo Station. Passengers were detrained after station staff operated the outside door release.	Investigation found a faulty door control relay, which was immediately replaced.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
9-Mar-06	11:43 PM	East Rail Line	Train service was disrupted after a man jumped and sat on the track at Mong Kok East Station and refused to leave.	Service resumed after police and station staff assisted the man back to the platform.	8
12-Mar-06	7:17 AM	East Rail Line	Trains service was disrupted after a man jumped onto the track at Tai Wai Station and was knocked down by a train.	Police and FSD assistance was summoned. Service resumed after the injured was removed.	40
13-Mar-06	6:18 PM	East Rail Line	A train was withdrawn from service at East Tsim Sha Tsui Station after it sustained low traction power.	Investigation found a faulty traction power control card, which was immediately replaced.	8
13-Mar-06	7:04 PM	East Rail Line	A train was withdrawn from service after its doors failed to open at Lo Wu Station.	Investigation found a faulty door control relay, which was immediately replaced.	8
13-Mar-06	10:33 PM	West Rail Line	Train service was affected due to signalling failure near Kam Sheung Road. Trains were authorized to proceed in a restricted speed over the affected section.	Investigation confirmed a signalling unit failed. Service resumed after it was reset.	8
14-Mar-06	6:30 PM	East Rail Line	A train was withdrawn from service at Sheung Shui Station after it failed to obtain door close indication.	Station staff found a passenger's coat trapped by a pair of train doors. Service resumed after the coat was released.	8
17-Mar-06	5:29 PM	East Rail Line	Trains service was disrupted after a woman jumped onto the track at Kowloon Tong Station and was knocked down by a train.	Police and FSD assistance was summoned. Service resumed after the body was removed.	26
19-Mar-06	7:35 AM	East Rail Line	A train was withdrawn from service at Lo Wu Station after 7 pairs of train doors failed to open.	Investigation found a door control wiring problem which was fixed immediately.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
22-Mar-06	12:06 AM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service after it failed to close a set of train doors at Sheung Shui Station. Station staff found a gap of 1 cm at the door despite isolation.	Investigation found a problem with the door hook, which was replaced immediately.	8
23-Mar-06	11:13 AM	East Rail Line	Train service was delayed after the overhead line between University Station and Fanling Station tripped, causing flashover and smoke from the pantographs of two trains.	Investigation found the tripping was caused by a faulty train at Sha Tin Station. Service resumed after the pantographs of the train was isolated.	23
23-Mar-06	1:08 PM	East Rail Line	Train service was affected after an empty train reported a flat battery at Sheung Shui Station.	Service resumed after the batteries were replaced.	18
23-Mar-06	3:50 PM	East Rail Line	Train service was affected after a passenger, who failed to follow his two friends to board the train at Hung Hom Station walked down the track and ran towards East Tsim Sha Tsui Station.	Service resumed after East Tsim Sha Tsui Station staff confirmed that the passenger was assisted to leave the track.	8
27-Mar-06	5:17 PM	Light Rail	Light Rail service was affected after a 15-year-old boy who dashed out from the walkway at the junction of Tin Yiu Road / Tin Wu Road was allegedly hit by an LRV.	The boy sustained minor injuries to his knees and was conveyed to hospital where he admitted to the Police that he did not come in contact with the LRV but slipped and fell while crossing the walkway.	9
28-Mar-06	9:13 AM	West Rail Line	Train service was affected due to signalling failure in Tai Lam Tunnel. As a results, the points failed to move.	Investigation found power supply failure to the signalling equipment. After adjusting the power supply and resetting the signalling equipment, operation of points restored to normal.	36

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
31-Mar-06	7:43 PM	East Rail Line	A Lo Wu bound train was delayed due to high passenger flow en route. As a result, the train had to be driven manually and was delayed for 8 minutes when it reached the terminus station.	Investigation found no abnormalities.	8
1-Apr-06	5:27 PM	East Rail Line	An East Tsim Sha Tsui bound train was delayed due to high passenger flow en route. As a result, the train had to be driven manually and was delayed for 8 minutes when it reached the terminus.	Investigation found no abnormalities.	8
1-Apr-06	11:17 PM	East Rail Line	A train was delayed after the Emergency Stop Plunger at Lo Wu Station was activated as a small hand trolley was nipped by the train doors. The train stopped with two cars outside the platform area. Station staff isolated the doors to release trolley.	Investigation confirmed no abnormalities.	8
2-Apr-06	9:35 AM	East Rail Line	Train service was affected after a man jumped onto the track at Kowloon Tong Station and was hit by a train.	FSD assistance was summoned. The injured was removed from under the train. The passenger admitted he attempted to commit suicide.	20
2-Apr-06	10:04 AM	East Rail Line	A Lo Wu bound train was withdrawn from service at Tai Wo Station after it failed to obtain door close indication with one pair of doors unable to close completely.	Investigation found a faulty door drive chain, which was replaced immediately.	8
5-Apr-06	5:36 PM	East Rail Line	A train was withdrawn from service after it failed to open train doors at University Station. Station staff used the outside door release to open the doors for passengers to alight.	Investigation found a faulty door control relay which was immediately replaced.	8
11-Apr-06	5:41 AM	Ma On Shan Line	The first Wu Kai Sha bound train overran at Che Kung Temple Station under rainy weather and was set back. As the trainborne computer had failed, the train had to proceed in Restricted Manual mode of no more than 22 kph.	Investigation confirmed no abnormalities.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
12-Apr-06	11:09 AM	West Rail Line	Train service was affected due to signalling failure near Kam Sheung Road Station. All trains passed the affected area in slow speed of not more than 22 kph. The system was normal after trains left the area.	Investigation found a power supply component was tripped open. Service resumed after the component was re-closed.	19
19-Apr-06	11:24 AM	East Rail Line	A train was withdrawn from service upon arrival at Hung Hom Station after it failed to obtain door closed indication.	Investigation found a faulty door interlock relay, which was immediately replaced.	8
29-Apr-06	6:54 PM	East Rail Line	A train was withdrawn from service at Tai Wai Station after it failed to obtain door closed indication.	Investigation found a faulty door micro-switch, which was immediately replaced.	8
30-Apr-06	2:18 PM	East Rail Line	The train service of East Tsim Sha Tsui bound train was delayed due to high passenger flow en route. As a result, the train had to be driven manually and was delayed for 8 minutes when it reached the terminus.	Investigation found no abnormalities.	8
2-May-06	9:54 PM	East Rail Line	Train service was affected after two points south of Sha Tin Station failed. Manual points operation was required.	Investigation found a faulty a points module, which was immediately replaced.	14
3-May-06	5:33 PM	Light Rail	Light Rail service was affected due to a traffic accident between two road vehicles at the junction of Tsun Wen Road / Tai Fong Street / Tsing Chung Koon Road.	Service resumed after site was cleared.	10
6-May-06	10:12 AM	West Rail Line	Train service was delayed due to signalling failure near Nam Cheong Station. Trains had to work in Restricted Manual mode at a reduced speed. Points near the station had to be secured by station staff.	Investigation found a blown fuse, which was replaced immediately.	12

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
7-May-06	5:21 AM	East Rail Line	A train was withdrawn from service after its train doors failed to close at Sha Tin Station.	Investigation found a faulty door drive cylinder, which was immediately replaced.	8
8-May-06	1:06 PM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service after brake air pressure failed to charge up at Tai Po Market Station.	Investigation found a faulty Automatic Train Protection computer card, which was replaced immediately.	8
8-May-06	4:50 PM	East Rail Line	A train was delayed after the Passenger Alarm Plunger was operated due to a passenger dispute. Station staff escorted the concerned passengers to Mong Kok East Station where the case was handed over to Police for handling.	Investigation confirmed no abnormalities.	8
10-May-06	6:17 PM	East Rail Line	Train service was affected after track circuits south of Kowloon Tong Station failed.	Investigation found an iron strip on the Insulated Rail Joint between the track circuits. Service resumed after the iron strip was removed.	8
15-May-06	8:58 AM	East Rail Line	A Lo Wu bound train overran at Tai Wo Station by 2 cars and set back for platform duties was required.	Investigation found a faulty electronic card for the trainborne computer, which was replaced immediately.	8
15-May-06	9:18 AM	East Rail Line	A train was withdrawn from service after a set of brakes failed to release at Lo Wu Station.	Investigation found a faulty electronic card for the trainborne computer, which was replaced immediately.	8
20-May-06	5:32 AM	East Rail Line	A train was withdrawn from service after its parking brake failed to release at Sheung Shui Siding.	Investigation found a faulty electronic card for the parking brake, which was replaced immediately.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
21-May-06	12:00 AM	East Rail Line	A Lo Wu bound train overran at Tai Wai Station and set back for platform duties was required.	Investigation found a faulty electronic card for the trainborne computer, which was replaced immediately.	8
21-May-06	4:13 PM	West Rail Line	Train service was affected due to a trackside signalling failure at Tin Shui Wai Station.	Investigation found a faulty signalling equipment electronic card, which was replaced immediately.	9
23-May-06	7:12 AM	East Rail Line	A train was delayed after it sustained inadequate traction power at University Station.	Investigation found a faulty traction power control card, which was replaced immediately.	8
24-May-06	8:00 AM	East Rail Line	A train was withdrawn from service after a pair of doors failed to close.	Investigation found a metal button jammed in the door guide-rail, which was removed immediately.	9
24-May-06	9:42 PM	East Rail Line	Train service was affected after a points north of Fo Tan Station failed and required manual operation.	Investigation found a faulty points module, which was replaced immediately.	8
25-May-06	6:22 PM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service at Fanling Station after train doors reopened automatically 3 times after being closed.	Investigation found a faulty door close relay, which was removed immediately.	8
27-May-06	7:07 AM	Light Rail	Light Rail service was disrupted after an LRV collided with a medium goods vehicle at a junction near Tin Shui Estate car park entrance.	Police assistance was summoned. Two passengers on board were injured and sent to hospital. Service resumed after site was cleared.	15

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
27-May-06	5:27 PM	East Rail Line	A train was delayed after it sustained an unresettable Vacuum Circuit Breaker fault at Mong Kok East Station and caused inadequate traction power.	Investigation found a faulty Vacuum Circuit Breaker, which was replaced immediately.	8
7-Jun-06	4:03 PM	East Rail Line	Train service was affected after track circuits north of Hung Hom Station showed false occupation.	Investigation found the Insulated Rail Joint short-circuited. Service resumed normal after the problem was fixed.	8
9-Jun-06	9:16 PM	West Rail Line	Train service was affected due to signalling failure near Ho Pui Ventilation Building near Pat Heung.	Investigation found a faulty signalling equipment electronic card, which was replaced immediately.	16
12-Jun-06	7:30 AM	East Rail Line	A train was withdrawn from service after it failed to obtain door close indication at University Station. Station staff found a set of doors could be not closed due to a loosened door leaf.	Investigation found a detached bracket on the door drive chain, which was fixed immediately.	8
12-Jun-06	10:28 PM	Light Rail	Light Rail service between Kin On Stop and Tuen Mun Stop, Ho Tin Stop and Tuen Mun Hospital Stop, as well as Ngai Wai Stop and Ching Chung Stop was affected after the traction power supply failed, causing overhead line de-energised.	Investigation found a defective circuit breaker, which was replaced immediately.	13
18-Jun-06	7:02 PM	Light Rail	A private car on Tin Shing Road made an illegal right turn and collided with another private car, which subsequently hit the skirt panel of an LRV on route 751, breaking an air pipe.	Investigation confirmed no abnormalities. Service resumed after site was cleared.	13

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
19-Jun-06	8:05 AM	West Rail Line	A train was delayed after a signalling failure occurred. The train had to work in restricted mode and subsequently stopped at the north portal of Tai Lam Tunnel.	Investigation found a faulty signalling equipment electronic card, which was replaced immediately.	9
23-Jun-06	1:37 PM	Ma On Shan Line	Trains were blocked after an engineering train received no proceed signal from Tai Shui Hang Station to Heng On Station.	Investigation revealed that the Traffic Controller had applied an inappropriate route setting command for the engineering train.	8
4-Jul-06	10:43 PM	East Rail Line	A train was withdrawn from service after its brakes failed to release at East Tsim Sha Tsui Station.	Investigation found a faulty electronic card which was immediately replaced.	8
10-Jul-06	10:05 AM	East Rail Line	The mainline train service was disrupted after a freight train was tripped to stop on its way from Lo Wu Station to Sheung Shui Station and again from University Station to Racecourse Station.	A faulty component in the locomotive was found and repaired	8
11-Jul-06	9:58 AM	East Rail Line	Due to a signalling failure south of Tai Po Market Station, trains had to work at a lower speed of 40 kph when passing the affected section.	Investigation found a blown fuse by lightning which was replaced immediately.	8
13-Jul-06	12:52 PM	East Rail Line	A northbound mainland through train was stalled on its way from Sheung Shui Station to Lo Wu Station single line bi-direction working of the East Rail Line train was carried out at this section. As a result, train service was delayed.	Service resumed after the through train was cleared from the site.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
20-Jul-06	3:26 PM	East Rail Line	A mainland through train was stalled between Lo Wu Station and Sheung Shui Station. It regained movement after the driver isolated some equipment on the train.	Investigation confirmed no abnormalities.	8
21-Jul-06	7:26 PM	East Rail Line	A train was delayed after it sustained inadequate traction power on its way from University Station to Tai Po Market Station.	Investigation found a faulty traction power control card, which was replaced immediately.	8
22-Jul-06	11:12 AM	East Rail Line	The points south of Sheung Shui Station failed. Manual points operation was required. Service delay was caused.	Investigation found a faulty points module inside the equipment room, which was replaced immediately.	13
22-Jul-06	9:57 PM	East Rail Line	A train was stopped shortly after it departed Tai Wai Station because a handbag was nipped between a pair of train doors. After releasing the handbag, station staff found difficulties in reclosing the door properly.	Investigation confirmed the door functions were normal.	8
23-Jul-06	6:05 AM	Ma On Shan Line	Due to signalling failure, all Tai Wai bound trains became non-communicative. As a precautionary measure, all trains had to work at a low speed.	Service resumed after the signalling system computer was rebooted.	20
23-Jul-06	7:49 AM	East Rail Line	A train was delayed after it sustained inadequate traction power upon departure from Lo Wu Station.	Investigation found a faulty traction power control card, which was replaced immediately.	8
31-Jul-06	1:41 PM	East Rail Line	A train was delayed after it sustained inadequate traction power on its way from Tai Po Market Station to Lo Wu Station.	Investigation found a faulty traction power control card, which was replaced immediately.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
2-Aug-06	4:39 PM	East Rail Line	Train service was affected after the overhead line was tripped 3 times but could be re-energized.	Investigation found burnt marks on the overhead line equipment next to a tree north of Sheung Shui Station under strong wind of Typhoon Signal no.3. The tree was subsequently cut short.	8
2-Aug-06	6:46 PM	Light Rail	A light goods vehicle hit the bollards and stalled on the Light Rail track, blocking the Light Rail path between Hang Mei Tsuen Stop, Hung Shui Kiu Stop and Tong Fong Stop. As a result, Light Rail service was disrupted.	Service resumed after the light goods vehicle was towed away.	12
3-Aug-06	5:35 AM	East Rail Line	Upon report of a tree hitting passing trains, single line bi-directional working was arranged between Fo Tan Station and University Station to facilitate maintenance staff to cut the fallen tree.	No abnormalities were found. Service resumed after the tree was cut.	8
3-Aug-06	9:04 AM	Ma On Shan Line	A train's wheels slipped and overran at Tai Shui Hang Station. The train had to be set back for platform duties.	Investigation found the wheel slip was caused by wet weather.	8
3-Aug-06	9:37 AM	East Rail Line	Train service was affected after a fallen tree hit the overhead line between Fanling and Lo Wu stations.	FSD assistance was summoned and the tree was removed from the running line.	45
3-Aug-06	4:57 PM	East Rail Line	A train hit a fallen tree south of Fanling Station and sustained loss of brake air pressure. After checking and clearing debris from under the train, the train could continue to proceed forward.	Service resumed after the fallen tree was removed.	15
3-Aug-06	5:03 PM	Light Rail	Light Rail service was affected after a tree fell on the track near Locwood Stop and blocked the track.	Service resumed after the tree was removed from the track.	10

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
4-Aug-06	2:28 PM	Ma On Shan Line	A train's on-board computer failed when it was approaching Sha Tin Wai Station. It had to depart in Restrict Manual mode until it re-established communication with the signalling system. The fault recurred at Heng On Station.	Investigation found an on-board computer fault which was rectified immediately.	8
8-Aug-06	12:16 PM	Light Rail	Light Rail service was affected after a 65-year-old woman fell onto the track and was hit by an LRV at Siu Hong Stop.	Police and FSD assistance was summoned. The injured was taken to hospital. Service resumed after the site was cleared.	15
10-Aug-06	11:46 PM	West Rail Line	Train service was disrupted after a signalling failure occurred at Tuen Mun Station. Manual operation of points was required. Trains had to work in Restricted Mode at a lower speed.	Investigation found a faulty power supply component which was replaced during non traffic hours.	17
12-Aug-06	2:38 PM	East Rail Line	A train was delayed after a Passenger Alarm Plunger was operated due to a passenger dispute on board the train at Mong Kok East Station.	Station staff located the passengers involved and handed them over to Police at Tai Wai Station.	8
13-Aug-06	3:58 PM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service at Kowloon Tong Station as a set of doors failed to close properly.	Investigation revealed a faulty roller bearings of the door, which was replaced immediately.	8
15-Aug-06	5:59 AM	East Rail Line	A train was late to commence passenger service at Sha Tin Station as it was blocked due to slow train shunting activities in the depot.	Investigation confirmed that it was a human factor incident. Reinforce compliance to procedures with staff.	8
17-Aug-06	8:08 PM	Ma On Shan Line	8 trains lost their communication with the signalling system near a points at Wu Kai Sha Station. As a result, they had to proceed in Restricted Manual mode until they re-established communication with the signalling system.	Investigation found two faulty transmission cards and one faulty power card, which were replaced immediately.	22
18-Aug-06	2:56 PM	East Rail Line	A train was withdrawn from service at Mong Kok East Station after a pair of doors failed to close properly.	Investigation found a faulty door micro-switch, which was replaced immediately.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
18-Aug-06	7:39 PM	Ma On Shan Line	11 trains lost their communication with the signalling system near a points at Wu Kai Sha Station and had to proceed in Restricted Manual mode until they re-established communication with the signalling system.	Investigation found a faulty component of the signalling system, which were replaced immediately.	12
24-Aug-06	7:20 PM	East Rail Line	A train was withdrawn from service after its doors failed to close at Lo Wu Station.	Investigation found short-circuited door control wire, which was rectified immediately.	8
26-Aug-06	7:07 PM	Ma On Shan Line	A train departing City One Station was tripped to stop and had to proceed in Restricted Manual mode to Sha Tin Wai Station after the emergency plunger at City One Station was operated by a drunk passenger.	Investigation confirmed no abnormalities	8
1-Sep-06	12:40 PM	East Rail Line	A through train failed south of Fanling Station and required rebooting of the computer on board.	The locomotive of the through train was taken back to workshop for repairs.	8
5-Sep-06	6:15 PM	East Rail Line	A Lo Wu bound train was delayed after the Emergency Stop Plunger of Sheung Shui Station was activated by an old woman who was chasing the train as her grandson had already boarded. The train stopped beyond the platform and station staff manually opened the door in order to allow the old woman to board.	Investigation found no abnormalities.	8
6-Sep-06	11:41 AM	East Rail Line	The overhead line inside the depot was tripped. As a result, a depot bound train stopped and blocked the following trains from proceeding.	Investigation found the trip was caused by a faulty train in the depot, which was arranged for repair immediately.	8
8-Sep-06	10:50 AM	East Rail Line	A Lo Wu bound train was withdrawn from service at Sha Tin Station due to radio and public announcement system failure.	Investigation found a faulty power supply unit for the train radio, which was replaced immediately.	8
9-Sep-06	1:37 PM	East Rail Line	The overhead line between University Station and Fanling Station was tripped, which was caused by the faulty pantograph of a train. Overhead line was re-energized successfully after the incident train was isolated.	The faulty pantograph of the train was replaced immediately.	56
9-Sep-06	3:47 PM	Light Rail	Light Rail service was affected after a heavy goods vehicle broke down at the junction of Tsun Wen Road / Tai Fong Street / Tsing Chung Koon Road.	Service resumed after the heavy goods vehicle was towed clear of the site.	11

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
13-Sep-06	7:45 AM	East Rail Line	A Lok Ma Chau bound train's traction control breaker tripped and became immobilized after partially entering University Station.	The train could be driven via the southern end driving cab. The train was returned to depot after detrainment.	19
13-Sep-06	9:45 AM	East Rail Line	A Lo Wu bound train was withdrawn from service after its doors failed to open at Tai Wai Station. Station staff used the outside door release to open the doors for passengers to detrain.	Investigation found a faulty door control relay, which was replaced immediately.	8
13-Sep-06	2:22 PM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service after it failed to obtain door close indication at Fo Tan Station.	Investigation found a faulty door proving relay, which was immediately replaced.	8
16-Sep-06	9:54 PM	Light Rail	Light Rail service was affected after an overhead line tension reducer was detached at about 80 metres north of Tuen Mun Hospital Stop.	The overhead line tension reducer was repaired immediately.	11
18-Sep-06	12:28 AM	East Rail Line	A train was delayed after a drunken passenger who caused a nuisance to other passengers refused to alight from the train at Sheung Shui Station. Station staff accompanied him to Lo Wu Station and then back to Sheung Shui Station, where he took a taxi and left under the assistance of the Police.	Investigation found no abnormalities.	8
23-Sep-06	6:02 AM	Ma On Shan Line	A train was delayed after it was tripped to stop north of Che Kung Temple Station due to a signalling failure. The train had to proceed in Restricted Manual mode until it arrived at Tai Wai Station.	Investigation found a software defect, which was reported to the supplier for rectification.	8
24-Sep-06	6:49 PM	East Rail Line	Train service affected after a man jumped onto the track at Fo Tan Station and was hit by the train.	FSD assistance was summoned. Service resumed after the body was removed from track by FSD.	16

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
30-Sep-06	1:35 PM	East Rail Line	The Emergency Stop Plunger at Kowloon Tong Station was activated after a person jumped onto the track. He was subsequently escorted off the track.	Investigation confirmed no abnormalities.	8
1-Oct-06	12:44 PM	Light Rail	Members of a political party staged a protest on the track at the junction of Tin Shui Road / Grandeur Terrace and blocked the Light Rail service.	Service resumed after the protestors left the track.	19
3-Oct-06	9:08 AM	East Rail Line	A train was delayed after a Passenger Alarm Plunger on the train was operated due to a passenger dispute. Station staff escorted the party to Mong Kok East Station, where Police assistance was summoned.	Investigation confirmed no abnormalities.	8
5-Oct-06	10:44 AM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service after it failed to obtain door close indication at Kowloon Tong Station.	Investigation found a faulty component of a door, which was immediately replaced.	8
6-Oct-06	4:40 PM	East Rail Line	The service of a Lo Wu bound train was delayed due to high passenger flow en route. As a result, the train had to be driven manually and was delayed for 8 minutes when it reached the terminus.	Investigation found no abnormalities.	8
6-Oct-06	10:06 PM	East Rail Line	A train was delayed after it was tripped to stop when departing Lo Wu Station. Traffic Controller, after ensuring all trains in the area had stopped, reset the route for the train to continue its journey.	Investigation found a software problem which was reported to the supplier for rectification.	8
8-Oct-06	9:14 AM	East Rail Line	A traction control breaker tripped on a train which became immobilized south of Fanling Station. The train arrived at Fanling Station for detrainment and withdrawn from service.	Investigation found no abnormalities.	17

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
9-Oct-06	9:42 AM	East Rail Line	A Lo Wu bound train was withdrawn from service after it failed to obtain door close indication at Sheung Shui Station.	Investigation found a faulty door control relay, which was replaced.	8
16-Oct-06	6:59 AM	Ma On Shan Line	A train was delayed after a wheel slip/slide in the rain and emergency brake was automatically applied at Tai Wai Station. The on-board computer halted and the train had to proceed in Restricted Manual mode.	Investigation found no abnormalities.	8
20-Oct-06	6:29 PM	East Rail Line	A points north of Mong Kok East Station lost detection. Manual points operation was required.	Investigation found a faulty points module inside the equipment room, which was replaced immediately.	11
23-Oct-06	7:03 AM	West Rail Line	Train service was affected due to signalling failure near Kam Sheung Road Station. During the disruption, bi-directional working of trains was implemented at Kam Sheung Road Station.	Investigation found a faulty signalling electronic card, which was replaced immediately.	18
24-Oct-06	7:43 AM	East Rail Line	A train was delayed after the Platform Supervisor of Tai Wo Station operated the Emergency Stop Plunger when the train was departing as he saw an old woman's hand was nipped by train doors.	No abnormalities were found.	8
24-Oct-06	3:41 PM	East Rail Line	A mainland through train failed at Kowloon Tong Station and requested for an assisting locomotive. However, the train restarted successfully after replacing a blown fuse.	Blown fuse was replaced.	8
1-Nov-06	10:31 AM	Light Rail	Light Rail service was affected after an overhead line problem occurred at the junction of Kik Yueng Road / Castle Peak Road. LRVs passing the section had to work at very slow speed.	Light Rail Service resumed after emergency repairs.	8
1-Nov-06	3:31 PM	East Rail Line	A train was delayed after the Emergency Stop Plunger was activated at Lo Wu Station by a passenger. Station staff required time to locate the concerned passenger.	No abnormalities were found.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
1-Nov-06	6:04 PM	East Rail Line	A train was delayed after it sustained inadequate traction power at Kowloon Tong Station.	Investigation found a faulty traction power control card, which was immediately replaced.	8
2-Nov-06	6:03 AM	East Rail Line	A Lo Wu bound train was withdrawn from service after it failed to obtain door close indication at Fo Tan Station.	Investigation found a faulty door close relay which was replaced immediately.	8
6-Nov-06	4:24 PM	Light Rail	Light Rail service was affected after a 13-year-old boy dashed out and hit the front right-hand side of an LRV at the junction of Kik Yueng Road / Castle Peak Road.	The boy sustained minor injury and admitted to Police at the scene that he did not check the traffic light before crossing the junction. Service resumed after site was cleared.	11
7-Nov-06	7:32 AM	East Rail Line	An East Tsim Sha Tsui bound train was delayed after a set of doors failed to close at Tai Wo Station.	Investigation found a faulty door drive chain, which was immediately replaced.	8
8-Nov-06	3:49 PM	East Rail Line	A Lo Wu bound train was withdrawn from service after it failed to obtain door close indication at Sheung Shui Station.	Investigation found a faulty door interlock relay, which was immediately replaced.	8
11-Nov-06	8:58 AM	East Rail Line	A Lo Wu bound train was withdrawn from service after it failed to obtain door close indication at Tai Po Market Station.	Investigation found a faulty battery charging relay, which was immediately replaced.	8
13-Nov-06	10:48 AM	Ma On Shan Line	The trainborne computer of a train failed while entering Heng On Station. It had to proceed in Restricted Manual mode until the train re-established communication with the signalling system.	Investigation found a faulty computer card, which was immediately replaced.	8
15-Nov-06	1:33 PM	Ma On Shan Line	A train overran Heng On Station by 3 doors in light rain. The train had to set back for platform duties.	No abnormalities were found.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
23-Nov-06	10:09 PM	East Rail Line	A train was withdrawn at Lo Wu Station after its parking brake failed to release.	Investigation found a faulty brake control relay, which was immediately replaced.	8
24-Nov-06	5:15 PM	East Rail Line	A train was withdrawn from service after it failed to obtain door close indication at Lo Wu Station.	Investigation found a faulty local door interlock relay, which was immediately replaced.	8
28-Nov-06	3:39 PM	East Rail Line	The air pressure of a mainland through train for its brakes was released without reason south of Fanling Station. Delay was caused to East Rail Line service.	The fault was rectified after resetting the locomotive.	13
29-Nov-06	6:13 AM	West Rail Line	A train overran at Mei Foo Station and was authorized to set back in Restricted Mode. The following train sustained the same problem and caused a delay.	Investigation found lubrication on wheel flanges of the trains which caused wheel slip /slide. The lubrication was immediately removed.	11
29-Nov-06	7:48 PM	East Rail Line	A mainland through train failed at Tai Po Market Station. Subsequent checking confirmed that one of the two compressors had failed but the train could still proceed in normal speed.	The faulty compressor was replaced immediately.	8
7-Dec-06	5:35 PM	Ma On Shan Line	A train was withdrawn from service due to a broken mode selector at Wu Kai Sha Station.	The broken mode selector was replaced.	8
7-Dec-06	6:19 PM	Light Rail	An 11-year-old boy riding a bicycle hit the side panel of an LRV and caused a service delay.	No injury was reported. The boy admitted to Police that he failed to check the traffic condition before dashing out.	8
10-Dec-06	9:59 AM	East Rail Line	A mainland through train was stalled between Sheung Shui Station and Lo Wu Station. Single line bi-direction working of the East Rail Line train was carried out in the section. As a result, train service was delayed.	Service resumed after the through train was cleared from the site.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
14-Dec-06	4:42 PM	East Rail Line	Train service was affected after the track circuit north of University Station failed.	Investigation found an iron strip bridged the Insulated Rail Joint between the track circuits. The strip was immediately removed.	8
17-Dec-06	9:53 PM	East Rail Line	A train failed to start in Automatic Train Operation mode at East Tsim Sha Tsui Station. Communication with the Train Captain also failed. Station staff checked and confirmed the train could depart in Automatic Train Protection Manual mode.	Investigation confirmed that it was a human factor incident. Reinforce compliance to procedures with staff.	8
19-Dec-06	7:49 AM	Light Rail	An LRV sustained a brake and coupler fault at Tin Yiu Stop.	Service resumed after the fault was rectified.	14
19-Dec-06	11:53 AM	Light Rail	Light Rail service was affected after a private car bumped into an LRV at the junction of Tai Fong Street / Tai Hing Street.	Service resumed after site was cleared.	8
20-Dec-06	8:17 AM	East Rail Line	The Emergency Stop Plunger at Fanling Station was activated when an East Tsim Sha Tsui bound train was departing Fanling Station. A passenger's bag was nipped by train doors and the train was arranged to work under 30kph to Tai Wo Station where the	No abnormalities were found.	8
20-Dec-06	2:20 PM	Light Rail	An LRV was delayed after a pantograph fault was found at the junction of Castle Peak Road/ Ping Pak Lane.	Service resumed after the fault was fixed.	8
23-Dec-06	2:54 PM	East Rail Line	A train at University Station was delayed after a set of doors could only be closed after several tries at re-opening and re-closing. The fault recurred and the door was finally isolated at Kowloon Tong Station.	Investigation found the bracket of the door drive chain needed adjustment. Service resumed after adjustments were made.	8
25-Dec-06	6:27 AM	Light Rail	Light Rail service was disrupted after a 48-year-old cyclist bumped into an LRV at Lung Mun Stop.	Service resumed after the site was cleared.	8
27-Dec-06	6:09 AM	West Rail Line	Train service was affected due to a signalling failure.	Investigation found a faulty signalling electronic card, which was replaced immediately.	12

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
31-Dec-06	3:10 PM	Light Rail	Light Rail service was disrupted after a cyclist bumped into an LRV at the junction of Ting King Road / Ming Kum Road.	Service resumed after the site was cleared.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
1-Jan-06	10:42 AM	Tsuen Wan Line	A Central bound train was withdrawn from service at Mong Kok Station after it sustained a brake problem.	Investigation found a faulty brake component which was immediately replaced.	8
14-Jan-06	12:29 PM	Tseung Kwan O Line	A North Point bound train was withdrawn from service at Yau Tong Station because the Direct Current Circuit Breakers were tripped, de-energizing the traction current between Tiu Keng Leng and Yau Tong.	Investigation found a faulty component of the power supply equipment, which was immediately replaced.	11
20-Jan-06	6:24 PM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed at Prince Edward Station and subsequently withdrawn upon arrival at Kowloon Tong Station. The train had to depart in Restricted Manual mode at a speed not more than 22 kph.	Investigation found a fault on the electric circuit which was immediately fixed.	18
21-Jan-06	6:50 AM	Disneyland Resort Line	Emergency brake was applied to a Disneyland Resort bound train at Disneyland Resort Station after a signalling failure occurred. As a result, the train was delayed.	Investigation found that the train sustained wheel slip/slide and caused the signalling failure. It was reset successfully.	32
23-Jan-06	6:52 AM	Island Line	A Sheung Wan bound train was delayed and subsequently withdrawn from service upon arrival at North Point Station because it sustained a trainborne signalling computer fault after platform duties.	Investigation found a faulty electronic card which was immediately replaced.	13
24-Jan-06	9:55 AM	Tsuen Wan Line	A Tsuen Wan bound train was delayed because it sustained a trainborne signalling computer fault near Cheung Sha Wan Station.	Investigation found faulty components in the power supply circuitry, which were immediately replaced.	9
25-Jan-06	8:12 AM	Kwun Tong Line	Trains were delayed because Track Circuit at Wong Tai Sin Station failed, causing 2 minutes extra traveling time on Tiu Keng Leng bound trains between Lok Fu and Wong Tai Sin stations.	Investigation found a faulty signalling cable which was replaced during non-traffic hours.	19
25-Jan-06	4:01 PM	Kwun Tong Line	A Yau Ma Tei bound train was delayed after two passenger alarms were operated for a sick passenger who collapsed inside the train when the train was departing Diamond Hill Station. The train was set back for station staff to handle the the case.	Sick passenger assisted.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
30-Jan-06	5:48 AM	Kwun Tong Line	Trains were delayed because Direct Current Circuit Breakers were tripped, de-energizing the traction current between Prince Edward Station and Yau Ma Tei Siding 3. After re-closing, single-end feed of traction current was maintained. Train service resumed normal.	Investigation found that a power supply cable was damaged by underground water. The cable was repaired after underground water was cleared.	9
30-Jan-06	7:51 AM	Tung Chung Line	Airport Express and Tung Chung Line trains were delayed because a track circuit at Hong Kong Station failed, inhibiting the movement of points. All trains were required to work in Restricted Manual mode at a speed of not more than 22 kph to pass the affected area while all Airport Express trains were routed to Tung Chung Line platform at Hong Kong Station.	Investigation found that a strip of dust with metallic contents bridged a rail insulated joint. It was immediately removed.	10
6-Feb-06	8:02 PM	Disneyland Resort Line	Trains were delayed due to signalling failure.	Investigation found the command to cancel routes for trains was inadvertently entered into the signalling system.	9
10-Feb-06	7:59 AM	Island Line	A Sheung Wan bound train was withdrawn at Sai Wan Ho Station due to signalling fault.	Investigation found a faulty electronic card of the trainborne signalling computer which was immediately replaced.	9
10-Feb-06	11:02 AM	Kwun Tong Line	A Yau Ma Tei bound train was delayed after four passenger alarms were operated at Shek Kip Mei and Prince Edward Stations for a sick passenger.	Sick passenger assisted.	8
15-Feb-06	8:36 AM	Tseung Kwan O Line	Trains were delayed because a track circuit at Hang Hau Station failed and all Po Lam bound trains had to work in Restricted Manual mode at a reduced speed of not more than 22 kph to depart Hang Hau Station.	Investigation found a faulty trackside signalling component which was immediately replaced.	11
22-Feb-06	10:08 PM	Tsuen Wan Line	Trains were delayed because a points at Admiralty Station failed. Station staff accessed onto track to operate the point manually.	Investigation found a mechanical problem with the points which was subsequently fixed.	9

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
1-Mar-06	12:28 AM	Island Line	A Chai Wan bound train was withdrawn at Sheung Wan Station after it sustained a trainborne signalling computer fault.	Investigation found a faulty electronic card in the trainborne signalling computer which was immediately replaced.	8
1-Mar-06	4:54 PM	Tseung Kwan O Line	Trains were delayed because the signalling system at Hang Hau and Po Lam stations failed. Trains had to work in Restricted Manual mode at a reduced speed of not more than 22 kph to pass the affected areas.	Investigation found faulty electronic cards and connectors of the signalling computer which were immediately replaced.	49
14-Mar-06	2:19 PM	Tung Chung Line	A Tung Chung bound train was withdrawn from service at Lai King Station due to a mechanical fault on a train car.	Investigation found a faulty bearing which was immediately replaced.	10
17-Mar-06	5:35 PM	Airport Express	Airport Express and Tung Chung Line trains were delayed because a track circuit at Tsing Yi Station failed, requiring all AsiaWorld-Expo bound and Tung Chung bound trains to work in Restricted Manual mode at a reduced speed of no more than 22 kph to pass the affected area.	Investigation found a faulty trackside signalling cable which was temporarily fixed and then replaced during non-traffic hours.	11
17-Mar-06	6:02 PM	Island Line	A Chai Wan bound train was withdrawn at Sheung Wan Station after the door proving circuit failed.	Investigation found a faulty component of the door equipment which was immediately replaced.	10
30-Mar-06	1:01 PM	Disneyland Resort Line	A Disneyland Resort Line train was delayed because it was tripped to stop when departing Sunny Bay Station. The train had to work in Restricted Manual mode at a reduced speed of no more than 22 kph.	Investigation found the trackside signalling computer had failed. It was immediately reset.	13
3-Apr-06	10:30 AM	Tung Chung Line	A Tung Chung bound train was withdrawn from service at Hong Kong Station because the door proving circuit failed.	Investigation found a faulty component of door equipment which was immediately replaced.	10
6-Apr-06	11:02 AM	Island Line	A Sheung Wan bound train was withdrawn at Sai Wan Ho Station because it was tripped to stop.	Investigation found a faulty component of the power supply to trainborne signalling computer which was immediately replaced.	11

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
11-Apr-06	11:14 AM	Tung Chung Line	Trains were delayed because Track Circuit at Tung Chung Station failed. Trains had to work in Restricted Manual mode at a reduced speed of no more than 22 kph to enter and depart Tung Chung Station.	Investigation found a rail fault which was subsequently fixed.	17
18-Apr-06	12:03 AM	Tung Chung Line	A Hong Kong bound train was withdrawn at Sunny Bay Station because a train door failed to close after platform duties.	Investigation found a faulty component of door equipment which was immediately replaced.	12
2-May-06	8:48 PM	Tseung Kwan O Line	Trains were delayed because points at Po Lam Station failed.	Investigation found that the incident was caused by a voltage dip from a CLP's power supply system.	16
3-May-06	8:43 AM	Tsuen Wan Line	A Tsuen Wan bound train was delayed because it sustained delocalisation at Kwai Fong Station, and had to work in Restricted Manual mode at a reduced speed of no more than 22 kph until Kwai Hing Station where normal working resumed.	Investigation found that the train sustained wheel slip/slide during thunderstorm.	8
3-May-06	8:12 PM	Airport Express	An AsiaWorld-Expo bound train was withdrawn from service at Hong Kong Station because all baggage car doors failed to open for baggage loading.	Investigation found that the door circuitry failed and it was immediately reset.	12
10-May-06	6:02 AM	Airport Express	An AsiaWorld-Expo bound train was delayed and subsequently withdrawn from service upon arrival at Sunny Bay Station Emergency Platform because it sustained delocalisation at Tsing Yi Station, and had to work in Restricted Manual mode at a reduced speed of no more than 22 kph. Passengers were immediately picked up by the following Airport Express train.	Investigation found a faulty electronic card of the power supply to the trainborne signalling computer which was immediately replaced.	27
25-May-06	7:41 AM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed and subsequently withdrawn from service upon arrival at Choi Hung Station because its safety circuit failed intermittently.	Investigation found a faulty component of brake equipment which was immediately replaced.	14

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
2-Jun-06	11:27 AM	Kwun Tong Line	A Yau Ma Tei bound train was withdrawn from service at Kwun Tong Station after two current circuit breakers tripped with smoke emitted from a pantograph.	Investigation found that the lightning arrester of the train was struck by lightning and damaged during thunderstorm. It was immediately replaced.	11
3-Jun-06	8:28 AM	Kwun Tong Line	A Yau Ma Tei bound train was delayed because a Platform Emergency Plunger alarm at Yau Tong Station self-activated and trains had to work in Restricted Manual mode at a reduced speed of no more than 22 kph to enter and depart the station.	Investigation found a broken cable of the device which was immediately fixed.	8
5-Jun-06	12:51 PM	Disneyland Resort Line	A Sunny Bay bound train was withdrawn from service after train doors failed to open for platform duties at Disneyland Resort Station.	Investigation revealed that the door opening button was inadvertently pressed before the train came to a complete standstill and interrupted the door circuit.	11
6-Jun-06	8:18 PM	Tung Chung Line	A Hong Kong bound train was withdrawn from service because a door failed to close after platform duties at Tsing Yi Station.	Investigation found a door roller was dislodged which was immediately fixed.	10
9-Jun-06	9:28 PM	Kwun Tong Line	A Yau Ma Tei bound train was withdrawn from service at Kowloon Bay Station because there was no lighting in five train cars. Direct current circuit breakers were tripped, de-energizing the traction current supply.	Investigation found that a component of the power supply was struck by lightning and damaged during thunderstorm. It was immediately replaced.	11
11-Jun-06	3:17 PM	Tung Chung Line	A Tsuen Wan bound train was withdrawn from service at Lai King Station because the direct current circuit breakers were tripped, de-energizing the traction current supply.	Investigation found that a copper braid bracket on the pantograph was loosened, causing the short-circuit. It was immediately fixed.	10
12-Jun-06	7:36 AM	Tung Chung Line	Tung Chung Line and Airport Express trains were delayed because direct current circuit breakers were tripped, de-energizing the traction current supply.	Investigation found a bad contact relay of the circuit breaker which was immediately replaced.	11

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
12-Jun-06	1:53 PM	Disneyland Resort Line	A Sunny Bay bound train was delayed due to signalling failure at Disneyland Resort Station. The train had to work in Restricted Manual mode at a reduced speed of no more than 22 kph to Sunny Bay Station.	Investigation found a software bug in the trackside signalling computer which was fixed.	9
14-Jun-06	6:15 AM	Disneyland Resort Line	A Disneyland Resort bound train was delayed due to signalling failure. The train had to work in Restricted Manual mode at a reduced speed of no more than 22 kph to Disneyland Resort Station.	Investigation found that the trackside signalling computer failed. It was immediately reset.	19
14-Jun-06	10:25 AM	Tseung Kwan O Line	Trains were delayed because some track circuits at Hang Hau Station failed. All trains had to work in Restricted Manual mode at a reduced speed of no more than 22 kph to pass the affected area.	Investigation found two faulty signalling modules which were immediately replaced.	10
15-Jun-06	8:37 AM	Island Line	A Sheung Wan bound train was withdrawn from service because a set of brakes failed at Sheung Wan Station.	Investigation found a faulty component of brake equipment which was immediately replaced.	9
19-Jun-06	5:56 PM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed because the route light of two track circuits of Tiu Keng Leng Station failed.	Investigation found two loosened cables of the trackside signalling equipment which were immediately fixed.	16
21-Jun-06	10:11 PM	Tsuen Wan Line	Trains were delayed because a points at Mong Kok Station failed. All trains had to work in Restricted Manual mode at a reduced speed of no more than 22 kph to pass the affected area.	Investigation found a mechanical problem of the points which was fixed.	9
24-Jun-06	8:07 PM	Airport Express	An AsiaWorld-Expo bound train was withdrawn from service at Tsing Yi Station after it lost power.	Investigation found a faulty component of the pantograph which was immediately replaced.	12
25-Jun-06	6:25 AM	Airport Express	A Hong Kong bound train was withdrawn from service because a set of train doors failed to close after platform duties at AsiaWorld-Expo Station.	Investigation found a faulty component of door equipment which was immediately replaced.	12

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
25-Jun-06	2:07 PM	Island Line	A Chai Wan bound train was withdrawn from service because a set of train doors failed to close after platform duties at Sai Wan Ho Station.	Investigation found a coin jammed in the door guide rail, which was immediately removed.	10
29-Jun-06	2:47 PM	Island Line	A Sheung Wan bound train was delayed and subsequently withdrawn from service at Sheung Wan Station because its trainborne signalling computer failed.	Investigation found a faulty component of trainborne signalling computer which was immediately replaced.	8
5-Jul-06	6:35 PM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed because a set of train doors failed to close after platform duties at Shek Kip Mei Station. Station staff found a dispute between two passengers obstructed the doors from closing.	Police assistance was summoned.	16
12-Jul-06	1:10 PM	Kwun Tong Line	A Yau Ma Tei bound train was delayed because a points at Choi Hung Station failed.	Investigation found a problem in the points detection which was immediately adjusted.	12
14-Jul-06	1:51 PM	Airport Express	An AsiaWorld-Expo bound train was withdrawn from service upon arrival at Airport Station because a set of brakes failed.	Investigation found a broken wire in the brake equipment which was immediately replaced.	12
14-Jul-06	5:02 PM	Kwun Tong Line	A Yau Ma Tei bound train was delayed because a points at Choi Hung Station failed.	Investigation found a mechanical problem in the points which was fixed.	14
18-Jul-06	7:02 PM	Tsuen Wan Line	A Central bound train was withdrawn from service because a train door failed to close after platform duties at Mong Kok Station.	Station staff found that the nosing rubber of the door was dislocated by a passenger.	12
24-Jul-06	8:32 PM	Kwun Tong Line	A Yau Ma Tei bound train was delayed because a track circuit at Tiu Keng Leng Station failed.	Investigation found iron filling in the junction of track circuits, causing a short-circuit. The iron filling was immediately removed.	16

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
29-Jul-06	6:00 AM	Airport Express	An AsiaWorld-Expo bound train was delayed and subsequently withdrawn from service at Hong Kong Station because its trainborne signalling computer failed.	Investigation found a faulty electronic card of the trainborne signalling computer which was immediately replaced.	27
31-Jul-06	5:57 AM	Disneyland Resort Line	A Disneyland Resort bound train was delayed at Sunny Bay Station because the signalling system failed to set the train route.	Investigation found a software problem, which was fixed.	13
4-Aug-06	6:59 PM	Kwun Tong Line	A Tiu Keng Leng bound train was withdrawn from service at Kowloon Tong Station because a passenger alarm was operated as a passenger's back was nipped by train doors when he was boarding the train at Prince Edward Station.	The passenger was assisted.	13
10-Aug-06	6:55 AM	Kwun Tong Line	A Yau Ma Tei bound train was withdrawn from service because a train door failed to close after platform duties at Shek Kip Mei Station.	Investigation found a loosened component of door equipment which was immediately replaced.	8
12-Aug-06	1:58 PM	Disneyland Resort Line	A Disneyland Resort bound train was delayed because the trackside signalling computer failed at Sunny Bay Station and the train had to work in Restricted Manual mode at a reduced speed of no more than 22 kph to Disneyland Resort Station.	Investigation during non-traffic hours found a faulty relay of the trackside signalling computer which was immediately replaced.	20
16-Aug-06	9:32 AM	Island Line	Trains were delayed because a false alarm of Platform Emergency Plunger / Emergency Stop Switch was activated at Admiralty Station and all trains had to work in Restricted Manual mode to enter and depart the platform.	Investigation found a short-circuited Emergency Stop Switch which was immediately fixed.	16
20-Aug-06	10:29 AM	Tung Chung Line	Tung Chung Line service was suspended for 50 minutes because direct current circuit breakers were tripped, de-energizing the traction current supply between Hong Kong Station and Kowloon Station.	Investigation found a broken dropper wire of the overhead traction current supply system which was temporarily fixed and subsequently replaced during non-traffic hours.	50

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
30-Aug-06	4:46 PM	Tung Chung Line	A Hong Kong bound train was delayed and subsequently withdrawn from service upon arrival at Siu Ho Wan Emergency Platform because its trainborne signalling computer failed.	Investigation found faulty components of the trainborne signalling computer which were immediately replaced.	19
30-Aug-06	4:55 PM	Kwun Tong Line	A Yau Ma Tei bound train was delayed and subsequently withdrawn from service upon arrival at Diamond Hill Station because its trainborne signalling computer failed.	Investigation found faulty components of the trainborne signalling computer which were immediately replaced.	10
12-Sep-06	7:54 AM	Tsuen Wan Line	A depot out-bound train was delayed because its trainborne signalling computer failed. The delay was extended because the fault recurred at a track circuit near Tai Wo Hau Station and the train had to work in Restricted Manual mode at a reduced speed of no more than 20 kph until Kwai Fong Station where normal working could be resumed.	Investigation found that the train sustained wheel slip/slide fault during rainy weather.	8
20-Sep-06	5:46 PM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed because three passenger alarms were operated as a passenger's hand was nipped by train doors at Kowloon Bay Station.	The train was set back. The passenger's hand was released and the alarm was reset.	8
22-Sep-06	6:38 PM	Kwun Tong Line	A Yau Ma Tei bound train was withdrawn from service because a train door failed to close after platform duties at Lok Fu Station.	Investigation found a detached component of door equipment which was immediately fixed.	10
23-Sep-06	1:33 PM	Airport Express	A Hong Kong bound train was withdrawn from service because the controller key was jammed in the mode selector. The train operator was unable to move the train at AsiaWorld-Expo Station.	Investigation found a faulty lock cylinder which was immediately replaced.	10
26-Sep-06	6:44 AM	Kwun Tong Line	A Yau Ma Tei bound train was delayed and subsequently withdrawn from service upon arrival at Kowloon Tong Station because of repeated faults of train door detection circuitry.	Investigation found a bad-contact door lock switch which was immediately replaced.	9

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
2-Oct-06	12:26 PM	Kwun Tong Line	A Tiu Keng Leng bound train was withdrawn from service because a train door failed to close after platform duties at Lok Fu Station. The delay was extended because a passenger operated a passenger alarm. Station staff had to reset the alarm before attending the train door failure.	Investigation found a component of door equipment detached, which was immediately fixed.	12
3-Oct-06	7:36 AM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed and subsequently withdrawn from service upon arrival at Kowloon Bay Station because a train door failed to close after platform duties. Station staff closed the door manually before the train continued its journey. The delay was extended because the fault recurred upon arrival at Kowloon Bay Station.	Investigation found a component of door equipment detached, which was immediately fixed.	14
5-Oct-06	8:25 AM	Tsuen Wan Line	Trains were delayed because the signalling control and indication of Tsuen Wan Station failed. Trains within the affected area had to work in Restricted Manual mode at a speed of not more than 22 kph.	Investigation found a faulty circuit breaker controlling the power supply to the signalling equipment, which was immediately replaced.	30
10-Oct-06	6:15 PM	Tsuen Wan Line	A Tsuen Wan bound train was delayed and subsequently withdrawn from service upon arrival at Jordan Station because it was tripped and failed to move in all modes. After resetting the trainborne signalling computer, the train could be moved to Jordan Station where passengers were detrained.	Investigation found an electrical cable of the power supply equipment broken, which was immediately replaced.	12
10-Oct-06	8:28 PM	Tung Chung Line	A Tung Chung bound train was withdrawn from service upon arrival at Kowloon Station because of a fault on a set of brakes.	Investigation found a faulty brake control component, which was immediately replaced.	9
15-Oct-06	10:27 AM	Tseung Kwan O Line	A train was withdrawn from service upon arrival at Tseung Kwan O Station because it became immobilized at Hang Hau Station. After detraining, the following train was deployed to couple up with the defective train to return it to Tseung Kwan O Depot.	Investigation found that a metallic torch was left behind in the equipment cabinet after maintenance works, which came into contact with the electrical circuitry and caused the Train Line Miniature Circuit Breaker to trip.	34

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
18-Oct-06	9:03 AM	Tung Chung Line	A Hong Kong bound train was delayed because a pair of train doors failed to close after platform duties at Olympic Station. Station staff attended but could not close it manually. However, the fault self-rectified after passengers were detained.	Investigation found that a passenger blocked the door from closing.	9
19-Oct-06	5:33 PM	Island Line	A Sheung Wan bound train was delayed because passengers operated passenger alarms to report smoke and burning smell inside the train compartment at Sai Wan Ho Station.	Investigation revealed that smoke and burning smell were driven in through the ventilation shaft from street level because of a fire in a nearby building near Sai Wan Ho Market.	8
22-Oct-06	7:14 PM	Kwun Tong Line	A train was withdrawn from service because the Train Operator could not unlock the Mode Selector to start up the train at Tiu Keng Leng Station. Station staff helped drive the train from the rear driving cab in Restricted Manual mode at a speed of not more than 22 kph to clear the running line.	Investigation found the lock cylinder was faulty and was replaced.	24
25-Oct-06	10:05 AM	Kwun Tong Line	Trains were delayed because a track circuit near Choi Hung Station failed, requiring all trains to pass the affected area in Restricted Manual mode at a speed not more than 22 kph.	Investigation found two broken traction cables. The faulty cables were temporarily fixed and subsequently replaced during non-traffic hours.	8
28-Oct-06	5:09 AM	Tung Chung Line	The first Hong Kong bound train was delayed because some signalling cables at a track circuit in Tai Ho Wan area were accidentally damaged during maintenance work the previous night.	Repair work was immediately conducted. All cables were temporarily fixed and subsequently repaired during non-traffic hours.	9
3-Nov-06	3:37 PM	Airport Express	An AsiaWorld-Expo bound train was withdrawn from service because the door proving circuit failed after platform duties at Hong Kong Station. Station staff confirmed all train doors were closed completely.	Investigation found bad-contact Mode Selector, which was immediately replaced.	12

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
4-Nov-06	8:01 PM	Tsuen Wan Line	A Tsuen Wan bound train was delayed because points at Tsuen Wan Station failed and the train had to work in Restricted Mode at a speed not more than 22 kph to depart. Station staff accessed onto the track to manually set the points.	Investigation found a faulty points mechanism, which was temporarily fixed and subsequently replaced during non-traffic hours.	17
7-Nov-06	1:19 PM	Airport Express	An AsiaWorld-Expo bound train was delayed and subsequently withdrawn from service upon arrival at Kowloon Station because of a repeated trainborne signalling computer fault.	Investigation found a faulty component of the trainborne signalling equipment, which was immediately replaced.	12
9-Nov-06	6:43 PM	Tung Chung Line	A Hong Kong bound train was delayed and subsequently withdrawn from service upon arrival at Tsing Yi Station because the trainborne signalling computer failed. The train had to work in Restricted Manual mode at a speed not more than 22 kph to depart.	Investigation found a faulty component of the trainborne signalling equipment, which was immediately replaced.	10
10-Nov-06	10:16 AM	Tsuen Wan Line	A Tsuen Wan bound train was delayed and subsequently withdrawn from service upon arrival at Mong Kok Station because a miniature circuit breaker was tripped. A station staff entered the rear driving cab of the train and operated it in Restricted Manual mode at a speed not more than 22 kph to Mong Kok Station.	Investigation found a faulty component of the brake equipment, which was immediately replaced.	25
11-Nov-06	8:43 AM	Tung Chung Line	A Tung Chung bound train was delayed and subsequently withdrawn from service upon arrival at Nam Cheong Station because a miniature circuit breaker tripped, causing all right-hand-side train doors not to open during platform duties. The train continued its journey to Nam Cheong Station where left-hand-side train doors were opened for detrainment.	Investigation found a faulty component of the door equipment, which was immediately replaced.	12
11-Nov-06	2:43 PM	Airport Express	An AsiaWorld-Expo bound train was delayed and subsequently withdrawn from service upon arrival at Siu Ho Wan Emergency Platform because a miniature circuit breaker of the train circuit tripped at Sunny Bay Station and the train had to work in Restricted Manual mode at a speed not more than 22 kph.	Investigation found a faulty component of the brake equipment, which was immediately replaced.	19
13-Nov-06	10:35 AM	Tung Chung Line	A Tung Chung bound train was delayed because the trainborne signalling equipment failed at Siu Ho Wan area and the train had to work in Restricted Manual mode at a speed not more than 22 kph to Tung Chung Station.	Investigation found faulty signalling modules, which were immediately replaced.	22

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
16-Nov-06	12:32 AM	Island Line	The last Sheung Wan bound train was blocked by a preceding engineer train at Shau Kei Wan Station because the locomotive sustained an engine fault. The train operator had to change ends to operate the train back to Chai Wan Depot.	Investigation found a faulty component of trainborne signalling equipment, which was immediately fixed.	9
16-Nov-06	7:49 PM	Airport Express	A Hong Kong bound train was withdrawn from service at AsiaWorld-Expo Station because the door proving circuit failed. Station staff confirmed all train doors were closed completely at AsiaWorld-Expo Station.	Investigation found a loosened component of door equipment, which was immediately fixed.	10
21-Nov-06	12:20 AM	Island Line	A Sheung Wan bound train was blocked by a preceding engineer train at Shau Kei Wan Station because its locomotive sustained a power circuit fault and the engineer train had to be withdrawn.	Investigation found a faulty component of the traction battery, which was immediately replaced.	13
21-Nov-06	8:30 AM	Tsuen Wan Line	A Central bound train was delayed because a passenger alarm was operated for a sick passenger at Sham Shui Po Station.	Sick passenger assisted.	8
27-Nov-06	7:30 PM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed and subsequently withdrawn from service upon arrival at Kwun Tong Station because the train failed to receive the safety code at Ngau Tau Kok Station. It had to work in Restricted Manual mode at a speed not more than 22 kph.	Investigation found a trainborne signalling computer software problem, which was fixed.	8
28-Nov-06	11:05 AM	Airport Express	A Hong Kong bound train was delayed and subsequently withdrawn from service upon arrival at Tsing Yi Station because the train circuit failed and it had to work in Restricted Manual mode at a speed not more than 22 kph.	Investigation found faulty components of train circuit, which were immediately replaced.	15

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
28-Nov-06	7:46 PM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed after a man jumped onto the track when the train was entering Kwun Tong Station.	FSD and Police assistance was summoned. FSD personnel assisted the injured person to return to the platform, who was then conveyed to hospital. Police classified the case as "Attempted Suicide".	38
18-Dec-06	6:00 AM	Airport Express	An AsiaWorld-Expo bound train was withdrawn from service at AsiaWorld-Expo Station because abnormal sound from the wheel was heard.	Investigation found a mechanical problem of the wheel, which was immediately fixed.	8
20-Dec-06	8:30 AM	Tseung Kwan O Line	A Po Lam bound train was withdrawn from service because all train doors failed to open for platform duties at Tiu Keng Leng Station. Station staff attended to open train doors from the rear driving cab.	Investigation found bad-contact door close button, which was immediately replaced.	9
21-Dec-06	12:08 AM	Tung Chung Line	A Tung Chung bound train was delayed because the train operator fell asleep under the influence of medicine and the train failed to depart as scheduled at Sunny Bay Station.	Staff reminded to report medical condition to supervisor and to be more vigilant while on duty.	10
23-Dec-06	9:26 PM	Tsuen Wan Line	A Tsuen Wan bound train was delayed and subsequently withdrawn from service upon arrival at Tsim Sha Tsui Station because the door proving circuit failed. Station staff confirmed all train doors were closed completely. The fault recurred when the train completed platform duties at Tsim Sha Tsui Station.	Investigation confirmed no abnormalities. Nonetheless, a component of door equipment was replaced.	8
25-Dec-06	11:11 AM	Airport Express	An AsiaWorld-Expo bound train was withdrawn from service at Hong Kong Station because the door proving circuit failed.	Investigation found faulty components of door equipment, which were immediately replaced.	11
26-Dec-06	8:50 AM	Island Line	A Chai Wan bound train was withdrawn from service upon arrival at Heng Fa Chuen Station because the trainborne signalling computer failed and it had to work back to Heng Fa Chuen Station for detrainment.	Investigation found faulty components of the trainborne signalling computer, which were immediately replaced.	9

Record of Train Service Delays of 8 Minutes or More from 01/01/2006 to 31/12/2006 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
31-Dec-06	1:15 PM	Disneyland Resort Line	A Sunny Bay bound train was delayed and subsequently withdrawn from service because the door proving circuit failed after platform duties. The train had to work in Restricted Manual mode at a speed not more than 22 kph to depart for Sunny Bay Station.	Investigation found a loosened component of door equipment, which was immediately fixed.	11

Record of Train Service Delays of 8 Minutes or More from 02/12/2007 to 31/12/2007

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
9-Dec-07	8:22 AM	Airport Express	AsiaWorld-Expo bound trains were delayed because four consecutive track circuits at Hong Kong Station Signalling Control Area failed. Trains had to work in Restricted Manual mode at a speed not more than 22 kph to depart.	Investigation found that the power supply unit of the signalling computer failed. The faulty component was replaced.	12
14-Dec-07	6:18 PM	Tsuen Wan Line	A Tsuen Wan bound train was delayed and subsequently withdrawn from service upon arrival at Tsim Sha Tsui Station because its trainborne signalling computer failed.	Investigation found faulty electronic cards of the trainborne signalling computer, which were subsequently replaced.	14
21-Dec-07	10:18 AM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed because it was allowed to run at a speed not more than 5 kph at Track Circuit near Ngau Tau Kok Station. Normal working was resumed after the train arrived at Lam Tin Station.	Investigation revealed that it was a fault of the trainborne signalling computer, which was immediately fixed.	8
21-Dec-07	1:14 PM	East Rail Line	A Lok Ma Chau bound train was withdrawn from service because it sustained a fault on traction current supply at Fo Tan Station.	Investigation found a faulty traction current supply cable, which was immediately replaced.	19
24-Dec-07	3:46 PM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed and subsequently withdrawn from service after a woman jumped into its path when the train was entering Kwun Tong Station. The train captain immediately pressed the Emergency Stop Push Button to stop the train. It hit the woman and eventually stopped.	Police classified the case as 'Suicide'.	19
27-Dec-07	7:15 AM	Airport Express	A maximum delay of 47 minutes could have been caused to passengers travelling from Tung Chung to Hong Kong because the signalling computer for Tsing Yi West Control Area failed, causing loss of signalling indications and control within the area.	Investigation found blown fuses of the signalling computer system, which were immediately replaced.	47
30-Dec-07	9:12 AM	Tsuen Wan Line	A Central bound train was delayed and subsequently withdrawn from service upon arrival at Mong Kok Station because its trainborne signalling computer failed.	Investigation found faulty electronic cards of trainborne signalling computer, which were immediately replaced.	12

30-Dec-07	2:49 PM	East Rail Line	A Lo Wu bound train was withdrawn from service after a man jumped onto the track when the train was entering Fanling Station. The train hit the man before it stopped.	FSD and Police assistance was summoned. The man was removed from track by FSD. Police classified the case as 'Suicide'.	32
31-Dec-07	8:05 AM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service because a points at Hung Hom Station failed to detect its position.	Investigation found a blown fuse of the power supply to points. The blown fuse was immediately replaced.	10

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
1-Jan-07	11:31 AM	East Rail Line	A train was delayed service at Tai Wai Station because it failed to obtain the door closed indication.	Investigation found a faulty door control unit, which was immediately replaced.	8
2-Jan-07	9:55 PM	East Rail Line	A train was delayed at Sheung Shui Station because it failed to obtain the door closed indication.	Investigation found a faulty door control unit, which was immediately replaced.	8
8-Jan-07	10:36 AM	Light Rail	A minor road traffic accident between an LRV and a light goods vehicle took place at the junction at Tai Fong Steet. Light Rail passage was blocked.	Police assistance was summoned. Service resumed after the site was cleared.	10
9-Jan-07	3:54 PM	East Rail Line	A train was delayed at University Station after the traction current tripped.	Investigation found a defective high tension cable on the train, which was immediately replaced.	8
11-Jan-07	10:43 AM	East Rail Line	Train service was affected after a points at Hung Hom Station failed to obtain 'Normal' detection. The first bolt of the lock stretcher bar was broken.	The broken bar was immediately replaced.	8
12-Jan-07	5:23 AM	East Rail Line	An engineering train passed a signal at red at north of Sha Tin Station and a points was affected. The points was physically secured at 'Normal' position by staff.	The Train Captain was disciplined.	24
18-Jan-07	9:35 AM	Light Rail	A LRV sustained a compressor fault at Shui Pin Wai Stop. It was pushed cleared by another LRV.	A mechanical fault caused the failure of the compressor. The faulty component was replaced.	8
25-Jan-07	9:07 AM	Light Rail	A light goods vehicle collided with an LRV at the junction of Tin Ha Road / Castle Peak Road. No injury was reported.	Police assistance was summoned. Service resumed after the site was cleared.	8
27-Jan-07	8:21 PM	Light Rail	A LRV was withdrawn due to a Car Control Unit fault at Shek Pai Stop. It was pushed cleared by another LRV.	The Car Control Unit was found defective and replaced.	8
28-Jan-07	6:36 PM	Light Rail	Light Rail service was interrupted due to a road traffic accident at the junction of Castle Peak Road / Hung Tin Road.	Service resumed after the site was cleared.	15

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
30-Jan-07	6:56 AM	Light Rail	An urban taxi jumped red light and hit a LRV at the junction of Ma Wang Road / Castle Peak Road. No injury was reported.	Police assistance was summoned. Service resumed after the site was cleared.	8
31-Jan-07	7:00 AM	East Rail Line	A faulty pantograph of a train tripped the traction current at Mong Kok East Station and subsequently affected train service.	Investigation found a defective high tension cable, which was immediately replaced.	8
2-Feb-07	9:44 PM	West Rail Line	Train service was affected after a points at Tuen Mun failed.	Investigation confirmed no abnormalities.	8
3-Feb-07	3:39 PM	East Rail Line	A train was delayed at Mong Kok East Station after the traction current tripped.	Investigation found a defective high tension cable, which was immediately replaced.	8
4-Feb-07	11:18 AM	Light Rail	A private car hit an LRV at a junction at Tai Fong Street.	Police assistance was summoned. Service resumed after the site was cleared.	8
12-Feb-07	7:45 AM	Light Rail	An LRV brushed against a 9-year-old boy who had dashed out from the walkway at Tin Heng Stop.	Police assistance was summoned. The boy was immediately sent to hospital for medical treatment.	8
12-Feb-07	7:51 AM	Light Rail	An LRV sustained a mechanical fault at Hong Lok Road Stop and was unable to reset.	Investigation found a short-circuited cable, which was immediately repaired.	8
14-Feb-07	9:13 AM	West Rail Line	The failure of a voltage transformer mounted on the roof of a southbound West Rail Line train inside the Tai Lam Tunnel caused a small fire and heavy smoke. As a result, emergency evacuation of passengers from the tunnel was carried out. Service on the West Rail Line was affected.	KCRC subsequently replaced the voltage transformer of all West Rail Line trains with an oil-free and explosion proof type.	221
14-Feb-07	5:46 PM	East Rail Line	A train was delayed at Sha Tin Station due to a faulty pantograph.	Investigation found the VCB was damaged by the horizontal insulator, which was immediately replaced.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
15-Feb-07	2:09 PM	Light Rail	A 9-year-old boy riding a bicycle dashed out from the walkway without taking heed of the traffic signal and bumped into an LRV at the junction of Castle Peak Road / Ng Lau Road.	The boy tried to flee but was intercepted by Police.	8
16-Feb-07	11:02 PM	East Rail Line	A faulty pantograph was found on a train at Fan Ling Station and caused a service delay.	Subsequent inspection found the pantograph in good condition. No abnormalities were found.	10
17-Feb-07	12:29 AM	East Rail Line	A train was withdrawn from service at Sha Tin Station after a door defect was detected.	Investigation revealed no abnormalities. The door was checked and found in good condition.	8
22-Feb-07	12:38 PM	East Rail Line	A train was delayed after sparks were observed from a pantograph of a train at Sheung Shui Station.	Subsequent inspection confirmed no abnormalities and the pantograph was in good condition.	8
4-Mar-07	2:37 PM	Light Rail	A taxi bumped into an LRV at Ferry Pier Terminus.	Police assistance was summoned.	8
6-Mar-07	6:31 PM	Light Rail	A passenger on board an LRV was injured after the LRV applied emergency brakes at the junction of Tsun Wen Road / Tsing Lun Road.	The passenger was taken to hospital for examination.	8
8-Mar-07	4:49 PM	East Rail Line	A train was withdrawn from service at Hung Hom Station after a brake problem was found.	Service resumed after all brake pads were replaced.	8
9-Mar-07	6:50 PM	East Rail Line	Train service was affected after a loss of traction current at Mong Kok East Station.	Service resumed after repairs.	8
13-Mar-07	10:45 AM	Light Rail	A private car hit an LRV at the junction of Tsing Lung Road.	Police assistance was summoned.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
16-Mar-07	9:11 AM	East Rail Line	A train hit a person while entering the platform at Mong Kok East Station.	FSD and Police assistance was summoned. The injured person was conveyed to hospital for medical treatment.	10
18-Mar-07	8:51 AM	East Rail Line	A train was withdrawn from service at University Station after its train-borne battery failed.	Investigation found a defective battery, which was replaced immediately.	8
18-Mar-07	10:19 PM	East Rail Line	A man jumped onto track at Kowloon Tong Station into the path of a train.	Police and FSD were summoned. The body was removed from track by FSD.	50
20-Mar-07	6:46 AM	West Rail Line	Two trains overran at Mei Foo Station while entering the platform. Subsequently, they became non-communicative.	Investigation found the incident was caused by excessive lubricant ejected by rail lubricators on tracks. The lubricant was cleaned. The rail lubricators were later upgraded to reduce the chance of excessive lubricant ejection.	14
23-Mar-07	1:53 PM	East Rail Line	The trainborne MCB of a train tripped and was unable to reset at East Tsim Sha Tsui Station.	Service resumed after repairs.	8
30-Mar-07	7:02 AM	Light Rail	An LRV sustained a mechanical fault at Tin Shui Wai Stop and was unable to proceed.	The faulty LRV was pushed out of the site by another LRV.	8
5-Apr-07	8:18 AM	East Rail Line	A train was delayed after it failed to charge up air pressure at Sha Tin Station.	Investigation found defective air hoses, which were replaced immediately.	9

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
10-Apr-07	12:52 PM	Light Rail	A 22-year-old woman riding a bicycle hit the door skirt panel of an LRV on the pedestrian walkway at the junction of Tin Shui Road/ Grandeur Terrace. She sustained minor head abrasion.	Ambulance was summoned. However, the injured left the site on her own after police arrived.	8
12-Apr-07	3:06 PM	East Rail Line	Due to a train defect, there was no traction current supply to the train at Kowloon Tong Station.	Investigation found a defective rectifier panel, resistor and fuse, which were replaced immediately.	11
17-Apr-07	12:00 AM	Light Rail	The pantograph of an LRV was found arching at the junction of Tsing Lun road. It was pushed clear of the site by another LRV.	Repair of the pantograph was carried out.	8
18-Apr-07	6:20 AM	East Rail Line	A train was delayed at University Station because it failed to obtain the door closed indication.	Investigation found a faulty component of the door equipment, which was replaced immediately.	8
18-Apr-07	9:45 PM	East Rail Line	A train was delayed at Fan Ling Station as air leakage was detected.	Investigation found a defective hose, which was replaced immediately.	8
22-Apr-07	12:24 AM	East Rail Line	Train service was affected after an engineering train's main air pipe pressure dropped and became immobilized north of Mong Kok East Station.	An assisting locomotive was arranged to haul the engineering train to Hung Hom Freight Terminal. Subsequent repair was arranged.	11
26-Apr-07	3:05 PM	East Rail Line	A train was withdrawn from service at Tai Po Market Station after a burning smell with smoke was found emitting from the underframe.	Investigation found a faulty component, which was replaced immediately.	8
27-Apr-07	8:18 PM	East Rail Line	A train was withdrawn from service at Tai Po Market Station after a door defect was found on the train.	Investigation found a faulty component of the door equipment which was immediately replaced.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
27-Apr-07	10:45 PM	East Rail Line	A train was withdrawn from service at Tai Wai Station after a door defect was found on the train.	Investigation found a defective component of the door equipment which was immediately replaced.	8
5-May-07	7:32 PM	Light Rail	A series of vandalism incidents in which the window and car body of several LRVs were damaged almost at the same time. No injury was reported.	Police assistance was summoned.	8
11-May-07	4:16 PM	Light Rail	A van hit an LRV at the junction of Castle Peak Road / Yick Yuen Road. The van driver and two passengers on board the LRV felt unwell and were sent to hospital.	Police assistance was summoned. Service resumed normal after site was cleared.	20
16-May-07	8:21 PM	Light Rail	A drunken man who escaped from the Hospital Casualty Ward jumped onto and sat on the tracks before an LRV entered Tuen Mun Hospital Stop.	The drunken man was removed from track by hospital guards and Light Rail staff. No injury was reported.	9
19-May-07	10:54 AM	West Rail Line	Train service was affected after signalling failure occurred at the section between Yuen Long Station and Long Ping Station.	Investigation found a faulty electronic card, which was replaced immediately.	12
24-May-07	2:05 PM	East Rail Line	A woman jumped onto track of Kowloon Tong Station and was knocked down by a train.	The injured was removed from track by FSD personnel and conveyed to hospital for treatment.	25
28-May-07	2:05 PM	East Rail Line	A person jumped onto the tracks at Kowloon Tong Station and was hit by a train.	The person was removed from track by FSD personnel and conveyed to hospital for treatment.	35
30-May-07	7:05 PM	East Rail Line	A person jumped onto track at University Station and was hit by a train.	The person was removed from track by FSD personnel and conveyed to hospital for treatment.	9

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
31-May-07	5:04 PM	Light Rail	A 55-year-old female pedestrian hit the front car apron of an LRV at Tin Shui Stop.	Service resumed after the site was cleared.	9
5-Jun-07	7:45 PM	Light Rail	An LRV failed to release its brakes at Locwood Stop. It was pushed clear of site by another LRV.	Investigation found a computer control unit fault in the rear cab. The faulty component was replaced.	8
6-Jun-07	8:52 AM	East Rail Line	A train was delayed at Tai Wai Station after the traction current tripped.	Investigation found a defective compressor, which was immediately replaced.	9
6-Jun-07	10:48 AM	East Rail Line	A train was withdrawn from service at East Tsim Sha Tsui Station after train lighting went out.	Investigation found defective parts on the auxiliary system, which was immediately replaced.	8
7-Jun-07	12:10 AM	Light Rail	A private car hit an LRV at the junction of Tin Sau Road. The driver and a passenger in the private car felt unwell and were conveyed to hospital.	Police assistance was summoned. Service resumed after the site was cleared.	53
9-Jun-07	9:00 AM	East Rail Line	Track Circuits showed a false occupation after the passage of a train. It was cleared automatically after the passage of the following train.	Investigation found an iron strip at the insulated rail joint between tracks, which was removed.	8
11-Jun-07	1:43 PM	Light Rail	A 6-year-old boy dashed out from the walkway and bumped into an LRV at the junction of Tin Yan Estate/Chung Fu Commercial Complex. He sustained minor injuries.	Police assistance was required. The boy was sent to hospital for treatment.	9
13-Jun-07	6:53 AM	East Rail Line	A train was delayed at Tai Wai Station after an auxiliary fault was found affecting the train door operation.	Investigation found a faulty door relay, which was replaced immediately.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
15-Jun-07	12:12 PM	Light Rail	An LRV sustained a line breaker fault at the junction of Kuk Ting St/Tai Tong Road and was unable to move.	It was pushed clear of site by another LRV.	8
17-Jun-07	5:34 AM	East Rail Line	Train service was affected after a man fell onto track at Mong Kok East Station following the departure of a train.	The injured was removed from track by FSD personnel.	12
24-Jun-07	10:36 AM	East Rail Line	Train service was delayed after a points south of Lo Wu Station failed. Manual operation of the points was required.	The points motor snubbing contact was found to experience high resistance. The component was immediately replaced.	14
27-Jun-07	5:36 PM	Ma On Shan Line	A train was withdrawn from service after the air pressure on a train dropped at Heng On Station.	Investigation found a faulty air-pipe, which was immediately replaced.	8
27-Jun-07	6:40 PM	Light Rail	An LRV was withdrawn from service due to a compressor fault at Ho Tin Stop. It was pushed clear of site by another LRV.	The fault was fixed after the LRV was returned to depot for repair.	8
10-Jul-07	2:52 PM	East Rail Line	A train was delayed at Tai Po Market Station after it sustained a train-borne battery charging fault.	Investigation found faulty batteries, which were replaced immediately.	8
11-Jul-07	12:18 PM	East Rail Line	A train was delayed at Tai Po Market Station after it sustained a train-borne auxiliary fault.	Investigation found faulty batteries, which were replaced immediately.	8
12-Jul-07	5:44 PM	Light Rail	The rear car detrainment ladder of a coupled set LRV rolled out automatically at Yau Oi Stop and hit the platform.	The LRV was withdrawn from service and taken back to depot for repair.	40
14-Jul-07	5:32 PM	Light Rail	An LRV was withdrawn from service at Tin King Stop due to brake failure.	The LRV was taken back to depot and the defective brake component was replaced.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
16-Jul-07	12:33 PM	Light Rail	The driver of an LRV heard strong air leaking sound at Nai Wai Stop. The LRV was subsequently withdrawn from service.	The LRV was taken back to depot and the loosened air pipe was fixed.	8
20-Jul-07	9:34 AM	Light Rail	A 54-old-year female pedestrian was hit by an LRV on the walkway at Tin Shui Stop.	Police assistance was summoned. She was taken to hospital.	18
20-Jul-07	4:14 PM	East Rail Line	A train was withdrawn from service after it sustained train-borne air pressure dropped at Mong Kok East Station.	Investigation found a faulty component of the air-pipe, which was replaced immediately.	8
24-Jul-07	2:58 PM	East Rail Line	A train was immobilised shortly after departing Fo Tan Station. The Train Captain changed end to work the train back to the station.	The fault caused by motor overheat on the train and was fixed afterwards.	29
29-Jul-07	5:55 PM	East Rail Line	A train was withdrawn from service at Tai Wo Station due to a air-conditioning fault.	Investigation found a defective control card, which was replaced immediately.	8
30-Jul-07	5:24 PM	East Rail Line	Train service was affected after a loss of traction current at Sha Tin Station.	Investigation found a defective electronic card, which was immediately replaced.	8
1-Aug-07	11:23 AM	East Rail Line	A train was withdrawn from service at Tai Wai Station after a door defect on the train.	Investigation found a defective component of the door equipment, which was replaced immediately.	8
2-Aug-07	5:27 AM	East Rail Line	A train was withdrawn from service at Lo Wu Station after a mechanical fault was detected on the train.	Investigation found a defective battery charger control card, which was immediately replaced.	8
7-Aug-07	7:01 PM	East Rail Line	A points at Lo Wu Station failed. Manual points operation was required.	Investigation found the points module inside the equipment room failed and was replaced.	16

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
8-Aug-07	5:03 PM	West Rail Line	Train service was disrupted after a signalling failure south of Kam Sheung Road Station. All trains had to proceed slowly through the affected section.	Investigation found a failed electronic card which was replaced.	17
9-Aug-07	7:46 PM	East Rail Line	A train was delayed at Tai Wai Station after a trainborne auxiliary fault was found.	Investigation found a defective battery charger card and power supply unit, which were immediately replaced.	8
11-Aug-07	8:17 AM	East Rail Line	A train was delayed at Sha Tin Station because it failed to obtain the door closed indication.	Investigation found a defective door closing switch, which was replaced immediately.	11
15-Aug-07	9:24 AM	Light Rail	A 84-year-old male jaywalker was hit by an LRV at the junction of Wu Chui Road near Melody Garden Stop.	Police assistance was summoned.	17
15-Aug-07	6:11 PM	East Rail Line	A train was withdrawn from service at Fanling Station after a mechanical fault was detected on the train.	Investigation found a defective component, which was immediately replaced.	8
17-Aug-07	3:56 PM	East Rail Line	Emergency Stop Switches at both Sheung Shui Station platforms self-activated. The contact of Emergency Stop Plunger was checked with high resistance.	The faulty plunger was replaced.	8
18-Aug-07	8:28 AM	Light Rail	A 51-year-old woman riding a bicycle made a sudden right turn at the junction of Castle Peak Road and hit an LRV. She sustained minor abrasions on her left hand and both knees.	Police and FSD assistance was summoned. The woman was conveyed to hospital.	8
18-Aug-07	8:00 PM	West Rail Line	The Station Controller System and Platform Door Interface Unit at Kam Sheung Road Station failed. Trains had to run in restricted manual mode to enter and depart Kam Sheung Road Station.	All electronic cards were replaced.	11

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
18-Aug-07	8:17 PM	Light Rail	A tree branch fell and hit the pantograph of an LRV at Tin King Stop. The LRV was pushed clear of the site by another LRV.	The tree branch was removed.	8
19-Aug-07	8:24 AM	East Rail Line	A train was delayed at Tai Wo Station because it sustained a trainborne battery fault.	Investigation found a faulty cable, which was immediately replaced.	8
20-Aug-07	11:51 AM	Light Rail	A private car travelling at Tsing Lun Road failed to stop at the junction of Tsing Lun Road and hit an LRV.	Police assistance was summoned.	8
24-Aug-07	11:32 AM	West Rail Line	Train service on the West Rail Line was affected after a signalling failure occurred.	Investigation found faulty electronic cards, which were immediately replaced.	9
24-Aug-07	4:43 PM	East Rail Line	A train applied emergency brake when entering Fan Ling Station and hit an empty pram that had fallen onto the track.	Service resumed after the pram was removed.	11
24-Aug-07	5:50 PM	East Rail Line	A train was delayed at Lo Wu Station because it failed to obtain the door closed indication.	Investigation found a defective door closing switch, which was replaced immediately.	8
25-Aug-07	6:38 AM	East Rail Line	A train was withdrawn from service at Hung Hom Station due to an air-conditioning fault.	Investigation found a defective component which was immediately replaced.	8
25-Aug-07	6:21 PM	East Rail Line	A train was withdrawn from service at Lok Ma Chau Station after smoke was found emitting from the train underframe.	Investigation found a faulty air-conditioning unit, which was immediately replaced.	12
26-Aug-07	8:58 AM	Light Rail	An LRV was withdrawn from service at Tin Yat Stop after a compressor fault occurred.	The compressor was charged up by the following LRV and the concerned LRV was taken back to the depot for repair.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
27-Aug-07	3:49 PM	East Rail Line	A train was withdrawn from service at Kowloon Tong Station after smoke was found emitting from the train underframe.	Investigation confirmed no abnormalities.	8
27-Aug-07	7:53 PM	Light Rail	An LRV sustained a mechanical fault at Hoh Fuk Tong Stop and was pushed clear of site by another LRV.	Investigation found a defective fuse, which was immediately replaced.	8
27-Aug-07	8:58 PM	East Rail Line	Train service was affected after an foreign object entangled on the pantograph of a train at Sha Tin Station.	The object was removed.	8
1-Sep-07	3:20 PM	Light Rail	An LRV sustained a mechanical fault and was unable to be reset at Hong Lok Road Stop.	The LRV was taken out of service and returned to depot for repairs.	8
10-Sep-07	8:31 AM	East Rail Line	A Through Train was immobilized north of Hung Hom Station with parking brake applied on its rear end locomotive.	The Train Captain went to the rear end to reboot the computer and clear the fault.	9
10-Sep-07	12:17 PM	Light Rail	A private car hit an LRV at the junction of Castle Peak Road / Ping Pak Lane. No injury was reported.	Service resumed after the site was cleared.	10
10-Sep-07	12:56 PM	Light Rail	Light Rail service was delayed as a result of road traffic congestion at the junction of Tai Fong Street/Tai Hing Street due to road maintenance works. Extra travelling time of 10 minutes was required for both routes 610 and 507.	Police assistance was summoned.	18
12-Sep-07	4:00 PM	East Rail Line	Train speed was restricted to 30 kph after the track was flooded as a result of the Dongjiang water main pipe burst south of Fanling Station.	Service resumed after the Water Supply Department stopped the water flow from the main pipe.	10

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
13-Sep-07	9:46 AM	East Rail Line	A points south of Lo Wu Station failed to obtain 'Normal' detection. Manual point operation was required.	Service resumed after the alignment of the points was adjusted.	11
16-Sep-07	9:10 AM	East Rail Line	A train was withdrawn from service at Tai Po Market Station after a train-borne battery fault was found.	Investigation found a defective battery cell and a battery cell cable plug, which were replaced immediately.	8
16-Sep-07	6:05 PM	Light Rail	An LRV could not obtain forward movement at Town Centre Stop. All passengers were picked up by the following LRV.	A spare LRV was arranged to assist to push the defective LRV back to depot for repair.	8
16-Sep-07	11:10 PM	West Rail Line	All trains had to proceed in manual mode after trackside signalling equipment failed near Kam Sheung Road Station.	Service resumed after electronic cards of the trackside signalling equipment were replaced.	10
17-Sep-07	11:19 AM	East Rail Line	A train was withdrawn from service at Fo Tan Station after smoke was found emitting from the train underframe.	Investigation found a defective component which was replaced immediately.	8
21-Sep-07	9:45 PM	Light Rail	A private car ran into the ballast track at the junction of Tin Shui Road/ Tin Shing Road when making a right turn from Tin Wing Road to Tin Shui Road. Both tracks were blocked.	Service resumed after the private car was pulled out of the tracks.	8
22-Sep-07	6:02 AM	East Rail Line	A train was withdrawn from service at Tai Po Market Station after a train-borne battery fault was detected.	Investigation found a defective component, which was replaced immediately.	8
23-Sep-07	11:09 AM	Light Rail	An LRV collided with a KMB bus at the junction of Kik Yeung Road / Castle Peak Road. No injury was reported on the bus. One female passenger on board the LRV felt pain in her left fore arm.	Police assistance was summoned and the female passenger was sent to hospital for treatment.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
25-Sep-07	5:53 PM	East Rail Line	A points at Tai Po Market Station failed to move to 'Reverse' position. The reverse detection contact was found with high resistance.	The contact was cleaned and the point resumed normal.	8
25-Sep-07	7:14 PM	Light Rail	The air compressor of an LRV sustained a fault at the junction of Pui To Road/Tsing Wun Road.	The LRV was pushed clear of site by the following LRV and was taken back to depot for inspection and repair.	8
29-Sep-07	1:01 PM	East Rail Line	A train was withdrawn from service at Kowloon Tong Station after the train-borne miniature circuit breaker was tripped.	Investigation found defective components, which were immediately replaced.	8
30-Sep-07	8:58 AM	Light Rail	An LRV obtained no forward movement at Lung Mun Road.	The LRV was pushed clear of the track by another LRV and was taken back to depot for inspection and repair.	8
30-Sep-07	10:00 AM	Light Rail	An LRV obtained no forward movement at On Ting Stop.	The LRV was pushed clear of the track by another LRV and was taken back to depot for inspection and repair.	8
4-Oct-07	6:14 PM	East Rail Line	A train was withdrawn from service at Mong Kok East Station after a train-borne auxiliary fault was found.	Investigation found a blown fuse, which was replaced immediately.	8
5-Oct-07	5:50 AM	Light Rail	A Private car hit the rear end of an LRV at the junction of Tin Shing Road/Tin Pak Road. No injury was reported.	Service resumed after site was cleared.	26
5-Oct-07	8:29 AM	East Rail Line	Train service was affected after a train hit a boar north of Tai Wo Station.	Service resumed after the boar was removed from track.	8
6-Oct-07	2:24 PM	Light Rail	An LRV sustained an air compressor fault at Shek Pai Stop.	Service resumed after the faulty LRV was pushed out of the site and taken back to depot for inspection and repair.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
7-Oct-07	12:00 AM	Light Rail	The air pressure of an LRV dropped sharply and strong hissing sound was heard at Tai Tong Road Stop.	The LRV was pushed out of the site and was taken back to depot for repair.	8
8-Oct-07	10:23 AM	Ma On Shan Line	A train failed to move at Che Kung Temple Station. The Train Captain pressed the pantograph button twice and regained power to move.	A plastic table cloth was found blocking the cooling air inlet of the main transformer.	10
9-Oct-07	6:03 AM	Light Rail	An urban taxi intruded into the Light Rail reserve area at the junction of Tin Shui Road / Tin Wing Road and blocked the tracks.	Service resumed after the taxi was towed clear of the track by an engineering train.	14
14-Oct-07	8:12 AM	East Rail Line	A train was withdrawn from service at Mong Kok East Station after smoke was found emitting from the train underframe.	Investigation found a faulty underframe component, which was replaced immediately.	8
14-Oct-07	11:55 AM	Light Rail	An LRV sustained a mechanical fault at Ping Shan Stop and was unable to move.	Investigation found faulty electronic components, which were immediately replaced.	8
14-Oct-07	5:13 PM	East Rail Line	A train was withdrawn from service at Mong Kok East Station after smoke was found emitting from the train underframe.	Investigation found a faulty underframe component, which was replaced immediately.	8
15-Oct-07	6:15 AM	Light Rail	An LRV failed to release its brake at the junction of Tong Fong Chuen/ Hung Shui Kiu. It was pushed clear of the site by the following LRV.	Investigation found a faulty brake equipment, which was immediately replaced.	8
17-Oct-07	12:22 PM	Light Rail	A 50-year-old woman dashed out of the walkway near Ching Chung Stop and hit an LRV. She sustained hand injuries.	Police assistance was summoned and the woman was sent to hospital for treatment.	13

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
17-Oct-07	6:53 PM	East Rail Line	A train was delayed at Tai Wo Station because it sustained a trainborne battery fault.	Investigation found a blown fuse which was immediately replaced.	8
21-Oct-07	1:04 PM	East Rail Line	Train service was affected after the traction current tripped at Tai Wai Station.	Investigation found a faulty component which was replaced.	8
23-Oct-07	8:46 AM	West Rail Line	A train had to work in Restricted Manual Mode on its way to Tin Shui Wai Station due to signalling failure.	Service resumed after all electronic cards of Feed In Device were replaced.	8
30-Oct-07	7:15 AM	Light Rail	An LRV was withdrawn from service at Kin On Stop after a compressor fault was detected. It was pushed clear of the site by the following LRV.	Investigation found a faulty component, which was immediately replaced.	8
1-Nov-07	8:27 AM	Light Rail	A 40-year-old woman holding an umbrella dashed out from the walkway without checking traffic condition and hit an LRV on its front apron. She sustained minor abrasion on her forehead. No passenger onboard reported injury.	Police assistance was summoned. The woman was taken to hospital.	11
9-Nov-07	10:15 AM	Light Rail	An LRV failed to release its brake at Siu Lun Stop. It was pushed clear of the site by another LRV.	Investigation found a faulty contactor, which was immediately replaced.	8
9-Nov-07	6:43 PM	Light Rail	A private car jumped red light and hit an LRV at the junction of Tsing Lun Road. No injured reported.	Police assistance was summoned. Service resumed normal after the site was cleared.	8
13-Nov-07	6:30 PM	East Rail Line	A train was delayed at Kowloon Tong Station after it sustained a train-borne auxiliary fault.	Investigation found a faulty lighting set and trip relay, which were replaced immediately.	8
19-Nov-07	6:07 PM	Light Rail	A private car cut the path of and collided with an LRV at the junction of Tai Fong Street/ Castle Peak Road. No injury reported.	The female driver admitted that she did not check the traffic condition.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger KCRC)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
20-Nov-07	8:07 AM	Light Rail	A male cyclist hit an LRV at the junction of Yeung King Road/ Ming Kum Road. The cyclist sustained knee injuries.	Police assistance was summoned. The injured was taken to hospital for treatment. Service resumed after the site was cleared.	8
23-Nov-07	6:15 PM	East Rail Line	A train was withdrawn from service at Tai Po Market Station after smoke was found emitting from the train underframe.	Investigation found a wheel problem, which was fixed immediately.	8
29-Nov-07	5:54 AM	East Rail Line	A train was withdrawn from service at Kowloon Tong Station after a door defect was detected.	Investigation found a faulty wire plug which was replaced immediately.	9
30-Nov-07	10:37 PM	Light Rail	An LRV was withdrawn from service at Ping Shan Stop after it sustained air leakage from the underframe. It was pushed clear of the site by another LRV.	Investigation found faulty air pressure components, which were immediately replaced.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
1-Jan-07	12:37 PM	Airport Express	An AsiaWorld-Expo bound train was withdrawn from service after the train operator reported air leakage around the driver seat position at the leading driving cab at Hong Kong Station.	Investigation found a loosened component of air supply equipment, which was immediately fixed.	12
6-Jan-07	6:47 PM	Kwun Tong Line	A Yau Ma Tei bound train was delayed because the train failed to start in automatic mode and had to work in Coded Manual mode to depart from Tiu Keng Leng Station. The fault recurred when the train arrived at Yau Tong Station.	After the trainborne signalling computer was re-booted, the train had to work in Restricted Manual mode at a speed not more than 22 kph to Lam Tin Station where it resumed normal working.	8
7-Jan-07	5:26 PM	Tsuen Wan Line	A Tsuen Wan bound train was delayed because the Tsuen Wan bound track circuits of Cheung Sha Wan signalling control area failed. The train had to work in Restricted Manual mode at a speed not more than 22 kph to the station stopping mark for platform duties.	Investigation found a blown fuse in the power supply cubicle, which was immediately replaced.	13
7-Jan-07	10:15 PM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed after a passenger alarm was operated for a woman who collapsed inside the train compartment shortly after the train departed from Lam Tin Station. The train stopped and set back for station staff to handle.	The sick passenger was assisted.	8
8-Jan-07	8:46 AM	Tung Chung Line	A Hong Kong bound train was withdrawn from service because a train door failed to close. Station staff attended but could not close it manually at Kowloon Station.	Investigation found a component of door equipment detached. The problem was immediately fixed.	8
10-Jan-07	8:37 AM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed because a passenger alarm was operated at Shek Kip Mei Station. The train stopped shortly after it departed. A passenger's jacket was nipped by train doors when he was boarding the train at Prince Edward Station. As the following train had approached, the train continued its journey to Kowloon Tong Station where station staff helped to release the jacket.	The jacket was released.	8
30-Jan-07	8:40 AM	Island Line	A Central bound train was delayed because a passenger alarm was operated for a sick passenger at Causeway Bay Station. The delay was extended because passenger alarms were operated for sick passengers on three Central bound trains in a row at Causeway Bay, Tin Hau and Fortress Hill Stations within a few minutes.	Sick passengers assisted.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
1-Feb-07	8:30 AM	Kwun Tong Line	A Yau Ma Tei bound train was delayed at Kowloon Bay Station because a passenger alarm was operated for a female passenger whose handbag strap was nipped by train doors when she boarded the train at Yau Tong Station.	Station staff accompanied the passenger to continue her journey to Choi Hung Station where the strap was released.	8
2-Feb-07	8:40 AM	Tsuen Wan Line	A Central bound train was delayed because a passenger alarm was operated for a sick passenger. The delay was extended because passenger alarms were operated for sick passengers on three subsequent trains at Yau Ma Tei Station within several minutes.	Sick passengers assisted.	11
9-Feb-07	7:46 PM	Tung Chung Line	A Tung Chung bound train was delayed and subsequently withdrawn from service upon arrival at Tsing Yi Station because the trainborne signalling computer failed.	Investigation found a faulty component of the trainborne signalling computer, which was immediately replaced.	12
17-Feb-07	7:37 PM	Island Line	Sheung Wan bound trains were affected after a woman trespassed onto the track and was found about 200 metres from Heng Fa Chuen Station.	Investigation by Railway District Police found the woman suffered from Alzheimer's disease and classified dead before arrival at hospital.	18
19-Feb-07	8:18 PM	Tsuen Wan Line	A Central bound train was withdrawn from service upon arrival at Yau Ma Tei Station because the direct current circuit breakers were tripped, de-energizing the traction power supply between Prince Edward Station and Yau Ma Tei Station.	Investigation confirmed it was caused by an unknown foreign object.	12
23-Feb-07	4:42 PM	Island Line	A Chai Wan bound train was delayed and subsequently withdrawn from service upon arrival at Shau Kei Wan Station because it was tripped to stop and became immobilized. When station staff accessed onto track and boarded the train for assistance, the fault self-rectified.	Investigation found a faulty component of the trainborne power supply equipment, which was immediately replaced.	9
26-Feb-07	8:08 AM	Island Line	A Sheung Wan bound train was withdrawn from service because it failed to move after platform duties at Sheung Wan Station. Station staff boarded the rear driving cab to move the train to Sheung Wan Overrun for temporary stabling.	Investigation found a faulty component of the trainborne power supply equipment, which was immediately replaced.	9

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
26-Feb-07	10:43 AM	Airport Express	A Hong Kong bound train was delayed because a points at Tai Ho Wan failed. Trains were routed to run on Tung Chung Line track to skip the affected area.	Investigation during non-traffic hours found a faulty point detection, which was immediately fixed.	13
1-Mar-07	10:25 PM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed because a passenger alarm was operated for a sick passenger shortly after the train departed Lam Tin Station. The train was stopped and set back.	Sick passenger was assisted.	8
9-Mar-07	7:53 AM	Tung Chung Line	A Hong Kong bound train was delayed at Tsing Yi Station because a station staff operated the Emergency Stop Switch to stop the departing train as the fingers of a boy were nipped by train doors.	The boy's fingers were released.	12
12-Mar-07	7:19 PM	Kwun Tong Line	A Tiu Keng Leng bound train was withdrawn from service because four pairs of train doors failed to close after platform duties at Choi Hung Station.	Investigation found a broken electrical wire of the door equipment, which was immediately fixed.	8
13-Mar-07	3:49 PM	Tung Chung Line	Passengers were delayed because a Traffic Controller erroneously set an Airport Express route for a Tung Chung bound train departing from Hong Kong Station. The train had to proceed to Nam Cheong Station before it could be switched back to the Tung Chung Line route. About twenty Olympic Station bound passengers alighted at Nam Cheong Station where they changed to the next train in the opposite direction back to Olympic Station.	Subsequent investigation confirmed it was caused by human error. Staff reminded to be more vigilant while on duty.	15
13-Mar-07	5:45 PM	Tsuen Wan Line	A Central bound was withdrawn from service because it failed to obtain traction power at Tsuen Wan Station.	Investigation found a faulty component of the trainborne power supply equipment, which was immediately replaced.	9
15-Mar-07	5:17 PM	Island Line	A Sheung Wan bound train was withdrawn from service because a pair of train door failed to close completely after platform duties at Sai Wan Ho Station.	Subsequent investigation revealed that the nosing rubber of the door was dislocated by a passenger who carried a baggage trolley onto the train.	15

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
16-Mar-07	6:39 PM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed and subsequently withdrawn from service at Kowloon Tong Station because a passenger alarm was operated for a passenger whose overcoat was nipped by train doors when he boarded the train at Prince Edward Station. After the overcoat was released, the door detection circuit remained open. The train had to be withdrawn from service.	Investigation found a minor fault, which was immediately repaired.	10
5-Apr-07	5:18 AM	Disneyland Resort Line	A Disneyland Resort Line train was withdrawn from service at Siu Ho Wan Depot because it sustained no motive power when departing the depot for Sunny Bay Station.	Investigation found two faulty components of the trainborne signalling computer, which was immediately replaced.	17
5-Apr-07	8:16 PM	Disneyland Resort Line	A Disneyland Resort Line train was withdrawn from service because its trainborne signalling computer failed at Sunny Bay Station.	Investigation found a faulty component of trainborne signalling computer, which was immediately replaced.	8
11-Apr-07	5:38 AM	Tsuen Wan Line	Trains on Tsuen Wan Line were delayed because they were only allowed to run at a low speed when approaching Tsim Sha Tsui Station.	Investigation found the trackside signalling computer failed. It was reset immediately.	8
13-Apr-07	8:44 AM	Kwun Tong Line	A Yau Ma Tei bound train was delayed because it was tripped to stop when departing from Tiu Keng Leng Siding. After resetting the trainborne signalling computer, the Train Operator operated the train in Restricted Manual mode at a speed not more than 22 kph to Tiu Keng Leng Station where normal working was resumed.	Investigation found faulty components of the trainborne signalling computer, which were immediately replaced.	8
17-Apr-07	8:36 AM	Island Line	A Chai Wan bound train was withdrawn from service because a set of doors failed to close after platform duties at Quarry Bay Station.	Station staff found the nosing rubber of the door detached, which was replaced after the train returned to depot.	9

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
17-Apr-07	5:41 PM	Island Line	Trains on Island Line were delayed and train service between Sheung Wan and Admiralty Stations was suspended for 50 minutes because a points at Sheung Wan Station failed to move.	Investigation found a component of the points broken and detached, thus blocking the rails from moving. The faulty component was immediately removed and subsequently fixed during non-traffic hours.	50
24-Apr-07	12:54 PM	Kwun Tong Line	A Tiu Keng Leng bound train was withdrawn from service because the train failed to release its brakes after platform duties at Shek Kip Mei Station.	Investigation revealed that rain water seeped into the train when the train ran in the open section during heavy rainstorm, causing the electronic switch of the Emergency Door to short-circuit. The faulty component was immediately replaced.	8
26-Apr-07	4:33 PM	Airport Express	A Hong Kong bound train was withdrawn from service upon arrival at Tsing Yi Station because its baggage car sustained a brakes problem. After detrainment, the train was worked empty to Kowloon Turnback Siding for temporary stabling.	Investigation found some connection plug pins of the brake signal electrical wires broken, which were immediately replaced.	12
4-May-07	2:44 PM	Airport Express	A Hong Kong bound train was withdrawn from service because the door detection circuit failed at Tsing Yi Station.	Investigation found a faulty component of the door detection circuit, which was immediately replaced.	9
18-May-07	5:18 PM	Tsuen Wan Line	A Tsuen Wan bound train was delayed because a passenger alarm was operated when the train was departing Prince Edward Station. A big plastic bag, which belonged to an elderly female passenger inside the train, was nipped by the train doors with the bag trapped outside. The train was authorized to run at a speed not more than 22 kph to Sham Shui Po Station where the bag was released and the alarm was reset.	Investigation revealed that the elderly woman charged the door when train doors were closing. The lady was advised to refrain from charging doors.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
19-May-07	7:24 AM	Island Line	Trains on Island Line were delayed because a points at Chai Wan Station failed. Station staff accessed onto track to manually secure the points.	Investigation found a faulty component of points detection circuitry, which was temporarily fixed and subsequently replaced during non-traffic hours.	15
20-May-07	1:23 PM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed because a passenger alarm was operated when the train was departing Kowloon Tong Station. A passenger's rucksack strap was nipped by train doors while he was boarding the train at Prince Edward Station.	The rucksack was released.	13
23-May-07	10:45 AM	Tung Chung Line	A Hong Kong bound train was delayed and withdrawn from service because a set of doors failed to close after platform duties at Nam Cheong Station.	Investigation confirmed all door equipment functioning normal and it was suspected that the door was blocked from closing by an unknown passenger.	8
24-May-07	6:24 AM	Airport Express	An AsiaWorld-Expo bound train was delayed and subsequently withdrawn from service upon arrival at Kowloon Station because of a fault on the trainborne signalling equipment.	Investigation found a faulty component of the trainborne signalling equipment, which was replaced immediately.	16
28-May-07	4:20 PM	Tseung Kwan O Line	Po Lam bound trains were delayed because the Platform Screen Door Indicator at Hang Hau Station remained lit after platform duties. Station staff confirmed all train doors and platform screen doors were completely closed. All trains were then required to enter and depart Hang Hau Station in Restricted Manual mode at a speed not more than 22 kph.	Investigation found a faulty component of the Platform Screen Door System, which was immediately replaced.	10
31-May-07	9:49 AM	Tsuen Wan Line	Trains on Tsuen Wan Line were delayed because a points at Tsuen Wan Station failed to identify its position. Station staff accessed onto track to operate the points manually. The points were eventually secured for train movement.	Investigation found that iron filling was accumulated on the points which was immediately removed and cleaned.	18

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
3-Jun-07	7:27 AM	Airport Express	A Hong Kong bound train was withdrawn from service because it failed to release its brakes at AsiaWorld-Expo Station. After detrainment, the train was worked empty to the depot.	Investigation found a faulty component of the auxiliary circuitry, which was immediately replaced.	12
5-Jun-07	5:56 PM	Tung Chung Line	A Hong Kong bound train was delayed and subsequently withdrawn from service upon arrival at Kowloon Station because its trainborne signalling computer failed. The train had to depart Olympic Station in Restricted Manual mode at a speed not more than 22 kph until it arrived Kowloon Station.	Investigation found a faulty component of the trainborne signalling computer, which was immediately replaced.	9
5-Jun-07	6:23 PM	Island Line	A Chai Wan bound train was withdrawn from service at Sheung Wan Station Turnaround Track because its safety circuitry failed.	Investigation found a faulty component of the brake equipment, which was immediately replaced.	10
7-Jun-07	6:08 AM	Tung Chung Line	The first Hong Kong bound Train was delayed to arrive at Tsing Yi Station because three DC Circuit Breakers of Siu Ho Wan Depot were tripped, de-energizing the traction current supply of Siu Ho Wan Depot East Fan Area. All depot outbound trains had to depart the depot via West Fan Area.	Investigation found two overhead line support wires damaged during thunderstorm. The wires were fixed.	11
11-Jun-07	7:33 PM	Tung Chung Line	Trains on Tung Chung Line were delayed because Operations Control Centre and local workstation lost the control of points at Tung Chung Station.	Investigation found two faulty capacity banks of an low voltage switch board, which were replaced.	35
17-Jun-07	11:54 PM	Kwun Tong Line	Trains on Kwun Tong Line were delayed because an engineer train sustained insufficient motive power to run on a 3% gradient slope between Wong Tai Sin Station and Lok Fu Station. The following train was withdrawn from service at Wong Tai Sin Station and acted as an assisting train to couple with the defective train and pushed it to Yau Ma Tei Siding for temporary stabling.	Investigation found that the traction battery sustained low insulation, causing the locomotive engine to shut down. The faulty component was immediately replaced.	24

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
22-Jun-07	12:04 AM	Tung Chung Line	Tung Chung bound trains were delayed because the trackside signalling computer for Tai Ho Wan Control Area failed. All trains had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area. The fault was temporarily fixed after the engineer re-booted the computer.	Investigation during non-traffic hours revealed a faulty electronic card, which was immediately replaced.	10
23-Jun-07	7:05 PM	Kwun Tong Line	Yau Ma Tei bound trains were delayed after a 69-year-old man jumped into the path of a train when it was entering Kwun Tong Station. The man fell underneath the platform coping stone and was later assisted to return back to the platform by FSD personnel.	The man was sent to hospital for medical treatment. Police classified the case as 'Attempted Suicide'.	18
1-Jul-07	12:41 AM	Tsuen Wan Line	Central bound trains were delayed because a points at Central Station failed.	Investigation during non-traffic hours confirmed no abnormalities. Nevertheless, the power pack of the points was replaced.	10
5-Jul-07	9:01 AM	Island Line	A Chai Wan bound train was withdrawn from service because the safety interlocking circuitry failed after platform duties at Tin Hau Station.	Investigation found a faulty component of the brake equipment, which was immediately replaced.	9
12-Jul-07	12:12 AM	Kwun Tong Line	Yau Ma Tei bound trains were delayed because the engine of an engineering train shut down on its own when it arrived at Kowloon Tong Station.	Investigation found faulty traction batteries which were immediately replaced.	18
16-Jul-07	8:38 PM	Kwun Tong Line	Tiu Keng Leng bound trains were delayed because they were only allowed to run at a low speed when departing for Lok Fu Station. The fault was temporarily fixed after station staff changed over the control of trackside signalling computer.	Investigation found a faulty component of the trackside signalling computer at Wong Tai Sin Station, which was replaced in non-traffic hours.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
22-Jul-07	12:12 AM	Kwun Tong Line	A Yau Ma Tei bound train was delayed because the Train Operator accidentally poured some water onto the driving console at Tiu Keng Leng Station, causing the train failing to start in 'Automatic' mode from Kowloon Bay Station onward.	Disciplinary actions were taken against the staff concerned.	10
28-Jul-07	10:52 PM	Kwun Tong Line	A Tiu Keng Leng bound train was withdrawn from service because all train doors failed to open for platform duties at Kwun Tong Station. Station staff operated the door isolating cocks to open train doors for passenger detrainment.	Investigation found that a train control cable short-circuited, which was immediately repaired.	15
6-Aug-07	6:19 PM	Island Line	A Sheung Wan bound train was delayed and subsequently withdrawn from service upon arrival at Tai Koo Station because its trainborne signalling computer failed. After detrainment, the train was routed to Tai Koo Siding for temporary stabling.	Investigation found a faulty component of the trainborne signalling computer, which was immediately replaced.	10
7-Aug-07	10:39 PM	Kwun Tong Line	A Tiu Keng Leng bound train was withdrawn from service because the driving cab door failed to close after platform duties at Ngau Tau Kok Station.	Investigation found a faulty cab close push button, which was immediately replaced.	10
9-Aug-07	12:37 AM	Kwun Tong Line	Yau Ma Tei bound trains were delayed because the engine of an engineer train shut down on its own on its way to Lok Fu Station. The following train was deployed to push the defective train to Yau Ma Tei Siding no. 3 for temporary stabling.	Investigation found faulty traction battery cells, which were immediately replaced.	19
10-Aug-07	10:18 PM	Disneyland Resort Line	A Disneyland Resort bound train was delayed at Sunny Bay Station because the transmission of signalling system data for Sunny Bay control area failed. Station staff had to access onto track to secure two points.	Normal working resumed after the signalling data transmission system was re-booted.	15

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
12-Aug-07	9:16 AM	Tsuen Wan Line	Central bound trains were delayed because OCC lost the signalling indications and in the Kwai Hing Station control area. Station staff had to access onto track to secure points.	Normal working resumed after the signalling computer for data transmission was re-booted.	9
18-Aug-07	5:57 PM	Airport Express	An AsiaWorld-Expo bound train was delayed and subsequently withdrawn from service upon arrival at Kowloon Station because of a fault on its trainborne signalling computer. The train had to work in Restricted Manual mode at a speed not more than 22 kph until Kowloon Station.	Investigation found a faulty electronic cards of the trainborne signalling computer, which was immediately replaced.	12
20-Aug-07	6:10 PM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed after a passenger alarm was operated for a passenger whose fingers were nipped between the car body and train doors when the train was departing Prince Edward Station. Upon confirmation with the passenger that his fingers had been released, the train continued its journey to Shek Kip Mei Station where the passenger was assisted to leave the train and the alarm was reset.	The passenger admitted that he was the last to board the train and held the door edge when train doors were closing.	9
27-Aug-07	6:17 AM	Tung Chung Line	A Hong Kong bound train was withdrawn from service upon arrival at Sunny Bay Station because of a brake fault.	Investigation found a faulty component of the brake system, which was immediately replaced.	10
28-Aug-07	5:50 PM	Kwun Tong Line	Yau Ma Tei bound trains were delayed because a Track Circuit at Kwun Tong Station failed. Trains had to work in Restricted Manual mode at a speed not more than 22 kph to enter Kwun Tong Station for platform duties.	Investigation found a broken signal cable wire at the trackside signalling equipment, which was immediately re-connected.	10
28-Aug-07	7:21 PM	Island Line	A Chai Wan bound train was withdrawn upon arrival at North Point Station because its trainborne signalling computer failed.	Investigation found a faulty electronic card of the trainborne signalling computer, which was immediately replaced.	9

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
29-Aug-07	11:27 PM	Tung Chung Line	A Tung Chung bound train was delayed because a points at Sunny Bay Station failed. Station staff accessed onto track to set the points.	Investigation found the points machine faulty. The faulty component was immediately replaced.	15
30-Aug-07	3:39 PM	Tung Chung Line	A Tung Chung bound train was delayed because a large plastic bag was entangled on the overhead line wires about 15 metres from Nam Cheong Station. The train had to work in very low speed to pass the area to avoid damage to the pantograph. After the passage of the train, the bag disappeared.	Further track check could not locate the bag.	10
11-Sep-07	8:15 AM	Kwun Tong Line	Tiu Keng Leng bound trains were delayed because Track Circuit at Kwun Tong Station failed intermittently and all trains had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area.	Investigation found a faulty signalling electronic card, which was immediately replaced.	11
13-Sep-07	7:25 AM	Tseung Kwan O Line	A Po Lam bound train was withdrawn from service upon arrival at North Point Station because it was tripped to stop on its way from North Point Siding 1 to North Point Station.	Investigation found faulty electronic cards of the trainborne signalling computer, which was immediately replaced.	15
13-Sep-07	5:11 PM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed and subsequently withdrawn from service upon arrival at Tiu Keng Leng Station because its trainborne signalling computer failed.	Investigation found faulty electronic cards of the trainborne signalling computer, which were immediately replaced.	10
15-Sep-07	11:53 AM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed and eventually withdrawn from service because a train door failed to close after platform duties at Kowloon Bay Station. Station staff attended to isolate the door. However, the door could be closed after several attempts.	Investigation found a component of door equipment failed intermittently. The faulty component was immediately replaced.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
20-Sep-07	8:10 AM	Island Line	A Sheung Wan bound train was withdrawn from service upon arrival at Shau Kei Wan Station because it sustained a low-voltage power supply problem and half of the lightings of a car was extinguished. After detrainment, the train was worked empty to Admiralty Sidings for temporary stabling.	Investigation found a faulty electrical component of the power supply equipment, which was immediately replaced.	11
22-Sep-07	1:52 PM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed after a passenger alarm was operated when the train was departing Kowloon Tong Station. A mentally retarded teenager was causing nuisance to other passengers inside the train. The delay was extended because the alarm was operated halfway and the train had to work in Coded Manual mode at a speed not more than 40 kph to Lok Fu Station where station staff reset the alarm.	Investigation confirmed no abnormalities.	14
5-Oct-07	8:26 AM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed and subsequently withdrawn from service upon arrival at Choi Hung Station because its trainborne signalling computer failed on its way to Choi Hung Station.	Investigation found a faulty component of the trainborne signalling computer, which was immediately replaced.	10
8-Oct-07	5:43 PM	Kwun Tong Line	A Tiu Keng Leng bound train was withdrawn from service because a train door failed to close after platform duties at Wong Tai Sin Station.	Investigation found faulty components of door equipment, which were immediately replaced.	9
9-Oct-07	6:34 AM	Tsuen Wan Line	A Tsuen Wan bound train was delayed because the Train Operator pressed the Emergency Stop Push Button to stop the departing train as he was not sure if platform duties had been performed at Tsim Sha Tsui Station. Traffic Controller authorized to set back the train for platform duties. The delay was extended because the trainborne signalling computer failed. The train had to depart for Jordan Station in Restricted Manual mode at a speed not more than 22 kph.	Investigation revealed that platform duties were performed in the first instance.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
10-Oct-07	10:38 AM	Island Line	Sheung Wan bound trains were delayed because a train sustained a fault on its traction supply and braking system equipment on its way from Heng Fa Chuen Station to Shau Kei Wan Station. After resetting the fault, the train resumed working. However, the train failed again as it could not release its brakes on its way to Quarry Bay Station. The train was then withdrawn from service.	Investigation found a faulty component on the traction supply and braking system equipment, which was immediately replaced.	9
12-Oct-07	8:45 AM	Kwun Tong Line	Yau Ma Tei bound trains were delayed after a passenger alarm was operated when a train arrived Diamond Hill Station. A passenger's backpack strap was nipped by the train doors when the passenger was boarding the train at Yau Tong Station. Station staff attended to isolate the door to release the strap. The delay was extended because a passenger alarm was operated on another Yau Ma Tei bound train when it was departing Shek Kip Mei Station for a passenger whose fingers were nipped by train doors. The train was stopped and the Train Operator attended to isolate the door to release the passenger's fingers.	After the passenger alarm was reset, the train continued its journey to Prince Edward Station where station staff sent the injured passenger to hospital.	9
20-Oct-07	1:58 PM	Tung Chung Line	A Hong Kong bound train was withdrawn from service upon arrival at Sunny Bay Station because smoke emitted from the train underframe during platform duties. Ventilation fans in tunnels were immediately operated to extract the smoke.	Investigation found a mechanical fault of the wheel axle, which was immediately replaced.	10
22-Oct-07	4:55 PM	Tsuen Wan Line	Central bound trains were delayed because the points at Lai King Station failed. Station staff accessed onto track to secure the points before trains were authorized to pass the affected area in Restricted Manual mode at a speed not more than 22 kph.	Investigation found a faulty component of the points equipment, which was replaced during non-traffic hours.	23
1-Nov-07	6:55 PM	Tung Chung Line	A Tung Chung bound train was delayed because a points at Sunny Bay Station failed. Station staff had to access onto track for securing the points. Trains had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area.	Investigation found a faulty component of points control equipment, which was immediately replaced.	9

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
7-Nov-07	6:40 AM	Tung Chung Line	A Tung Chung bound train was withdrawn from service upon arrival at Kowloon Station after the trainborne computer showed that there was a fault on the door proving circuit.	Investigation found that a bad contact electrical cable, which was immediately replaced.	10
16-Nov-07	2:44 PM	Kwun Tong Line	A Tiu Keng Leng bound train was withdrawn from service after a man jumped onto the track when the train was entering Ngau Tau Kok Station. The train operator immediately pressed the Emergency Stop Push Button to stop the train. It hit the man and eventually stopped.	Investigation by the police found the man had a record of mental illness. The case was classified as 'Suicide'.	27
17-Nov-07	6:34 PM	Tung Chung Line	A Tung Chung bound train was withdrawn from service at Olympic Station after it sustained a brake problem. After detrainment of passengers, the train was routed to Tsing Yi Centre Siding for temporary stabling.	Investigation found a faulty component of brake equipment, which was immediately replaced.	10
28-Nov-07	7:24 AM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed after a passenger alarm was operated at Kowloon Tong Station for a passenger whose backpack was nipped by train doors when he was boarding the train at Prince Edward Station.	The train was routed to Choi Hung Station Centre Track where the train doors were opened to release the backpack.	8
29-Nov-07	8:56 AM	Kwun Tong Line	A Yau Ma Tei bound train was delayed after a passenger reported to a Station Assistant at Choi Hung Station that his backpack was nipped by train doors when he was boarding the train at Yau Tong Station.	When the train arrived at Wong Tai Sin Station, station staff isolated the train door to release the backpack.	8
30-Nov-07	7:32 AM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed and subsequently withdrawn from service upon arrival at Yau Tong Station because it failed to operate in Automatic Turnround mode to turnaround at Tiu Keng Leng Station and also sustained delocalization.	Investigation found a faulty electronic card of the trainborne signalling computer, which was immediately replaced.	10

Record of Train Service Delays of 8 Minutes or More from 01/01/2007 to 1/12/2007 (Pre-merger MTR)

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
30-Nov-07	10:45 AM	Disneyland Resort Line	A Disneyland Resort bound train at Sunny Bay Station was delayed because the train proceed code was lost and it had to work in Restricted Manual mode at a speed not more than 22 kph to Disneyland Resort Station.	Normal working resumed after the trackside signalling computer was changed over.	15

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
1-Jan-08	9:58 AM	Tung Chung Line	A Tung Chung bound train was delayed and withdrawn from service upon arrival at Kowloon Station because the trainborne computer generated a false alarm of brake failure.	Investigation found a faulty component of the train control system, which was immediately replaced.	10
3-Jan-08	9:35 AM	Tung Chung Line	A Tung Chung bound train was delayed because a track circuit on Rambler Channel Bridge failed. The train had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area.	Investigation found faulty components of the track circuit, which were immediately replaced.	11
5-Jan-08	6:33 AM	Tsuen Wan Line	A Central bound train was withdrawn from service upon arrival at Mei Foo Station because its trainborne signalling computer failed.	Investigation found faulty electronic cards, which were immediately replaced.	10
5-Jan-08	11:58 PM	Tung Chung Line	A Tung Chung bound train was delayed because the trackside signalling computer for Hong Kong Control Area failed.	Normal working resumed after the computer was re-booted.	14
7-Jan-08	7:27 AM	Ma On Shan Line	A Tai Wai bound train was delayed because a points at Tai Wai Station failed to detect its position.	Investigation revealed bad contact of the points, which was immediately fixed.	19
7-Jan-08	8:32 AM	Kwun Tong Line	Trains on Kwun Tong Line were delayed because a signalling component for Kwun Tong Control Area failed. All trains had work in Restricted Manual mode at a speed not more than 22 kph to enter Kwun Tong Station.	Investigation found a faulty signalling component, which was immediately replaced.	19
7-Jan-08	10:48 AM	Disneyland Resort Line	A Disneyland Resort bound train was delayed because it lost communication with the signalling computer system. The train had to work in Restricted Manual mode at a speed not more than 22 kph between Sunny Bay and Disneyland Resort Stations.	Investigation found a fault of the signalling network switch, which was immediately reset.	10
7-Jan-08	6:02 PM	Tsuen Wan Line	A Tsuen Wan bound train was delayed because the Automatic Turnaround mode failed at Tsuen Wan Station. The train captain had to manually operate the train to turnaround.	Investigation confirmed no abnormalities.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
12-Jan-08	11:01 PM	East Rail Line	An East Tsim Sha Tsui bound train was delayed because a points at Sheung Shui Station failed to detect its position. The fault was rectified after station staff set the points manually.	The points motor was replaced.	14
13-Jan-08	6:01 PM	Light Rail	A LRV was withdrawn from service because it sustained no forward movement at the junction between Ma Wang Road and Castle Peak Road.	Investigation found that the cable of Emergency Brake Push Button was detached. The component was immediately fixed.	11
15-Jan-08	7:17 PM	Tseung Kwan O Line	A Po Lam bound train was withdrawn from service at Quarry Bay Station because all train doors failed to open for platform duties. Station staff opened train doors from the rear driving cab for detrainment.	Investigation found a faulty component of the door equipment, which was immediately replaced.	9
18-Jan-08	6:53 AM	East Rail Line	An East Tsim Sha Tsui bound train was delayed and subsequently withdrawn from service upon arrival at Tai Wo Station because its air-conditioning supply stopped and saloon lighting extinguished.	Investigation found a faulty electronic card, which was immediately replaced.	13
18-Jan-08	8:34 AM	Tsuen Wan Line	A Tsuen Wan bound train was withdrawn from service because all train doors failed to open for platform duties at Lai King Station. Station staff opened all train doors from the rear driving cab. After detrainment, the train returned to Tsuen Wan Depot.	Investigation found a faulty component of the door equipment, which was immediately replaced.	15
21-Jan-08	5:43 PM	Tung Chung Line	A Hong Kong bound train was withdrawn from service because a set of doors failed to close after platform duties at Tsing Yi Station. After detrainment, the train was routed to Kowloon Turnback Siding for temporary stabling.	Investigation found a faulty component of the door equipment, which was immediately replaced.	9
22-Jan-08	6:01 AM	Tung Chung Line	A Tung Chung bound train was withdrawn from service because it was not recognised by the signalling system at Hong Kong Station.	Investigation found that the power supply to trackside signalling equipment was lost. The faulty component was immediately replaced.	10

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
24-Jan-08	3:55 PM	Light Rail	An LRV was withdrawn from service because a 13-year-old boy dashed out from the walkway at the junction between Shek Pai Tau Road and Ming Kum Road and was hit by the LRV.	The boy was sent to hospital for medical treatment.	15
30-Jan-08	6:19 PM	Light Rail	An LRV was delayed because a sick passenger was unconscious inside the train saloon at Goodview Garden Stop.	The passenger was sent to hospital for medical treatment.	11
31-Jan-08	8:36 AM	Kwun Tong Line	A Yau Ma Tei bound train was withdrawn from service at Tiu Keng Leng Siding no. 1 because a points failed to detect its position.	Investigation confirmed no abnormalities.	8
1-Feb-08	6:04 AM	West Rail Line	Trackside signalling equipment failed at Kam Sheung Road Station.	The signalling computer was immediately reset.	17
1-Feb-08	9:58 AM	Tseung Kwan O Line	Trains on Tseung Kwan O line were delayed because a points at Po Lam Station lost its detection. Station staff accessed onto track to set the points manually. Normal working resumed after the points module was reset.	Investigation during non-traffic hours confirmed no abnormalities. Nonetheless, the points module was replaced.	15
6-Feb-08	7:00 AM	East Rail Line	A Lok Ma Chau bound train was delayed and subsequently cancelled upon arrival at Lok Ma Chau Station because the train was tripped when the route ahead of the train was changed to automatic mode. The delay was extended because the traction current supply was tripped when the train continued its journey.	Investigation confirmed that it was a human factor incident. Reinforce compliance to procedures with staff.	10
9-Feb-08	10:05 PM	East Rail Line	A Lok Ma Chau bound train was withdrawn from service after a 44-year-old passenger trespassed onto the track to cross from Fanling Station Platform 2 to Platform 1 and was hit by the train. Station staff operated the Emergency Switch to stop the train.	The passenger was injured and sent to hospital.	18

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
12-Feb-08	7:39 PM	Light Rail	An LRV was withdrawn from service because it sustained no forward movement at Siu Hong Stop.	Investigation found a faulty component of the braking equipment, which was immediately fixed.	8
13-Feb-08	8:46 AM	Tsuen Wan Line	A Tsuen Wan bound train was delayed and subsequently withdrawn from service upon arrival at Cheung Sha Wan because the trainborne signalling computer failed.	Investigation found faulty electronic cards of the trainborne signalling computer, which were immediately replaced.	17
15-Feb-08	5:52 PM	Tsuen Wan Line	Central bound trains were delayed because a points at Lai King Station failed to detect its position. Station staff accessed onto the track to secure the points before trains were authorized to pass the affected area in Restricted Manual mode at a speed not more than 22 kph.	Investigation found a broken signalling cable nut, which was immediately replaced.	18
21-Feb-08	10:26 AM	Light Rail	An LRV was delayed because a sick passenger was unconscious inside the train saloon at Locwood Stop.	The passenger was sent to hospital for medical treatment.	10
21-Feb-08	12:32 PM	Light Rail	An LRV was delayed at Tong Fong Stop due to a police operation.	No follow-up action was required.	13
21-Feb-08	7:44 PM	Tung Chung Line	A Hong Kong bound train was withdrawn from service upon arrival at Hong Kong Station because the trainborne signalling computer sustained repeated failure. The train had to work in Restricted Manual mode at a speed not more than 22 kph for the journey.	Investigation revealed a software problem of the trainborne signalling computer. The computer was immediately reset.	10

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
23-Feb-08	8:32 AM	Tung Chung Line	A Hong Kong bound train was withdrawn from service because the train sustained low traction power when it departed Tung Chung Station. The Train Captain was authorized to change ends to work the train back to Tung Chung Station.	Investigation found a faulty wheel slip/slide detection sensor, which was immediately replaced.	16
25-Feb-08	12:07 AM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service because traction current supply was tripped and smoke emitted from the train underframe at Sheung Shui Station.	Investigation found a faulty component of the traction current supply equipment, which was immediately replaced.	19
25-Feb-08	3:52 PM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn because it sustained a fault on the traction current supply equipment at Lok Ma Chau Station.	Investigation found a faulty component of the traction current supply equipment, which was immediately replaced.	9
26-Feb-08	10:08 PM	Light Rail	An LRV was withdrawn from service because it sustained a fault on the brake equipment at Town Centre Stop.	Investigation found a faulty component of the brake equipment, which was immediately replaced.	9
28-Feb-08	10:01 PM	Airport Express	An AsiaWorld-Expo bound train was withdrawn from service because the train door detection system showed that a pair of doors were obstructed by an obstacle at Hong Kong Station. Station staff attended but could not find it. The door detection system showed that the obstacle disappeared on its way to depot.	Investigation confirmed all train doors were functioning normal and it was suspected that an object was jammed in the door guide rail, which was cleared before the train returned to depot.	12
29-Feb-08	10:03 PM	Light Rail	An LRV was delayed due to a road traffic accident at the junction between Kik Yeung Road and Castle Peak Road.	Service resumed after the site was cleared.	13

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
29-Feb-08	10:04 PM	Ma On Shan Line	A Wu Kai Sha bound train was delayed because the Emergency Stop Plunger was self-activated when the train was entering Wu Kai Sha Station. The train had to work in Restricted Manual mode of not more than 22 kph to enter the platform.	Investigation found a faulty electronic card, which was immediately replaced.	16
3-Mar-08	8:13 AM	East Rail Line	A Lo Wu bound train was withdrawn from service upon arrival East Tsim Sha Tsui Station because some brakes failed to release.	Investigation confirmed no abnormalities. Nonetheless, braking components were replaced.	10
6-Mar-08	12:36 AM	Kwun Tong Line	A Tiu Keng Leng train was withdrawn from service because a male passenger stepped beyond the yellow line and was hit by an approaching train at Kowloon Bay Station. Passengers on board the train were carried to Ngau Tau Kok Station for detrainment.	Railway District Police was summoned and the case was classified as 'Person Accidentally Injured'.	14
12-Mar-08	7:16 PM	Light Rail	An LRV was withdrawn from service at the junction between Kik Yeung Road and Castle Peak Road because its horn sounded continuously.	Investigation found a faulty component of the horn, which was immediately replaced.	16
14-Mar-08	1:58 PM	Kwun Tong Line	A Yau Ma Tei bound train was delayed after a man fell onto the track when the train was entering Kwun Tong Station. The train stopped without hitting the man. Station staff accessed onto the track and found the man under the coping stone without injuries. Upon confirmation that station staff and the man were in safe place at trackside, the train was authorized to proceed slowly.	FSD attended to assist the man back to platform and sent him to hospital. Investigation found that the man felt dizzy due to own sickness while waiting for the train.	16
14-Mar-08	3:58 PM	Light Rail	An LRV was delayed at the junction of Tuen Mun Heung Sze Wui Road/Hoi Wing Road due to a road traffic accident.	Service resumed after the site was cleared.	9

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
15-Mar-08	11:17 AM	Island Line	A Chai Wan bound train was withdrawn from service because a train door failed to close after platform duties at Causeway Bay Station. Station staff attended to guard the door on its way to depot.	Investigation found a one-dollar coin jammed in the door guide rail. The coin was immediately removed by the engineer.	8
19-Mar-08	9:34 AM	East Rail Line	A Lok Ma Chau bound train was withdrawn from service because it sustained a fault on the brake equipment at Tai Wai Station.	Investigation found a faulty component of the brake equipment, which was immediately replaced.	22
20-Mar-08	4:52 PM	East Rail Line	Lo Wu and Lok Ma Chau bound trains were delayed because traction current supply was tripped at Hung Hom Station.	Investigation found a faulty component of the overhead line traction current supply equipment, which was immediately replaced.	42
21-Mar-08	2:32 PM	East Rail Line	An East Tsim Sha Tsui bound train was delayed because it hit a wild boar on track while approaching Sheung Shui Station.	Station staff accessed onto track to remove the carcass so that the train could continue its journey.	9
26-Mar-08	11:44 PM	East Rail Line	An East Tsim Sha Tsui bound train was blocked and delayed by an engineer train which sustained a fault on the brake equipment at University Station.	Investigation found air hose couplers not properly connected. It was reconnected immediately.	18
28-Mar-08	2:43 PM	Airport Express	An AsiaWorld-Expo bound train was withdrawn from service on its way to Tsing Yi Station as the trainborne computer registered a warning that the train door proving circuitry failed. The fault persisted after platform duties at Tsing Yi Station. After detrainment, the empty train was routed to Airport Station for off-loading of baggage containers before returning to depot.	The faulty component was replaced.	12

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
31-Mar-08	10:03 AM	Tsuen Wan Line	A Central bound train was delayed after it was tripped to stop short of the station stopping mark when entering Admiralty Station. Train doors were not opened for platform duties. When the train was departing, station staff operated the emergency stop device to stop the departing train. It was set back for platform duties.	Investigation revealed that the train was tripped when maintenance work of a faulty platform screen door was being conducted.	9
1-Apr-08	12:14 AM	Island Line	A Sheung Wan bound train was blocked and delayed by a preceding engineer train which sustained a fault on its engine at Wan Chai Station. The delay was extended as it had to run in low speed to Admiralty Siding for temporary stabling.	Investigation found a broken electrical cable. The cable was immediately re-conditioned.	10
2-Apr-08	5:18 AM	East Rail Line	East Rail Line trains were delayed because of points failure at Mong Kok East Station.	Investigation found a blown fuse of the signalling equipment, which was immediately replaced.	9
5-Apr-08	9:35 PM	Light Rail	An LRV was blocked and delayed at Shui Pin Wai Stop due to a road traffic accident.	Service resumed after the site was cleared.	23
6-Apr-08	5:30 AM	Light Rail	An LRV was withdrawn from service because it failed to move after platform duties at Affluence Stop.	Investigation found a faulty component of the braking equipment, which was immediately replaced.	10
6-Apr-08	4:09 PM	Airport Express	A Hong Kong bound train was delayed because a points at Tai Ho Wan failed to detect its position. Station staff accessed onto track to secure the points before trains were authorized to pass the affected area in Restricted Manual mode at a speed not more than 22 kph.	Investigation found a faulty component of the points, which was immediately fixed.	20
11-Apr-08	6:13 AM	Tseung Kwan O Line	Trains were delayed because Points TKD 213 of Tsung Kwan O Depot failed to detect its position. Depot staff were deployed to secure the points manually.	Investigation found a faulty track circuit, which was reset to normal.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
12-Apr-08	8:32 AM	Light Rail	LRVs were delayed at Shan King (South) Stop because a bed sheet was found entangling on overhead line wires.	The sheet was removed.	16
13-Apr-08	7:33 AM	Ma On Shan Line	Trains of Ma On Shan Line were delayed because the Tai Wai Station trackside signalling computer failed. Station staff accessed onto the track to secure the points. Normal working resumed after the trackside signalling computer was re-booted successfully.	Investigation found a faulty uninterruptible power supply unit, which was immediately replaced.	45
13-Apr-08	8:11 AM	Tung Chung Line	A Tung Chung bound train was delayed and subsequently withdrawn from service upon arrival at Siu Ho Wan Up Emergency Platform because of a fault on its brake circuitry. The train had to work in Restricted Manual mode at a speed not more than 22 kph.	Investigation found a faulty component of the brake equipment, which was immediately replaced.	18
14-Apr-08	5:47 AM	Light Rail	A Tin Yat bound train was withdrawn from service at Hung Shui Kiu Stop because it failed to release its brakes after platform duties.	Investigation found a faulty component of the brake equipment, which was immediately replaced.	8
20-Apr-08	12:01 AM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed after it was tripped to stop when departing from Kwun Tong Station.	Investigation revealed that the Train Captain inadvertently pressed the Cab Door Open Push Button. Staff reminded to be more vigilant while on duty.	8
23-Apr-08	7:56 AM	West Rail Line	Trackside signalling equipment failed between Long Ping Station and Tin Shui Wai Station.	A faulty component was immediately replaced.	9

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
23-Apr-08	8:41 AM	Tung Chung Line	A Hong Kong bound train was withdrawn from service at Hong Kong Station after a passenger alarm was operated. A passenger's rucksack was nipped by train doors when he was boarding the train at Nam Cheong Station. Station staff attended to release the rucksack. The train had to be withdrawn from service because the door detection circuitry failed after station staff reset the passenger alarm.	Investigation confirmed no abnormalities.	9
24-Apr-08	8:27 AM	Tung Chung Line	A Hong Kong bound train was withdrawn from service at Nam Cheong Station because the door detection circuitry failed after platform duties. Station staff confirmed that all train doors were completely closed.	Investigation found a faulty component of the door equipment, which was immediately replaced.	8
25-Apr-08	8:05 AM	East Rail Line	A Lok Ma Chau bound train was withdrawn from service because its brakes failed to be released at Fanling Station. Inspection confirmed that track condition was normal.	Investigation found a broken air pipe of the brake equipment, which was immediately replaced.	11
26-Apr-08	8:36 AM	West Rail Line	A Tuen Mun bound train was delayed and subsequently withdrawn from service upon arrival at Yuen Long Station because the trackside signalling equipment failed and the train had to work in Restricted Manual mode at a speed not more than 22 kph.	Investigation found faulty electronic cards of the trackside signalling equipment, which were immediately replaced.	13
26-Apr-08	7:20 PM	Island Line	A Sheung Wan bound train was withdrawn from service upon arrival at Tai Koo Station due to the loss of overhead line traction current supply. Investigation revealed a metallic balloon at Sai Wan Ho damaged a component of the overhead line traction supply equipment.	The faulty component was immediately replaced during non-traffic hours.	8
29-Apr-08	8:15 AM	Tung Chung Line	A Tung Chung bound train was withdrawn from service at Kowloon Station because its brake circuitry failed after platform duties.	Investigation found a faulty component of the brake equipment, which was immediately replaced.	10

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
30-Apr-08	8:20 AM	Tung Chung Line	A Hong Kong bound train was delayed because three pairs of train doors failed to close after platform duties at Tsing Yi Station. Station staff confirmed all train doors were normal except a pair of doors which required station staff to push close. Investigation confirmed all train doors were functioning normally with warning messages.	It was believed that train doors were blocked from closing by passengers.	10
30-Apr-08	5:08 PM	Tung Chung Line	Trains on Tung Chung Line were delayed because the trackside signalling computer for Tsing Yi West Control Area failed. All trains had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area. Train service of Airport Express was also affected.	Investigation revealed faulty components of the trackside signalling computer, which was immediately replaced.	15
1-May-08	10:35 AM	East Rail Line	A Lok Ma Chau bound train was withdrawn from service because the door closed indicator remained lit after platform duties at East Tsim Sha Tsui Station.	Train door control relays were replaced.	11
2-May-08	1:55 PM	Airport Express	Passengers were over-carried to Kowloon Station because train doors and platform screen doors were not opened for platform duties when the train arrived at Tsing Yi Station. Investigation confirmed a human factor incident.	Investigation confirmed that it was a human factor incident. Reinforce compliance to procedures with staff.	20
5-May-08	7:44 AM	Light Rail	An LRV was blocked and delayed at Tin Wing Stop due to a road traffic accident.	Service resumed after the site was cleared.	11
5-May-08	12:02 PM	Light Rail	Light Rail service along Siu Hei, Tuen Mun Swimming Pool and Goodview Garden Stops were suspended after the overhead line wires were damaged by the raised crane of a truck at the junction between Siu Hei and Tuen Mun Swimming Pool Stops. Four direct current circuit breakers were tripped, de-energizing the traction current supply.	Emergency repair work of overhead line wires was conducted.	418

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
9-May-08	4:00 PM	East Rail Line	A Lo Wu bound train was withdrawn from service because a points at Tai Po Market Station failed to switch to the required position for the train to pass.	Investigation found a mechanical fault of the points, which was immediately adjusted.	11
11-May-08	12:05 PM	Tsuen Wan Line	A Central bound train was delayed after a passenger alarm was operated when the train was departing Prince Edward Station. A passenger's coat was nipped by a pair of train doors. Train Captain immediately pressed the Emergency Stop Push Button to stop the train. Traffic Controller authorized the train to set back to the platform.	The train continued its journey after the passenger's coat was released and the alarm was reset.	11
12-May-08	11:43 PM	Light Rail	An LRV was withdrawn from service because it sustained a fault on its electrical circuitry at Tin Shui Stop.	Investigation found a faulty component of the electrical circuitry, which was immediately replaced.	9
15-May-08	9:10 PM	Kwun Tong Line	Trains were held at platforms and delayed because FSD received a call from an unknown member of public that a man had descended onto the track at Ngau Tau Kok Station and search was required.	Search by FSD confirmed that no abnormalities were found.	8
17-May-08	10:27 PM	Kwun Tong Line	Trains were delayed because FSD received a call from an unknown member of public that a man had descended onto the track at Ngau Tau Kok Station. Station staff immediately operated the Emergency Stop Switch.	Track check and subsequent search by FSD confirmed that no abnormalities were found. Police classified the case as "Wasteful Employment of Police Officer".	8
19-May-08	8:34 AM	West Rail Line	Trains were delayed at Tsuen Wan West Station because the train detection device for a points failed. All trains had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area.	Investigation found faulty electronic cards, which were immediately replaced.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
23-May-08	9:44 AM	Island Line	Trains were delayed because a foreign female passenger jumped from the platform at Heng Fa Chuen Station onto the track to retrieve her MP3 player. Station staff immediately operated the Emergency Stop Switch.	The passenger was escorted to return to the platform. Police classified the case as 'Breach of MTR By-laws' and an MTR By-laws Infringement Report was issued.	14
26-May-08	7:22 AM	Kwun Tong Line	A Yau Ma Tei bound train was delayed and subsequently withdrawn from service upon arrival at Lok Fu Station because the trainborne signalling computer failed to detect the location of the train.	Investigation revealed two connection wires were detached. The connection wires were immediately re-conditioned.	10
28-May-08	6:33 AM	East Rail Line	A Lo Wu bound train was delayed and subsequently withdrawn from service upon arrival at Hung Hom Station because East Tsim Sha Tsui Station's automatic train protection system failed.	Investigation found faulty electronic cards, which were immediately replaced.	9
29-May-08	9:02 AM	Island Line	A Chai Wan bound train was withdrawn from service upon arrival at Wan Chai Station due to the loss of the overhead line traction current supply between Admiralty and Tin Hau Stations.	Investigation found a faulty transformer, which was immediately replaced.	16
2-Jun-08	11:41 PM	Light Rail	An LRV was delayed because a drunken person was found sitting on Shan King (North) Stop platform edge.	Police assistance was summoned.	10
4-Jun-08	8:01 AM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service because the train failed to release its brakes at Lo Wu Station.	The faulty component was immediately reset.	11

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
7-Jun-08	8:00 AM	East Rail Line	Trains towards East Tsim Sha Tsui were delayed at Mong Kok East Station because a track circuit failed. The area concerned was flooded during black rainstorm.	The flood water was cleared.	10
7-Jun-08	11:41 AM	Tung Chung Line	A Hong Kong bound train was delayed because it sustained a fault on its trainborne signalling computer. The Train Captain had to open train doors manually for platform duties at Kowloon Station.	Investigation confirmed that it was a human factor incident. Reinforce compliance to procedures with staff.	8
8-Jun-08	5:44 AM	Kwun Tong Line	Tiu Keng Leng bound trains were delayed because a points at Ngau Tau Kok Station failed to move. All depot-outbound trains had to be re-directed to commence passenger service at Choi Hung Station.	Investigation revealed that the control of the points machine was not put back to the normal position after a preventive maintenance work during non-traffic hours in the previous night.	12
10-Jun-08	11:16 AM	West Rail Line	A Tuen Mun bound train was delayed because it sustained several automatic tripping when entering Yuen Long Station Platform. It had to work in Restricted Manual mode at a speed not more than 22 kph to the station stopping mark. The delay was extended because the fault persisted and the train had to depart in Restricted Manual mode.	Investigation found a bad-contact of platform screen door wiring. The faulty component was immediately fixed.	9
11-Jun-08	7:00 PM	Tsuen Wan Line	A Central bound train was delayed after a 77-year-old man walked beyond the platform edge and was hit by the approaching train at Kwai Fong Station.	Police and FSD assistance was summoned. The man was conveyed to hospital. Police classified the case as 'Suicide'.	20
12-Jun-08	10:30 PM	West Rail Line	Trains were delayed at Tsuen Wan West Station because the train detection device for a points failed. All trains had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area.	Investigation found faulty electronic cards, which were immediately replaced.	10

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
13-Jun-08	2:34 PM	East Rail Line	A Lo Wu bound train was withdrawn from service at Tai Po Market Station because a pair of doors failed.	Investigation found a problem on the setting of a mechanical parts which was immediately adjusted.	12
16-Jun-08	6:13 PM	Light Rail	LRVs were blocked and delayed at the junction between Tsun Wen Road/Tai Fong Street/Tsing Chung Koon Road due to a road traffic accident.	Service resumed after the site was cleared.	18
16-Jun-08	10:24 PM	West Rail Line	A Tuen Mun bound train was delayed and subsequently withdrawn from service upon arrival at Siu Hong Station because a pair of train doors failed to close after platform duties.	Investigation found an object jammed in the door guide rail. The jammed object was immediately removed.	8
17-Jun-08	6:08 PM	Light Rail	An LRV was withdrawn from service because a light goods vehicle cut in the path of the LRV and was slightly hit by the LRV at the junction of Yau Oi Road near Oi Chi House. No injury was reported.	Police assistance was summoned.	9
18-Jun-08	7:00 PM	East Rail Line	A Lo Wu bound train was withdrawn from service because a pair of train doors failed to open for platform duties at East Tsim Sha Tsui Station. After detrainment, station staff found that a foreign object was placed in the door nosing rubber by an unknown passenger.	The jammed object was immediately removed.	10
20-Jun-08	8:11 AM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed because it was tripped to stop when entering Kwun Tong Station Platform. The train had to work in Restricted Manual mode at a speed of not more than 22 kph to the station stopping mark for platform duties. The delay was extended because the train had to depart in Restricted Manual mode to Lam Tin Station where normal working was resumed.	Investigation confirmed that it was a software problem of the trainborne signalling computer, which was fixed immediately.	9

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
20-Jun-08	4:50 PM	Island Line	Chai Wan bound trains were delayed because a points at Chai Wan Station failed to detect its position. The fault self-rectified shortly afterwards.	Investigation confirmed no abnormalities.	12
20-Jun-08	6:10 PM	Light Rail	An LRV was withdrawn from service because a container truck cut in the path of the LRV and hit the LRV at the junction between Castle Peak Road (Hung Shui Kiu section) and Tin Ha Road. The window of the passenger door was damaged and two passengers were injured.	Police assistance was summoned. The injured passengers were immediately sent to hospital for medical treatment.	15
21-Jun-08	1:33 PM	East Rail Line	East Rail Line trains were delayed because a points at Mong Kok East Station failed to detect its position. Station staff accessed onto the track to operate the points manually.	Investigation found a faulty electronic card of the points, which was immediately replaced.	16
22-Jun-08	4:59 PM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service because it could not move after platform duties at University Station. The fault self-rectified shortly afterwards and the defective train moved at a low speed to return to depot.	Investigation revealed that a relay of the traction supply control equipment was tripped. The signalling computer was immediately reset.	32
25-Jun-08	9:34 AM	Light Rail	LRVs were blocked at Hoh Fok Tong Stop by a 15-metre tree which collapsed and fell on the overhead line pole during Typhoon Signal no. 8.	The tree was removed and the damaged overhead line wires were repaired.	152
25-Jun-08	10:20 AM	Light Rail	LRVs were blocked and delayed at Choy Yee Bridge Stop by a fallen big tree during Typhoon Signal no. 8.	The tree was removed.	58
26-Jun-08	10:08 PM	Light Rail	An LRV was withdrawn from service because it sustained a fault on its air compressor at Choy Yee Bridge Stop.	Investigation found a faulty component of the air compressor, which was immediately replaced.	9

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
30-Jun-08	7:09 AM	East Rail Line	A Lo Wu bound train was delayed and subsequently withdrawn from service because of an indecent assault case at Sha Tin Station. The delay was extended due to door failure immediately after the parties alighted the train. The delay was further extended after a passenger in First Class car refused to leave the train during detrainment.	Investigation confirmed no abnormalities.	14
2-Jul-08	9:04 AM	Tung Chung Line	A Hong Kong bound train was delayed because a passenger alarm was operated for a sick passenger.	Sick passenger assisted.	8
3-Jul-08	10:36 AM	East Rail Line	An East Tsim Sha Tsui bound train was blocked and delayed by a Mainland Through Train because the train was stopped immediately after the Mainland Through Train driver heard a strange sound when the locomotive passed a transition rail joint.	Investigation confirmed no abnormalities.	9
3-Jul-08	3:29 PM	Tung Chung Line	A Tung Chung bound train was withdrawn from service because a pair of train doors failed.	Investigation confirmed that all train doors were functioning normal and it was believed that the door was blocked from closing by unknown passenger for unknown reason.	9
4-Jul-08	7:54 PM	Tseung Kwan O Line	A Po Lam bound train was delayed and subsequently withdrawn from service because it sustained repeated faults at Yau Tong Station and Tseung Kwan O Station because of faulty trainborne signalling equipment.	Investigation found a faulty component of the trainborne signalling computer, which were immediately replaced.	11
8-Jul-08	12:53 PM	Airport Express	An AsiaWorld-Expo bound train was delayed because of a track circuit failure. Station staff had to access onto track to set points manually for trains. The delay was extended because trains had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area and to enter and leave AsiaWorld-Expo Station.	Electronic cards of trackside signalling equipment replaced as preventive measures.	21

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
9-Jul-08	8:09 AM	Light Rail	An LRV of Route 610 was withdrawn from service because it sustained air leakage fault.	Investigation found a cracked plastic air hose, which was immediately replaced.	13
10-Jul-08	8:31 AM	Tung Chung Line	A Tung Chung bound train was delayed and subsequently withdrawn from service because it was tripped to stop immediately after it departed Hong Kong Station Platform 3. The train stopped with two and a half cars' length passed the headwall. The delay was extended because the train had to set back to the platform for detrainment.	Investigation confirmed that it was a human factor incident because the Cab Door Open Push Button was mistakenly pressed when the train was departing. Training reinforced.	11
11-Jul-08	10:33 AM	Tung Chung Line	A Tung Chung bound train was withdrawn from service because a pair of doors failed to close after platform duties.	Investigation confirmed all train doors were functioning normal. It was believed that the door was blocked from closing by unknown passengers for unknown reasons.	8
11-Jul-08	10:50 AM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service because it failed to release brakes after platform duties.	Investigation found two faulty relays of door circuitry, which were immediately replaced.	20
13-Jul-08	1:05 PM	West Rail Line	Trains on West Rail Line were delayed because of signalling failure in Tai Lam Tunnel caused by lightning and thunderstorm. All trains had to work in Restricted Manual mode at a speed of not more than 22 kph to pass the affected area before normal working could be resumed.	Investigation revealed that a number of electronic cards were damaged. All damages were immediately replaced.	22

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
14-Jul-08	2:10 PM	Light Rail	LRVs were delayed because three trains arrive at the junction of Choy Yee Bridge and Affluence Stops and passed the fouling points at the same time, causing conflicting movement. Normal working was resumed after the conflicting movement was cleared.	Reinforce compliance to procedures through refresher training.	13
15-Jul-08	5:30 AM	East Rail Line	The first Lok Ma Chau bound train was blocked and delayed by an engineering train which ran at its maximum speed of 22 kph all the way from Hung Hom Station back to Ho Tung Lau Depot.	Control staff reminded to allow sufficient time for engineering train movement.	8
16-Jul-08	11:02 AM	East Rail Line	An East Tsim Sha Tsui bound train was blocked and delayed by a depot outbound train. The delay was extended because of communication difficulty between Traffic Controller and Train Captain.	Training in communications reinforced.	9
17-Jul-08	6:10 PM	Tsuen Wan Line	A Tsuen Wan bound train was delayed and subsequently withdrawn from service upon arrival at Kwai Hing Station Platform 1 because a 75-year-old woman jumped onto the path of the train when it was entering the platform.	FSD was summoned to remove the body and the remains from track. Police classified the case as 'Person Fell Onto Railway'.	26
22-Jul-08	7:13 AM	Light Rail	Passengers were delayed because the train overran the station stopping mark when arriving Nai Wai Stop Platform 1.	Investigation confirmed that it was a human factor incident. Reinforce driving skill training.	13
22-Jul-08	7:40 AM	Light Rail	An LRV was withdrawn from service because it failed to release brakes near the junction of Tin King Road and Leung Tin access north.	Investigation found a faulty trainborne computer and power supply unit, which were immediately replaced.	9
23-Jul-08	5:40 AM	Ma On Shan Line	First Tai Wai bound train was delayed because points at Wu Kai Sha Station failed.	A faulty signal relay replaced.	17

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
24-Jul-08	8:53 AM	Kwun Tong Line	Tiu Keng Leng bound trains were delayed because a track circuit at Choi Hung Station failed. All trains had to change to Restricted Manual mode at a speed not more 22 kph to pass the affected area.	Investigation found a faulty component of the track circuit, which was temporarily fixed and subsequently replaced in non-traffic hours.	18
27-Jul-08	6:20 AM	East Rail Line	A Lo Wu bound train was delayed and subsequently withdrawn from service upon arrival at Tai Wai Station because it sustained a fault on the trainborne signalling equipment and stopped inside Beacon Hill Tunnel.	Investigation found the faulty component of trainborne signalling equipment, which was immediately replaced.	14
29-Jul-08	7:40 AM	East Rail Line	An East Tsim Sha Tsui bound train was delayed and subsequently withdrawn from service upon arrival at University Station Platform 2.	Investigation found a faulty component of the electrical circuitry, which was immediately replaced.	9
29-Jul-08	12:25 PM	East Rail Line	A Lok Ma Chau bound train was withdrawn from service because all train doors failed to be opened for platform duties.	Investigation showed that train captain did not operate the door control properly. Staff reminded of proper procedures.	13
31-Jul-08	9:20 AM	Light Rail	An LRV was delayed and subsequently withdrawn from service upon arrival at Chestwood Stop Platform 1 because of failed air compressor.	Investigation found a faulty component of the compressor, which was immediately replaced.	9
31-Jul-08	11:34 AM	Tsuen Wan Line	A Tsuen Wan bound train when entering Kwai Hing Station was delayed because a woman fainted and fell onto track while waiting at Platform 1. When the train was entering the platform, the Train Captain saw a person lying between two rails. He immediately pressed the Emergency Stop Push Button to stop the train and sound the horn. Station staff also operated the Emergency Stop Switch to stop the train. Station staff found the woman lying between two rails underneath the first train car. They then assisted the woman to clear from tracks.	FSD arrived and sent the woman to hospital for medical treatment. Police classified the case as 'Person Fell On Track'.	30

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
3-Aug-08	6:11 AM	Tseung Kwan O Line	The first North Point bound train was delayed because the trackside signalling system for the signalling control areas of Tseung Kwan O Station, Hang Hau Station and Po Lam Stations failed.	System software restored.	11
3-Aug-08	9:51 PM	Light Rail	An LRV was withdrawn from service because it was hit by a New Territories taxi, which passed the traffic signal at Red.	Police assistance was summoned.	23
5-Aug-08	8:48 AM	Island Line	A Sheung Wan bound train was delayed and subsequently withdrawn from service upon arrival at Sai Wan Ho Station Platform 2 because the trainborne signalling computer failed to detect its location. The train had to work in Restricted Manual mode at a speed not more than 22 kph to Shau Kei Wan Station. The delay was extended because the fault persisted, the train had to be withdrawn from service when it arrived Sai Wan Ho Station.	Investigation found a faulty electronic cards of the trainborne signalling computer, which were immediately replaced.	15
7-Aug-08	8:36 AM	East Rail Line	An East Tsim Sha Tsui bound train was cancelled upon arrival at East Tsim Sha Tsui Station because smouldering was emitted from a miniature circuit breaker of the equipment panel inside the rear driving cab.	Investigation found that the electrical wire of a fan motor short-circuited. It was immediately fixed.	9
7-Aug-08	9:21 PM	Island Line	Train service of Island Line between Tai Koo Station and Chai Wan Station was suspended because two direct current circuit breakers were tripped, de-energizing the traction current supply between Sai Wan Ho Station and Heng Fa Chuen Station, on the Chai Wan-bound track.	Investigation found a faulty component of trainborne traction supply equipment, which was immediately replaced.	58
9-Aug-08	10:00 AM	East Rail Line	Passengers inside the first class compartment were over-carried to Lok Ma Chau Station because the door of the first class compartment failed to open for platform duties.	Investigation found faulty components of door equipment, which were immediately replaced.	18

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
11-Aug-08	8:04 AM	West Rail Line	Trains on West Rail Line were delayed because of signalling failure in Tai Lam Tunnel.	Investigation found faulty electronic cards, which were immediately replaced.	17
12-Aug-08	5:27 PM	East Rail Line	A Lo Wu bound train was delayed because a female passenger fell between the train and the platform while alighting.	Station staff attended and helped her to return to platform. She was sent to hospital for medical treatment.	9
13-Aug-08	5:06 PM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed because the train failed to start after platform duties.	Staff reminded of proper train starting procedures.	11
19-Aug-08	2:45 PM	West Rail Line	Trains on West Rail Line were delayed because of signalling failure in Tai Lam Tunnel.	Investigation found faulty electronic cards, which were immediately replaced.	12
22-Aug-08	11:53 AM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service because the overhead line wires were tripped during Typhoon Signal no. 8 when the train was entering Platform no. 2 of Tai Wai Station, de-energising the traction current supply between University Station and Tai Wai Station, in the East Tsim Sha Tsui bound direction.	Investigation revealed that an air supply pipe of the pantograph of the train was damaged by unknown flying object under strong wind during typhoon. The damaged pipe was immediately replaced.	12
22-Aug-08	1:04 PM	Light Rail	An LRV was delayed because it was blocked by a fallen tree during Typhoon Signal no. 8.	The tree was removed.	10
22-Aug-08	1:49 PM	Light Rail	An LRV was delayed because it was blocked by a plastic table sheet which entangled with the overhead line wires.	The sheet was removed.	11

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
22-Aug-08	8:35 PM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn because a 7-metre tree fell on the path of the train during Typhoon Signal no. 9 when the train was on its way to Tai Wai Station. Train Captain immediately applied emergency brakes to stop the train. The overhead line wires were tripped, de-energising the traction current supply between University Station and Tai Wai Station, in the East Tsim Sha Tsui bound direction. Train Captain reported that train pantographs and overhead line wires were damaged by the fallen tree.	Emergency maintenance was immediately conducted. Station staff directed passengers to leave the train and return to Tai Wai Station. Normal working was resumed at start of traffic the next day after all maintenance works were completed.	71
23-Aug-08	12:23 AM	Light Rail	An LRV was delayed because it was blocked by a private car which intruded into the track in a road traffic accident.	The car was removed.	16
25-Aug-08	8:45 AM	Ma On Shan Line	Trains were delayed because an Axle Counter Block failed and trains had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area.	Investigation found a faulty electronic card of trackside signalling equipment, which was immediately replaced.	10
30-Aug-08	8:55 PM	East Rail Line	Trains were delayed because of smouldering from a timber sleeper. Station staff attended to put out the smouldering using a portable fire extinguisher.	Investigation couldn't find the source of smouldering. Suspected to have been caused by rail grinding the night before.	8
31-Aug-08	5:57 PM	West Rail Line	Trains on West Rail Line were delayed because of power supply failure to the signalling control equipment in the West Rail Line Operations Control Centre.	Investigation found some faulty power supply components, which were immediately replaced.	33
2-Sep-08	5:59 AM	West Rail Line	Trains on West Rail Line were delayed because of signalling communication failure. All trains had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area.	Investigation found faulty electronic cards, which were immediately replaced.	9

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
3-Sep-08	7:02 AM	West Rail Line	Trains on West Rail Line were delayed because two signalling communication wires were broken. All trains had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area.	Investigation found that it was damaged by a loosened component of a train. Train maintenance regime reviewed and strengthened.	18
3-Sep-08	10:43 AM	Kwun Tong Line	A Tiu Keng Leng bound train was withdrawn from service because its trainborne signalling computer failed.	Investigation found faulty electronic cards, which were immediately replaced.	8
7-Sep-08	12:24 AM	Tsuen Wan Line	Train service between Lai King and Tsuen Wan Stations, both directions was suspended because a 38-year-old man jumped into the path of a Central bound train near the tailwall when the train was entering the platform.	FSD personnel arrived and asked to jack up the train for rescue. The man was removed from track and certified dead. Police classified the case as 'Person Fell Onto Track'.	43
8-Sep-08	7:07 AM	Island Line	A Chai Wan bound train was held at Platform no. 1 of Tin Hau Station and delayed because of self-activation of a Platform Emergency Plunger at Platform no. 1 of Fortress Hill Station.	Investigation found a faulty component, which was immediately replaced.	8
8-Sep-08	4:30 PM	Light Rail	An LRV was delayed and subsequently withdrawn from service upon arrival at Tin King Stop because all train doors failed to open for platform duties.	Some door components replaced.	10
10-Sep-08	6:38 PM	Tseung Kwan O Line	A Po Lam bound train was withdrawn from service because train doors control failed.	Investigation found two faulty electrical wires of train door control which were immediately fixed.	9
15-Sep-08	2:08 PM	East Rail Line	An East Tsim Sha Tsui bound train was delayed and subsequently withdrawn from service upon arrival at Tai Po Market Station because it sustained a brake failure.	Investigation found some faulty air valves, which were immediately replaced.	18

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
16-Sep-08	5:41 AM	Ma On Shan Line	The first and second Wu Kai Sha bound trains were delayed because they sustained wheel slip/slide and overran the station stopping mark. Both trains were required to set back for platform duties.	Investigation found oil marks on rail top. It was immediately removed.	14
17-Sep-08	12:56 AM	East Rail Line	An East Tsim Sha Tsui bound train was delayed and subsequently withdrawn from service upon arrival at Hung Hom Station because the train was tripped.	Investigation found an MCB of brake equipment was inadvertently tripped on its way to Kowloon Tong Station. It was immediately reset.	14
18-Sep-08	7:54 PM	Light Rail	An LRV was delayed because of a passenger fighting case.	Police assistance was summoned. The case was classified as 'Assault'.	14
19-Sep-08	12:49 PM	East Rail Line	A Lo Wu bound train was withdrawn from service because of smoke from the underframe of the train. After detrainment, the train was worked empty to depot for inspection.	Investigation found a faulty component of auxiliary equipment, which was immediately replaced.	10
21-Sep-08	8:55 AM	Light Rail	An LRV was delayed and subsequently withdrawn from service upon arrival at Chung Uk Tsuen Stop because its brakes failed.	Investigation found a faulty component of brake equipment, which was immediately replaced.	11
21-Sep-08	1:05 PM	Light Rail	An LRV was delayed because Points W372 sustained loss of power supply and the Train Captain had to set the points manually for the train to pass.	Investigation found a faulty power supply unit, which was subsequently replaced.	9
21-Sep-08	5:43 PM	East Rail Line	A Racecourse bound train was cancelled because of smoke from the underframe. The pantograph was immediately lowered and isolated to temporarily fix the fault.	Investigation found faulty components of brake equipment, which were immediately replaced.	10

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
23-Sep-08	5:20 PM	Tsuen Wan Line	A Tsuen Wan bound train was withdrawn from service because all train doors failed to close after platform duties.	Investigation revealed that the train sustained wheel slip/slide because of rain during Typhoon Signal no. 3.	8
23-Sep-08	7:29 PM	East Rail Line	A Lo Wu bound train was delayed and subsequently withdrawn from service upon arrival at Lo Wu Station because it tripped the overhead line power supply.	Investigation revealed that tree branches were blown during Typhoon Signal no. 8 and they damaged a pantograph of the train. The car roof was also damaged. The damaged pantograph and car roof were immediately repaired.	10
23-Sep-08	9:04 PM	Light Rail	An LRV was withdrawn from service because tree branches fell during Typhoon Signal no. 8 and damaged the pantograph of the train.	Tree branches trimmed.	15
23-Sep-08	9:08 PM	Tung Chung Line	A Hong Kong bound train was delayed because it overran the station stopping mark in Automatic mode because of heavy rain during Typhoon Signal no. 8.	The train had to set back to the correct station stopping mark for platform duties.	8
24-Sep-08	7:49 AM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed because when the Train Captain reported that when the train was entering the platform, the train seemed to have run over an unknown object on track. He immediately pressed the Emergency Stop Push Button to stop the train. It eventually stopped after 7 cars' length had entered the platform.	Station staff accessed onto track to conduct a search. An umbrella was found.	24
26-Sep-08	8:54 AM	Tung Chung Line	A Tung Chung bound train was withdrawn from service because a set of train doors failed to close completely after platform duties. Station staff attended to lock and isolate the door.	Investigation revealed that a mechanical fault of the door, which was immediately fixed.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
26-Sep-08	9:08 AM	East Rail Line	Lo Wu and Lok Ma Chau bound trains were delayed because two track circuits inside Beacon Hill Tunnel failed. Trains had to work in manual mode at a speed not more than 22 kph.	Investigation found some iron filing on rail top at the joint between the two track circuits. It was immediately removed.	10
1-Oct-08	9:47 AM	Light Rail	An LRV was withdrawn because the train brushed a male pedestrian who passed the walkway while he was talking on the phone. The traffic light for pedestrians was showing red.	No apparent injury was observed and the man refused medical treatment.	11
1-Oct-08	2:50 PM	East Rail Line	Trains were blocked and delayed by the Through Train which sustained a fault on its trainborne signalling equipment. The train had to work in low speed not more than 40 kph all the way to Hung Hom Station.	Incident handling reviewed with Mainland operator.	12
3-Oct-08	7:36 PM	Light Rail	An LRV was delayed because upon seeing a girl dash out to cross the walkway, the Train Captain applied emergency brake immediately to stop the train. The train touched the girl who fell at the landing after crossing the walkway and her left leg was reddened.	The girl was sent to hospital for medical treatment and discharged from hospital on the same day.	8
4-Oct-08	1:13 PM	Light Rail	An LRV was withdrawn because it failed to release its brakes. The train was de-coupled and the leading car was used to haul the rear defective car to clear the site.	Investigation found a faulty component of brake equipment, which was immediately replaced.	22
4-Oct-08	4:02 PM	Light Rail	An LRV was withdrawn from service because it collided with a medium goods vehicle whose driver misread the traffic light and took a left turn when the traffic light was red. The train was damaged and the medium goods vehicle driver was injured.	Police assistance was required.	28

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
7-Oct-08	7:42 PM	Light Rail	An LRV was withdrawn because it collided with a New Territories taxi whose driver misread the traffic light and took a left turn when the traffic light was red. The train sustained minor damage while the taxi driver and a taxi passenger sustained minor injuries.	Police assistance was required.	17
10-Oct-08	7:55 AM	Light Rail	An LRV was withdrawn from service because it failed to release its brakes.	Investigation found a faulty component of brake equipment, which was immediately replaced.	19
10-Oct-08	9:38 AM	East Rail Line	A Lok Ma Chau bound train was withdrawn from service because it failed to obtain the door closed indication after platform duties. Station staff attended and confirmed that all train doors were closed completely.	Investigation found faulty components of door equipment, which were immediately replaced.	10
10-Oct-08	8:59 PM	Light Rail	LRV were blocked and delayed because a private car intruded into the running tracks when taking a left turning at the junction. Trackside equipment was not damaged.	The car was removed.	8
13-Oct-08	9:02 PM	East Rail Line	An East Tsim Sha Tsui bound train was delayed because a points lost the detection on its position. Station staff accessed onto the track to secure the points for trains to pass.	Investigation found a faulty component of the points, which was immediately replaced.	16
14-Oct-08	5:08 AM	East Rail Line	Trains were delayed because the overhead line traction current supply between East Tsim Sha Tsui Station and Ho Man Tin Feeder Station failed to energize at the start of traffic.	Investigation confirmed that it was a human factor incident. Reinforce compliance to procedures with staff.	15
15-Oct-08	9:01 AM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn because when the train was entering Kowloon Tong Station platform, a female passenger jumped onto the path of the train and was hit by the train. FSD personnel attended and removed the woman from track.	Police classified the case as 'Person Fell on Railway'.	47

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
17-Oct-08	6:46 PM	Island Line	A Chai Wan bound train was delayed because a track circuit failed. The train had to work in Restricted Manual mode at a speed not more than 22 kph.	Investigation found a faulty component of trackside signalling equipment, which was immediately replaced.	8
17-Oct-08	10:03 PM	Tsuen Wan Line	Trains on Tsuen Wan Line were delayed because the Signalling Indication and Control Panel System for Tsim Sha Tsui Station and Jordan Station Control Areas failed. Track circuits between Admiralty Station and Yau Ma Tei Stations were affected. All trains had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area.	Investigation revealed that a component of the power supply to signalling equipment was faulty. It was immediately replaced.	21
21-Oct-08	10:10 AM	Light Rail	An LRV was delayed and subsequently withdrawn from service upon arrival at Hung Shui Kiu Stop Platform no. 1 because the train hit a concrete cable trough cover on trackside, which was misplaced after maintenance work.	Reinforce compliance to procedures.	8
21-Oct-08	12:53 PM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed because a female passenger jumped onto the path of the train. Train Captain immediately sounded a long horn and pressed the Emergency Stop Push Button to stop the train. Station staff also operated the Emergency Stop Switch. Station staff accessed onto track and found the woman lying conscious at a location about 4 metres from the tailwall. FSD personnel removed the passenger from trackside to platform and sent her to hospital for medical treatment.	Police classified the case as 'Attempted Suicide'.	22
22-Oct-08	3:22 PM	East Rail Line	A Lo Wu bound train was withdrawn from service because a pair of doors failed to close after platform duties.	Investigation revealed that the door nosing rubber was deformed by unknown passengers for unknown reasons. Inspection to train doors strengthened.	22
24-Oct-08	1:19 PM	Light Rail	An LRV was delayed and subsequently withdrawn from service upon arrival at Tsing Wun Stop Platform no. 2 because it failed to release brakes.	Investigation found a faulty battery pack, which was immediately replaced.	10

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
24-Oct-08	11:43 PM	Kwun Tong Line	A Tiu Keng Leng bound train was withdrawn from service because on entering the platform, it sustained a fault on battery power supply and stopped short of the station stopping mark. The delay was extended because station staff had to access to the rear driving cab and move the train to the station stopping mark for detrainment.	Investigation found a faulty component of power supply equipment, which was immediately replaced.	19
28-Oct-08	5:10 PM	Kwun Tong Line	A Yau Ma Tei bound train was held at Kowloon Bay Station Platform no. 2 and delayed because a female passenger reported to Choi Hung station staff that a school girl descended onto track at the tailwall of Platform no. 4. There was no train at Choi Hung. Station staff immediately conducted an inspection and it was confirmed that the track condition was normal but a school girl was found waiting for trains on the platform near the tailwall. Track check was followed and it was confirmed that the track condition was normal.	Investigation revealed that the passenger might have mistaken the school girl's reflective image on the PSD glass pane as someone on track.	8
29-Oct-08	12:25 PM	East Rail Line	A Lo Wu bound train was withdrawn from service upon arrival at Mong Kok East Station because a pair of train doors failed to close after platform duties.	Investigation found a faulty component of door equipment, which was immediately replaced.	8
30-Oct-08	10:29 PM	Light Rail	An LRV on Route 507 hit the rear end of an LRV on Route 751 at the Junction of Tuen Mun Heung Sze Wui Road and Yau Oi Road. 21 passengers plus the Train Captain of the rear train sustained injuries and were sent to hospital for medical treatment.	Driver suspended from driving duties.	64
31-Oct-08	7:11 PM	Tseung Kwan O Line	A Tiu Keng Leng bound train was withdrawn from service because the door detection failed after platform duties.	Investigation found faulty components of door equipment, which were immediately replaced.	9

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
2-Nov-08	6:04 PM	East Rail Line	Trains on East Rail Line were delayed because two points lost its detection. Station staff accessed onto track for manual point operation for train movements.	Investigation found a faulty component of points equipment, which was immediately replaced.	11
5-Nov-08	9:16 AM	Light Rail	An LRV was withdrawn from service because it failed to release brakes.	Some components of brake equipment replaced.	24
6-Nov-08	11:06 AM	Island Line	Trains on Island Line were delayed because all track circuits between Central and Admiralty Stations, Chai Wan bound direction failed. Trains had to work in Restricted Manual mode at a speed not more than 22 kph for entering and leaving Admiralty Station Platform no. 3.	Investigation found loosened cable connection, which was immediately fixed.	17
9-Nov-08	9:03 AM	West Rail Line	Trains on West Rail Line were delayed because the cover of an equipment box in the train underframe was loosened and it damaged a trackside signalling cable loop.	Engineers immediately conducted emergency replacement of the broken cable. Checking on quality of work strengthened.	27
9-Nov-08	11:13 AM	Ma On Shan Line	A Wu Kai Sha bound train was delayed because the Train Captain lost the cab door key when changing ends and failed to enter the driving cab to start the train.	Staff reminded to be more vigilant while on duty.	8
10-Nov-08	8:42 AM	Kwun Tong Line	Trains towards Tiu Keng Leng were delayed because two track circuits at Tiu Keng Leng Station failed, requiring station staff to reset the fault for each train before they could turn around at Tiu Keng Leng Sidings.	Investigation found a faulty component of trackside signalling equipment, which was immediately fixed.	9

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
16-Nov-08	3:19 PM	East Rail Line	Trains on East Rail Line between East Tsim Sha Tsui and Mong Kok East Stations were delayed because a circuit breaker was tripped, de-energising the overhead line between East Tsim Sha Tsui and Homantin Feeder Station.	Investigation found a faulty component of power distribution equipment, which was immediately replaced.	48
18-Nov-08	9:28 AM	Kwun Tong Line	A Tiu Keng Leng bound train was withdrawn because the door indicator showed that train doors failed to close after platform duties.	Investigation found a faulty component of door equipment, which was immediately replaced.	9
18-Nov-08	8:43 PM	Light Rail	An LRV was withdrawn from service because a male cyclist dashed to pass the red traffic light and hit the LRV when he suddenly made a right turn. He fell with his right shoulder painful and left hand abraded.	Ambulance service was summoned to send the injured to hospital for medical treatment.	16
18-Nov-08	10:53 PM	West Rail Line	A Nam Cheong bound train was delayed and subsequently withdrawn from service upon arrival at Kam Sheung Road Station Platform no. 2 because the train received low target speed to proceed.	Investigation revealed a fault of the trainborne signalling computer. It was reset.	8
20-Nov-08	3:30 PM	Tung Chung Line	A Hong Kong bound train was withdrawn from service because it sustained a fault on the door detection circuitry.	Investigation found a faulty component of door equipment, which was immediately replaced.	8
20-Nov-08	5:45 PM	Airport Express	Airport Express trains were delayed because a points failed. Station staff accessed onto track for manual points operations for trains to pass the affected area.	Investigation found a faulty component of trackside signalling equipment, which was immediately adjusted.	22
21-Nov-08	12:54 AM	Tseung Kwan O Line	A Tiu Keng Leng bound train was delayed because a points failed. Station staff accessed onto track for manual points operation for trains to pass the affected area.	Investigation revealed that an electronic card of signalling equipment was halted. It was immediately reset.	14

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
22-Nov-08	2:56 PM	Tseung Kwan O Line	Train service on Tseung Kwan O Line between Tseung Kwan O Station and Po Lam Station was suspended because the trackside signalling computer system for the control areas of Tseung Kwan O, Hang Hau and Po Lam Stations failed.	Signalling system reset.	48
22-Nov-08	5:04 PM	East Rail Line	A Lok Ma Chau bound train was withdrawn from service because it sustained air pipe burst on a train car after platform duties and the train became immobilised.	Investigation revealed that a component of the air pipe was broken. It was immediately replaced.	21
22-Nov-08	9:32 PM	East Rail Line	An East Tsim Sha Tsui bound train was delayed and subsequently withdrawn from service upon arrival at Fo Tan Station Platform no. 4 because the train knocked down a 63-year-old male trespasser on its way from University Station to Fo Tan Station.	Police and FSD personnel were summoned. The person was removed from trackside and sent to hospital where he was certified dead.	17
24-Nov-08	7:38 AM	Tseung Kwan O Line	Trains were delayed because of a fault on the rails at the crossing of Tiu Keng Leng Siding.	The rail was replaced.	21
25-Nov-08	7:19 PM	East Rail Line	A Lok Ma Chau bound train was withdrawn from service because it failed to release brakes after platform duties.	The brake control was reset.	8
27-Nov-08	6:08 AM	Tsuen Wan Line	A Central bound train was delayed because it didn't receive the proceed signal and had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area.	Investigation found a faulty trackside signalling cable. It was temporarily fixed and replaced in non-traffic hours.	16
27-Nov-08	2:09 PM	Light Rail	An LRV was withdrawn from service because its speedometer failed.	Investigation found a faulty component, which was immediately replaced.	9

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
28-Nov-08	7:31 AM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service because it became immobilized after leaving Lok Ma Chau Station.	Investigation found that a train control electrical cable in the train underframe sustained bad contact. It was immediately fixed.	40
28-Nov-08	4:00 PM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service because Door D4 of Car 635 failed to close after platform duties.	Investigation revealed that a component of door equipment was loosened. It was immediately fixed.	9
28-Nov-08	4:51 PM	Light Rail	An LRV was delayed because a 50-year-old female passenger blocked train doors from closing for unknown reasons, stopping the train from departing.	Police assistance was summoned.	9
29-Nov-08	6:37 PM	Tsuen Wan Line	A Central bound train was delayed because a pair of train doors failed to close after platform duties.	Investigation confirmed that all train doors were functioning normal and it was suspected that the door was blocked from closing by unknown passengers.	8
30-Nov-08	6:03 AM	East Rail Line	An East Tsim Sha Tsui bound train was delayed and subsequently withdrawn from service upon arrival at Kowloon Tong Station of East Rail Line because train doors failed to open for platform duties.	Investigation found a loosened nylon air supply tube, which was immediately replaced.	9
30-Nov-08	5:55 PM	East Rail Line	An East Tsim Sha Tsui bound train was delayed because a points failed to detect its position. Station staff accessed onto track for manual points operation.	Investigation found a broken screw jammed between rails. It was immediately removed and the rail section subsequently replaced in non-traffic hours.	24
1-Dec-08	11:43 PM	Light Rail	An LRV was blocked and delayed because all signal lamps at the junction failed to clear	Signal lamps interlocking device adjusted.	12

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
4-Dec-08	6:26 AM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service because the door closed indication was not available for the train to depart.	Investigation found a loosened electrical wire plug of door equipment, which was immediately replaced.	8
5-Dec-08	6:54 PM	Tsuen Wan Line	A Central bound train was delayed in Admiralty Station because a passenger operated the passenger alarm to report to the Train Captain that some other passengers had dropped something onto track. Station staff attended and confirmed the track condition was normal. The delay was extended because a PAD was operated on a following train for a sick passenger.	Staff assisted the sick passenger.	8
8-Dec-08	9:02 AM	East Rail Line	A Lo Wu bound train was withdrawn from service because a pair of train doors was found jammed by newspaper while another pair of train doors was blocked from closing by a passenger.	Investigation confirmed that all train door equipment were functioning normal.	8
8-Dec-08	7:23 PM	Kwun Tong Line	Train service of Kwun Tong Line was suspended. because overhead line contact wire at the headwall of Yau Tong Station was severed. Normal train service resumed at 2308 hrs.	Emergency maintenance work was immediately arranged. Reinforce compliance to procedures through training and introduce a new checking procedure and add labels to all similar isolators.	178
11-Dec-08	3:46 PM	Light Rail	A LRV was withdrawn from service after it was hit by a private car at the junction of Castle Peak Road and Yick Yuen Road.	Investigation revealed that the private car dashed to pass the red traffic light and hit the LRV after making a left turning at the junction.	12
12-Dec-08	5:41 PM	Tung Chung Line	A Hong Kong bound train was delayed because two track circuits between Sunny Bay and Tsing Yi failed. The train had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area.	Investigation confirmed no abnormalities. Components of trackside signalling equipment were replaced nonetheless.	9

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
12-Dec-08	6:50 PM	Island Line	A Chai Wan bound train was blocked and delayed because the Edge/Gap Hazard Detection alarm for a Platform Screen Door at Wan Chai Station was activated when the previous train was performing platform duties. Station staff attended and confirmed no abnormalities. The delay was extended because the train sustained a brake equipment fault. The delay was further extended because it overran the station stopping mark when entering Causeway Bay Station and had to set the train back for platform duties.	Investigation confirmed no abnormalities.	9
13-Dec-08	12:08 PM	Disneyland Resort Line	A Sunny Bay bound train was withdrawn because a critical miniature circuit breaker was tripped and could not be reset at Disneyland Resort Station. The following train was used to assist to tow the defective train to Siu Ho Wan Depot.	Investigation revealed a faulty component of electrical circuitry, which was immediately replaced.	38
15-Dec-08	6:15 AM	East Rail Line	A Lo Wu bound train was withdrawn from service because three pairs of train doors failed to close after platform duties at Fo Tan Station.	Investigation revealed that an air hose was missing. The air hose was immediately re-installed.	10
17-Dec-08	9:46 PM	Light Rail	An LRV was held at the junction of Tin Yiu Road and Tin Ho Road because all traffic signals were stuck at red.	The traffic signal controller was reset by Police.	10
18-Dec-08	12:20 AM	Tsuen Wan Line	A Tsuen Wan bound train was withdrawn from service because the locomotive engine of an engineer train sustained auto shut-down fault and the train became immobilized in front of a signal at Tsim Sha Tsui Station. The following train was used to push the defective train to Admiralty Siding for temporary stabling.	Investigation revealed an intermittent fault of two electronic cards which were immediately replaced.	19
19-Dec-08	5:09 PM	Light Rail	A female passenger alleged that her back was hit against the edge of the seat and her buttock was painful when the LRV applied full service brake when the Train Captain saw a boy dashing out from the walkway at Ching Chung Stop.	Ambulance service was summoned and the passenger was sent to hospital for medical treatment.	8

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Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
20-Dec-08	8:42 AM	East Rail Line	Trains on East Rail Line were delayed because a circuit breaker was tripped, de-energizing the traction current supply between Fanling Station and Lo Wu/Lok Ma Chau Station.	Investigation revealed a fault on the insulation of a component of the circuit breaker. A spare part was subsequently installed.	45
22-Dec-08	3:10 PM	Light Rail	An LRV was delayed and subsequently withdrawn from service upon arrival at Tin Yat Stop after a 16-year-old girl dashed out at the pedestrian walkway and was hit by the LRV at the junction of Tin Shui Road.	The girl sustained minor injuries and was taken to hospital for medical treatment.	12
22-Dec-08	4:40 PM	Light Rail	An LRV was blocked and delayed due to a road traffic accident at the junction of Castle Peak Road/Ma Wang Road/Wang Tat Road. No injuries were reported.	Service resumed after the site was cleared.	15
22-Dec-08	5:44 PM	Light Rail	An LRV was blocked and delayed by a man who sustained serious head injury after he stumbled and fell during jogging at the junction of Tsun Wen Road/Tai Fong Street/Tsing Chung Koon Road.	Ambulance service was summoned to convey the injured person to hospital for medical treatment.	10
24-Dec-08	7:23 PM	Airport Express	An AsiaWorld-Expo bound train was withdrawn from service because its trainborne signalling computer failed at Tsing Yi Station. After detrainment, the train was routed to Tsing Yi Centre Siding for resetting of the computer and then despatched to Airport Station for off-loading of baggage containers.	Investigation found faulty electronic cards of the trainborne signalling computer, which were immediately replaced.	13
25-Dec-08	8:28 AM	Kwun Tong Line	A Yau Ma Tei bound train was delayed and subsequently withdrawn upon arrival at Choi Hung Station because the train sustained lock axle fault and had to work in Restricted Manual mode at a speed not more than 22 kph until Kowloon Bay Station from Ngau Tau Kok Station.	Investigation found two faulty electronic cards of electrical equipment, which were immediately replaced.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2008 to 31/12/2008

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
25-Dec-08	7:51 PM	Light Rail	An LRV was delayed because it brushed a female pedestrian who was talking on her mobile phone when dashing out of the walkway at Chung Uk Tsuen Stop. She fell and sustained minor injuries.	Ambulance service was summoned and the injured was sent to hospital for medical treatment.	12
28-Dec-08	8:59 AM	Airport Express	A Hong Kong bound train was withdrawn from service because the train controller key could not unlock to open up the train after the train changed end at Asia-World-Expo Station.	The faulty component was replaced.	10
28-Dec-08	6:25 PM	Kwun Tong Line	A Yau Ma Tei bound train was delayed after two passenger alarms were operated when the train was departing Wong Tai Sin Station. A 1-year-old boy's right fingers were nipped by the leaves of closing train doors. Traffic Controller authorized the train to set back and to re-open train doors.	Ambulance service was summoned and the boy was sent to hospital for medical treatment.	8
29-Dec-08	6:55 PM	Tsuen Wan Line	A Tsuen Wan bound train was withdrawn from service because brakes failed to release after platform duties at Sham Shui Po Station. After detrainment, the train was routed to Lai King Centre Siding for temporary stabling.	Investigation found a faulty door relay, which was immediately replaced.	12
29-Dec-08	9:48 PM	Light Rail	A LRV was withdrawn from service because its brakes failed at Tsing Wun Stop. The following LRV was used to push the defective train out of the site.	Investigation found a faulty component of brake equipment, which was immediately replaced.	8
30-Dec-08	6:58 AM	Tseung Kwan O Line	A North Point bound train was withdrawn because it sustained a loss of power supply with all main car lightings extinguished at Yau Tong Station.	Investigation revealed that it was a human factor incident because the train was previously routed to a non-energized section of track at the start of traffic. Staff reminded to be more vigilant while on duty.	14

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
1-Jan-09	5:49 AM	Light Rail	An LRV was withdrawn from service after a window pane was smashed by an unknown object at Town Centre Stop.	The case was reported to the Police.	10
1-Jan-09	10:43 PM	East Rail Line	A Lo Wu bound train was withdrawn from service because the Door Closed Indication for one pair of doors was not available after platform duties at East Tsim Sha Tsui Station.	Investigation found a faulty component of the door equipment, which was immediately replaced.	9
2-Jan-09	4:18 PM	East Rail Line	A Lo Wu bound train was withdrawn from service after a 47-year-old male passenger jumped onto the tracks at Mong Kok East Station when the train was entering the platform.	FSD was summoned to remove the body from the track. Police classified the case as 'Suicide'.	56
5-Jan-09	6:16 AM	Airport Express	A Hong Kong bound train was delayed because the Train Captain did not perform platform duties at Kowloon Station. Traffic Controller authorized to set back the train for platform duties.	Investigation confirmed that it was a human factor incident. Staff reminded to be more vigilant while on duty.	11
5-Jan-09	10:03 AM	Light Rail	An LRV was blocked and delayed due to a road traffic accident at junction of Tsing Wun Road/Ming Kum Road/Pui To Road.	Service resumed after the site was cleared.	16
6-Jan-09	6:42 PM	Ma On Shan Line	A Wu Kai Sha bound train was withdrawn from service upon arrival at City One Station because there was no safety proceed code after platform duties.	Investigation revealed that it was a human factor incident. The train control switch was inadvertently operated. Staff reminded to be more vigilant while on duty.	11
10-Jan-09	7:33 AM	Tung Chung Line	A Tung Chung bound train was withdrawn from service because the Train Door Closed Indication was not available and a pair of doors failed after platform duties at Hong Kong Station.	Investigation found faulty components of the door equipment, which were immediately replaced.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
10-Jan-09	1:22 PM	Kwun Tong Line	A Yau Ma Tei bound train was delayed at Lam Tin Station and subsequently substituted by a depot-bound train because a pair of doors failed to close after platform duties.	Investigation found a component of the door equipment faulty, which was immediately replaced.	9
13-Jan-09	7:25 AM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service because the Door Closed Indication was not available after platform duties at Lo Wu Station.	Investigation found a faulty component of the door equipment, which was immediately replaced.	10
19-Jan-09	12:21 AM	Light Rail	An LRV was held at Tai Tong Road Stop by police to facilitate the handling of two falling shelters from a nearby building.	Service resumed after the site was cleared.	11
19-Jan-09	8:45 AM	Kwun Tong Line	A Yau Ma Tei bound train was delayed after a passenger alarm was operated for a sick passenger when the train was departing Kwun Tong for Ngau Tau Kok Station. The delay was extended after another passenger alarm was operated as a passenger's clothes were nipped by train doors at Yau Tong Station.	Station staff attended to the two passengers to provide assistance.	9
19-Jan-09	9:13 AM	Light Rail	An LRV was withdrawn from service after an urban taxi took an illegal right turn at the junction of Tin Shing Road/Tin Cheung Road between Tin Cheung Road and Tin Shing Road and was hit by the LRV. The taxi driver sustained injuries.	Police was summoned and the taxi driver was taken to hospital.	31
20-Jan-09	5:58 PM	East Rail Line	An East Tsim Sha Tsui bound train was delayed because a pair of doors failed to close after platform duties at Fo Tan Station.	Investigation revealed that the door nosing rubber was deformed. It was replaced immediately.	8
21-Jan-09	11:47 PM	East Rail Line	Trains were delayed because a depot-bound train passed a signal light of East Tsim Sha Tsui Station unsafe.	Investigation confirmed that it was a human factor incident. Staff reminded to be more vigilant while on duty.	8
23-Jan-09	5:17 AM	Disneyland Resort Line	The first Disneyland Resort bound train was delayed due to signalling failure at Sunny Bay Station. The Train Captain had to work the train in manual mode at a speed not more than 40 kph to pass the affected area.	Investigation found a faulty electronic card of the trackside signalling equipment, which was replaced.	19

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24-Jan-09	4:28 PM	Tsuen Wan Line	A Central bound train was withdrawn from service because all train doors failed to open for platform duties at Prince Edward Station. Station staff had to enter through the rear driving cab to assist passengers to detrain.	Investigation found a faulty component of the door equipment, which was immediately replaced.	9
24-Jan-09	5:42 PM	East Rail Line	A Lo Wu bound train was withdrawn from service because a pair of doors failed to close completely after platform duties at Mong Kok East Station.	Investigation found a faulty component of the door equipment, which was immediately replaced.	9
26-Jan-09	1:59 PM	East Rail Line	East Tsim Sha Tsui bound trains were delayed at University Station because a points failed to detect its position. Station staff accessed onto the track to operate the points manually.	Investigation found a faulty component of the point machine, which was immediately replaced.	9
26-Jan-09	10:31 PM	Tung Chung Line	A Tung Chung bound train was withdrawn from service because its door circuitry failed to complete after platform duties at Kowloon Station. Station staff attended and confirmed that all train doors were completely closed.	Investigation found a faulty component of the door equipment, which was immediately replaced.	10
27-Jan-09	10:20 AM	Light Rail	An LRV was blocked and delayed as a private car intruded onto the ballast track at Sam Shing Terminus. No injuries were reported.	Service resumed after the site was cleared.	12
30-Jan-09	10:13 AM	Tung Chung Line	A Hong Kong bound train was withdrawn from service upon arrival at Nam Cheong Station because one set of brakes could not be applied properly. After detrainment, the train was routed to Hong Kong Station before returning to the depot.	Investigation found faulty components of the brake equipment, which were immediately replaced.	8
1-Feb-09	11:15 AM	East Rail Line	A Lok Ma Chau bound train was withdrawn from service because the Door Closed Indication was not available after platform duties at Fo Tan Station. Passengers were arranged to take the following train. The delay was extended due to the handling of a sick passenger case at Fanling Station.	Investigation found a foreign object jammed in the door guide rail of a pair of train doors. The jammed object was immediately removed.	12

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1-Feb-09	2:16 PM	Tseung Kwan O Line	A North Point bound train was delayed because the trackside signalling computer of Quarry Bay Station failed and the train was allowed to proceed in a low speed.	Investigation found that the trackside signalling computer halted. The trackside signalling computer was immediately reset.	8
2-Feb-09	3:24 PM	East Rail Line	Trains were delayed at Tai Wai Station after a 86-year-old man jumped onto the track when the train was entering the platform.	FSD was summoned to remove the body from the track. Police classified the case as 'Suicide'.	42
3-Feb-09	8:59 AM	Tsuen Wan Line	A Tsuen Wan bound train was delayed because a track circuit of Admiralty Station failed and the train had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area.	Investigation revealed a faulty trackside signalling cable which was temporarily fixed and subsequently repaired during non-traffic hours.	8
4-Feb-09	7:21 PM	Kwun Tong Line	A Yau Ma Tei bound train was delayed because a track circuit of Kwun Tong Station failed and the train had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area.	Investigation revealed a broken trackside signalling cable, which was temporarily fixed and subsequently repaired during non-traffic hours.	10
5-Feb-09	8:45 AM	Tseung Kwan O Line	A North Point bound train was delayed because it was only allowed to run at a lower train speed at a track circuit of Quarry Bay Station and the train had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area.	The fault rectified itself.	10
5-Feb-09	11:33 AM	East Rail Line	A Lok Ma Chau bound train was delayed because the points near Sheung Shui Station failed. Station staff accessed onto track to operate the point manually.	Investigation revealed that a crack on a timber sleeper caused damage to a micro-switch of the points. The crack which was temporarily fixed and the sleeper was replaced during non-traffic hours.	8

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Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
6-Feb-09	7:40 AM	Tseung Kwan O Line	A North Point bound train was delayed because it was only allowed to run only at a lower train speed at a track circuit of Quarry Bay Station and the train had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area.	Subsequent investigation found no abnormalities.	8
7-Feb-09	6:19 AM	Tseung Kwan O Line	A Po Lam bound train was delayed because it was only allowed to run only at a lower train speed at Track Circuit at Yau Tong Station and the train had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area.	The fault rectified itself.	10
16-Feb-09	8:36 AM	East Rail Line	A Lo Wu bound train was delayed after a passenger operated the passenger alarm when the train was departing East Tsim Sha Tsui Station. The passenger's belongings were nipped by train doors.	The nipping object was released.	8
17-Feb-09	8:18 AM	Tung Chung Line	A Tung Chung bound train was delayed and subsequently withdrawn from service upon arrival at Tung Chung Station because it sustained trainborne signalling computer failure at Tsing Ma Bridge. The train had to work in Restricted Manual mode at a speed not more than 22 kph for a long distance.	Investigation revealed a software glitch of the trainborne signalling computer. The computer was re-booted and resumed normal operation.	14
20-Feb-09	8:00 PM	Light Rail	Service on Light Rail was delayed after a LRV hit the LRV ahead at junction of Tuen Mun Heung Sze Wui Road/Hoi Chu Road. There were no reports of passenger injuries in the incident.	Investigation confirmed that it was a human factor incident.	12
20-Feb-09	8:30 PM	Tung Chung Line	A Hong Kong bound train was delayed and eventually withdrawn from service because the Outside Door Indicator of a train car remained lit after platform duties at Sunny Bay Station.	Station staff attended and confirmed that all train doors were closed completely.	10
23-Feb-09	7:22 AM	Island Line	A depot-outbound train was withdrawn upon arrival at Chai Wan Station because it sustained wheel slip when departing from Chai Wan Depot.	Investigation revealed that it was caused by adverse humid weather.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
25-Feb-09	3:35 PM	East Rail Line	A Lo Wu bound train was withdrawn from service because it failed to obtain door close indication and the train doors of two cars failed to close after platform duties at Tai Po Market Station.	Investigation revealed that a mini circuit breaker was tripped. The mini circuit breaker was reset.	13
27-Feb-09	10:24 PM	Light Rail	An LRV was blocked and delayed due to a road traffic accident at junction of Castle Peak Road (Hung Shui Kiu section)/Hung Tin Road.	Service resumed after the site was cleared.	14
28-Feb-09	4:26 PM	East Rail Line	Passengers were delayed at Sheung Shui Station after a Lok Ma Chau bound train was inadvertently routed to Lo Wu Station under automatic route setting mode.	Investigation revealed that the incident was triggered by a passenger who carried a plastic bag which was nipped by train doors of the preceding Lo Wu bound train. Upon observing the occurrence, station staff operated the Emergency Stop Plunger to stop the departing train, causing the incident train to be automatically routed to Lo Wu.	25
1-Mar-09	12:46 PM	Kwun Tong Line	Train service between Choi Hung and Kowloon Bay Stations of Kwun Tong Line was suspended for 61 minutes after a Train Captain reported that a man was lying on track near Choi Shek Portal. Police classified the case as 'Attempted Suicide'.	Police assistance was summoned. The case was classified as 'Attempted Suicide' by Police.	61
5-Mar-09	9:08 AM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service because it sustained a fault on its traction current supply equipment, causing the overhead line traction current supply to trip at Sheung Shui Station.	Investigation found a faulty component of the traction current supply equipment, which was immediately replaced.	13

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
5-Mar-09	7:28 PM	Tsuen Wan Line	A Central bound train was withdrawn from service as all train doors failed to close after platform duties at Tsuen Wan Station.	Investigation found a faulty components of the door equipment, which was immediately replaced.	9
6-Mar-09	4:42 PM	Light Rail	An LRV was blocked and delayed at junction of Tin Shing Road/Tin Wu Road due to a road traffic accident.	Service resumed after the site was cleared.	16
8-Mar-09	12:22 PM	Island Line	Passengers were delayed because platform screen doors failed to open for platform duties at Causeway Bay Station.	Investigation found a faulty component of platform screen door equipment, which was immediately replaced.	9
12-Mar-09	6:12 PM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed and subsequently withdrawn from service upon arrival at Kwun Tong Station platform due to the failure of its trainborne signalling computer at Kowloon Bay.	Investigation revealed a software fault of the trainborne signalling computer. The trainborne signalling computer was re-booted.	11
14-Mar-09	11:19 AM	Airport Express	A Hong Kong bound train was delayed because it was inadvertently routed to depot at Tai Ho Wan. Train Captain stopped the train immediately and set the train back to the correct track.	Investigation confirmed that it was a human factor incident. Staff reminded to be more vigilant while on duty.	13
14-Mar-09	1:12 PM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed and subsequently withdrawn from service upon arrival at Kowloon Bay Station platform as it sustained a fault on its power supply equipment.	Investigation found a faulty component of the power supply equipment, which was immediately replaced.	11
14-Mar-09	1:25 PM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service at Tai Po Market Station after a 64-year-old male passenger jumped onto the track when the train was entering the platform.	FSD removed the man from the track, who was sent to hospital for medical treatment. Police classified the case as 'Attempted Suicide'.	35

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
15-Mar-09	11:59 AM	East Rail Line	A Lok Ma Chau bound train was delayed after a track circuit at Hung Hom Station failed.	Investigation revealed that the track circuit cable was bitten by mice and broken. The cable was immediately re-connected.	9
17-Mar-09	8:54 AM	East Rail Line	A Lo Wu bound train was blocked and delayed by a Through Train because its traction supply failed. Smoke emitted from the locomotive at Sheung Shui Station.	Investigation found a faulty component of traction supply equipment, which was immediately replaced.	16
19-Mar-09	7:24 PM	East Rail Line	A Lo Wu bound train was blocked and delayed at Hung Hom Station by the preceding Through Train V725, which departed Hung Hom Station 23 minutes late. The delay was extended because Shenzhen Control Centre did not allow the train to cross the boundary before another south-bound Through Train V724.	Incident handling reviewed with Mainland operator.	11
21-Mar-09	10:00 AM	Kwun Tong Line	Trains were delayed because the emergency door lever of a depot-bound train was inadvertently hit by a member of train staff and the emergency door was lowered when the train was on its way from Tiu Keng Leng Siding no. 1 to Tiu Keng Leng Station.	Investigation confirmed that it was a human factor incident. Staff reminded to be more vigilant while on duty.	12
23-Mar-09	7:26 AM	East Rail Line	Passengers failed to alight the train and delayed because a pair of doors of the first-class compartment failed to open for platform duties at Kowloon Tong Station.	Investigation found faulty components of door equipment, which was immediately replaced.	10
27-Mar-09	4:02 PM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service because there was a fault on its traction supply equipment at Tai Wo Station.	Investigation found a faulty component of traction supply equipment, which was immediately replaced.	10

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
29-Mar-09	9:36 PM	Light Rail	An LRV was withdrawn from service after a 35-year-old woman was tapped by the LRV when she dashed out from a walkway at Tin Yiu Stop. The woman sustained minor injuries and was sent to hospital.	Police assistance was summoned.	17
31-Mar-09	1:26 PM	Light Rail	An LRV was held upon arrival at Tai Tong Road Stop and delayed after a 45-year-old female passenger collapsed inside the LRV.	The passenger was sent to hospital for medical treatment.	8
2-Apr-09	6:17 AM	Tung Chung Line	The first Tung Chung bound train was delayed and subsequently withdrawn from service upon arrival at Tung Chung Station. Upon hearing a bang sound, the Train Captain immediately pressed the Emergency Stop Push Button to stop the departing train at Tsing Yi Station. A broken plastic drain pipe was found hanging down from the top of a noise barrier at a location between the second and the third car position.	The pipe was immediately cut.	15
3-Apr-09	6:16 PM	Light Rail	An LRV was delayed and subsequently withdrawn from service upon arrival at Chung Fu Stop because it failed to release its brakes after platform duties.	Investigation found bad contacts of electrical wires. The wires were immediately replaced.	12
6-Apr-09	9:00 AM	East Rail Line	A Lok Ma Chau bound train was delayed because a points at Sheung Shui Station failed.	Investigation found a loosened component of the points, which was immediately fixed.	9
6-Apr-09	11:52 AM	Disneyland Resort Line	A Disneyland Resort bound train was delayed due to signalling failure near Sunny Bay Station failed. Normal train working was resumed when the engineer changed the control of trackside signalling computer.	An electronic card of trackside signalling equipment was replaced.	38

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
13-Apr-09	3:14 PM	West Rail Line	Trains on West Rail Line were delayed due to signalling failure at Kam Sheung Road Station during thunderstorm. Trains had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area.	All equipment was reset.	10
14-Apr-09	6:51 AM	Airport Express	AsiaWorld-Expo bound trains were delayed because the points near Sunny Bay Station failed to detect its position. Station staff accessed onto the track to operate the points manually. Trains were routed to pass the affected area via Sunny Bay Station.	Investigation found a faulty component of the signalling equipment, which was immediately replaced.	15
17-Apr-09	5:21 PM	East Rail Line	A Lo Wu bound train was delayed and subsequently withdrawn from service upon arrival at Hung Hom Station because one set of brakes did not operate properly.	Components of brake equipment were replaced.	10
20-Apr-09	11:12 AM	Island Line	Train service on Island Line between Heng Fa Chuen and Chai Wan Stations was suspended because an overhead line contact wire at Heng Fa Chuen was broken. A train became immobilized. Station staff accessed onto track to assist passengers to return to Chai Wan Station. Emergency bus was arranged. Temporary repairs were carried out.	The wire was replaced during non-traffic hours.	162
25-Apr-09	6:58 PM	Disneyland Resort Line	An out-stabling train was delayed because it was tripped on its way from Disneyland Resort Station Emergency Siding to Sunny Bay Station. Station staff eventually boarded the defective train to reset the trainborne signalling computers.	Investigation revealed that the trainborne signalling computer failed during Amber Rainstorm. The trainborne computer was reset.	9
25-Apr-09	11:49 PM	Kwun Tong Line	A Tiu Keng Leng bound train was held at Kowloon Bay Station and delayed because a drunken male passenger fell from the platform of Ngau Tau Kok Station onto track. Station staff immediately operated Emergency Stop Switch. The passenger sustained minor injuries.	The passenger was sent to hospital for medical treatment.	11

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
28-Apr-09	9:00 AM	Light Rail	An LRV was withdrawn from service after a public light bus jumped a red light and hit the left-hand-side door of the LRV at junction of Castle Peak Road (Yuen Long section)/Kik Yeung Road. There was no report of injuries.	Police assistance was summoned.	11
1-May-09	11:49 AM	East Rail Line	An East Tsim Sha Tsui bound train was delayed and subsequently withdrawn from service upon arrival at East Tsim Sha Tsui because a male passenger fell inside the train compartment at Sha Tin Station and refused station staff to move his body.	Sick passenger assisted.	10
4-May-09	8:48 PM	East Rail Line	Passengers for Lo Wu Station were delayed because the Train Captain of a train for Lok Ma Chau Station made a wrong destination announcement at Sheung Shui Station. Passengers had to take the train back to Sheung Shui Station before they could take another Lo Wu bound train.	Staff reminded to be more vigilant while on duty.	18
6-May-09	1:56 PM	Light Rail	Two LRVs collided at Nai Wai Stop. Twelve passengers sustained injuries and were sent to hospital for medical treatment.	Investigation confirmed that it was a human factor incident.	25
7-May-09	1:43 PM	Kwun Tong Line	Trains on Kwun Tong Line between Diamond Hill and Kwun Tong Stations were delayed because some direct current circuit breakers from Kwun Tong to Diamond Hill were tripped.	Investigation revealed that during an equipment test, an electronic card of the fire protection system failed. A false fire alarm was activated, causing several bottles of fire protection gas to discharge and relevant rectifiers and circuit breakers to trip.	10

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
7-May-09	6:50 PM	East Rail Line	An East Tsim Sha Tsui bound train was delayed and subsequently withdrawn from service upon arrival at Fo Tan Station because the train sustained loss of traction supply with Door Closed indication extinguished when the train was departing University Station. CCTV footage showed that the incident was caused by a passenger whose plastic bag was nipped by a pair of train doors.	The nipping object was released.	12
9-May-09	10:11 AM	Light Rail	An LRV was delayed after a 65-year-old male passenger lost balance and fell onto the track when he was running to catch the LRV at San Wai Stop. He sustained no injuries and climbed back to the platform.	The passenger was sent to hospital for medical check.	16
12-May-09	6:52 PM	Light Rail	An LRV was withdrawn from service because all LRV doors failed to open for platform duties at Hong Lok Road Stop. Investigation found a faulty electronic card of door equipment.	Investigation found a faulty electronic card of door equipment, which was immediately replaced.	10
13-May-09	9:26 AM	Light Rail	An LRV was withdrawn from service because it failed to release its brakes at junction of Wu Shan Road/Wu King Road after platform duties.	Investigation found a faulty component of brake equipment, which was immediately replaced.	9
15-May-09	7:46 AM	Light Rail	An LRV was delayed and subsequently withdrawn from service upon arrival at Tuen Mun Stop because it failed to release brakes at Kin On Stop.	Investigation confirmed no abnormalities.	8
15-May-09	11:34 AM	Kwun Tong Line	Trains on Kwun Tong Line were delayed because signalling indications and control of Choi Hung Station failed. All trains had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area.	Investigation found faulty electronic cards of the trackside signalling equipment, which was immediately replaced.	12

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
18-May-09	8:02 AM	Light Rail	An LRV was withdrawn from service at Kei Lun Stop because it was hit by a left-turning private car which passed the traffic light at danger at junction of Tsing Lun Road/Siu Hong Road. No injuries were reported.	Police assistance was summoned.	30
23-May-09	6:06 PM	Light Rail	An LRV was withdrawn from service because its brake failed when entering Affluence Stop platform.	Investigation revealed that rain water entered into an electrical cabinet during amber rainstorm and caused a component of the brake equipment to trip. The faulty component was immediately replaced.	10
24-May-09	12:30 AM	Light Rail	An LRV was delayed and subsequently withdrawn from service upon arrival at Hung Tin Road Emergency Platform because it ran over a metallic plate at junction of Castle Peak Road (Hung Shui Kiu section). The LRV had to proceed in dead slow speed to Hung Tin Road Emergency Platform for detrainment.	Investigation found no abnormalities.	16
24-May-09	4:50 PM	Tseung Kwan O Line	A North Point bound train was delayed because the points near North Point Station failed to detect its position. Station staff descended onto track to operate the points manually.	Investigation found two blown fuses of the point equipment, which were immediately replaced.	22
25-May-09	5:36 AM	Light Rail	An LRV was withdrawn from service after it was hit by a taxi which passed the traffic light at danger at junction of Castle Peak Road (San Hui section)/King Fung Path.	Police assistance was summoned.	12
26-May-09	6:23 AM	East Rail Line	An East Tsim Sha Tsui bound train was delayed and subsequently withdrawn from service upon arrival at University Station platform because it sustained a fault on its pantograph at Tai Po Market Station.	Investigation found a faulty power cable, which was immediately replaced.	14
26-May-09	6:36 AM	Airport Express	A Hong Kong bound train was delayed and subsequently withdrawn from service upon arrival at Hong Kong Station because it sustained slow acceleration since Tsing Yi Station.	Investigation revealed that the traction systems of the train failed on the previous day when the train sustained wheel slip during thunderstorm.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
26-May-09	10:42 AM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service at Kowloon Tong Station and train service between Mong Kong East Station and Tai Wai Station was suspended for 48 minutes after a 49-year-old male passenger jumped into the track.	The passenger was removed from track by FSD and certified dead. Train service resumed afterwards.	48
26-May-09	2:14 PM	Airport Express	An AsiaWorld-Expo bound train was delayed and subsequently withdrawn from service upon arrival at Kowloon Station platform because its trainborne signalling computer failed.	Investigation found faulty components of the trainborne signalling equipment, which were immediately replaced.	12
27-May-09	5:41 PM	Tsuen Wan Line	A Tsuen Wan bound train was delayed and subsequently withdrawn from service upon arrival at Yau Ma Tei Station platform because its trainborne signalling computer failed repeatedly. After detrainment, the train was routed to Yau Ma Tei Siding for temporary stabling.	Investigation revealed that an electrical cable was detached. The detached electrical cable was immediately fixed.	15
30-May-09	10:02 AM	Airport Express	An AsiaWorld-Expo bound train was withdrawn from service because a pair of doors failed to close after platform duties at Airport Station.	Investigation found a faulty component of door equipment, which was immediately replaced.	12
2-Jun-09	11:37 AM	Light Rail	An LRV was withdrawn from service after it was hit by a light goods vehicle which passed the traffic light at danger at junction of Tin Shui Road/Access to Tin Shui Bus Terminus.	Police assistance was summoned.	13
3-Jun-09	6:54 PM	West Rail Line	Trains on West Rail Line were delayed because the points near Tuen Mun Station failed to detect its position. Station staff descended onto track to operate the points manually.	Investigation found a faulty component of the points. The faulty component was immediately reset.	12
6-Jun-09	2:11 PM	East Rail Line	A Lok Ma Chau bound train was withdrawn from service because the Door Closed Indicator extinguished. Train doors could not be opened for platform duties when the train arrived Tai Wo Station.	Investigation confirmed no abnormalities.	15

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
7-Jun-09	4:06 PM	Disneyland Resort Line	A Disneyland Resort bound train was withdrawn from service upon arrival at Disneyland Resort Station because the train sustained a fault on its power supply equipment.	Investigation found a faulty component of power supply equipment, which was immediately replaced.	10
8-Jun-09	6:12 PM	East Rail Line	A Lo Wu bound train was withdrawn from service because the train was tripped when entering Sha Tin Station platform. It became immobilized after it failed to release its brakes.	Investigation found faulty components of the trainborne signalling equipment, which were immediately reset.	21
10-Jun-09	11:58 AM	Light Rail	An LRV was withdrawn from service after it sustained a fault on its auxiliary equipment at Tuen Mun Swimming Pool Stop.	Investigation found a faulty component of auxiliary equipment, which was immediately replaced.	11
11-Jun-09	5:36 AM	Light Rail	An LRV was withdrawn from service because it sustained a fault on its air compressor after platform duties at Fung Nin Road Stop.	Investigation revealed that the control MCB was tripped. The faulty component was immediately reset.	14
11-Jun-09	11:37 AM	Kwun Tong Line	A Yau Ma Tei bound train was withdrawn from service because the door proving circuitry failed after platform duties at Tiu Keng Leng Station.	Investigation found that it was caused by a faulty component of the door equipment, which was immediately replaced.	12
14-Jun-09	7:36 PM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service because a passenger's umbrella tip was nipped by train doors at Tai Wai Station.	Station staff attended to clear the umbrella.	13

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
17-Jun-09	6:22 PM	Island Line	A Sheung Wan bound train was delayed because newspapers were found jamming the train doors.	The train was authorized to continue its journey to Sai Wan Ho Station where station staff helped to clear the newspapers.	8
17-Jun-09	7:04 PM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service because a pair of doors failed to close after platform duties at Tai Wo Station.	Investigation found a faulty component of door equipment, which was immediately replaced.	11
19-Jun-09	9:27 AM	Tsuen Wan Line	Passengers were delayed because a Tsuen Wan bound train did not perform platform duties when it arrived at Cheung Sha Wan Station. Traffic Controller authorized the train to set back for platform duties.	Staff reminded to be more vigilant while on duty.	8
22-Jun-09	5:18 PM	Tseung Kwan O Line	A North Point bound train was delayed because it sustained a fault of trainborne signalling computer and could only be run at a low speed at Tiu Keng Leng Station. The delay was extended because the train had to work in Restricted Manual mode at a speed not more than 22 kph until Yau Tong Station where normal working could be resumed.	Investigation found a trainborne signalling computer software problem. The computer was immediately reset.	8
23-Jun-09	6:48 PM	East Rail Line	A Lo Wu bound train was delayed because a track circuit inside Beacon Hill Tunnel failed. The train had to work in Restricted Manual mode at a speed not more than 22 kph to pass two signal lights.	The fault self-rectified after the passage of the train.	10
24-Jun-09	10:07 AM	Island Line	A Sheung Wan bound train was delayed and subsequently withdrawn from service upon arrival at Wan Chai Station because its power supply equipment failed, causing direct current circuit breakers to trip and de-energizing the traction current supply between Tin Hau and Admiralty Stations.	Investigation found faulty components of power supply equipment, which were immediately replaced.	13

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
24-Jun-09	9:23 PM	East Rail Line	A Lok Ma Chau bound train was delayed and subsequently withdrawn from service upon arrival at Hung Hom Station because it sustained a fault on its power supply equipment at East Tsim Sha Tsui Station.	Investigation found faulty components of power supply equipment, which were immediately replaced.	9
27-Jun-09	10:05 AM	Tsuen Wan Line	A Central bound train was delayed because the points near Tsuen Wan Station failed to detect its position. Station staff descended onto track to operate the points manually.	Investigation found a faulty component of the points equipment, which was immediately replaced.	11
28-Jun-09	7:34 PM	Light Rail	An LRV was withdrawn from service because it sustained an air compressor fault after platform duties at Chung Fu Stop.	Investigation found a faulty air compressor, which was immediately replaced.	12
3-Jul-09	7:08 AM	Kwun Tong Line	A train was delayed and subsequently withdrawn from service at Kowloon Bay Station because a man jumped onto the track when it was entering the platform. The train hit the man.	FSD personnel removed the man from track. Police classified the case as 'Suicide'.	24
7-Jul-09	6:28 PM	East Rail Line	Train service between Fo Tan and Tai Po Market Stations was suspended for 63 minutes after a man jumped onto the track when an East Tsim Sha Tsui bound train was entering University Station.	FSD personnel removed the man from the track. Police classified the case as 'Suicide'.	63
10-Jul-09	1:09 PM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service because it failed to start in ATO and ATP modes with no traction supply after platform duties at Lo Wu Station.	Passengers were detrained to take the train at the opposite platform.	8
15-Jul-09	1:47 PM	Light Rail	An LRV was withdrawn because it sustained a fault on its auxiliary equipment.	Investigation found a faulty component, which was immediately replaced.	10

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
17-Jul-09	1:45 PM	Light Rail	An LRV was withdrawn from service at Locwood Stop after a 19-year-old female pedestrian dashed out from the walkway at junction of Tin Shui Road/Access to Tin Shui Bus Terminus and was hit by the LRV.	The female pedestrian and three passengers on board the LRV were sent to hospital for medical treatment.	25
18-Jul-09	3:31 PM	Light Rail	An LRV was withdrawn from service because it sustained no forward movement after platform duties at Shui Pin Wai Stop.	Investigation confirmed no abnormalities.	11
19-Jul-09	5:42 AM	Light Rail	An LRV was delayed at Wetland Park Stop because a tree fell and hit onto the overhead line equipment and blocked the path.	Service resumed after the site was cleared.	20
19-Jul-09	7:00 AM	East Rail Line	Passengers were delayed because an East Tsim Sha Tsui bound train sustained wheel slip and overran the station stopping mark under automatic mode under Typhoon Signal no. 3.	Investigation revealed that the train sustained wheel slip because of rain during Typhoon Signal no. 3.	15
20-Jul-09	11:00 AM	Light Rail	An LRV was delayed after a pillow bag was found entangling on the overhead line contact wires at Hong Lok Road Stop.	The bag was removed.	9
20-Jul-09	11:26 AM	Light Rail	An LRV was delayed after a big plastic bag was found entangling on the overhead line contact wires at Tin Fu Stop.	The bag was removed.	13
23-Jul-09	8:33 AM	Kwun Tong Line	A Yau Ma Tei bound train was delayed because a pair of doors failed to close after platform duties at Wong Tai Sin Station.	Train doors could eventually be closed after several attempts of re-opening and re-closing.	8

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
23-Jul-09	6:51 PM	Tung Chung Line	A Tung Chung bound train was withdrawn from service because the door proving circuitry failed at Lai King Station. Station staff confirmed that all train doors were closed completely.	Investigation found a faulty component of door equipment, which was immediately replaced.	9
24-Jul-09	4:44 PM	East Rail Line	A Lok Ma Chau bound train was withdrawn from service at Kowloon Tong Station because it sustained faults on its traction supply equipment, de-energizing the traction current supply of overhead line.	Investigation found a faulty component of traction supply equipment, which was immediately replaced.	32
28-Jul-09	6:30 AM	West Rail Line	Trains towards Tuen Mun Station were delayed due to signalling failure at Kam Sheung Road Station during thunderstorm. All trains had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area.	Investigation revealed that some electronic cards of trackside signalling equipment failed, which were immediately replaced.	9
29-Jul-09	12:36 PM	East Rail Line	An East Tsim Sha Tsui bound train was delayed at Lo Wu Station because a points failed to detect its position. Station staff descended onto track to operate the points manually.	Investigation found a blown fuse, which was immediately replaced.	19
31-Jul-09	4:52 PM	Light Rail	An LRV was delayed because a 39-year-old female passenger requested for police assistance. She claimed that she was indecently assaulted by a 38-year-old male passenger at Tin Yiu Stop.	Police assistance was summoned. Concerned parties alighted the LRV for police investigation at Tin Shui Stop.	9
1-Aug-09	7:23 AM	East Rail Line	A Lok Ma Chau bound train was withdrawn from service because Points 5611 and 5613 of Fo Tan Station lost its position. Station staff descended onto track to operate points manually.	Investigation found a faulty component of trackside signalling equipment, which was immediately replaced.	12
1-Aug-09	9:53 AM	Tung Chung Line	A Tung Chung bound train was delayed because a track circuit at Pak Mong Bridge failed and the train had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area. The delay was extended because two more track circuits failed and trains had to work in Restricted Manual mode at a speed of not more than 22 kph over a long distance to pass the affected area.	Investigation found a faulty component of trackside signalling equipment, which was immediately replaced.	10

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
1-Aug-09	12:53 PM	East Rail Line	Train service between East Tsim Sha Tsui and Mong Kok East Stations was suspended for 46 minutes because the Feeder HMT 401 was tripped, de-energizing the traction current supply of Sections 9 and 10. Train service could only be maintained between Mong Kok East and Lo Wu/Lok Ma Chau Stations.	Investigation revealed that a fault of the traction current supply equipment. The faulty traction current supply equipment immediately by-passed.	46
2-Aug-09	2:38 PM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service upon arrival at Tai Wo Station platform because it sustained a fault on its traction power.	Investigation found a faulty component of trainborne traction supply equipment, which was immediately replaced.	13
4-Aug-09	6:08 AM	West Rail Line	A Tuen Mun bound train was delayed due to signalling failure during Typhoon Signal no. 1. The train had to be routed to Kam Sheung Road Station for platform duties. Station staff descended onto track to operate points manually.	Investigation found faulty electronic cards of trackside signalling equipment, which were immediately replaced.	12
4-Aug-09	7:17 AM	Kwun Tong Line	A Yau Ma Tei bound train was withdrawn from service because it sustained a fault on traction supply and brake equipment at Tiu Keng Leng Station. Station staff had to work the train to Tiu Keng Leng Siding no. 2 for temporary stabling.	Investigation found a faulty component of traction supply and brake equipment, which was immediately replaced.	12
4-Aug-09	6:20 PM	East Rail Line	A Lok Ma Chau bound train was delayed at East Tsim Sha Tsui Station because a passenger alarm was operated. A sick passenger was unconscious inside the train compartment.	Ambulancemen arrived and the passenger was assisted to the platform for medical treatment.	9
5-Aug-09	8:37 AM	East Rail Line	An East Tsim Sha Tsui bound train was withdrawn from service upon arrival at University Station because its brakes failed at Tai Po Market Station.	Investigation found faulty components of brake equipment, which were immediately replaced.	10
5-Aug-09	9:33 PM	East Rail Line	A Lok Ma Chau bound train was withdrawn from service because it was tripped when entering Kowloon Tong Station.	Investigation found faulty components of trainborne signalling equipment, which were immediately replaced.	16

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
8-Aug-09	2:57 PM	Tseung Kwan O Line	Trains were delayed because they had to run at low speed between Tseung Kwan O and Po Lam Stations, and work in Restricted Manual mode at a speed not more than 22 kph to pass the affected areas.	Investigation found a faulty component of trackside signalling equipment, which was immediately reset.	11
9-Aug-09	5:41 PM	West Rail Line	A Nam Cheung bound train was delayed because a points at Tsuen Wan West Station failed to detect its position. Station staff descended onto track to operate points manually. Engineers temporarily fixed the fault.	Two faulty components of points equipment were replaced during non-traffic hours.	13
12-Aug-09	8:30 AM	Kwun Tong Line	A Yau Ma Tei bound train was delayed because a pair of doors failed to close after platform duties at Wong Tai Sin Station.	The door could be closed after several attempts of re-opening and re-closing of train doors.	8
12-Aug-09	7:18 PM	Tsuen Wan Line	A Tsuen Wan bound train was delayed because two track circuits failed. The train had to work in Restricted Manual mode at a speed of not more than 22 kph to enter Mong Kok Station.	Investigation found a faulty component of trackside signalling equipment, which was replaced in non-traffic hours.	8
14-Aug-09	9:54 AM	Tseung Kwan O Line	A North Point bound train was delayed and eventually withdrawn from service at LOHAS Park Station because its trainborne signalling computer failed.	Investigation revealed that a component of the trainborne signalling computer was loosened. The loosened component was immediately fixed.	10
14-Aug-09	1:07 PM	Light Rail	An LRV was withdrawn from service at Tin Wu Stop after a 12-year-old student boy was hit by the LRV when he dashed out from the pedestrian walkway.	The boy was sent to hospital for medical treatment.	29
17-Aug-09	8:27 AM	Tung Chung Line	A Tung Chung bound train was delayed because a points at Tung Chung Station failed to detect its position. Station staff descended onto track to secure the points for trains to pass.	Investigation found a faulty component of the points equipment, which was immediately replaced.	11

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
19-Aug-09	1:00 PM	Tung Chung Line	A Hong Kong bound train was withdrawn from service because train doors failed to open for platform duties at Sunny Bay Station. Train doors were eventually opened from the rear driving cab for detrainment of passengers.	Investigation found a faulty component of door equipment, which was immediately replaced.	9
21-Aug-09	8:32 AM	Tseung Kwan O Line	A LOHAS Park bound train was delayed because a points failed at Tseung Kwan O Station. Station staff descended onto track to secure the points for trains to run.	Investigation found a faulty component of point equipment, which was replaced during non-traffic hours.	26
22-Aug-09	11:40 AM	Light Rail	An LRV was withdrawn because it sustained a fault on its air compressor after the train departed Town Centre Stop. The following LRV was used to assist to push the defective LRV out of the site.	Investigation found a faulty component of air compressor, which was immediately replaced.	14
23-Aug-09	1:24 PM	Island Line	A Chai Wan bound train was withdrawn from service because all train doors failed to close after platform duties at Sheung Wan Station. The delay was extended because the Train Captain handled the train defect incorrectly.	Investigation confirmed that it was a human factor incident. Reinforce compliance to procedures with staff.	10
23-Aug-09	11:10 PM	East Rail Line	A Shatin bound train was blocked and delayed at Hung Hom Station by the preceding depot-bound Ktt Through Train which sustained a fault on its brakes.	Investigation found a faulty component of brake equipment, which was immediately replaced.	8
24-Aug-09	5:56 PM	West Rail Line	A Hung Hom bound train was withdrawn due to signalling failure at East Tsim Sha Tsui Station. Trains had to work in Restricted Manual mode at a speed of not more than 22 kph to pass the affected area.	Investigation found faulty electronic cards of the equipment, which were immediately replaced.	21
24-Aug-09	6:38 PM	Tseung Kwan O Line	A North Point bound train was withdrawn from service at LOHAS Park Station because the signalling route for the previous train failed to clear and the route for the train was unable to be set.	Investigation revealed that a track circuit failed once in the course of incident.	10

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
25-Aug-09	8:31 AM	Tsuen Wan Line	A Central bound train was delayed because the Train Captain was not aware that the train was held at Kwai Hing Station for train regulation. The train was changed to manual mode but it overran the station stopping marks of three stations, causing extended delays. Investigation confirmed that it was a human factor incident.	Investigation confirmed that it was a human factor incident. Staff reminded to be more vigilant while on duty.	13
25-Aug-09	5:45 PM	Light Rail	A LRV was withdrawn from service after a 31-year-old man was hit by the LRV when he dashed out from junction of Castle Peak Road (Yuen Long section)/Ma Miu Road.	He was sent to hospital for medical treatment.	17
25-Aug-09	5:53 PM	Tung Chung Line	Passengers were over-carried and delayed because the train captain did not perform platform duties and all train doors remained closed at Sunny Bay Station. Investigation confirmed that it was a human factor incident.	Investigation confirmed that it was a human factor incident. Reinforce compliance to procedures with staff.	20
26-Aug-09	11:13 AM	Kwun Tong Line	A Yau Ma Tei bound train was withdrawn from service after a 52-year-old man jumped onto the track when the train was entering Kowloon Bay Station.	The man was sent to hospital for medical treatment. Police classified the case as 'Attempted Suicide'.	24
26-Aug-09	6:20 PM	East Rail Line	Passengers were over-carried and delayed after some train doors were not opened for platform duties at Kowloon Tong Station.	Investigation confirmed that it was a human factor incident. Reinforce compliance to procedures with staff.	13
29-Aug-09	2:24 PM	West Rail Line	Trains were delayed due to signalling failure at Kam Sheung Road Station during thunderstorm. Trains had to work in Restricted Manual mode at a speed of not more than 22 kph to enter and leave Kam Sheung Road Station.	Investigation revealed that signalling equipment was tripped by lightning during thunderstorm. The signalling equipment was immediately reset and subsequently replaced.	14

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
31-Aug-09	1:35 PM	Light Rail	An LRV was withdrawn for inspection from service after a 50-year-old man was hit by the LRV when he dashed out from the pedestrian walkway at junction of Castle Peak Road (Yueng Long section)/Kuk Ting Street/Tai Tong Street. The man sustained minor injuries and left the scene.	No abnormalities were found.	9
31-Aug-09	3:55 PM	West Rail Line	A Tuen Mun bound train was delayed and subsequently withdrawn from service upon arrival at East Tsim Sha Tsui Station because a pair of doors failed to close after platform duties at Hung Hom Station.	Investigation revealed that a small stone was jammed in the door guide rail. The jammed object was immediately removed.	13
1-Sep-09	1:43 PM	Light Rail	An LRV was withdrawn from service because it sustained a fault on a set of brakes at junction of Tin Shui Road/Access to Tin Shui Estate.	Investigation found faulty components of brake equipment, which were immediately replaced.	9
3-Sep-09	7:51 AM	Airport Express	An AsiaWorld-Expo bound train was delayed and subsequently withdrawn from service upon arrival at Sunny Bay Emergency Platform because it sustained a fault on the trainborne signalling computer.	Investigation found faulty components of the trainborne signalling computer, which were immediately replaced.	27
4-Sep-09	6:38 PM	Tsuen Wan Line	A Tsuen Wan bound train was delayed and subsequently withdrawn from service after a 39-year-old mentally-ill female passenger jumped into the path of the train when the train was entering Kwai Fong. The woman was removed from track and certified dead. Police classified the case as 'Suicide'.	The woman was removed from track. Police classified the case as 'Suicide'.	28
5-Sep-09	12:17 AM	East Rail Line	The train service between Hung Hom Station and Tai Wai Station of East Rail Line was suspended after a 30-year-old mentally-ill male passenger jumped into the path of a Sheung Shui bound train when it was entering Kowloon Tong Station.	He was removed from track and was sent to hospital for medical examination. Police classified the case as 'Attempted Suicide'.	26

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
6-Sep-09	2:46 PM	Light Rail	LRVs were delayed because the overhead line wires were broken by a crane lorry when it crossed the junction of Tin Shing Road.	The overhead line was immediately replaced.	195
7-Sep-09	7:14 AM	Light Rail	An LRV was blocked by a container truck which broke down at the junction of Castle Peak Road (Lam Tei section).	Service resumed after the site was cleared.	21
8-Sep-09	6:25 AM	Tsuen Wan Line	A Central bound train was withdrawn from service after a 73-year-old female passenger jumped into the path of the train when it was entering Kwai Hing Station.	The woman was removed and was sent to hospital for medical treatment. Police classified the case as 'Attempted Suicide'.	35
8-Sep-09	6:27 PM	East Rail Line	A Lo Wu bound train was blocked and delayed at Lo Wu Station by the Ktt Through Train because it sustained a fault of no traction.	Two electronic cards were replaced.	8
9-Sep-09	7:53 AM	Disneyland Resort Line	A Sunny Bay bound train was delayed because it sustained wheel slip/slide during thunderstorm with emergency brake applied. The train had to work in Restricted Manual mode at a speed not more than 22 kph for Sunny Bay Station.	Service resumed at Sunny Bay Station.	18
9-Sep-09	3:03 PM	Airport Express	A Hong Kong bound train was withdrawn from service because the door proving circuitry of baggage car failed at Kowloon Station.	Investigation found a faulty component of door equipment, which was immediately replaced.	15

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
10-Sep-09	11:34 PM	East Rail Line	A Sheung Shui bound train was withdrawn from service because train door closed indication was not available after all train doors were closed after platform duties at Hung Hom Station.	Investigation confirmed that it was a human factor incident because the Train Captain forgot to shut down the rear driving cab when the train arrived Hung Hom Station in the previous trip. Reinforce compliance to procedures with staff.	9
12-Sep-09	8:02 AM	East Rail Line	A Tai Po bound train was withdrawn from service because its brakes failed at Hung Hom Station.	Components of brake equipment were replaced.	8
13-Sep-09	6:44 PM	East Rail Line	A Lok Ma Chau bound train was withdrawn from service at Tai Wo Station because a tree branch fell and hit the pantograph of the train during thunderstorm. Traction current was tripped.	Normal working was resumed after the pantograph was lowered.	28
14-Sep-09	9:26 PM	East Rail Line	A Lok Ma Chau bound train was withdrawn from service at Sha Tin Station because a tree fell and hit on the car roof and the pantograph during Typhoon Signal no. 8. Traction current was tripped.	Normal working was resumed after the pantograph was lowered and the traction current was re-energized.	10
14-Sep-09	10:34 PM	East Rail Line	A Hung Hom bound train was delayed and subsequently withdrawn from service upon arrival at Fo Tan Station because broken tree branches fell on the train during Typhoon Signal no. 8.	The overhead line wires were repaired in the non-traffic hours. The pantograph of the train was also found damaged and repaired.	63
14-Sep-09	11:30 PM	Light Rail	An LRV was withdrawn from service at Ching Chung Stop because tree branches fell and hit the pantograph of the train during Typhoon Signal no. 8.	Subsequent investigation confirmed that there was no damage to the pantograph.	13
15-Sep-09	5:28 AM	Light Rail	An LRV was blocked and withdrawn at Tin King Stop because a big tree fell and entangled on the overhead line wires during Typhoon Signal no. 8.	The tree was cut and removed.	24

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
15-Sep-09	5:50 AM	East Rail Line	A Hung Hom bound train departed Sheung Shui Station ten minutes late because the Train Captain was late to report duty during Typhoon Signal no. 8.	Staff reminded to be punctual even during adverse weather conditions.	9
15-Sep-09	1:51 PM	Ma On Shan Line	A Tai Wai bound train was delayed after a 70-year-old female passenger trespassed onto track at Che Kung Temple Station.	Station staff descended onto track to assist the woman to return to the platform.	9
17-Sep-09	7:51 PM	East Rail Line	A Lo Wu bound train was withdrawn because a set of brakes failed to release after platform duties at Hung Hom Station.	Investigation found a faulty component of brake equipment, which was immediately fixed.	11
18-Sep-09	5:39 PM	Light Rail	An LRV was blocked and delayed at Town Centre Stop after a 63-year-old female passenger lost balance and fell onto track when she rushed to board the previous train.	She was sent to hospital for medical treatment.	14
18-Sep-09	6:26 PM	East Rail Line	A Hung Hom bound train was delayed at University Station because a points failed to detect its position. Station staff descended onto track to operate the points manually.	Investigation found a faulty component of trackside signalling equipment, which was immediately replaced.	17
18-Sep-09	7:34 PM	Light Rail	An LRV was withdrawn from service because it sustained a fault on its brakes at Tin Wu Stop.	Investigation revealed that a component of brake equipment was damaged by objects on track and was immediately replaced.	21
19-Sep-09	12:40 PM	Light Rail	An LRV was withdrawn because it sustained no forward movement after platform duties at Lam Tei Stop.	Investigation found faulty components of trainborne traction control equipment, which were immediately replaced.	16

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
19-Sep-09	2:12 PM	Airport Express	A Hong Kong bound train was withdrawn from service because the train sustained a fault on trainborne signalling computer at AsiaWorld-Expo Station.	Investigation confirmed no abnormalities.	12
21-Sep-09	4:34 PM	Light Rail	An LRV was delayed and subsequently changed over because falling object detection alarm was activated several times at Shui Pin Wai Stop.	Investigation revealed that a chewing gum was stuck onto the lens of falling object detection sensor. The chewing gum was immediately removed.	10
22-Sep-09	1:35 PM	East Rail Line	A Lo Wu bound train was blocked and delayed by the preceding Through Train which sustained loss of traction supply. The on-board computer was re-booted to reset the fault at Tai Po Market Station.	Investigation revealed that the fault was caused by faulty wire connection of signalling train equipment. It was fixed immediately.	10
24-Sep-09	8:17 PM	Light Rail	An LRV was withdrawn from service after a private car jumped red light and hit the bumper of the LRV at junction of Tsing Lun Road/Siu Hong Road.	Police assistance was summoned.	10
28-Sep-09	8:11 PM	Light Rail	An LRV was withdrawn from service after a light goods vehicle jumped red light and hit the LRV at junction of Castle Peak Road (Hung Shui Kiu section)/Tin Ha Road.	Police assistance was summoned.	10
29-Sep-09	8:28 AM	Tsuen Wan Line	A Central bound train was delayed and subsequently withdrawn from service upon arrival at Admiralty Station because it sustained a fault on trainborne signalling computer at Tsim Sha Tsui station.	Investigation found faulty components of trainborne signalling computer, which were immediately replaced.	12
1-Oct-09	5:02 PM	West Rail Line	A Hung Hom bound train was delayed at Nam Cheong Station because a points failed. Station staff descended onto the track to secure the points.	Investigation found a faulty component of points equipment, which was immediately replaced.	22

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
3-Oct-09	9:37 AM	Tseung Kwan O Line	A North Point bound train was withdrawn from service because a pair of train doors failed to close after platform duties at Tseung Kwan O Station.	Investigation confirmed that the door equipment was functioning normal and it was suspected that the incident was caused by a foreign object jammed in the door guide rail.	8
6-Oct-09	6:32 PM	Light Rail	An LRV was blocked and delayed at Tuen Mun Hospital Stop after a 45-year-old male pedestrian fell on the walkway when he was crossing the track.	He was sent to hospital for medical check with no apparent injury.	10
7-Oct-09	6:47 AM	East Rail Line	A Lo Wu bound train was withdrawn from service because a set of brakes failed to release at Hung Hom Station.	Investigation confirmed no abnormalities.	10
7-Oct-09	8:51 PM	Airport Express	A Hong Kong bound train was delayed and subsequently withdrawn from service upon arrival at Tsing Yi Station because its trainborne signalling computer failed and the train had to work in Restricted Manual mode at a speed not more than 22 kph from Tsing Ma Bridge to Tsing Yi Station.	Investigation found faulty components of trainborne signalling computer, which were immediately replaced.	19
9-Oct-09	4:06 PM	Tung Chung Line	A Hong Kong bound train was withdrawn from service at Kowloon Station because a false alarm of floodgate was activated.	Investigation found a faulty component of trackside signalling equipment, which was immediately replaced.	24
9-Oct-09	5:25 PM	Light Rail	An LRV was withdrawn from service because it sustained a fault on its traction supply equipment at Sam Shing Terminus.	Investigation found a faulty component of traction supply equipment, which was immediately replaced.	13

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
9-Oct-09	6:24 PM	Tseung Kwan O Line	Train service between Tiu Keng Leng and Po Lam / LOHAS Park Stations was suspended because Tseung Kwan O a points failed.	Investigation found a faulty electronic card of trackside signalling equipment, which was immediately replaced.	34
10-Oct-09	8:09 AM	Tsuen Wan Line	A Central bound train was delayed and subsequently withdrawn from service upon arrival at Yau Ma Tei Station because the train sustained a fault on its power supply system. After the detrainment, the train had to work in Restricted Manual mode at a speed of not more than 22 kph to Tsim Sha Tsui Station before it changed its direction to return to depot.	Investigation found a faulty component of trainborne power supply equipment, which was immediately replaced.	56
10-Oct-09	7:58 PM	East Rail Line	A Lok Ma Chau bound train was withdrawn from service because the train door detection failed at University Station. Station staff confirmed that all train doors were closed completely.	Investigation found faulty components of door equipment, which were immediately replaced.	8
13-Oct-09	10:33 PM	Light Rail	An LRV was delayed after the LRV Captain suspected that the LRV had hit someone after he heard an abnormal sound from the LRV underframe at a junction near Chung Fu Stop.	The LRV captain could not locate the person be hit.	8
15-Oct-09	10:02 PM	East Rail Line	A Hung Hom bound train was delayed after a 50-year-old male passenger jumped onto track at Sheung Shui Station.	He sustained no injuries. Police classified the case as 'Attempted Suicide'.	8
16-Oct-09	11:14 AM	East Rail Line	A Lo Wu bound train was withdrawn from service after a 60-year-old female passenger jumped into the path of the train when it was entering Sha Tin Station.	FSD personnel removed the body from track. Police classified the case as 'Suicide'.	12

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
19-Oct-09	4:53 PM	Light Rail	An LRV was withdrawn from service because it sustained a fault on its air compressor at Tin Shui Stop.	Investigation found a faulty component of air compressor circuit, which was immediately replaced.	11
21-Oct-09	9:47 AM	East Rail Line	A Hung Hom bound train was withdrawn from service after a 71-year-old male passenger jumped into the path of the train when it was entering Sha Tin Station.	Police assistance was summoned. The case was classified as 'Suicide' by the Police.	24
27-Oct-09	10:44 PM	Light Rail	An LRV was withdrawn from service at On Ting Stop as a window pane was smashed by an unknown object.	Police assistance was summoned and the case was classified as 'Criminal Damage'.	11
28-Oct-09	11:23 AM	Tsuen Wan Line	A Central bound train was delayed after an 88-year-old male passenger fell from Tsuen Wan Station Platform 2 onto track while walking along the platform edge.	The passenger was assisted by station staff to return to the platform and taken to hospital for medical treatment.	8
29-Oct-09	8:48 PM	Light Rail	An LRV failed to release brakes at Tin Yiu Stop Junction B and the following train was deployed to assist to push the defective LRV out of the site.	Investigation found a faulty electronic card of the power supply equipment, which was immediately replaced.	8
4-Nov-09	8:49 AM	Ma On Shan Line	A Tai Wai bound train was delayed and subsequently withdrawn from service because a points at Wu Kai Sha Station failed to detect its position.	Investigation found a faulty component of points equipment, which was immediately replaced.	23
6-Nov-09	8:16 AM	Kwun Tong Line	A Yau Ma Tei bound train was delayed at Kwun Tong Station because a passenger alarm was operated after the passenger's bag was nipped by train doors at Yau Tong Station.	As agreed with the passenger, the train continued its journey to Choi Hung Station where station staff isolated the train door to release his bag.	10

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
7-Nov-09	8:56 AM	Tsuen Wan Line	A Central bound train was delayed and subsequently withdrawn from service upon arrival at Kwai Fong Station because its trainborne signalling computer failed.	Investigation found faulty components of trainborne signalling equipment, which was immediately replaced.	17
7-Nov-09	2:04 PM	Light Rail	An LRV was withdrawn from service because it sustained a brake problem at Hong Lok Road Stop.	Investigation found a faulty component of traction control equipment, which was immediately replaced.	9
8-Nov-09	6:20 PM	East Rail Line	Trains were delayed because the signalling equipment of Tai Po Market Station Control Area failed and trains had to work in Restricted Manual mode at a speed not more than 22 kph to pass the affected area.	Investigation found faulty components of trackside signalling equipment, which were immediately replaced.	22
11-Nov-09	4:35 PM	Light Rail	An LRV was withdrawn from service because it sustained a fault on its traction equipment at Shek Pai Stop. The following LRV assisted to push the defective train out of the site.	Investigation found a faulty component of traction equipment, which was immediately replaced.	12
11-Nov-09	5:13 PM	Island Line	A Chai Wan bound train was delayed because all platform screen doors failed to open for platform duties at Central Station.	Investigation found faulty components of platform screen doors. The faulty components were immediately isolated and subsequently replaced during non-traffic hours.	10
13-Nov-09	11:02 PM	East Rail Line	A Hung Hom bound train was withdrawn from service because it sustained an intermittent fault on brake equipment at Sheung Shui Station.	Investigation found faulty components of brake equipment, which were immediately replaced.	12

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
15-Nov-09	2:40 PM	Airport Express	An AsiaWorld-Expo bound train was delayed because its trainborne signalling computer failed.	Investigation found faulty components of trainborne signalling computer, which were immediately replaced.	8
15-Nov-09	11:03 PM	East Rail Line	A Lo Wu bound train was delayed and eventually withdrawn from service upon arrival at Kowloon Tong Station because two doors closed slowly. Station staff attended to push close the doors manually.	Investigation revealed that door obstruction detection alarms were activated.	19
16-Nov-09	12:00 AM	East Rail Line	Trains were delayed at University Station because points failed to detect its position.	Investigation found a faulty component of the points equipment, which was immediately replaced.	14
17-Nov-09	7:48 AM	Light Rail	An LRV was withdrawn from service because it sustained a fault on air supply pipe at Tai Hing (South) Stop.	Investigation revealed that the air hose was detached. The air hose was immediately replaced.	22
18-Nov-09	5:37 AM	East Rail Line	A Lo Wu bound train was delayed at Tai Wai Station because a Track Circuit showed a false indication.	Investigation revealed that there was a crack on the rail at a points. The fault was temporarily fixed and the rail was replaced during non-traffic hours.	12
18-Nov-09	8:59 AM	West Rail Line	A Hung Hom bound train was delayed at Nam Cheong Station due to signalling failure at Austin Station. The train had to work in Restricted Manual mode at a speed of not more than 22 kph to pass the affected area.	Investigation found faulty electronic cards of trackside signalling equipment, which were immediately replaced.	10

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
19-Nov-09	8:35 AM	Kwun Tong Line	A Yau Ma Tei bound train was withdrawn from service because a pair of doors failed to close after platform duties at Lok Fu Station.	Investigation revealed that all door equipment were functioning normally and it was suspected that the failure of the door might be caused by a hidden foreign object at the time of the incident and it was released before the train returned to depot.	14
20-Nov-09	8:46 AM	East Rail Line	A Lo Wu bound train was delayed because a passenger alarm was operated for a sick passenger when the train was departing from Kowloon Tong Station for Tai Wai Station.	Station staff attended to help the passenger leave the train.	10
23-Nov-09	8:28 AM	West Rail Line	Trains on West Rail Line were delayed because points near Tuen Mun Station failed and all trains had to work in Restricted Manual Mode at a speed of not more than 22 kph to pass the affected area.	Investigation found faulty components of the points equipment, which were immediately replaced.	13
23-Nov-09	12:51 PM	Island Line	A Chai Wan bound train was delayed after a 75-year-old western female passenger stepped into the platform gap at Admiralty Station.	The passenger was released with no apparent injury and sent to hospital for medical check.	27
23-Nov-09	1:09 PM	Light Rail	An LRV was blocked and delayed by a male pedestrian who was not happy because the Train Captain sounded the bell to alert him at junction of Yau Oi Road/Oi Yung Street ingress.	Police assistance was summoned.	10
24-Nov-09	12:17 PM	Light Rail	An LRV was withdrawn from service because Door Closed Light remained lit after platform duties at Ping Shan Stop.	Investigation found a faulty component of door equipment, which was immediately replaced.	10

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
29-Nov-09	5:26 PM	Ma On Shan Line	A Wu Kai Sha bound train was withdrawn at Tai Wai Station because the traction current supply was lost. The following train was used to pull the defective train to return to depot.	Investigation found a faulty component of trainborne traction current supply equipment, which was immediately replaced.	38
30-Nov-09	5:30 PM	Tseung Kwan O Line	A Po Lam bound train was delayed and eventually withdrawn from service at North Point Siding no. 1 because its trainborne signalling computer failed.	Investigation found a faulty component of trainborne signalling computer, which was immediately replaced.	13
5-Dec-09	7:56 AM	East Rail Line	A Hung Hom bound train was withdrawn from service because all train doors failed to open for platform duties at Sheung Shui Station. Station staff operated Emergency Door Release Cocks to help passengers leave the train.	Investigation revealed that the door control equipment failed and was fixed.	10
8-Dec-09	3:59 PM	Light Rail	An LRV was delayed at Hung Shui Kiu Stop because the points failed. It was found that a foreign object blocked the points from moving.	The object was immediately removed and the points were set manually for the LRV to continue its journey.	11
9-Dec-09	9:26 AM	Tseung Kwan O Line	Trains on Tseung Kwan O Line were delayed because two track circuits near Tseung Kwan O Station failed.	Investigation found a faulty component of trackside signalling equipment, which was immediately replaced.	9
9-Dec-09	1:59 PM	Light Rail	An LRV was withdrawn from service because the traction power supply failed at Town Centre Stop.	Investigation found a faulty component of traction power supply equipment, which was immediately replaced.	11
10-Dec-09	12:38 PM	East Rail Line	A Lo Wu bound train was delayed because Track Circuits at Hung Hom Station failed.	Investigation found an iron strip at the junction of track circuits. The iron strip was immediately removed.	16

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
10-Dec-09	1:52 PM	Light Rail	An LRV was withdrawn from service at Tin Wu Stop because the no. 3 door failed to close after platform duties.	Investigation found a screw jammed in the door guide rail. The screw was immediately removed.	10
11-Dec-09	2:34 PM	East Rail Line	A Lok Ma Chau bound train was delayed because two track circuits near Fanling Station failed. The delay was extended because the train rolled forward during platform duties at Sheung Shui Station.	Investigation confirmed that it was a human factor incident. Reinforce compliance to procedures with staff.	34
16-Dec-09	4:44 PM	Light Rail	An LRV was withdrawn from service at Tin King Stop after a 62-year-old female pedestrian dashed out from the walkway and was hit by the LRV.	The pedestrian was taken to hospital.	13
16-Dec-09	8:04 PM	Light Rail	An LRV was blocked and delayed due to a road traffic accident at junction of Castle Peak Road(Yuen Long section)/Fung Cheung Road.	Service resumed after the site was cleared.	11
18-Dec-09	4:01 PM	East Rail Line	A Lo Wu bound train was withdrawn from service because a pair of doors failed to close after platform duties at Fo Tan Station.	Investigation found faulty components of train door equipment, which were immediately replaced.	10
18-Dec-09	10:33 PM	Light Rail	An LRV was blocked and delayed at On Ting Stop by a male pedestrian who was not happy with the Train Captain sounding the bell.	Police assistance was summoned.	9
19-Dec-09	11:38 PM	Light Rail	An LRV was delayed and subsequently withdrawn from service upon arrival at Tin Yat Stop because of a passenger dispute.	Police assistance was summoned to handle the case.	16

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
20-Dec-09	6:41 PM	East Rail Line	At Tai Wo Station, a train captain found power and air-con fault but could be reset yet the train needed to be operated in manual mode since Tai Po Market Station. Unfortunately, a female sick passenger claimed sick at the 10th coach and was handled at University Station. Eventually, it arrived Hung Hom Station with 9 minutes late.	Sick passenger assisted.	9
21-Dec-09	9:33 AM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed after a 16-year-old mentally-retarded boy jumped onto the track, crossed the track and climbed the parapet at Ngau Tau Kok Station.	Station staff descended onto track and helped the person to return to the platform. He was sent to hospital for medical check.	11
21-Dec-09	10:28 AM	West Rail Line	A Tuen Mun bound train was blocked and delayed by a depot-bound train because the points near Kam Sheung Road Station failed after Traffic Controller cancelled the route manually and both trains were stopped before the point.	Investigation confirmed that it was a human factor incident. Staff reminded to be more vigilant while on duty.	12
24-Dec-09	12:15 PM	East Rail Line	A Lo Wu bound train was delayed because the points near Sheung Shui Station failed.	Investigation revealed that the movement of the points was obstructed by surrounding ballast. The surrounding ballast was immediately removed.	11
24-Dec-09	5:23 PM	Kwun Tong Line	A Tiu Keng Leng bound train was delayed because a track circuit near Tiu Keng Leng Station failed and the train had to work in Restricted Manual mode at a speed not more than 22 kph to the station stopping mark.	Investigation found a faulty component of track circuit, which was immediately replaced.	8
24-Dec-09	6:02 PM	Kwun Tong Line	Train service of Kwun Tong Line between Kwun Tong and Tiu Keng Leng was suspended for 28 minutes because the trackside signalling computer of Lam Tin Station failed.	Investigation found faulty components of signalling computer, which was immediately replaced.	28
27-Dec-09	8:51 PM	Light Rail	An LRV was blocked and delayed due to a road traffic accident at junction of Tuen Mun Heung Sze Wui Road/Hoi Wing Road.	Service resumed after the site was cleared.	13

Record of Train Service Delays of 8 Minutes or More from 01/01/2009 to 31/12/2009

Incident Date	Incident Time	Railway Line Affected	Cause of Incident / Findings of Investigation	Remedial actions taken	Delay (min.)
28-Dec-09	1:28 PM	East Rail Line	A Lo Wu bound train was withdrawn from service because the door detection circuit failed at Sheung Shui Station.	Investigation found faulty components of door equipment, which were immediately replaced.	9
30-Dec-09	7:23 PM	Light Rail	An LRV was blocked and delayed due to a road traffic accident at junction of Castle Peak Road (Hung Shui Kiu section)/Tin Ha Road.	Service resumed after the site was cleared.	8
31-Dec-09	1:22 PM	Tseung Kwan O Line	A Tiu Keng Leng bound train was delayed because it could only be run at a low speed towards Tseung Kwan O Station.	Investigation revealed that data communication among signalling equipment was lost. The fault was immediately reset.	10
31-Dec-09	7:40 PM	Light Rail	An LRV was delayed and subsequently withdrawn from service upon arrival at Ginza Stop because all doors failed to open for platform duties. Train Captain manually opened the first pair of doors for passengers to alight.	Investigation found a faulty component of door equipment, which was immediately replaced.	9
31-Dec-09	10:36 PM	Light Rail	Light Rail service was interrupted after a 61-year-old male trespasser was hit by an LRV at about 4 metres north of junction of Ping Ha Road/Kiu Wong Street.	The injured was rescued by FSD. During the incident, LRV routes 751 and 761P were diverted and emergency buses were arranged.	145