



Our Ref : SWD 26/4/53/835/94 VI
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15 November 2010

Miss Betty Ma
Chief Council Secretary (2) 4
Legislative Council Secretariat
Legislative Council Building
8 Jackson Road
Central, Hong Kong

Dear Miss Ma,


Legislative Council Panel on Welfare Services

**Supplementary information on
Review on the Implementation of
the Integrated Family Service Centre Service Mode**

At the meeting of the Legislative Council Panel on Welfare Services on 14 June 2010, Members discussed the "Review on the Implementation of the Integrated Family Service Centre Service Mode" (LC Paper No. CB(2)1747/09-10(03)). During the discussion, the Hon CHEUNG Kwok-che requested the Administration to provide information on the number of inactive cases handled and group and community activities organised by the 61 Integrated Family Service Centres (IFSCs) in the past three years.

Operational statistics of IFSCs are set out at **Annex** for Members' information. Please kindly note that all cases being handled by IFSCs are considered active cases. As such, we are unable to provide the number of inactive cases handled by the 61 IFSCs.

Yours sincerely,


(Mrs MAK CHOW Suk-har, Anna)
for Director of Social Welfare

cc Secretary for Labour and Welfare
(Attn: Mr Parson Lam)

Service Output of Integrated Family Service Centres

Item	2007-2008	2008-2009	2009-2010
Number of centres			
Total number of IFSCs	61	61	61
Manpower			
Total number of supervisors	91	91	91
Total number of social workers	999	1 010	1 017
Active cases per month			
Average number of active cases per month	45 123	46 503	46 965
Average number of active cases per IFSC per month	739.7	762.3	769.9
Average number of active cases per social worker per month	45.2	46.0	46.2
Groups conducted⁽¹⁾ in a year			
Total number of groups conducted in a year	3 123	3 167	3 332
Average number of groups conducted per IFSC in a year	51.2	51.9	54.6
Average number of groups conducted per social worker in a year	3.1	3.1	3.3
Programmes conducted⁽²⁾ in a year			
Total number of programmes conducted in a year	5 230	5 222	5 286
Average number of programmes conducted per IFSC in a year	85.7	85.6	86.7
Average number of programmes conducted per social worker in a year	5.2	5.2	5.2

Notes

- (1) The number of groups conducted in a year
= the number of completed therapeutic groups + the number of completed support / educational / developmental groups + the number of mutual-help groups formed.
- (2) The number of programmes conducted in a year refers to the number of completed programmes in the year.

Social Welfare Department
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