30 June 2011

Doctor the Honourable KL Leung Chairman, Panel on Health Services Legislative Council Secretariat Legislative Council Building 8 Jackson Road, Central Hong Kong

Dear Dr Leung,

Re: Public Consultation on Hospital Accreditation Pilot Scheme

I am writing to you in my personal capacity as a pathologist working in a public hospital and the ex-chairman of the Accreditation Advisory Board Working Party on Medical Testing to express my strong support for hospital accreditation. My experience is that accreditation will help ensure continuous quality improvement, meet regulatory specifications and reduce government regulation and interference. It will enable the organization and its personnel to realize their own ability, to recognize their limitations and to improve staff motivation and boost self-esteem and team spirit.

Admittedly, quality is never an accident and is not free, and it is necessary to address the increased workload related to accreditation activities and to manage staff sentiment. Notwithstanding this, one has to acknowledge that the work related to accreditation is part and partial of our routine operation and quality patient management which is the cornerstone of our care and should long be in place. As a matter of fact, accreditation will in the long run help save resources, and in our situation save life and reduce suffering by getting the thing right the first time.

Yours truly,

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Dr KF Wong Chief of Service Department of Pathology Queen Elizabeth Hospital