



Hong Kong Association of Radiation Therapists

Planning Section, 3/F, Blk R,

Queen Elizabeth Hospital,

Kowloon, Hong Kong.

Mr. Joseph Lee

Panel of Health Services
Legislative Council
Hong Kong Special Administrative Region of PRC

2 July 2011

Dear Sir,

Frontline staff opinions on hospital accreditation in Hong Kong 2010-2011

Pioneer hospital accreditation program was held in few public and private hospitals months ago. Opinions obtained from radiation therapists are collected and stated as below:

Feedbacks:

- Arouse colleague's attention on proper documentations.
- Inspiration on ideas of departmental wise improvement can be achieved based on the information collected and interpreted from well documented data. (e.g. machine downtime report, sick leave statistics)
- Necessities on throughout knowledge on all aspects of clinical settings to gain patient's confidence level on our services provided.

Concerns:

- Lack of frontline and managerial staff to keep track of documentation and consolidating improvement plans as a whole.
- Short of complete orientation and refreshment programs: intra and inter departments
- Minimize inter-observers variations during assessments

Yours sincerely,

(Lee Wing Yiu, Joseph)

Chairman,

Hong Kong Association of Radiation Therapists