

**Panel on Information Technology and Broadcasting**

**List of outstanding items for discussion**  
(position as at 8 May 2012)

**Proposed timing  
for discussion**

**1. Progress update on the E-Government development**

The Administration will update the Panel on the latest progress of E-government development since its last report in June 2011.

11 June 2012

**2. Progress update for the introduction of Customer Complaint Settlement Scheme**

At the Panel meeting held on 14 June 2010, the Panel was briefed on the outcome of the 18-month pilot programme for the Customer Complaint Settlement Scheme (CCSS) administered by Office of the Telecommunications Authority (OFTA). The Administration agreed to propose a way forward for the CCSS with reference to the views collected in the public consultation and brief the Panel in due course.

11 June 2012

The CCSS is expected to come in place in 2012. The Administration will update the Panel on the progress and the state of operation of the CCSS.

**3. Facilitating a digital economy under the Digital 21 Strategy**

The Administration will brief the Panel on the progress of the initiatives that facilitate a digital economy under the Digital 21 Strategy since its last update in July 2011.

9 July 2012

**4. Information security**

The Administration will brief the Panel on the information security programme of the Government since the last update in June 2011.

9 July 2012

**5. Application for domestic free television programme service licence**

The Administration will brief the Panel on the decision regarding the applications for domestic free television programme service licence.

To be confirmed

**Proposed timing  
for discussion**

**6. Spectrum trading**

OFTA appointed a consultant to study the feasibility of introducing radio spectrum trading in Hong Kong for facilitating economic and technically efficient use of this scarce public resource. The Administration is examining the recommendations made by the consultant. If it is considered justifiable to pursue the initiative, the Administration will draw up an implementation framework and consult the public, and brief the Panel on the subject accordingly.

**7. Competition complaints against Television Broadcasts Limited**

The Administration will brief the Panel on the outcome of the Broadcasting Authority's investigation into the competition complaints against Television Broadcasts Limited.

**8. Development of the New Broadcasting House in Tseung Kwan O**

At the Panel meeting held on 14 February 2011, the Panel was briefed on the comprehensive package to support the development in the next few years of Radio Television Hong Kong (RTHK) as the public service broadcaster. The Panel agreed that the development of the New Broadcasting House in Tseung Kwan O should be discussed after completion of the relevant feasibility study.

**9. Review on regulation of person-to-person telemarketing calls**

At the Panel meeting on 9 November 2009, the Administration briefed members on the findings of the two opinion surveys commissioned by the OFTA in respect of person-to-person (P2P) telemarketing calls and the actions to be taken in the light of the information collected from the surveys. Some members doubted whether voluntary self-regulation by the industry by way of the Code of Practice (CoP) would be effective in tackling the problems caused by P2P telemarketing calls and considered it necessary to introduce legislation to regulate such calls.

After consultation with the industry, OFTA issued a benchmark CoP with guidelines requesting telemarketers to disclose identity

To be confirmed

To be confirmed

To be confirmed

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for discussion**

and calling line identification information when making such calls. Telemarketers are also requested to maintain an in-house unsubscribe list for the public to make unsubscribe request.

According to the Administration, industry associations of four business sectors, namely finance, insurance, telecommunications service and call centre, have pledged support for the voluntary self-regulation scheme. The industry associations of insurance companies, banks, restricted licence banks and deposit-taking companies, three major telecommunications operators, two telemarketing industry associations, and a major telecommunications industry association have implemented their own CoP. The Administration will update the Panel on the progress of the implementation of the voluntary CoP after it has operated for some time.

**10. Mobile data charges**

In view of the increasing public concern about the rising problem of exorbitant mobile data charges, and the cap on mobile data charges that came into force recently in the European Union to protect consumers from "bill shock", members suggested that a Panel meeting should be held with the Administration to discuss the matter with a view to drawing up a long-term policy and time-table to regulate mobile data charges. At the Panel's request, the Research Division undertook to provide an information note on the preventive measures of mobile bill shock implemented in the European Union. The information note was circulated to members vide LC Paper No. CB(1)1195/10-11 on 31 January 2011. At the Council meeting on 2 November 2011, Hon Albert CHAN raised a question on complaints on billing of telecommunications services.

To be confirmed

**11. Sponsored programme and advertising of a political nature on radio**

At the Panel meeting held on 14 June 2010, the Panel was briefed on the current regulatory regime governing advertisement of a political nature and sponsoring of programmes on radio. Subsequent to the Broadcasting Authority's ruling on the sponsorship of a radio programme by a certain political party and a paid radio announcement by a Legislative Council Member, Hon Emily LAU requested that a Panel meeting be held with the

To be confirmed

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for discussion**

Administration, relevant statutory bodies and deputations to discuss the matter.

Council Business Division 1  
Legislative Council Secretariat  
8 May 2012