

Panel on Information Technology and Broadcasting**List of follow-up actions**

(position as at 16 October 2012)

Subject	Date of meeting	Follow-up action required	Administration's response
1. Progress update on the introduction of Customer Complaint Settlement Scheme	11.6.2012	The Administration was requested to provide a breakdown by categories and percentages of consumer complaints about telecommunications services during the period 2009 to 2011.	The information provided by the Administration was circulated to members vide LC Paper No. CB(1)2418/11-12(01) on 31 July 2012.
2. Applications for domestic free television programme service licences	11.6.2012	The Administration was requested to provide information on the time taken previously by the Chief Executive in Council to consider applications for the grant or renewal of domestic free television programme service licences following the recommendations submitted by the former Broadcasting Authority.	The information provided by the Administration was circulated to members vide LC Paper No. CB(1)2351/11-12(01) on 11 July 2012.