

From: <>
To: panel_hs <panel_hs@legco.gov.hk>

Date: Thursday, April 24, 2014 05:18PM

Subject: A Complaint of the Lack of Transparency and Conflicts of Interests

History: [▶](#)

Dear Dr. Hon LEUNG Ka-lau,

Appreciate if you could advise whether the Panel on Health Services can help with the followings:

1. Short-term -

- Make an inquiry to the Medical Council on how they handle cases if the doctors being complained have potential conflicts of interests with the PIC members and members of the Medical Council; are there proper check-and-balance mechanisms in place to safeguard the system? Whether the complainant can request the case be handled by members who do not have conflicts of interests and if so, what is the current mechanism, if any?
- Make an inquiry to the Medical Council to see whether the detailed complaint mechanisms and the standard procedures can be made available to the public so we know in detail how cases are handled and the reasonable time frames that the complainants can expect to receive the decision letters (categorized by type of cases / reasons), whether detailed dismissal reasons can be given, whether the complainants' enquiries can be answered, etc.

2. Mid to Long-term -

- Bring the issues described in my previous letter (the loopholes in the system which could not be helped by the existing legal system, as described in my letter) to the Panel meetings and/or LegCo meetings so relevant law or ordinance can be set up, and a government unit can be assigned with limited jurisdiction over the Medical Council to monitor potential administrative issues, and specific guidelines can be given to the Medical Council and request them to follow (and make these guidelines available to HK citizens so we know our rights).

Regards,