

政府總部
運輸及房屋局
運輸科
香港添馬添美道2號
政府總部東翼



CB(1)50/14-15(01)
**Transport and
Housing Bureau**
**Government Secretariat
Transport Branch**
East Wing, Central Government Offices,
2 Tim Mei Avenue,
Tamar, Hong Kong

本局檔號 Our Ref.

來函檔號 Your Ref.

電話 Tel. No.: 3509 8155

傳真 Fax No.: 2104 7274

14 October 2014

Secretary General
Legislative Council Secretariat
Legislative Council Complex
1 Legislative Council Road
Central, Hong Kong
(Attn: Ms Sophie LAU)
(Fax: 2978 7569)

Dear Ms LAU,

I refer to Hon Gary FAN's enquiry about the way to compile the lost trip rate of the Kowloon Motors Bus Company (1933) Limited ("KMB") raised at the discussion of KMB's fare increase application at the Transport Panel meeting on 11 April 2014. Our written reply is set out below.

Franchised bus services are regulated under the Public Bus Services Ordinance (Cap. 230) ("the Ordinance"). The Ordinance empowers the Commissioner for Transport ("the Commissioner") to direct the service level and other daily management matters with respect to each individual bus route. In this connection, the service frequency arrangement of each route is set out in a Schedule of Service ("the Schedule") issued by the Commissioner. Lost trip rate is a ratio between the difference of the number of scheduled trips under the Schedule and the actual number of trips operated. KMB's lost trip rate is calculated by the aforesaid method with reference to all of its bus routes for the year concerned. Take 2013 as an example, there were 19,968,114 scheduled trips under KMB and the operator operated 19,405,788 trips. The lost trip rate therefore came to 2.8%.

The Government is very concerned about the regularity of franchised bus services and appreciates that it is closely related to the daily life of members of the public. The Transport Department ("TD") will continue to keep in view the situation closely. In response to the Ombudsman's Direct Investigation Report released this January on TD's mechanism for monitoring the frequencies of franchised bus services, we are following up on the recommendations by reviewing the monitoring mechanism, including whether the lost trip situation can be presented in a more refined way. We will brief this Panel on the outcome at an appropriate juncture.

Yours sincerely,

(Peggy NG)
for Secretary for Transport and Housing

c.c. Commissioner for Transport (Attn: Ms Macella LEE)