

For the Water Supplies Department

Part 5: Provision of apps

Question 1(a) :

The development cost of “WSD Mobile App”

Response:

The development cost of “WSD Mobile App” is about HK \$1.57 million.

Question 1(b) :

The amount of resources needed for the implementation of the other three enhancement features? Has WSD explored any means to minimize the development costs for the other three enhancement features?

Response:

The estimated resources needed for the implementation of the other three enhancement features are approximately HK \$700,000. WSD has already minimized the cost by implementing the enhancement features through deployment of existing interface/programme as far as practicable to save the cost of building new interface/programme.

Question 2 :

For the app with limited mobile device features as listed in Table 19, what will WSD do to improve it?

Response:

Apart from the two mobile device features of push notification and link to calling function of the “WSD Mobile App” listed in Table 19, WSD has introduced an additional mobile device feature of quick response (QR) code to facilitate customers to pay water charges at convenience stores with mobile phone since March 2016. We will explore other mobile device enhancement features including location services, sharing function, offline games etc. in the “WSD Mobile App” subject to availability of resources and consideration of cost effectiveness.