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27 May 2016

Mr Anthony CHU  
Clerk, Public Accounts Committee

Dear Mr CHU,

Public Accounts Committee  
Consideration of Chapter 8 of the Director of Audit's Report No. 66  
Procurement and inventory management of ICT products and services

Thank you for your letter of 12.5.2016 on the captioned subject. My reply is appended below:

Part 5: Provision of apps:

Fire Services Department released three different mobile applications, namely "FSD Master Mobile Application", "Live Safe, Be Watchful" and "Stay Calm and Collected" on 15 May 2014 across a diverse group of target users. To take full advantage of the key mobile functionality, **FSD Master Mobile Application** aims to actively promote fire safety information and ambulance service by using the technology of Augmented Reality, GPS, camera, mobile map and push notification for automating the delivery of information to mobile devices, while both "Live Safe, Be Watchful" and "Stay Calm and Collected" work differently by exploiting the particular interactive features as **educational simulation games**. The core function of these two educational games is to help players to learn and practise important ideas and skills in assessing the potential fire hazards in the building, and to offer a collection of mini-games to test their handling skill in simulated daily-life emergency situation in different ways.

Hence, the game apps would not include mobile device features other than 'Games to run offline' and 'Sharing function', normally. However, we will include feature of 'Quick response (QR) code' in **all three FSD mobile apps** in the near future.

Yours sincerely

(LEUNG Kwun-hong)  
for Director of Fire Services