



會 學 醫 港 香
The Hong Kong Medical Association

FOUNDED IN 1920-INCORPORATED IN 1960 AS A COMPANY LIMITED BY GUARANTEE
MEMBER OF WORLD MEDICAL ASSOCIATION AND CONFEDERATION OF MEDICAL ASSOCIATIONS IN ASIA & OCEANIA

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2015 - 2016

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CHIEF EXECUTIVE 行政總監

Ms. Jovi W.S. LAM

林偉珊女士

14 April 2016

Professor Hon Joseph LEE Kok-long, SBS, JP, PhD, RN
Chairman of Health Services Panel,
Legislative Council Panel on Health Services,
Legislative Council Complex,
1 Legislative Council Road,
Hong Kong
Email: panel_hs@legco.gov.hk

Dear Prof. LEE,

Re: Operation of the Public-Private Interface – Electronic Patient Record sharing Pilot Project (PPI-ePR) and the Electronic Health Record Sharing System (eHRSS)

The Hong Kong Medical Association has recently received a number of complaints from our members regarding the eHRSS. We would like to bring this matter to your attention.

It is reported that the waiting time for the eHRSS registration is way too long. Members are informed that they have to wait for a month to have their applications processed, during which doctors are not allowed to access the information of newly registered patients.

In addition, members face difficulties with the transitional arrangements from the existing PPI-ePR system to eHRSS, including the availability of telephone support services, information accessibility of the website and the numerous forms that they need to download from the website and complete. Many requested fields in the forms ask for similar information, causing the doctors excessive time in filling the same for several times.

The HKMA is of the view that the Government should allow a longer transition period with the parallel run of both the PPI-ePR and the eHRSS. The prolonged transition period would be instrumental for doctors to understand thoroughly about the new system, hence, facilitating a smooth system migration. On the other hand, more user-friendly measures should be put in place for using the both systems during the parallel run.

Simply put, eHRSS adoption should be made easy to encourage doctors and patients engagement. We would appreciate if you can look into this matter. Should you have any queries, please contact our Executive Officer



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(Projects), Miss Irene GOT or Assistant Executive Officer, Miss Susanna JIANG at 2527 8285.

Yours sincerely,

Dr. SHIH Tai Cho, Louis
President, The Hong Kong Medical Association