

**Panel on Welfare Services****List of follow-up actions**  
(position as at 8 June 2016)

<b>Subject</b>	<b>Date of meeting</b>	<b>Follow-up action required</b>	<b>Administration's response</b>
1. Briefings by the Secretary for Labour and Welfare and the Secretary for Home Affairs on the Chief Executive's 2013 Policy Address	21 January 2013	<p>The Administration was requested to provide information on, among others,:</p> <ul style="list-style-type: none"> <li>(a) the supply and demand for residential care services and community care services ("CCS") including day care services and home-based care services in the next five years;</li> <li>(b) steps to be taken by the Administration to address the problem of inter-generational poverty;</li> <li>(c) a list of social welfare problems existing in the community in the absence of social welfare planning since mid-1990s;</li> <li>(d) in respect of releasing the labour force of women who could not go to work because they had to take care of their families, whether the Administration would consider extending the service hour of after-school learning support to 7 pm or 8 pm; and</li> <li>(e) the outcome of the Administration's discussion with the welfare sector on measures to meet the sector's demand for front-line care staff.</li> </ul>	The Administration will provide the required information in due course.

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2. Planning and inadequate provision of rehabilitation services for pre-school children	10 June 2013	The Administration was requested to provide information on the number of staff required for working and staff shortfall in each category of the rehabilitation sector as well as the lead time for training the relevant staff.	The Administration will provide the required information in due course.
3. Medium and long-term social welfare planning	8 July 2013	The Administration was requested to provide information on the needs for the elderly and rehabilitation services in the next five years.	The Administration will provide the required information in due course.
4. Shortage of supporting staff (including Programme Workers) in the social welfare sector	13 January 2014	<p>The Administration was requested to provide information on:</p> <p>(a) the number of youth population and the number of Integrated Children and Youth Services Centres by district from 2014 to 2021; and</p> <p>(b) staff establishment of the non-governmental organizations ("NGOs") operating under the Lump Sum Grant ("LSG") Subvention System.</p>	The Administration will provide the required information in due course.

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5. Briefings by the Secretary for Labour and Welfare and the Secretary for Home Affairs on the Chief Executive's 2014 Policy Address	23 January 2014	<p>The Administration was requested to provide a paper on its measures to unleash the women workforce with details on:</p> <p>(a) justifications for setting the upper age limit of children eligible for the Neighbourhood Support Child Care Project; and</p> <p>(b) whether it had any plans to reserve space for the provision of child care services in the vicinity of newly built residential care homes for the elderly ("RCHEs") to encourage women to join the workforce of elderly care services.</p>	The Administration will provide its response in due course.
6. Support for elderly persons who are in need of dental care	30 June 2014	The Administration was requested to provide the report of the strategic review on health care manpower planning and professional development in Hong Kong.	The Administration will provide its response in due course.
7. Services and policies relating to family support	30 June 2014	The Administration was requested to provide information on the Lam Tin incident happened in early May 2014 and on the Police's review of the handling of the aforesaid incident.	The Administration will provide the required information in due course.
8. Progress on the implementation of home care service for persons with severe disabilities	12 January 2015	<p>The Administration was requested to provide:</p> <p>(a) information on the number of users receiving services from each of the six operators of home care service for persons with severe disabilities ("HCS") when the regularized HCS Scheme had been implemented for one year; and</p>	The Administration will provide the required information in due course.

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		(b) a paper on the Administration's review of home and CCS for persons with disabilities.	
9. Briefings by the Secretary for Labour and Welfare and the Secretary for Home Affairs on the Chief Executive's 2015 Policy Address	26 January 2015	<p>The Administration was requested to provide information on:</p> <p>(a) a breakdown of the usage rate of Extended Hours Service ("EHS") provided by aided child care centres and kindergarten-cum-child care centres, and by districts; and</p> <p>(b) the amount incurred in providing 1 200 EHS places at aided child care centres and kindergarten-cum-child care centres.</p>	The Administration will provide the required information in due course.
10. Pilot Scheme on Residential Care Service Voucher for the Elderly	23 March 2015	<p>The Administration was requested to:</p> <p>(a) provide the Panel with the consultancy report on the Pilot Scheme on Residential Care Service Voucher for the Elderly ("RCS Voucher Scheme") at the same time when it was submitted to the Elderly Commission ("EC"); and</p> <p>(b) brief the Panel on how EC would take forward the RCS Voucher Scheme.</p>	The Administration will provide its response in due course.

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<p>11. Progress of implementation of the Special Scheme on Privately Owned Sites for Welfare Uses</p>	<p>13 April 2015</p>	<p>The Administration was requested to:</p> <ul style="list-style-type: none"> <li>(a) provide a breakdown by district of the numbers of places to be provided in each of the 17 development projects for the construction of new contract RCHEs/contract RCHEs with Day Care Units for the Elderly/new Day Care Centres for the Elderly and of those to be provided under the Special Scheme on Privately Owned Sites for Welfare Uses ("Special Scheme");</li> <li>(b) provide information on the rules and procedures for the provision of subvented and self-financing services under the Special Scheme and the proportion of such services;</li> <li>(c) provide, in table form, the following information: <ul style="list-style-type: none"> <li>(i) the numbers of subvented and self-financing places provided by the welfare facilities at each of the sites of: <ul style="list-style-type: none"> <li>(A) the five projects under the Special Scheme (which had entered the implementation stage) upon their completion; and</li> <li>(B) the remaining 58 projects under the Special Scheme upon their completion;</li> </ul> </li> </ul> </li> </ul>	<p>The Administration will provide the required information in due course.</p>

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		<p>(ii) the total number of waitlistees for elderly services and rehabilitation services respectively; and</p> <p>(iii) an estimate of the numbers of additional subvented and self-financing service places to be provided under and outside the Special Scheme respectively in the next 10 years;</p> <p>(d) revert to the Panel on whether the Administration would adopt a 6:4 or 8:2 ratio for subvented and self-financing service places for the project of expansion of Haven of Hope Woo Ping Care and Attention Home in Tseung Kwan O under the Special Scheme; and</p> <p>(e) provide a paper to update the Panel every six months on the progress of the projects and the proportion of subvented and self-financing service places under the Special Scheme.</p>	
<p>12. Salary adjustment arrangements for staff in non-governmental organizations receiving Lump Sum Grant subvention</p>	<p>11 May 2015</p>	<p>The Administration was requested to provide information on the contribution for MPF by each and every NGO receiving LSG subvention.</p>	<p>The Administration will provide the required information in due course.</p>
<p>13. Setting up social welfare facilities (excluding welfare</p>	<p>11 May 2015</p>	<p>The Administration was requested to provide:</p> <p>(a) information on the measures adopted by the</p>	<p>The Administration will provide the required information in due course.</p>

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blocks) in public housing premises		<p>Administration to convert premises of the Housing Authority (e.g. parking spaces or kindergartens) into welfare facilities;</p> <p>(b) examples of converting domestic units located on the lower floors of public rental housing ("PRH") blocks into welfare facilities; and</p> <p>(c) detailed information on the planning criteria and process for the provision of welfare facilities in PRH developments.</p>	
14. Issues relating to service quality and monitoring of private residential care homes	23 July 2015	The Administration was requested to ask the Secretary for Labour and Welfare to relay to the Chief Executive members' requests for earmarking sites in PRH development projects for construction of RCHEs and making the provision of RCHEs a land sale condition.	The Administration will follow up as appropriate.
15. The situation of lead in drinking water in child care centres and residential care homes and the follow-up actions by the Administration	9 November 2015	<p>The Administration was requested to provide information on:</p> <p>(a) the lead level of each of the water sample taken from the 78 welfare units for which water sampling tests had been completed;</p> <p>(b) guidelines provided for welfare units by the Social Welfare Department ("SWD") on the use of wall-mounted kettles, water sampling procedures, reducing lead exposure and maintaining water safety;</p>	The Administration will provide the required information in due course.

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		<p>(c) the number of welfare units which had followed the guidelines mentioned in (b) above; and</p> <p>(d) a comparison of the test results of samples of water stored overnight inside wall-mounted kettles and for samples which were taken after running water at a tap for two to five minutes from the 78 welfare units mentioned in (a) above.</p>	
<p>16. The proposed legislation to implement the Law Reform Commission Report on Child Custody and Access</p>	<p>14 December 2015</p>	<p>The Administration was requested to provide information on:</p> <p>(a) the increase in the number of court cases on issues about children of divorced parents;</p> <p>(b) the increase in the number of cases involving parents who had abused the right to participate in their children's lives and deliberately obstructed or delayed the making of major decisions relating to their children; and</p> <p>(c) the effectiveness of different types of support services provided by the Administration in reducing the aforesaid court cases and abuse cases.</p>	<p>The Administration will provide the required information in due course.</p>
	<p>22 February 2016</p>	<p>The Administration was requested to provide a paper on the enforcement situation of maintenance order in the past five years.</p>	<p>The Administration will provide the required information in due course.</p>
<p>17. Child Fatality Review Report</p>	<p>14 December 2015</p>	<p>The Administration was requested to provide information regarding whether improvements had been</p>	<p>The Administration's response was issued to</p>



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		<p>made to the following areas after the occurrence of several serious family tragedies in or after 2004:</p> <ul style="list-style-type: none"> <li>(a) provision of contact phone numbers of social workers and refuge centres for families-at-risk;</li> <li>(b) enhancement of the 24-hour hotline service which provided crisis intervention and emotional support for people facing family crisis;</li> <li>(c) follow-up visits by medical social workers to families-at-risk with members suffering from serious mental illness;</li> <li>(d) provision of guidelines for schools to handle students suffering from mental illness; and</li> <li>(e) provide responses to the recommendations made in the first and second Child Fatality Review Reports and the actions taken by the Administration in response to the recommendations.</li> </ul>	<p>members vide LC Paper No. CB(2)1588/15-16(01) on 27 May 2016.</p>
<p>18. Setting up a new contract residential care homes for the elderly at the Social Welfare Facilities Block of the public rental housing development at North West Kowloon</p>	<p>11 January 2016</p>	<p>The Administration was requested to provide:</p> <ul style="list-style-type: none"> <li>(a) the layout plan of the Project;</li> <li>(b) the usage of the site where the reprovisioned Integrated Children and Youth Services Centre was originally located; and</li> <li>(c) the ratio of subsidized to non-subsidized residential</li> </ul>	<p>The Administration will provide the required information in due course.</p>

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Reclamation Area Site 6, Sham Shui Po, Kowloon		care places under the Project in its funding proposal to be submitted to the Finance Committee.	
19. Salary adjustment arrangement for staff in non-governmental organizations receiving Lump Sum Grant subvention and the progress of the implementation of the Best Practice Manual	11 January 2016	The Administration was requested to provide a list of NGOs receiving LSG subvention which did not provide backpay for staff.	The Administration will provide the required information in due course.
20. Pilot Scheme on Community Care Service Voucher for the Elderly (Second Phase)	6 February 2016	<p>The Administration was requested to provide:</p> <ul style="list-style-type: none"> <li>(a) the caseload per social worker of the Centralized Team which was set up under SWD; and</li> <li>(b) a flowchart illustrating the workflow in relation to the Second Phase of the Pilot Scheme on Community Care Service Voucher for the Elderly ("CCS Voucher Scheme") which should include: <ul style="list-style-type: none"> <li>(i) arrangements for elderly persons' applications on the Central Waiting List for subsidized long term care services who had participated in the Second Phase of the CCS Voucher Scheme;</li> <li>(ii) processing of applications received in the</li> </ul> </li> </ul>	The Administration will provide the required information in due course.

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		<p>Second Phase of the CCS Voucher Scheme;</p> <p>(iii) processing of voucher holders' requests for switching to another recognized service provider ("RSP");</p> <p>(iv) complaint-handling procedures; and</p> <p>(v) monitoring of service quality and auditing of the books of account of an RSP, etc.</p>	
<p>21. Setting up a hostel for moderately mentally handicapped persons and an integrated vocational rehabilitation services centre at the public rental housing site at Hung Shui Kiu Area 13</p>	<p>11 April 2016</p>	<p>The Administration was requested to provide information on the number and location of additional places for hostels for moderately mentally handicapped persons to be provided in the coming five years as well as the timetable for providing these additional places.</p>	<p>The Administration will provide the required information in due course.</p>
<p>22. Setting up a new day activity centre cum hostel for severely mentally handicapped persons at Pokfulam Shine Skills Centre, Pokfulam</p>	<p>11 April 2016</p>	<p>The Administration was requested to provide its response to members' request for allocating more storeys of the Pokfulam Shine Skills Centre ("PSSC") and making use of the vacant site nearby PSSC for the provision of residential care and day training services places for severely mentally handicapped persons.</p>	<p>The Administration will provide the required information in due course.</p>

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23. Financial arrangements for universal retirement protection	18 April 2016	The Administration was requested to provide information on the estimated reduction in the elderly poverty rate (after recurrent cash intervention) after the implementation of the simulated "those with financial needs" option.	The Administration will provide the required information in due course.
24. Review of Disability Allowance	3 May 2016	The Administration was requested to provide a paper in the Fifth Legislative Council, setting out the Administration's response to (i.e. whether it will accept) the views and suggestions on Disability Allowance given by the deputations/individuals at the meeting.	The Administration provided its response to the views and suggestions raised by deputations at the meeting.
25. Proposed creation of a supernumerary post of Assistant Director of Social Welfare to strengthen the inspection and monitoring of residential care homes for the elderly and residential care homes for persons with disabilities	9 May 2016	<p>The Administration was requested to provide the following information before submitting its proposal to the Establishment Subcommittee:</p> <ul style="list-style-type: none"> <li>(a) its response to the submission from 爭取資助院舍聯席 which was tabled at the meeting on 9 May 2016 (LC Paper No. CB(2)1460/15-16(01));</li> <li>(b) the number of SWD's inspections of RCHEs and residential care homes for persons with disabilities ("RCHDs") as well as the contents, results and effectiveness of these inspections;</li> <li>(c) SWD's inspection plan which should include the numbers of additional inspections of RCHEs and RCHDs and additional staff to be deployed for conducting inspections of RCHEs and RCHDs after setting up the new Licensing and Regulation Branch;</li> </ul>	The Administration's response was issued to members vide LC Paper No. CB(2)1654/15-16(01) on 6 June 2016.

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		<p>(d) its response to members' suggestions of making public the names of RCHEs and RCHDs with poor track records, requiring RCHEs and RCHDs to sign "Quality Service Charter" and appointing representatives from concern groups as members of Service Quality Group of the Service Quality Group Scheme; and</p> <p>(e) the direction of the reviews of the Code of Practice for RCHEs and the Code of Practice for RCHDs and the timetable for these reviews.</p>	
<p>26. Ageing of persons with intellectual disabilities</p>	<p>9 May 2016</p>	<p>The Administration was requested to:</p> <p>(a) provide information on the number of persons with intellectual disabilities who were using services provided by District Support Centres for Persons with Disabilities and whether these service users were living with their family members; and</p> <p>(b) provide the Panel with a copy of the report on ageing of persons with intellectual disabilities ("the Report") prepared by the Working Group on Ageing of Persons with Intellectual Disabilities and upload the Report onto the website of the Labour and Welfare Bureau as early as possible.</p>	<p>The Administration will provide the required information in due course.</p>
<p>27. Discussions on mechanism for handling abuse cases</p>	<p>28 May 2016</p>	<p>The Administration was requested to provide a paper, before the end of the Fifth Legislative Council, setting out the Administration's response to:</p>	<p>The Administration will provide the required information in due course.</p>

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relating to children from high risk families and follow-up to the Child Fatality Review Report		<p>(a) the carried motion moved by Dr Hon Fernando CHEUNG at the Panel meeting on 28 May 2016;</p> <p>(b) Hon CHEUNG Kwok-che's letter (LC Paper No. CB(2)1556/15-16(02)) in respect of the mechanism for handling abuse cases relating to children from high risk families; and</p> <p>(c) the questions raised and views expressed by the deputations/individuals at the Panel meeting on 28 May 2016 and in their written submissions.</p>	

Council Business Division 2  
Legislative Council Secretariat  
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