

立法會
Legislative Council

LC Paper No. CB(2)2087/16-17
(These minutes have been
seen by the Administration)

Ref : CB2/PL/WS

Panel on Welfare Services

**Minutes of special meeting
held on Saturday, 8 July 2017, at 10:00 am
in Conference Room 1 of the Legislative Council Complex**

Members present : Hon SHIU Ka-chun (Chairman)
Hon KWONG Chun-yu (Deputy Chairman)
Hon LEUNG Yiu-chung
Hon Mrs Regina IP LAU Suk-ye, GBS, JP
Hon LEUNG Kwok-hung
Hon Michael TIEN Puk-sun, BBS, JP
Hon CHAN Chi-chuen
Hon KWOK Wai-keung, JP
Dr Hon Fernando CHEUNG Chiu-hung
Hon POON Siu-ping, BBS, MH
Hon Alvin YEUNG
Hon YUNG Hoi-yan
Hon Nathan LAW Kwun-chung
Dr Hon LAU Siu-lai

Members absent : Hon CHAN Hak-kan, BBS, JP
Hon LEUNG Che-cheung, SBS, MH, JP
Dr Hon KWOK Ka-ki
Hon Andrew WAN Siu-kin
Hon CHU Hoi-dick
Dr Hon Junius HO Kwan-yiu, JP
Dr Hon Pierre CHAN
Hon HUI Chi-fung

[According to the Judgment of the Court of First Instance of the High Court on 14 July 2017, LEUNG Kwok-hung, Nathan LAW Kwun-chung, YIU Chung-yim and LAU Siu-lai have been disqualified from assuming the office of a member of the Legislative Council, and have vacated the same since 12 October 2016, and are not entitled to act as a member of the Legislative Council.]

**Public Officers : Item I
attending**

Mr LAM Ka-tai, JP
Deputy Director of Social Welfare (Services)
Social Welfare Department

Mr Kenneth WOO Chi-man
Acting Assistant Director (Subventions)
Social Welfare Department

Mr Alan HUI Bing-chiu
Acting Assistant Director (Project) 1
Housing Department

Mr Pango MOK Kwok-hi
Senior Housing Manager (Kowloon East) 1
Housing Department

Mr MAU Tung-shing
Principal Education Officer (Hong Kong and Kowloon)
Education Bureau

Ms Grace LAW Kit-ling
Chief School Development Officer (Kwun Tong)
Education Bureau

**Attendance : Item I
by invitation**

The Civic Party

Mr MAK Tsz-kin
District Developer of the New Territories East

Christian Family Service Centre - Jockey Club New
Estate Support Programme

Miss Vicky LAU Wai-ki
Service Manager

Committee on Youth, Business and Professionals
Alliance for Hong Kong

Mr Scott LEUNG
Vice Chairman

Democratic Alliance for the Betterment and Progress of
Hong Kong

Mr CHOI Tin-yam
Deputy Spokesperson

Christian Family Service Centre - Community
Development Services

Mr Charles NG Ka-kui
Programme Director (Family and Community)

The Hong Kong Council of Social Service

Mr CHAN Wing-sun
Officer, Family and Community Service

The Association of Parents of The Severely Mentally
Handicapped

Ms CHEUNG Lai-mui
Clerical

社工復興運動

Mr HAU Kwun-lam
成員

Hong Kong Christian Service

Mr LEE Wai-chung
Social Worker

Ms IP Lai-sim

Miss WONG Sze-nga

Miss LEUNG Wing-yan

人手比例不符最低工資關注組

Mr WONG Kwai-sang
理委

洪福社區發展陣線

周子銘先生
成員

洪福居民反對邨口興建垃圾站關注組

Miss TAM Oi-ling
成員

社區發展陣線

陳宇翔先生
執委

社區發展陣線洪福居民小組

黃穎琳小姐
成員

祥龍圍邨關注組

Miss HO Chung-wa

成員

監察公共屋邨福利規劃聯盟

Mr NG Kwan-lim

成員

Captain O

Mr LAI Wai-tong

Spokesperson

Clerk in attendance : Mr Colin CHUI
Chief Council Secretary (2) 4

Staff in attendance : Mr Roger CHUNG
Council Secretary (2) 4

Miss Alison HUI
Legislative Assistant (2) 4

Action

I. Estate-based social welfare services planning

[LC Paper Nos. CB(2)1029/16-17(01), CB(2)1137/16-17(03), CB(2)1182/16-17(01), CB(2)1787/16-17(01) and CB(2)1838/16-17(01)]

At the invitation of the Chairman, Deputy Director of Social Welfare (Services) ("DDSW(S)") briefed members on the planning for social welfare services for newly completed public rental housing ("PRH") estates. He also gave an update on the proposed refined arrangements, worked out in consultation with the Hong Kong Housing Authority ("HA"), to enable the social welfare facilities in new PRH estates to commence operation at a time that would better meet the service needs of the new residents of the estates. In short, the Social Welfare Department ("SWD") would advance the necessary preparatory work as elaborated in the last paragraph of the Administration's letter of 7 July 2017 to the Clerk to Panel (LC Paper No. CB(2)1838/16-17(01)).

2. The Chairman invited the deputations/individuals to present their views. A total of 20 deputations/individuals expressed their views which were summarized in the **Appendix**.

The Administration's response to deputations' views

3. DDSW(S) advised that the District Social Welfare Offices of SWD would assess on an ongoing basis the needs for welfare services at district level having regard to the population growth and demographic changes in their respective districts. Through collaboration with the government departments, non-governmental organizations ("NGOs") and stakeholders concerned, the District Social Welfare Offices would deploy community resources to plan for appropriate support services and identify residents with service needs for referral to the relevant services at an early stage. He further advised that the Community Investment and Inclusion Fund ("CIIF") had funded different types of social capital projects in several newly built PRH estates, including On Tat Estate and On Tai Estate in Kwun Tong, Tak Long Estate and Kai Ching Estate in Kowloon City, Shui Chuen O Estate in Shatin and Hung Fuk Estate in Yuen Long. These projects had facilitated the development of mutual help networks among new tenants and fostered integration of new residents. The projects under CIIF provided NGOs with an opportunity to adjust their services or consider new services to meet the changing needs of the community.

4. In response to the enquiry on whether the Administration would streamline the relevant procedures to facilitate earlier commencement of operation of welfare services, DDSW(S) pointed out that although the Integrated Children and Youth Services Centre ("ICYSC") in On Tat Estate had yet to commence service, the operating agency had been providing outreaching services for young persons in the estate, and using the premises of other welfare service units in the estate, including the family service centre and the neighbourhood elderly centre, to provide interim services before moving into the planned welfare premises. Besides, SWD had been in close contact with HA, property office, operating agency and other stakeholders to formulate suitable service plans and conduct regular reviews, so that the residents could continuously receive the needed welfare and support services. DDSW(S) also reiterated that SWD had discussed with HA how the existing arrangements might be refined to enable operating agencies to commence the welfare services in a PRH estate within seven months after the issue of the occupation permit concerned.

5. Regarding the rehabilitation services provided in new PRH estates, DDSW(S) advised that the facilities to be provided in an ancillary facilities block in On Tai Estate would include a care and attention home for severely disabled persons, a hostel for severely physically handicapped persons, an

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integrated vocational rehabilitation services centre, a hostel for moderately mentally handicapped persons, a day activity centre cum hostel for severely mentally handicapped persons and a special child care centre. At the request of the Chairman, DDSW(S) undertook to provide information on the provision of rehabilitation services in Shui Chuen O Estate.

6. Acting Assistant Director (Project) 1 ("AAD(P)1") advised that the Housing Department ("HD") would discuss with the relevant government departments (including SWD), and consult the relevant District Council on the planning for the provision of welfare facilities in the PRH development concerned. In considering whether the proposed welfare facilities could be incorporated into a new PRH development, HD would take into consideration such factors as individual site constraints, feasibility and suitability of the required facilities, demands for various community facilities, as well as relevant ordinances, rules and regulations (such as the Town Planning Ordinance, the Building (Planning) Regulations and the Practice Notes). The collaboration between HD and SWD in this regard enabled the optimal use of the site to meet the society's demands for PRH and various community facilities. Regarding the premises provided for operating agencies of welfare services to provide interim services, he advised that HD had reserved the premises planned for use by the mutual aid committees for NGOs to commence welfare services in On Tat Estate and On Tai Estate. Senior Housing Manager (Kowloon East) 1 supplemented that NGOs had been involved to provide suitable support services to assist residents in adapting to the new living environment at the early stage of intake of On Tai Estate.

7. Regarding school transfer for students moving into new PRH estates, Principal Education Officer (Hong Kong and Kowloon) ("PEO(HK&K)") said that under the existing policy, parents who wished to transfer their children to another school could approach the Regional Education Offices of the Education Bureau ("EDB"). The Administration would provide assistance in school transfer as appropriate having regard to such factors as the availability of school places in the district concerned. Besides, EDB had collaborated with HD and participated in briefings organized by NGOs to promote EDB's support services and provide parents residing in new PRH estates with information of the schools available in the district.

Discussion

Timely provision of welfare services and facilities in newly completed public rental housing estates

8. Noting that the Administration aimed to enable operating agencies of

social welfare facilities in new PRH estates to commence welfare services within seven months after the issue of the occupation permits, Dr LAU Siu-lai called on the Administration to further advance the necessary procedures so that such services and facilities would be ready at the time of intake. DDSW(S) responded that the fitting-out works for welfare facilities could only be carried out by the operating agencies after the occupation permits were issued. These works should comply with the relevant legislation and should be approved by relevant government departments. The time required for completing the necessary procedures would vary from project to project. The Independent Checking Unit under the Office of the Permanent Secretary for Transport and Housing (Housing) would vet NGOs' applications for carrying out the fitting-out works upon receipt. It was expected that with the advancement of the necessary preparatory work, the operating agencies would commence the welfare services within seven months after the issue of the occupation permits at the latest. In response to the enquiries of the Chairman and Dr Lau Siu-lai, DDSW(S) advised that an operating agency had to be identified to carry out the fitting-out works and provide the service concerned at least several years earlier than the existing practice if the fitting-out works for welfare facilities were carried out in tandem with the construction of PRH blocks. However, such arrangement would not be feasible as fitting-out works for welfare facilities in PRH estates had to meet the latest operational and service design for the specific welfare facilities.

9. Mr KWOK Wai-keung opined that the planning standards for welfare facilities stipulated in the Hong Kong Planning Standards and Guidelines ("HKPSG") had failed to address the growing needs of the public for welfare services. He called on SWD to plan ahead the provision of welfare services so that such services would be available before intake of PRH residents, instead of relying on the neighbourhood network building projects funded by CIIF to build community capital. Taking the view that it was difficult to locate welfare facilities in new PRH estates, Mr KWOK said that the Administration should provide residents with information of such facilities when they moved in. Mr LEUNG Yiu-chung considered that the Administration should not only initiate service promotion activities in new PRH estates when the residents moved in, but should also make the welfare facilities for the estates available at the intake of residents. Mr LEUNG Kwok-hung said that the Administration should make better planning for provision of welfare services. He expressed concern about the privacy of service users as some operating agencies had to provide interim services at the premises planned for use by the mutual aid committees. He sought information on the time required for and the workflow in relation to planning for the provision of welfare services in new PRH developments.

10. DDSW(S) reiterated that the District Social Welfare Offices of SWD would collaborate with the government departments, NGOs and stakeholders concerned to plan for appropriate support services to assist the residents in adapting to the new environment. In addition, when the residents moved to newly completed PRH estates, SWD would initiate service promotion activities in those estates and invite district stakeholders to discuss and formulate service plans, with a view to facilitating the new residents and families to integrate into the community and encouraging the families in need to seek help at an early stage. Besides, the neighbouring network building projects funded by CIIF under the Labour and Welfare Bureau and the Hong Kong Jockey Club Charities Trust were recommended by SWD to help new residents adapt to the new environment. DDSW(S) supplemented that HD would consider providing suitable places for NGOs to provide interim welfare services when necessary. SWD would sustain its efforts in exploring with relevant government departments the possibility of reserving sites or premises in new PRH developments for welfare uses to meet the needs of the localities or the community at large for welfare services. In response to Dr LAU Siu-lai's further enquiry, DDSW(S) advised that some operating agencies of welfare services had used the premises of other welfare service units in the vicinity of the newly developed PRH estates to provide outreaching services.

(At 11:50 am, the Chairman extended the meeting for 25 minutes beyond the appointed ending time to allow sufficient time for discussion.)

11. Taking the view that HD should have the latest information about the residents in new PRH estates, Ms YUNG Hoi-yan urged the Administration to take into account statistics of the new residents to plan and provide social welfare services and facilities before the intake of residents. She asked whether HD would provide SWD with such statistics to facilitate the planning of welfare services. Ms YUNG said that the planning standards suggested in HKPSG were rigid and lacked flexibility to cope with the changing needs of the society. The Administration should provide a range of dedicated services for specific target groups, e.g. single parents, divorced parents, new-arrivals and ethnic minorities.

12. AAD(P)1 replied that HD would estimate the population in accordance with the design of a PRH estate and discuss with SWD the planning for the provision of welfare facilities at an early stage. In general, HD would take into consideration the planning standards under HKPSG and a host of relevant factors in planning the provision of such facilities to cater for the service needs of the new population as well as the community at large. In response to the Chairman's enquiry on whether SWD would share with NGOs statistics of the residents in new PRH estates, DDSW(S) replied in the affirmative.

13. The Deputy Chairman said that the current provision of facilities in new PRH estates could not cater for the needs of children and youngsters. The Administration should improve the communication and coordination among government departments in the planning process so that the facilities could be available at the intake of residents. To ensure that welfare facilities for persons with disabilities and elderly persons would be provided in PRH estates, the Administration should include in the planning briefs the provision of such facilities in new PRH developments. In response to the Deputy Chairman's enquiry, DDSW(S) responded that planning for the provision of welfare services would commence when a development area or site was identified as having potential for PRH development.

14. Taking the view that welfare services and facilities had been made available before the intake of residents in PRH estates in Tung Chung, Dr Fernando CHEUNG expressed dissatisfaction about a seven-month time frame set for providing such services in new PRH estates. The Administration should take into consideration the service demand arising from the intake of residents in providing welfare facilities for new PRH estates. He enquired about the provision of services for children and youth in Shui Chuen O Estate. DDSW(S) responded that there was an ICYSC located in the vicinity of Shui Chuen O Estate and the operating agency of that ICYSC would set up a sub-base in the estate in August 2017 to provide services for children.

15. Mr Alvin YEUNG called on the Administration to consider making use of vacant non-domestic spaces on lower floors of PRH domestic blocks for provision of welfare facilities. AAD(P)1 responded that empty bays on the ground level were maintained for the design and operational requirements in the PRH developments. That said, welfare facilities would be provided on lower floors of PRH blocks in some new PRH estates where feasible. In response to Mr YEUNG's enquiry about the workflow in relation to the conversion of empty bays into welfare facilities, AAD(P)1 advised that HD would handle proposals for converting suitable empty bays on the ground level of domestic rental blocks in existing PRH estates into welfare premises in a pragmatic manner. Mr YEUNG sought the views of deputations on their experience of making a conversion proposal. 陳宇翔先生 of 社區發展陣線 said that their proposals to convert vacant non-domestic units into welfare facilities were unsuccessful in Tung Chung.

Support services and facilities provided for residents in new public rental housing estates

16. Dr LAU Siu-lai, Mr LEUNG Kwok-hung and Dr Fernando CHEUNG expressed grave dissatisfaction that existing social welfare, education, health

care, transport and shopping facilities in newly completed PRH estates were in acute shortage and the provision of such facilities was not well-planned before intake of residents. Taking the view that the delay in the provision of services and facilities in new PRH estates was due to poor communication and coordination among government departments, Dr LAU urged the Administration to make improvements in this regard. Mr LEUNG said that the support services provided by EDB could not address students' needs for school transfer after they moved to new PRH estates.

17. Mr KWOK Wai-keung and Mr LEUNG Yiu-chung expressed concern that the provision of welfare facilities would be affected by a reduction in the scale of new PRH developments. AAD(P)1 advised that the number of PRH units were provided in accordance with the maximum allowable domestic gross floor area of the proposed developments while the provision of welfare facilities was constrained by another planning standard for non-domestic facilities.

(At 12:18 pm, with no dissenting voice, the Chairman extended the meeting which had been extended for 25 minutes for another 10 minutes.)

18. Ms YUNG Hoi-yan said that although people had moved to Shui Chuen O Estate in 2015, a primary school in the estate was scheduled for completion in 2021. Noting a shortage of school places in the school net where Shui Chuen O Estate was located, she enquired about the provision of education facilities in the estate. Mr LEUNG Yiu-chung opined that students living in new PRH estates would prefer studying in schools within the school net where the estates were located. However, cross-district schooling was common for such students and the provision of transport facilities in new PRH developments was inadequate for them to travel to schools.

19. PEO(HK&K) advised that primary one school places were allocated on the basis of school nets. Given that the allocation system might not fully meet the aspirations of all parents and students, some students might need to study in other districts. EDB would encourage the schools concerned to discuss with parents the feasibility of providing school bus services for cross-district students. AAD(P)1 added that HD would discuss with the Transport Department the planning for the provision of transport facilities when a development area or site was identified as having potential for PRH development.

20. Mrs Regina IP expressed concern about the non-provision of welfare services for children aged below three and persons with disabilities in new PRH estates. She called on the Administration to review the planning standards as set out in HKPSG in order to provide sufficient services to meet the residents' needs for child care services, health care services and services for persons with

disabilities. Mrs IP said that the provision of welfare facilities should also be considered in private housing development projects and included as a condition in the sale of land.

21. DDSW(S) advised that to respond to the community demand for child care centre service for children aged below three, the Administration would set up a 92-place child care centre in Shun Lee Estate in Kwun Tong and a 56-place child care centre in Wah Ming Estate in Fanling in the coming year. Besides, Home Care Service for Persons with Severe Disabilities could provide a package of home-based support services to meet the personal care, nursing care and rehabilitation training needs of persons with intellectual/physical disabilities. Services provided included home visits conducted by occupational therapists and physiotherapists. The Administration would take into account the demand for community support services for persons with disabilities in planning for welfare facilities in new PRH developments.

22. Mr Michael TIEN expressed concern that social workers needed to spend a substantial proportion of working hours on handling cases referred by HD due to the absence of a clear delineation of responsibilities between social workers and HD. He sought the views of deputations as to whether the workload of social workers was heavier in new PRH estates. In response, Mr Charles NG of Christian Family Service Centre - Community Development Services and Mr NG Kwan-lim of 監察公共屋邨福利規劃聯盟 said that NGOs were willing to assist the residents referred by HD in adapting to the new environment. In addition, HD should share the statistics of new residents with the NGOs concerned with a view to facilitating the operating agencies of welfare services to approach the residents at an early stage of intake.

23. Taking the view that some cases of death of elderly persons living alone in PRH units could not be easily discovered, Mr Michael TIEN questioned whether the Administration would provide services or use new technology to cater for the basic needs of elderly persons living in PRH estates. DDSW(S) replied that the Gerontech and Innovation Expo cum Summit had been held in June 2017, which raised public awareness on gerontechnology and explored strategies for applying technology and innovation to enhance quality of life for elderly persons. Besides, support teams for elderly persons in district elderly community centres would conduct home visits and make telephone calls to approach elderly persons from time to time.

24. In summarizing the views given and concerns raised by the deputations/individuals and members, the Chairman called on the Administration to consider resolving issues including (a) whether adequate manpower was provided for the sub-base of the ICYSC established in Shui

Chuen O Estate; (b) whether a team of social workers serving new PRH estates would be established for a period of five years to assist the residents in adapting to the new environment; (c) why a project under CIIF with proven service demand could not be continued after its three-year period of operation; and (d) whether the Administration would plan and provide sufficient services and facilities earlier to meet the residents' basic needs of daily life.

II. Any other business

25. There being no other business, the meeting ended at 12:37 pm.

Council Business Division 2
Legislative Council Secretariat
15 September 2017

Panel on Welfare Services

Special meeting on Saturday, 8 July 2017, at 10:00 am

Estate-based social welfare services planning

Summary of views and concerns expressed by deputations/individuals

No.	Name of deputation / individual	Views
1.	The Civic Party	[LC Paper No. CB(2)1868/16-17(01)]
2.	Christian Family Service Centre - Jockey Club New Estate Support Programme	[LC Paper No. CB(2)1834/16-17(01)]
3.	Committee on Youth, Business and Professionals Alliance for Hong Kong	<ul style="list-style-type: none"> ● As provision of welfare facilities in a new public rental housing ("PRH") estate was not well-planned, social workers had to provide services on street. ● The Housing Department ("HD") should regularize the practice of reserving the premises planned for use by the mutual aid committees for the non-governmental organizations ("NGOs") to provide interim services before the planned welfare premises in new estates were available. ● HD should recruit estate liaison officers to assist residents in adapting to the new environment.
4.	Democratic Alliance for the Betterment and Progress of Hong Kong	<ul style="list-style-type: none"> ● HD should provide the Social Welfare Department ("SWD") and NGOs with statistics of the residents in new PRH estates to facilitate service planning. ● The Administration should reserve vacant non-domestic premises and provide mobile vans for NGOs to provide interim services before the planned welfare premises in new estates were available.
5.	Christian Family Service Centre - Community Development Services	[LC Paper No. CB(2)1834/16-17(02)]

No.	Name of deputation / individual	Views
6.	The Hong Kong Council of Social Service	[LC Paper No. CB(2)1787/16-17(02) (revised)]
7.	The Association of Parents of The Severely Mentally Handicapped	[LC Paper No. CB(2)1834/16-17(03)]
8.	社工復興運動	<ul style="list-style-type: none"> ● The Administration should plan and provide sufficient services and facilities before the intake of residents of a new PRH estate. ● The Administration should establish a team of social workers serving new PRH estates to assist the residents in adapting to the new environment and building a support network.
9.	Hong Kong Christian Service	<ul style="list-style-type: none"> ● Recognized SWD's efforts in coordinating five teams of social workers to provide welfare services in On Tat Estate in Kwun Tong one year before the intake of new residents. ● The Administration should establish a team of social workers serving new PRH estates for a period of five years to assist the residents in adapting to the new environment. ● HD should provide appropriate premises for NGOs to provide interim services before the planned welfare premises in new estates were available.
10.	Ms IP Lai-sim	<ul style="list-style-type: none"> ● Existing facilities in On Tat Estate were in acute shortage and failed to meet the basic needs of residents for transport and shopping. ● The Administration should plan and provide sufficient services and facilities before the intake of residents of a new PRH estate. ● The Administration should establish a team of social workers serving new PRH estates to assist the residents in adapting to the new environment.

No.	Name of deputation / individual	Views
11.	Miss WONG Sze-nga	[LC Paper No. CB(2)1873/16-17(01)]
12.	Miss LEUNG Wing-yan	<ul style="list-style-type: none"> ● Social workers had provided a range of support services in On Tat Estate to assist the residents in adapting to the new environment. ● The Administration should take into account the needs and characteristics of residents in providing services and facilities. Such services and facilities should be made available before the intake of residents.
13.	人手比例不符最低工資關注組	<ul style="list-style-type: none"> ● Support services for children with mental illness were inadequate in PRH estates.
14.	洪福社區發展陣線	<ul style="list-style-type: none"> ● Existing services and facilities provided for young children, children and youngsters, elderly persons and families were in acute shortage in Hung Fuk Estate in Yuen Long. ● The Administration should establish a team of social workers serving new PRH estates for a period of five to six years to assist the residents in adapting to the new environment.
15.	洪福居民反對邨口興建垃圾站關注組	<ul style="list-style-type: none"> ● Existing facilities in Hung Fuk Estate were in acute shortage and failed to meet the basic needs of residents for education, shopping, transport and dining. ● The Administration should plan and provide sufficient services and facilities before the intake of residents of a new PRH estate.
16.	社區發展陣線	[LC Paper No. CB(2)1787/16-17(03)]
17.	社區發展陣線洪福居民小組	<ul style="list-style-type: none"> ● Given that railway and bus could not provide adequate services to residents in Hung Fuk Estate, the Administration should plan for provision of transport facilities to cope with population growth in PRH

No.	Name of deputation / individual	Views
		estates.
18.	祥龍圍邨關注組	<ul style="list-style-type: none">● Existing facilities in Cheung Lung Wai Estate in Sheung Shui were in acute shortage and failed to meet the basic needs of residents for dining, shopping and transport.● The Administration should plan and provide sufficient services and facilities to cope with population growth of a community.
19.	監察公共屋邨福利規劃聯盟	[LC Paper No. CB(2)1787/16-17(03)]
20.	Captain O	<ul style="list-style-type: none">● Existing facilities in Yee Ming Estate and Shin Ming Estate in Tseung Kwan O were in acute shortage and failed to meet the basic needs of residents.● The Administration should take into account the needs of residents in providing services and facilities in developing new PRH estates.● The Administration should make better planning for provision of welfare services for persons with mental illness in Tseung Kwan O.