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OUR REF: THB (T) CR 20/986/00 Pt. 21
YOUR REF: CB4/PL/TP

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Subcommittee on Matters Relating to Railways
Panel on Transport
Legislative Council
Legislative Council Complex
1 Legislative Council Road
Central, Hong Kong
(Attn.: Ms Sophie LAU)

[Fax no.: 2543 9197]

5 February 2018

Dear Ms LAU,

**Request to release the Review Panel Report on
Arson Incident at Tsim Sha Tsui Station**

I refer to your letter of 6 Dec 2017. The MTRCL's written response to Hon. Alvin Yeung's letter on the captioned is attached for Members' reference.

Yours sincerely,

(Veronica TSE)
for Secretary for Transport and Housing

c.c.
MTRCL (Attn.: Mr YC CHAN)

Panel on Transport
Subcommittee on Matters relating to Railways

**Response from the MTR Corporation Limited on the release of the
Review Panel Report on Arson Incident at Tsim Sha Tsui Station**

On 10 February, 2017, an arson incident occurred at Tsim Sha Tsui MTR Station. The MTR Corporation Limited (“MTRCL”) has paid close attention on the incident. In view of the seriousness of the incident, MTRCL has set up an Executive Review Panel with expert consultants to conduct a comprehensive investigation and review on the incident. The Panel submitted a report to the Government on 25 April and considered that the incident handling by MTR staff and government departments was robust, orderly, speedy and effective which successfully contained the number of injured passengers. The Panel also made recommendations in the Report to further enhance the Corporation’s response in emergency situations. These include further engaging the Fire Services Department to provide additional fire safety training and briefings for station staff and increasing the frequency of joint drills and exercises with Police and the Fire Services Department.

MTRCL appreciates the concerns from the public and the Legislative Council on the incident. An executive summary of the Panel’s report was released on 26 April. To facilitate the public to understand the Report, MTRCL listed out the main points of all the content of the Report in the Executive summary, including the incident, root cause, handling procedure, information provided to passengers at the time of occurrence, risk scrutiny, public education, external consultants’ advice and recommendations for improvement. As of now, MTRCL has already put into implementation the various short-term measures and recommendations as set out in the Report, including measures such as strengthening front-line staff fire safety training and public education for passengers, increasing the number of drills and exercises, adding portable fire extinguishers and fire blankets in stations. Other medium to long-term enhancements are also being followed up.

MTRCL shall uphold the safety standards in the railway network and enhance risk management, which is in line with the Corporation’s continuous improvement culture.

The MTR Corporation
February 2018