

**Panel on Welfare Services**

**List of follow-up actions**  
(position as at 11 October 2017)

Subject	Date of meeting	Follow-up action required	Administration's response
1. Briefings by the Secretary for Labour and Welfare and the Secretary for Home Affairs on the Chief Executive's 2013 Policy Address	21 January 2013	<p>The Administration was requested to provide, among others, information on:</p> <ul style="list-style-type: none"> <li>(a) the supply and demand for residential care services and community care services ("CCS") including day care services and home-based care services in the next five years;</li> <li>(b) steps to be taken by the Administration to address the problem of inter-generational poverty;</li> <li>(c) a list of social welfare problems existing in the community in the absence of social welfare planning since mid-1990s;</li> <li>(d) in respect of releasing the labour force of women who could not go to work because they had to take care of their families, whether the Administration would consider extending the service hour of after-school learning support to 7 pm or 8 pm; and</li> </ul>	The Administration will provide the required information in due course.

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		(e) the outcome of the Administration's discussion with the welfare sector on measures to meet the sector's demand for front-line care staff.	
2. Planning and inadequate provision of rehabilitation services for pre-school children	10 June 2013	The Administration was requested to provide information on the number of staff required for working and staff shortfall in each category of the rehabilitation sector as well as the lead time for training the relevant staff.	The Administration will provide the required information in due course.
3. Medium and long-term social welfare planning	8 July 2013	The Administration was requested to provide information on the needs for the elderly and rehabilitation services in the next five years.	The Administration will provide the required information in due course.
4. Shortage of supporting staff (including Programme Workers) in the social welfare sector	13 January 2014	<p>The Administration was requested to provide information on:</p> <p>(a) the number of youth population and the number of Integrated Children and Youth Services Centres by district from 2014 to 2021; and</p> <p>(b) staff establishment of the non-governmental organizations ("NGOs") operating under the Lump Sum Grant ("LSG") Subvention System.</p>	The Administration's response to (b) was issued to members vide LC Paper No. CB(2)1968/16-17(01) on 26 July 2017. The Administration will provide its response to (a) in due course.

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5. Briefings by the Secretary for Labour and Welfare and the Secretary for Home Affairs on the Chief Executive's 2014 Policy Address	23 January 2014	<p>The Administration was requested to provide, among others, a paper on its measures to unleash the women workforce with details on:</p> <p>(a) justifications for setting the upper age limit of children eligible for the Neighbourhood Support Child Care Project; and</p> <p>(b) whether it had any plans to reserve space for the provision of child care services in the vicinity of newly built residential care homes for the elderly ("RCHEs") to encourage women to join the workforce of elderly care services.</p>	The Administration will provide its response in due course.
6. Support for elderly persons who are in need of dental care	30 June 2014	The Administration was requested to provide, among others, the report of the strategic review on health care manpower planning and professional development in Hong Kong.	The Administration's response was issued to members vide LC Paper No. CB(2)2074/16-17(01) on 13 September 2017.
7. Services and policies relating to family support	30 June 2014	The Administration was requested to provide information on the Lam Tin incident happened in early May 2014 and on the Police's review of the handling of the aforesaid incident.	The Administration will provide the required information in due course.

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8. Progress on the implementation of home care service for persons with severe disabilities	12 January 2015	<p>The Administration was requested to provide:</p> <p>(a) information on the number of users receiving services from each of the six operators of home care service for persons with severe disabilities ("HCS") when the regularized HCS Scheme had been implemented for one year; and</p> <p>(b) a paper on the Administration's review of home and CCS for persons with disabilities.</p>	The Administration will provide the required information in due course.
9. Briefings by the Secretary for Labour and Welfare and the Secretary for Home Affairs on the Chief Executive's 2015 Policy Address	26 January 2015	<p>The Administration was requested to provide, among others, information on:</p> <p>(a) a breakdown of the usage rate of Extended Hours Service ("EHS") provided by aided child care centres and kindergarten-cum-child care centres, and by districts; and</p> <p>(b) the amount incurred in providing 1 200 EHS places at aided child care centres and kindergarten-cum-child care centres.</p>	The Administration will provide the required information in due course.
10. Salary adjustment arrangements for staff in non-governmental organizations receiving Lump Sum Grant subvention	11 May 2015	The Administration was requested to provide information on the contribution for Mandatory Provident Fund by each and every NGO receiving LSG subvention.	The Administration will provide the required information in due course.

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11. Issues relating to service quality and monitoring of private residential care homes	23 July 2015	The Administration was requested to ask the Secretary for Labour and Welfare to relay to the Chief Executive members' requests for earmarking sites in public rental housing ("PRH") development projects for construction of RCHEs and making the provision of RCHEs a land sale condition.	The Administration will follow up as appropriate.
12. The situation of lead in drinking water in child care centres and residential care homes and the follow-up actions by the Administration	9 November 2015	<p>The Administration was requested to provide information on:</p> <ul style="list-style-type: none"> <li>(a) the lead level of each of the water sample taken from the 78 welfare units for which water sampling tests had been completed;</li> <li>(b) guidelines provided for welfare units by the Social Welfare Department ("SWD") on the use of wall-mounted kettles, water sampling procedures, reducing lead exposure and maintaining water safety;</li> <li>(c) the number of welfare units which had followed the guidelines mentioned in (b) above; and</li> <li>(d) a comparison of the test results of samples of water stored overnight inside wall-mounted kettles and for samples which were taken after running water at a tap for two to five minutes from the 78 welfare units mentioned in (a) above.</li> </ul>	The Administration will provide the required information in due course.

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13. Setting up a hostel for moderately mentally handicapped persons and an integrated vocational rehabilitation services centre at the public rental housing site at Hung Shui Kiu Area 13	11 April 2016	The Administration was requested to provide information on the number and location of additional places for hostels for moderately mentally handicapped persons to be provided in the coming five years as well as the timetable for providing these additional places.	The Administration's response was issued to members vide LC Paper No. CB(2)1976/16-17(01) on 28 July 2017.
14. Setting up a new day activity centre cum hostel for severely mentally handicapped persons at Pokfulam Shine Skills Centre, Pokfulam	11 April 2016	The Administration was requested to provide its response to members' request for allocating more storeys of the Pokfulam Shine Skills Centre ("PSSC") and making use of the vacant site nearby PSSC for the provision of residential care and day training services places for severely mentally handicapped persons.	The Administration's response was issued to members vide LC Paper No. CB(2)1976/16-17(01) on 28 July 2017.
15. Ageing of persons with intellectual disabilities	9 May 2016	The Administration was requested to provide, among others, information on the number of persons with intellectual disabilities who were using services provided by District Support Centres for Persons with Disabilities and whether these service users were living with their family members.	The Administration's response was issued to members vide LC Paper No. CB(2)1976/16-17(01) on 28 July 2017.
16. Looking into the quality problem of private residential care homes for persons with disabilities in light of	12 December 2016	The Administration was requested to provide:  (a) the target timing by which individual residential care homes for persons with disabilities ("RCHDs") which were issued with Certificates of	The Administration's response was issued to members vide LC Paper No. CB(2)1975/16-17(01) on 28 July 2017.

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the "Bridge of Rehabilitation Company" incident		<p>Exemption would fully comply with the licensing requirements; and</p> <p>(b) a list of high-risk RCHDs which were required to be monitored closely by the Administration and the estimated number of residents currently receiving care in those private RCHDs with unsatisfactory service quality.</p>	
17. Provision of elderly and rehabilitation service facilities in Sai Kung, Sha Tin, Wong Chuk Hang and Lei Yue Mun	9 January 2017	The Administration was requested to provide information on social welfare planning which should include the provision for elderly services and rehabilitation services by district for the next five to 10 years.	The Administration's response was issued to members vide LC Paper No. CB(2)1976/16-17(01) on 28 July 2017.
18. Looking into mental health services and relevant welfare issues in light of the MTR arson attack	24 February 2017 (Joint meeting with the Panel on Health Services)	<p>The Hospital Authority ("HA") was requested to provide information on:</p> <p>(a) its performance pledges, key performance indicators and other indicators, if any, on medical services provided for patients with mental health needs;</p> <p>(b) a breakdown of the number of its patients who had been diagnosed as suffering from severe mental illness by their existing mental conditions and by the HA's medical services (e.g. community support under the Case Management Programme) they currently received; and</p>	The Administration will provide the required information in due course.

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		(c) the latest ratio of Hong Kong's population to clinical psychologists in HA.	
19. Implementation of Pilot Scheme on Home Care and Support for Elderly Persons with Mild Impairment	13 March 2017	The Administration was requested to provide a table illustrating the number of meals covered under different values for meal services as well as the types and number of sessions of home services covered under different values for home services under the Pilot Scheme.	The Administration's response was issued to members vide LC Paper No. CB(2)2079/16-17(01) on 14 September 2017.
20. Progress of the implementation of the Best Practice Manual in non-governmental organizations receiving Lump Sum Grant Subvention	13 March 2017	The Administration was requested to provide information on salary increment for senior management staff and other staff members of NGOs receiving LSG subvention.	The Administration's response was issued to members vide LC Paper No. CB(2)1968/16-17(01) on 26 July 2017.
21. Estate-based social welfare services planning	10 April 2017	<p>The Administration was requested to provide:</p> <p>(a) information on whether the Administration had streamlined the relevant procedures to facilitate the Integrated Children and Youth Services Centres in On Tat Estate, Kwun Tung to commence operation earlier;</p> <p>(b) information on policies and mechanism as well as the workflow in relation to the planning for the</p>	The Administration's response was issued to members vide LC Paper No. CB(2)1838/16-17(01) on 7 July 2017.



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		<p>provision of social welfare services in On Tat Estate and On Tai Estate in Kwun Tong, Tak Long Estate and Kai Ching Estate in Kowloon City, and Hung Fuk Estate in Yuen Long; and</p> <p>(c) a response to members' suggestions of:</p> <ul style="list-style-type: none"> <li>(i) carrying out the conversion and fitting-out works for social welfare facilities in tandem with the construction of PRH blocks;</li> <li>(ii) streamlining the tendering procedures for selection of NGOs for provision of social welfare services and setting a time frame (e.g. three months before intake or within three months after intake) for provision of such services in new PRH estates; and</li> <li>(iii) including in the Hong Kong Planning Standards and Guidelines the minimum threshold for provision of social welfare facilities in a PRH estate.</li> </ul>	
	8 July 2017	The Administration was requested to provide information on the provision of rehabilitation services in Shui Chuen O Estate.	The Administration will provide the required information in due course.
22. Review of Disability Allowance and the	4 May 2017	<p>The Administration was requested to provide:</p> <p>(a) a written response to views expressed by</p>	The Administration's response was issued to

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system for processing application thereof		<p>deputations/individuals regarding the review of Disability Allowance ("DA") and the system for processing applications thereof; and</p> <p>(b) information on the number of appeals to the Social Security Appeal Board regarding the applications for DA and the outcome of the appeals in 2015-2016.</p> <p>HA was requested to provide information on:</p> <p>(a) the seniority and specialty of doctors involved in conducting medical assessment of DA; and</p> <p>(b) the training provided for doctors who conducted such medical assessment.</p>	members vide LC Paper No. CB(2)1982/16-17(01) on 1 August 2017.
23. Support services for singletons	27 May 2017	<p>The Administration was requested to provide information on:</p> <p>(a) the number of singletons who were using the services provided by the Integrated Family Service Centres;</p> <p>(b) the number and the usage rate of the annual allocation quota under the Quota and Points System of the Hong Kong Housing Authority in the past five years;</p> <p>(c) whether the Administration would consider</p>	The Administration's response was issued to members vide LC Paper No. CB(2)1836/16-17(01) on 7 July 2017.

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		<p>providing special arrangements for PRH applicants who were living in Shenzhen and therefore could not provide proof of residential address in Hong Kong;</p> <p>(d) whether the Administration would consider providing financial assistance to singleton hostel applicants who could not pay a deposit; and</p> <p>(e) whether the Administration would consider reviewing its policy on providing singleton hostels.</p>	
24. Transparency of salary and cash allowance for senior management of social welfare organizations	12 June 2017	<p>The Administration was requested to provide:</p> <p>(a) the amount of allowances paid to the various ranks of staff by those NGOs which had provided cash allowances for their senior management staff and the criteria of providing the allowances;</p> <p>(b) the guidelines promulgated by the Administration Wing of the Chief Secretary for Administration's Office in 2003 ("the Guidelines") which sought to strengthen the control and monitoring of the ranking, structure and remuneration of the top three tiers of management in subvented bodies and set out the arrangements for the public disclosure of such information; and</p> <p>(c) information on subvented bodies which were exempt from the Guidelines.</p>	The Administration will provide the required information in due course.

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25. Review of effectiveness of Low-income Working Family Allowance Scheme	12 June 2017	The Administration was required to provide the number of ethnic minority families who had received Low-income Working Family Allowance with a breakdown by their ethnicities.	The Administration's response was issued to members vide LC Paper No. CB(2)2100/16-17(01) on 19 September 2017.
26. Welfare support for grass-roots facing energy poverty	10 July 2017	The Administration was requested to provide the minutes of the meeting of the Community Care Fund Task Force at which the proposal for providing subsidy on energy expenses to residents of sub-divided units was discussed.	The Administration will provide the required information in due course.
27. Review of services and policies relating to hostels for children	10 July 2017	<p>The Administration was requested to provide:</p> <ul style="list-style-type: none"> <li>(a) information on the number of children who did not have medical needs but were required to stay in public hospitals due to lack of residential child care services ("RCCS") as at July 2017 and the services provided by SWD for these children between June 2016 and July 2017;</li> <li>(b) the number of foster families who had not provided any foster care services in the past five years and the reasons for not doing so;</li> <li>(c) the number of children who were in need of RCCS but were not provided with any such services in the past three years; and</li> </ul>	The Administration will provide the required information in due course.

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		(d) the number of children who were provided with RCCS under protection orders granted by the court in the past three years.	

Council Business Division 2  
Legislative Council Secretariat  
11 October 2017