# For Information in March 2018

## Legislative Council Panel on Welfare Services

### Adjustment in Fees for Subvented Welfare Services in 2018-19

### Purpose

This paper informs Members of the adjustment in fees for subvented welfare services in 2018-19.

## Background

2. Under the "users pay" principle, subvented non-governmental organisations (NGOs) have all along charged fees from service users for the provision of welfare services. The recognised fees used to be adjusted annually by taking into account the changes in the adjustment indices<sup>1</sup> in the preceding year. However, in view of the various economic setbacks and the need to ensure coherence in Government policy (such as initiatives in poverty alleviation), the fees for subvented welfare services, except a few<sup>2</sup>, have since February 1998 been frozen at the level of 1997-98.

## **Resumption of Adjustment in Fees**

3. Under the existing practice for Government fees, the cumulative adjustment

Based on the latest adjustment factors in 2017-18, the CSSA and OC were both adjusted upward by 1.4%. The rent component, which is updated every two years, was last adjusted upward by \$37 in 2016.

<sup>2</sup> For example, the fees on residential care services for the elderly and persons with disabilities were increased by \$2 in 2000-01 due to an increase in the rent component of the fee formula.

The adjustment of the recognised fees is broadly classified into the following types: -

<sup>(</sup>a) Comprehensive Social Security Assistance (CSSA) Scheme related type (based on CSSA adjustment rate);

<sup>(</sup>b) residential care services related type (based on CSSA adjustment rate and the adjustment in the rent component reflected by the Weighted Average Rent for 3-person flats in post-1973 Public Housing Estate per person provided by the Housing Department);

<sup>(</sup>c) Other Charges (OC) related type (based on OC adjustment rate); and

<sup>(</sup>d) others (based on the agreed standard rates/formulae with NGOs).

rate since the last fee revision should be recovered ultimately to ensure equitable use of public resources, while the recovery of the cumulative adjustment may spread over a period of time to avoid substantial increase in an adjustment and negative impact on people's livelihood. While fees for subvented welfare services are not classified as Government fees, they should be set in a manner that users who can afford should be made to contribute a fair share to the cost of service. Having regard to the fact that such fees and charges have been frozen for about two decades, the Social Welfare Department (SWD) considers it appropriate to re-activate the adjustment mechanism under the current economic condition, but should not recover the cumulative adjustment rate all at once. More specifically, the current fee increase proposal seeks to recover the adjustment factors for 2017-18 only.

4. The issue of fees and charges for subvented welfare services not being adjusted for a long period of time was also noted by the Audit Commission in its recent value for money audit on the SWD's administration of lump sum grants. In the Director of Audit's Report No. 69, the Audit Commission recommended that the Director of Social Welfare should follow up with the Labour and Welfare Bureau and the Financial Services and Treasury Bureau on the proposed fees adjustment in 2018-19, review such fees and charges regularly, and deliberate on the way forward of making cumulative fees adjustment for subvented welfare services.

## Fees Adjustment in 2018-19

5. The cumulative fees adjustment rates for different types of subvented welfare services since the last adjustment in 1997-98 would be between about 35% and 49%. However, to ensure that fees adjustment is resumed in a way which is affordable to service users, the SWD will adopt the following approach: –

- (a) to adjust fees in 2018-19 based on the latest annual adjustment factors for a single year (i.e. 2017-18) only;
- (b) to adjust fees in 2018-19 in three groups (please refer to paragraph 7 below); and
- (c) to further review and consult NGOs in due course on when and how to handle the cumulative fees adjustment since the last revision in 1997-98.

# **Implementation Schedule**

6. Currently, service users are charged fees for 74 service items. Based on the single year adjustment approach mentioned in paragraph 5(a) above, only the fees of 48 service items (about 65%) will be increased, while those of the other 26 items will remain the same.

7. In order to allow NGOs more time to prepare for and explain the changes in fees to different types of service users, the SWD plans to implement the fees adjustment in the following three groups: –

- (a) Group One Adjustment in membership fees: with effect from 1 April 2018;
- (b) Group Two Adjustment in service fees except those for residential care services or for services with paired-up residential care services: with effect from 1 July 2018; and
- (c) Group Three Adjustment in fees for residential care services and for services with paired-up residential care services: with effect from 1 October 2018.

8. As the fees for 2018-19 are adjusted based on the adjustment factors for a single year only, which generally reflects the changes in the consumer price index in the previous year and/or the rent adjustment for public rental housing, the adjustment for most of the fee items will fall within 5%. The range of increase in each group is summarised as follows: –

Group	Range of increase	Range of increase
	in dollar value	in percentage
One	\$1 - \$2	1.37% - 2.00%
Two	\$0.1 - \$14	1.00% - 3.90%
Three	\$1 - \$64	1.15% - 5.16%

A full list of the fees and their revised levels for 2018-19 is provided at <u>Annex</u>.

9. The Hong Kong Council of Social Service and some NGOs concerned have been consulted, and they consider the proposed fees adjustment approach and

implementation schedule acceptable.

# **Advice Sought**

10. Members are invited to note the content of this paper.

Labour and Welfare Bureau Social Welfare Department March 2018

# Adjustment of Fees for Subvented Welfare Services for 2018-19

# Group One (with effect from 1 April 2018)

S/N	Type of Services	Nature of Fee	Existing Fee Level (monthly fees unless otherwise stated)	Adjusted Fee Level for 2018-19 with effect from 1 April 2018	% Increase (Note 2)
1	Centre for Drug Counselling	Membership fee	\$10 per annum for member (Note 1)	\$10 per annum for member (Note 1)	Nil
	(Caritas Lok Heep Club)		\$50 per annum for associate member	<b>\$51</b> per annum for associate member	2.00%
2	Children and Youth Centre	Membership fee	\$29 per annum	\$29 per annum	Nil
3	Community Centre	Membership fee	\$29 per annum	\$29 per annum	Nil
4	District Elderly Community Centre	Membership fee	\$21 per annum	\$21 per annum	Nil
5	District Support Centre for Persons with Disabilities	Membership fee	\$21 per annum	\$21 per annum	Nil
6	Early Education and Training Centre	Membership fee	\$146 per annum	\$ <b>148</b> per annum	1.37%
7	Integrated Children and Youth Services Centre	Membership fee	\$29 per annum	\$29 per annum	Nil
8	Integrated Services - Integrated Centre	Membership fee	\$29 per annum (Note 1)	\$29 per annum (Note 1)	Nil
9	Neighbourhood Elderly Centre	Membership fee	\$21 per annum	\$21 per annum	Nil
10	Parents/Relatives Resource Centre for Disabled Persons, Parents/Relatives Resource Centre for Ex-mentally Ill Persons	Membership fee	\$21 per annum	\$21 per annum	Nil
11	Social & Recreational Centre for the Disabled	Membership fee	\$21 per annum	\$21 per annum	Nil

# Group Two (with effect from 1 July 2018)

S/N	Type of Services	Nature of Fee	Existing Fee Level (monthly fees unless otherwise stated)	Adjusted Fee Level for 2018-19 with effect from 1 July 2018	% Increase (Note 2)
12	Community Rehabilitation Day Centre	Rehabilitation training service	\$60# / \$100## per session	<b>\$61</b> # / <b>\$101</b> ## per session	1.67% / 1.00%
13		Home visit by physiotherapist / occupational therapist	\$100# / \$150## per visit	<b>\$101</b> # / <b>\$152</b> ## per visit	1.00% / 1.33%
14	-	Day respite care (lunch not included)	\$60# / \$100## per day	<b>\$61</b> # / <b>\$101</b> ## per day	1.67% / 1.00%
15		Transportation fee	\$10# / \$15## per trip	\$10# / \$15## per trip	Nil
16	-	Day care service for persons with	\$60 per day	<b>\$61</b> per day	1.67%
		severe disabilities	\$988 per month	\$1,002 per month	1.42%
17	Day Care Centre / Unit for the Elderly	Transportation fee	\$30 (Note 1)	\$30 (Note 1)	Nil
18	-	Service charge (with provision of meal service)	\$901^ / \$988^^	\$914^ / \$1,002^^	1.44% / 1.42%
19	District Support Centre for Persons with Disabilities	Home visit by physiotherapist / occupational therapist	\$51 per visit	<b>\$52</b> per visit	1.96%
20	-	Centre-based care and support service	\$5 per hour	<b>\$5.1</b> per hour	2.00%
21		Home-based care and support service (including escort service)	\$33 per hour	\$33 per hour	Nil
22		Day care service for persons with	\$60 per day	<b>\$61</b> per day	1.67%
		severe disabilities	\$988 per month	\$1,002 per month	1.42%

S/N	Type of Services	Nature of Fee	Existing Fee Level (monthly fees unless otherwise stated)	Adjusted Fee Level for 2018-19 with effect from 1 July 2018	% Increase (Note 2)
23	District Support Centre for Persons with Disabilities	Transportation fee	\$10 per trip	\$10 per trip	Nil
24	Extended Hours Service in Pre-primary Institutions	Service charge (Note 3)	\$260 (5 hours a week) \$520 (10 hours a week)	\$260 (5 hours a week) \$520 (10 hours a week)	Nil
25	Holiday Centre for the Elderly	Camp fee	\$13 per hour \$158 for weekend overnight user	\$13 per hour \$160 for weekend overnight user	1.27%
			\$131 for weekday overnight user	<b>\$133</b> for weekday overnight user	1.53%
			\$56 for weekend day user	<b>\$57</b> for weekend day user	1.79%
			\$45 for weekday day user	<b>\$46</b> for weekday day user	2.22%
26	Home Care Service for Persons with Severe Disabilities	Personal care, escort service and home respite service	\$33 per hour	\$33 per hour	Nil
27	-	Rehabilitation training service	\$33 per hour	\$33 per hour	Nil
28		Nursing care (by health worker)	\$33 per visit	\$33 per visit	Nil
29		Home visit by physiotherapist / occupational therapist	\$51 per visit	<b>\$52</b> per visit	1.96%
30		Home visit by nurse	\$42 per visit	<b>\$43</b> per visit	2.38%
31		Full package of service (ceiling charges)	\$988 per month	<b>\$1,002</b> per month	1.42%
32	Inter-country Adoption	Adoption fee	US\$1,580 per case	US\$1,580 per case	Nil

S/N	Type of Services	Nature of Fee	Existing Fee Level (monthly fees unless otherwise stated)	Adjusted Fee Level for 2018-19 with effect from 1 July 2018	% Increase (Note 2)
33	Integrated Home Care Services	Meal delivery fee for user's income at Comprehensive Social Security Assistance (CSSA) level or below	\$12.6 per meal	<b>\$13</b> per meal	3.17%
		Meal delivery fee for user's income between CSSA to 1.5 CSSA level	\$15.4 per meal	<b>\$16</b> per meal	3.90%
		Meal delivery fee for user's income above 1.5 CSSA level	\$18.6 per meal	<b>\$19</b> per meal	2.15%
34		Laundry fee	\$0.7 for light	\$0.7 for light	Nil
		(per piece)	\$0.9 for medium	\$0.9 for medium	
			\$1.8 for heavy	\$1.8 for heavy	
35		Fee for direct care, home making and escort service for user's income at CSSA level or below	\$5.4 per hour	\$5.5 per hour	1.85%
		Fee for direct care, home making and escort service for user's income between CSSA to 1.5 CSSA level	\$11.7 per hour	<b>\$12</b> per hour	2.56%
		Fee for direct care, home making and escort service for user's income above 1.5 CSSA level	\$19 per hour	\$19 per hour	Nil

S/N	Type of Services	Nature of Fee	Existing Fee Level (monthly fees unless otherwise stated)	Adjusted Fee Level for 2018-19 with effect from 1 July 2018	% Increase (Note 2)
36	Integrated Support Service for Persons with Severe Physical Disabilities	Personal care, escort service and home respite service	\$33 per hour	\$33 per hour	Nil
37	Disabilities	Rehabilitation training service	\$33 per hour	\$33 per hour	Nil
38	-	Nursing care (by health worker)	\$33 per visit	\$33 per visit	Nil
39		Home visit by physiotherapist / occupational therapist	\$51 per visit	<b>\$52</b> per visit	1.96%
40	-	Home visit by nurse	\$42 per visit	<b>\$43</b> per visit	2.38%
41		Full package of service (ceiling charges)	\$988 per month	<b>\$1,002</b> per month	1.42%
42	-	Transportation fee	\$10 per trip	\$10 per trip	Nil
43	Occasional Child	Service charge	\$64 per full day	\$64 per full day	Nil
	Care Service for Disabled Children	(Note 4)	\$32 per half day	\$32 per half day	
	(Special Child Care Centre / Early		\$16 per 2 hours	\$16 per 2 hours	
	Education and Training Centre (SCCC/EETC))		\$6.4 per meal	<b>\$6.5</b> per meal	1.56%
44	Occasional Child	Service charge	\$64 per full day	\$64 per full day	Nil
	Care Service in Pre-primary	(Note 4)	\$32 per half day	\$32 per half day	
	Institutions		\$16 per 2 hours	\$16 per 2 hours	
			\$6.4 per meal	<b>\$6.5</b> per meal	1.56%

# Group Three (with effect from 1 October 2018)

S/N	Type of Services	Nature of Fee	Existing Fee Level (monthly fees unless otherwise stated)	Adjusted Fee Level for 2018-19 with effect from 1 October 2018	% Increase (Note 2)
45	Boys' Hostel	Residential fee	\$610	\$619	1.48%
46	Care & Attention	Residential fee	\$1,605* / \$1,813**	\$1,660* / \$1,871**	3.43% / 3.20%
47	- (C&A) Home for Severely Disabled Persons	Day care service for persons with severe	\$55 / \$60 (lunch included) per day	<b>\$56</b> / <b>\$61</b> (lunch included) per day	1.82% / 1.67%
		disabilities	\$998 per month	<b>\$1,012</b> per month	1.40%
48	C & A Home for the Aged Blind	Residential fee	\$1,605* / \$1,813**	\$1,660* / \$1,871**	3.43% / 3.20%
49	C & A Home Providing Continuum of Care / Conversion Home Providing Continuum of Care	Residential fee	\$2,000 (Note 5)	\$2,060 (Note 6)	3.00%
50	Combined Home	Residential fee	\$1,429* / \$1,506** for Home for the Aged place (Note 7)	<b>\$1,481</b> * / <b>\$1,559</b> ** for Home for the Aged place (Note 8)	3.64% / 3.52%
			\$1,605* / \$1,813** for C & A place	<b>\$1,660</b> * / <b>\$1,871</b> ** for C & A place	3.43% / 3.20%
51	Commercial-hired Transport Service for People with Disabilities	Transportation fee	\$174	\$176	1.15%
52	Day Activity Centre	Transportation fee	\$174	\$176	1.15%
53	Day Activity Centre	Residential fee	\$1,605* / \$1,813**	\$1,660* / \$1,871**	3.43% / 3.20%
54	- cum Hostel	Transportation fee	\$174	\$176	1.15%
55	Emergency / Temporary Shelter / Hostel / Short-term Hostel for Street Sleepers	Residential fee	\$1,420 (Note 1)	\$1,440 (Note 1)	1.41%
56	Halfway House Service for Discharged Mental Patients	Residential fee	\$1,171	\$1,220	4.18%

S/N	Type of Services	Nature of Fee	Existing Fee Level (monthly fees unless otherwise stated)	Adjusted Fee Level for 2018-19 with effect from 1 October 2018	% Increase (Note 2)
57	Halfway House Service for Ex-drug Abusers	Residential fee	\$13 per day (Note 1)	\$13 per day (Note 1)	Nil
58	Hostel for Moderately Mentally Handicapped Persons	Residential fee	\$1,429* / \$1,506**	\$1,481* / \$1,559**	3.64% / 3.52%
59	Hostel for Severely Mentally Handicapped Persons	Residential fee	\$1,605* / \$1,813**	\$1,660* / \$1,871**	3.43% / 3.20%
60	Hostel for Severely Physically Handicapped Persons	Residential fee	\$1,605* / \$1,813**	\$1,660* / \$1,871**	3.43% / 3.20%
61	Hostel for Severely Physically Handicapped Persons with Mental Handicap	Residential fee	\$1,605* / \$1,813**	\$1,660* / \$1,871**	3.43% / 3.20%
62	Integrated Vocational Training Centre (Residential)	Residential fee	\$750 per month (5 days residence a week with meals)	<b>\$761</b> per month (5 days residence a week with meals)	1.47%
			\$1,050 per month (7 days residence a week with meals)	<b>\$1,065</b> per month (7 days residence a week with meals)	1.43%
63	Long Stay Care Home	Residential fee	\$1,605* / \$1,813**	\$1,660* / \$1,871**	3.43% / 3.20%
64	Non-medical Voluntary Drug Treatment & Rehabilitation Services	Residential fee	\$2,256 (Note 1)	\$2,320 (Note 1)	2.84%
65	Nursing Home	Residential fee	\$1,994	\$2,054	3.01%
66	Services for Ex-offenders and Discharged Prisoners - Hostel for Ex-offenders	Residential fee	\$11 per day (Note 1)	\$11 per day (Note 1)	Nil

S/N	Type of Services	Nature of Fee	Existing Fee Level (monthly fees unless otherwise stated)	Adjusted Fee Level for 2018-19 with effect from 1 October 2018	% Increase (Note 2)
67	Sheltered Workshop cum Hostel	Residential fee	\$1,429* / \$1,506**	\$1,481* / \$1,559**	3.64% / 3.52%
68	- cum Hostel	Transportation fee	\$174	\$176	1.15%
69	Special Child Care Centre - residential	Transportation fee	\$87	\$88	1.15%
70	Supported Hostel	Residential fee	\$853* / \$932**	<b>\$897</b> * / <b>\$977</b> **	5.16% / 4.83%
71	Transitional Care and Support Centre	Residential fee	\$1,813	\$1,871	3.20%
72	for Tetraplegic Patients	Residential respite care	\$80 per day	<b>\$81</b> per day	1.25%
73		Ambulatory day training	\$60 per session	\$61 per session	1.67%
74		Transportation fee	\$10 per trip	\$10 per trip	Nil

#### Note:

- 1. It is for subvention calculation purpose only.
- 2. Service fee at \$10 or above will be rounded to the nearest dollar. Service fee of below \$10 will be rounded to the nearest 10 cents. Therefore, some figures will remain unchanged after applying the adjustment rate and the rounding. For example, the membership fee of community centre at \$29 will become \$29.4 after applying the adjustment rate of +1.4%. The fee level remains at \$29 after rounding.
- 3. For Extended Hours Service in Pre-primary Institutions, the monthly fees are based on the hourly fee. As no change will be made to the hourly fee of \$13, the monthly fees will also remain unchanged.
- 4. For Occasional Child Care Service for Disabled Children (SCCC/EETC) and Occasional Child Care Service in Pre-primary Institutions, the half-day fee and full-day fee are based on the 2-hour fee. As no change will be made to the 2-hour fee of \$16, the half-day fee and full-day fee will also remain unchanged.
- 5. Conversion Home Providing Continuum of Care is required to convert their self-care (S/C) places and/or home for the aged (H/A) places together with their existing C&A places into long term care places providing a continuum-of-care. The fees for S/C place, H/A place and C&A place remain applicable to those service users who are not yet taking up the long term care places. S/C place is charged at \$502 for single persons and \$917 for a couple. H/A place is charged at \$1,429 for single elderly persons and 50% disabled persons, \$1,506 for 100% disabled persons/Disability Allowance recipients, and \$2,306 for a couple. C&A place is charged at \$1,605 for single elderly persons and 50% disabled persons/Disability Allowance recipients.

- 6. S/C place is charged at \$541 for single persons and \$995 for a couple. H/A place is charged at \$1,481 for single elderly persons and 50% disabled persons, \$1,559 for 100% disabled persons/Disability Allowance recipients, and \$2,403 for a couple. C&A place is charged at \$1,660 for single elderly persons and 50% disabled persons and \$1,871 for 100% disabled persons/Disability Allowance recipients.
- 7. \$2,306 for a couple.
- 8. \$2,403 for a couple.
- # The rate is for service users with family income at or below the Median Monthly Domestic Household Income.
- ## The rate is for service users with family income above the Median Monthly Domestic Household Income.
- <sup>^</sup> The rate is for 50% disabled elderly persons, elderly persons receiving Old Age Living Allowance or single elderly persons.
- ^^ The rate is for 100% disabled elderly persons or elderly persons receiving Disability Allowance.
- \* The rate is for 50% disabled adults or single elderly persons.
- \*\* The rate is for 100% disabled adults / Disability Allowance recipients.