

來函檔號 : CB4/PAC/R75
本函檔號 : (3) in FEHD C1&PC/32-60/10/7

香港中區
立法會道 1 號
立法會綜合大樓
立法會政府帳目委員會秘書
詹詠儀女士

詹女士：

政府帳目委員會

審議《審計署署長第七十五號報告書》第 2 章

政府應對沿岸垃圾的工作

2020 年 12 月 9 日(連附錄)及 11 日來函收悉。綜合回覆詳載於下文各段。

回應 2020 年 12 月 9 日來函

附錄第(VI)(k)項

2. 食物環境衛生署(食環署)環境衛生部透過 19 個分區環境衛生辦事處的分區潔淨組監察清理沿岸垃圾的工作以及監察外判公眾潔淨服務(例如街道潔淨服務、廢物收集服務)承辦商所進行的清理工作。

3. 每個分區潔淨組由多名人員支援，包括高級衛生督察、衛生督察、巡察員及高級管工。他們須執行範圍廣泛的職務，包括監察沿岸垃圾清理工作。分區潔淨組整體每個職級負責監察合約表現的人員編制和實際員額載列如下。故此本署未有備全各職級監察沿岸垃圾清理工作的數目。

職級	人員編制	實際員額
高級衛生督察 ^{1,2}	19	19
衛生督察 ¹	57	57
巡察員 ¹	24	24
高級管工 ¹	349	335

註：

1. 除監察沿岸垃圾清理工作外，這些人員還要負責以下職務：

- i) 處理和調查市民對潔淨服務的投訴。
- ii) 對公眾潔淨違例事項(例如亂拋垃圾、隨地吐痰、違例展示招貼或海報、犬隻糞便弄污街道、妨礙垃圾清掃工作、從車上拋擲垃圾等)採取執法行動；
- iii) 管理潔淨設施，包括公共垃圾收集站、公廁、公共浴室、點名處，並報告和聯絡有關部門，以便跟進維修工程和處理各別保養相關事宜。
- iv) 直接監督署內人員(適用於高級衛生督察及衛生督察職級)。

2. 4 名高級衛生督(4 個分區分別有一名高級衛生督察)亦須督導和監察分區署內人員的潔淨及防治蟲鼠服務。

附錄第(VI)(1)項

4. 監察公眾潔淨服務承辦商服務表現並適用於沿岸清理行動的指引載於附件 I 及 II。

附錄第(VI)(m)項

5. 「監察沖上岸邊的海上垃圾報表」文本載於附件 **III**。

附錄第(VI)(n)項

6. 密切監察承辦商是否達致服務合約規定的指引及每日監察程序，載於附件 **IV**(訂於 2020 年 2 月 17 日開始試驗計劃)、**V**(隨後於 2020 年 5 月 27 日更新)及 **VI**(訂於 2020 年 11 月 4 日加強監察措施)。

回覆 2020 年 12 月 11 日來函

7. 現行潔淨合約已訂明外判承辦商處置所收集沿岸垃圾的指引。相關合約條文的摘要載於附件 **VII**。

食物環境衛生署署長

(謝裕章



代行)

連附件

副本送：

環境局局長(電郵:sen@enb.gov.hk)

海事處處長 (電郵: agneswong@mardep.gov.hk)

漁農自然護理署署長 (電郵: dafcoffice@afcd.gov.hk)

環境保護署署長 (電郵: dep@epd.gov.hk)

康樂及文化事務署署長 (電郵: dlcsoffice@lcsd.gov.hk)

財經事務及庫務局局長 (電郵: sfst@fstb.gov.hk)

審計署署長 (電郵: john_nc_chu@aud.gov.hk)

2020年12月22日

公眾潔淨服務合約管理工作守則第 6 項目的摘錄

第 III 部 監察機制

6. 運作方式

6.1 食環署合約管理人員是以**抽查**形式，評估承辦商的**整體服務表現**。管理服務合約的方式與管理署內人員不同。高級管工(合約管理)**無須**直接監督承辦商的每名工人，他們應着重：**(i)** 實地巡查承辦商提供的服務，從而查核承辦商的督導能力及其整體的服務表現；**(ii)** 抽查承辦商提交的服務記錄；以及**(iii)** 與承辦商的督導人員保持有效的溝通。

6.2 有關人員應運用風險管理的原則，查核承辦商是否符合合約規定。衛生督察(合約管理)應確定和訂出處理問題地點、旅遊景點或合約服務表現持續欠佳等範疇(有關的服務表現很可能不符合約規定或造成很大影響)的緩急次序，並在進行例行督導工作時特別注意這些地方 / 服務。

6.3 進行每日巡查工作時，應優先巡查位於人口稠密地區的主要設施(例如主要 / 永久垃圾收集站、沖水式公廁和旱廁)、點名處，以及經常發現阻塞物的黑點等。為確保每日巡查工作有效率地執行，高級管工(合約管理)應按照**附件 VII** 所訂的次數巡查有關公眾潔淨服務和設施。為減低承辦商能預測到高級管工(合約管理)的巡查模式和時間的機會，有關人員在每日例行檢查承辦商的服務表現應在可行情況下以突擊巡查方式進行，這包括在不同時間及不尋常的時段(例如在工作時間開始後或工作時間結束前的一小時內)巡查承辦商在同一地點提供的服務；交替以順時針或逆時針方向及 / 或從距離最遠處至最近處或相反的路線進行巡查。

6.4 為提高高級管工(合約管理)的工作效率，有關人員應遵守以下指引：

- (i) 在查核承辦商的服務表現時，高級管工(合約管理)應適時在現場以個人數碼助理妥為記錄所有巡查結果，包括主要巡查地點(例如主要設施、主要街道 / 鄉村、點名處、有潔淨問題的黑點及已安排清潔行動的地點)的地址及巡查時間，並在進行上一次巡查後**24 小時內**把資料上存至合約管理系統，以供衛生督察(合約管理)或以上職級人員審閱。衛生督察(合約)應最少每星期兩次檢查高級管工(合約管理)提交的資料。由於數據儲存於合約管理系統內，並可通過電腦系

統查看，因此高級管工(合約管理)無須把當天輸入的資料印備硬複本。在使用公事記事簿方面，儘管高級管工(合約管理)無須把查核結果寫於記事簿內，但應在記事簿內妥為記錄特別的事件和重要的事項，以作記錄。

- (ii) 為方便調查人員就處理投訴撰寫報告，本署已設計一款標準格式(附件 VIIa)，以供填寫投訴調查報告之用。各分區可因應需要修改格式的內容。
- (iii) 為改善投訴管理制度，對於所有簡單的投訴個案，倘有關人員在進行第二次跟進巡查時，獲悉情況繼續令人滿意，則應結束有關個案。

6.5 為監察高級管工(合約管理)的工作表現，衛生督察(合約管理)須審閱所有高級管工(合約管理)經合約管理系統提交的巡查報告及其公事記事簿。高級衛生督察(潔淨 / 防治蟲鼠)應定期舉行簡介會，以確保各有關人員都熟悉該系統。合約管理系統的“合約管理系統每日巡查”選項單備有“每日巡查記錄報告”功能，讓高級衛生督察或以上職級人員可監察高級衛生督察(潔淨 / 防治蟲鼠) / 衛生督察(合約管理)有否審閱每日巡查報告。

6.6 在進行實地巡查及 / 或投訴調查時，高級管工(合約管理)亦應抽查承辦商有否遵守與服務表現無關的合約條款，例如承辦商有否向工人提供制服、個人防護裝備、潔淨工具 / 設備和飲用水，以及承辦商的工人有否安全和適當地使用設備、物料和工具。如發現或懷疑有違規情況，高級管工(合約管理)應向衛生督察(合約管理)報告。

附件 VII 的摘要

為高級管工(合約管理)提供
有關管理公眾潔淨服務合約的巡查指引

須巡查的服務範疇／設施	次數／範圍
<ul style="list-style-type: none">● “為本港特定地點／範圍及非憲報公佈的海灘及沿岸地方提供潔淨及廢物清理服務”合約內載列的特別場地廢物清除服務。	在提供服務當日，巡查最少 50% 的預定工作場地 ^{註 5} ，而巡查宜於提供服務後立即進行。

註 5：有關偏遠地區的工作場地，高級衛生督察(潔淨及防治蟲鼠)可酌情決定最合適的最低巡查次數。高級衛生督察(潔淨及防治蟲鼠)所作的有關決定應妥善存檔。

Urgent Return Receipt Requested Sign Encrypt Mark Subject Restricted Expand person



Provision of Benchmark of the level of cleanliness on Shoreline and Handheld Scale for Performance of Waste Removal Services for Special Sites / Areas, Ungazetted Beaches and Coastal Areas in the Territory

23/11/2020 09:32

From: Chi Hang WONG/FEHD/HKSARG
CHI(CI&PC)1
To: #All_SHI(CI&PC)
Cc: #All_DEHS (HK Districts), #All_DEHS (KLN Districts), #All_DEHS (NT Districts), #ALL_CHI(CI&PC)_DEHO, #All_HI(CM), #All_HI(CISD), Ki Cheong TSE/FEHD/HKSARG@FEHD, Wai Leung WONG/FEHD/HKSARG@FEHD, Man Fung

*To: All SHIs(CI&PC) (except MK, WTS & SSP Districts)
c.c.: DEHSs, CHIs(1)/(3), HIs(CM), HIs(CISD), SS(CI&PC)1, Supt(CI&PC)1, RO(CI&PC), CHIs(Ops), CHI(CI&PC)3, SHI(CI&PC)HQ1, HI(CI&PC)HQ1*

Dear All,

To serve the audit inspection over the performance of the clean-up services delivered by the contractor for clearance of shoreline refuse at ungazetted beaches and coastal areas, inspecting officers are required to monitor the contractor's performance in accordance with the performance requirements laid down in the contract and with reference to the execution plan (submitted by the contractor) which sets out the performance level for fulfilling the service requirements.

2. Apart from the above, to facilitate the assessment of whether the cleanliness level achieved required for ungazetted beaches and coastal areas is satisfactory, we would introduce the standards on the acceptance of level of cleanliness illustrating with photos required for ungazetted beaches and coastal areas in monitoring the performance of the contractor. The benchmark of the level of cleanliness required for the contractor to attain and achieve is appended for adherence.



Level of Cleanliness.pdf

3. Furthermore, with a aim to provide more accurate assessment of the quantity of the shoreline refuse, we had approached the contractor who agreed to provide a handheld scale to weight the shoreline refuse collected. The initiatives of using the handheld weight will be put in place on 25.11.2020 starting from Tsuen Wan District and extend to other

*** 委員會秘書附註：本文件只備英文本。**

districts to weight the amount of refuse collected during shoreline clean-up operation. The maximum loading capacity of the handheld scale is 22kg. The contractor is required to weight the plastic bag collected with refuse as usual mode of operation. A sample of the scale is attached for information.



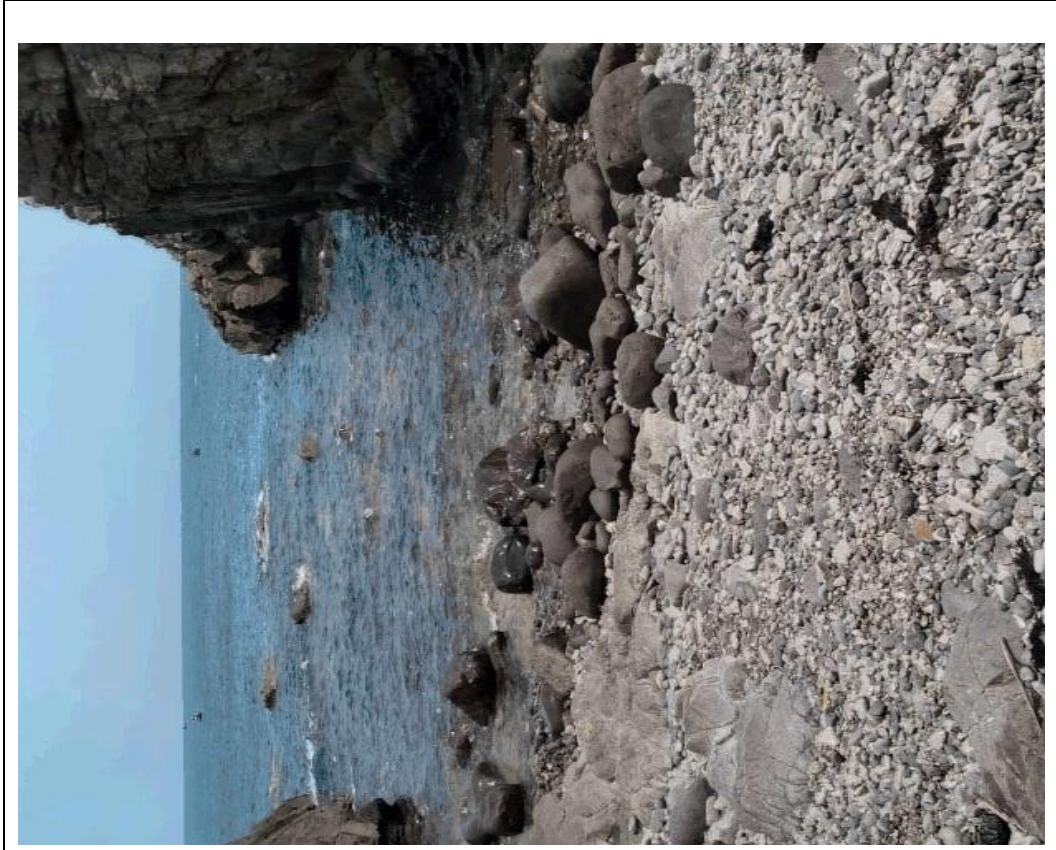
Handheld Weight.jpg

4. In this connection, please arrange to brief your cleansing staff and the contract manager on the above implementation and arrangement. Should you have any enquiries, please feel free to contact me or SHI(CI&PC)HQ1 at 2867 5483.

5. I also copy this email to MK, WTS & SSP Districts for information.

Regards,
WONG Chi-hang
CHI(CI&PC)1
Tel: 2867 5290

訂明清潔程度基準的照片



I. Cleansing

Cleansing Services

(h) General/ Miscellaneous

23 Provision of 360 Degrees Camera System and Related Services at Coastal Sites (Contract Ref.: FEHD S C/73/19) 17.02.2020

From: Wai Leung WONG/FEHD/HKSARG
Supt(CI&PC)1

To: So Hing HUI/FEHD/HKSARG@FEHD, Wing Sau LAI/FEHD/HKSARG@FEHD, Edwin KH LEE/FEHD/HKSARG@FEHD, Wing Chi LAI/FEHD/HKSARG@FEHD, Siu Kwong LAI/FEHD/HKSARG@FEHD, Kwok Lun NG/FEHD/HKSARG@FEHD

Cc: Wing Lok Tsang/FEHD/HKSARG@FEHD, Ping Lam FORK/FEHD/HKSARG@FEHD, Tak Fat WONG/FEHD/HKSARG@FEHD, Fai Wing HUI/FEHD/HKSARG@FEHD, Peter PY POON/FEHD/HKSARG@FEHD, Danny KF WAI/FEHD/HKSARG@FEHD, Wai Hung Mok/FEHD/HKSARG@FEHD, Shu Yan LEUNG/FEHD/HKSARG@FEHD, Ka Kit YAN/FEHD/HKSARG@FEHD, Siu Shan OR/FEHD/HKSARG@FEHD, King Wai LAW/FEHD/HKSARG@FEHD, Ronald CH LI/FEHD/HKSARG@FEHD, Liz LH LI/FEHD/HKSARG@FEHD, Kin Lok YU/FEHD/HKSARG@FEHD, Wan Ching CHAN/FEHD/HKSARG@FEHD, Wing Yu CHOW/FEHD/HKSARG@FEHD, Kin Wong YEUNG/FEHD/HKSARG@FEHD, Chi kin WONG/FEHD/HKSARG@FEHD, Shau Mong LAW/FEHD/HKSARG@FEHD, Siu Chung TAI/FEHD/HKSARG@FEHD, Chi Hang WONG/FEHD/HKSARG@FEHD, Ivan LY WONG/FEHD/HKSARG@FEHD, Wai Kin SIT/FEHD/HKSARG@FEHD, Kit Ping CHU/FEHD/HKSARG@FEHD, Charles CF NG/FEHD/HKSARG@FEHD, Ming Chun WONG/FEHD/HKSARG@FEHD, Tin Pong WONG/FEHD/HKSARG@FEHD, Hiu Fai CHU/FEHD/HKSARG@FEHD, Wing Yin 1 CHU/FEHD/HKSARG@FEHD

Date: 17/2/2020 16:59

Subject: Provision of 360 Degrees Camera System and Related Services at Coastal Sites (Contract Ref.: FEHD S C/73/19)

*To: DEHSs of S, Is, TM, ST, TP, SK Districts
c.c. AD(Ops)1&3, SS(Ops)1&3, SS(CI&PC), CHIs(1)/(3) and SHIs(CI&PC) of the above districts, CHI(CI&PC)1&3, SHIs(CI&PC)HQ1,2&3, HI(CI&PC)HQ1,4&5, EO(CI&PC)HQ*

Dear All,

The one-year contract for the Provision of 360 Degrees Camera System and Related Services at Coastal Sites has been awarded to OT Systems Limited with effect from 1 March 2020. The contract document is attached beneath for your reference.



Tender Document FEHQ 1021_19.zip

***委員會秘書附註：本文件只備英文本。**

2. To facilitate the monitoring work of the target spots of coastal sites, we will put on the use of 360 degrees cameras at the list of 15 selected priority sites in your district, that previously consulted with the District Council and/or EH subcommittee, which are more prone to accumulate marine refuse for monitoring the patterns of marine refuse washed ashore and the performance of cleansing contractor after clean-up operations. The list of priority sites is provided below for reference.

District	Priority Site
Southern	Lap Sap Wan, Shek O
Islands	Shek Pai Wan, Lamma
Islands	Sam Pak Wan, Lantau
Islands	Shap Long, Lantau
Islands	Shui Hau, Lantau
Islands	Tai Long Wan, Shek Pik, Lantau
Islands	Fan Lau, Lantau
Tuen Mun	Lung Kwu Tan and Lung Kwu Sheung Tan, Tuen Mun
Tai Po	Ting Kok, Tai Po
Tai Po	Sha Lan, Tai Po
Tai Po	Yim Tin Tsai and Ma Shi Chau Tombolo, Tai Po
Tai Po	Tap Mun (East)
Tai Po	Tap Mun (West)
Shatin	Starfish Bay, Ma On Shan
Sai Kung	Tung Lung Island

Scope of Contractual Services and the Logistic Arrangement

3. Please remind your district colleagues on the importance of follow-up action required. The services under the present contract will include rental, replacement and maintenance of 360 degrees cameras at 15 service locations. Images of 360 degree landscape will be captured by 360 degrees cameras once every 30 minutes from 06:00 to 18:00 and uploaded to a central server automatically via 4G data transmission for subsequent review. The captured images showing individuals' face will be blurred before transmitted to the central server and can be fully accessible through the computer in one month interval from the date of recording. All saved images will be deleted after 1 month from the date of capture. There is no real-time monitoring for the cameras. The captured images of interest is allowed for downloading from the server in one month from the date of

recording. The contractor will be required under contract terms to maintain a proper maintenance record for date, start time, end time, technical information and details of maintenance.

Site Inspection and 360 Degrees Camera System Installation

4. The contractor has contacted your SHI(CI&PC) to conduct site inspection and discuss installation location and methods. The contractor shall provide sufficient signages for affixing in the conspicuous place in installation locations to notify the public on monitoring in progress. Your office should seek consent from relevant authorities, owners or occupiers for affixing and display of sign and banners. The contractor will assist to install the warning signs if necessary.

Monitoring of Coastal Areas on the Commencement of Contract

5. Districts should monitor the condition of the coastal areas through the website provided by the Contractor for planning, arrangement of clean-up operations and facilitating the scheduling of clean-up programme. In order to facilitate district colleagues reporting the findings of viewing the captured pictures, a report form is prepared as below for your deployment.



Report Form on Marine Refuse Monitoring.xlsx

6. SF(CM) concerned should arrange daily checking of latest site condition through the website and record the finding in report form. The form should be submitted weekly to HI(CISD)/HI(CM) who should also verify the site condition by checking the website. The report form should be submitted in file to SHI(CI&PC) for checking in monthly interval. Prompt mobilization of cleansing team to carry out cleanup action should be arranged if the situation is unsatisfactory. The website and login information will be provided in the a separate email in due course.

7. Please brief and bring the attention to all your staff responsible for implementation of this scheme in particular those who will handle or access images captured by 360 degrees cameras system.

8. A copy of this email will be uploaded to the EHB Bulletin Board.

9. For any enquiries, please feel free to call me or CHI(Cl&PC)1 at 2867 5290.

Regards,

WL WONG
Supt(Cl&PC)1
Tel : 2867 5626
Ends.



{In Archive} Monitoring of 360 Degrees Camera System and Related Services at Coastal Sites Contract Services (Contract Ref.: FEHD S C/73/19)

27/5/2020 10:17

From: Wai Kin SIT/FEHD/HKSARG
SHI(CI&PC)HQ1

To: Liz LH LI/FEHD/HKSARG@FEHD, King Wai LAW/FEHD/HKSARG@FEHD, Siu Chung TAI/FEHD/HKSARG@FEHD, Wing Yu CHOW/FEHD/HKSARG@FEHD, Kin Wong YEUNG/FEHD/HKSARG@FEHD, Chi kin WONG/FEHD/HKSARG@FEHD, Shau Mong

Cc: Ki Cheong TSE/FEHD/HKSARG@FEHD, Wai Leung WONG/FEHD/HKSARG@FEHD, So Hing HUI/FEHD/HKSARG@FEHD, Wing Sau LAI/FEHD/HKSARG@FEHD, Edwin KH LEE/FEHD/HKSARG@FEHD, Wing Chi LAI/FEHD/HKSARG@FEHD, Chun Sum

Archive: This message is being viewed in an archive.

*To: SHI(CI&PC) of S, Is, TM, ST, TP, SK Districts
c.c. SS(CI&PC)1, Supt(CI&PC)1, DEHSs and CHIs(1)/(3) of the concerned districts, CHI(CI&PC)1, HIs(CI&PC)HQ1 &5, ACO(CI&PC)HQ1*

Dear All,




Thanks for your continuous support in ensuring the smooth implementation of the 360 Degrees Camera System with effective from 1 March 2020.

2. Please be reminded that SF(CM) concerned should arrange daily checking of latest site condition through the website and record the finding in report form. The form should be submitted weekly to HI(CISD)/HI(CM) who should also verify the site condition by checking the website. The report form should be submitted in file to SHI(CI&PC) for checking in monthly interval. Such record should be properly documented in the office. Moreover, upon detection of the accumulation of marine refuse at the coastal sites, prompt mobilization of cleansing team to carry out cleanup action should be arranged. In case of any damaged and malfunctioned camera system and relevant equipment, the district cleansing staff should inform the contractor immediately to fix the problem occurred.

3. As the 360 Degrees Camera System service has been rolled out for almost three months, we plan to assess the effectiveness of the camera system on monitoring the refuse accumulated on the coastal sites

*委員會秘書附註：本文件只備英文本。

along the shorelines and the follow up arrangement on the cleanup action. In this connection, much grateful if you could provide the following monthly returns to **ACO(CI&PC)HQ1 and c.c to me** by **8.6.2020**. For the subsequent monthly returns, please provide the return in **5th working day of following month** and **confirm** whether the performance of the service contractor of 360 Degrees Camera System is **satisfactory**. Thank you.

- March 2020:  Monthly Return (March 2020).xlsx
- April 2020:  Monthly Return (April 2020).xlsx
- May 2020:  Monthly Return (May 2020).xlsx

Best regards,

(SIT Wai-kin)
SHI(CI&PC)HQ1
Tel.: 2867 5282

[Ends.]

Urgent Return Receipt Requested Sign Encrypt Mark Subject Restricted Expand person



Monitoring of 360 Degrees Camera System and Related Services at Coastal Sites Contract Services (Contract Ref.: FEI ID S C/73/19)

4/11/2020 17:53

From: Chi Hang WONG/FEHD/HKSARG
CHI(CI&PC)1

To: Danny KF WAI/FEHD/HKSARG@FEHD, Yuk Ying CHUI/FEHD/HKSARG@FEHD, Shu Yan LEUNG/FEHD/HKSARG@FEHD, Hon Chiu MA/FEHD/HKSARG@FEHD, Ka Kit YAN/FEHD/HKSARG@FEHD, Siu Shan OR/FEHD/HKSARG@FEHD

Cc: Ming Sau HON/FEHD/HKSARG@FEHD, Wing Sau LAI/FEHD/HKSARG@FEHD, Edwin KH LEE/FEHD/HKSARG@FEHD, Chun Sum KWOK/FEHD/HKSARG@FEHD, Wing Chi LAI/FEHD/HKSARG@FEHD, Kwok Lun NG/FEHD/HKSARG@FEHD, Liz LH

History: This message has been replied to and forwarded.

*To: CHIs(1)/(3) of S, Is, TM, TP, ST, SK Districts
c.c. DEHSs, SHIs(CI&PC) and HIs(CISD) of the concerned districts,
SS(CI&PC)1, Supt(CI&PC)1, SHI(CI&PC)HQ1, HIs(CI&PC)HQ1 &5,
EO(CI&PC)HQ, ACO(CI&PC)HQ1*

Dear All,

Thanks for your continuous effort in monitoring of the service performance 360 Degrees Camera System and Related Services at Coastal Contract Service.

2. Districts are reminded to strictly follow the existing monitoring regime that SF(CM) concerned should arrange **daily checking** of latest site condition through the website and record the finding in report form. The form should be submitted **weekly** to HI(CISD)/HI(CM) who should also verify the site condition by checking the website. The report form should be submitted in file to SHI(CI&PC) for checking in a **monthly** interval. Such record should be properly documented in the office. Moreover, upon detection of the accumulation of marine refuse at the coastal sites, prompt mobilization of cleansing team to carry out cleanup action should be arranged.

3. To step up the monitoring procedures, the district cleansing staff should inform the contractor and **issue a warning letter to the contractor** immediately to fix the problem occurred in case of any irregularities detected. All advisory letters and warnings to the contractor to record malfunctioning incidents and the unsatisfactory performance should be issued in written notices and well documented. In addition, starting from **November 2020**, please provide **the weekly return** (covering a period from every Sunday to Saturday) with the attached

委員會秘書附註：本文件只備英文本。

proforma in every Monday of the following week with **confirmation** whether the performance of the service contractor of 360 Degrees Camera System is **satisfactory** to SHI(CI&PC)HQ1 with copy to ACO(CI&PC)HQ1 and me.



Weekly Return_360 degrees camera .xlsx

4. As an remedial measure, the contractor undertakes to provide backup service to upload the photo to a webpage upon **within 3 days** detection of malfunctioning of the camera. Please access the webpage to the following link [REDACTED] with your existing login and password.

5. For any enquiries, please feel free to call me or SHI(CI&PC)HQ1 at 3589 4917.

Regards,
WONG Chi-hang
CHI(CI&PC)1
Tel: 2867 5290

承辦商正確棄置海岸垃圾相關合約條款

[為本港特定地點／範圍及非憲報公布泳灘及沿岸地區提供潔淨及廢物清理

服務合約摘要

I) 第 2 部分 合約條件

7.6 倘發生以下任何一項嚴重失責行為，政府代表有權向承辦商發出嚴重失責通知書：

- (b) 以不當方式處置廢物，例如傾倒入海、掃進溝渠、棄置山坡、違例傾卸、現場焚化或在認可指定處置處以外的地方棄置；
- (g) 用以提供服務的車輛、鄉村車輛及船隻的荷載超過最高載重量；

II) 第 3A 部分 服務規格

1. 提供的指定服務

- a(ii) 在收集工作完成後，立即清理在提供指定服務時產生的所有廢物，並按政府代表可能作出的指示，把廢物運往指定的廢物處置處¹；以及

5. 處置廢物

- (i) 承辦商須確保所有在提供指定服務時收集的廢物，只在指定處置處處置。在不影響上述規定的一般性原則下，政府嚴禁承辦商以不當方式(即非上述方式)處置廢物，例如傾倒入海、棄置山坡、違例傾卸、現場焚化或在認可指定處置處以外的地方棄置，並有權就此發出嚴重失責通知書。
- (ii) 如須直接處置廢物，承辦商須採取一切預防措施，防止廢物在運往指定處置處途中從廢物收集車掉下或吹走，以及防止滲瀘污水溢出。承辦商須確保

¹指新界西堆填區、新界東北堆填區、港島東廢物轉運站、沙田廢物轉運站、港島西廢物轉運站、西九龍廢物轉運站、北大嶼山廢物轉運站、離島廢物轉運站(長洲)、離島廢物轉運站(梅窩)、離島廢物轉運站(坪洲)、離島廢物轉運站(喜靈洲)、離島廢物轉運站(榕樹灣)、離島廢物轉運站(索罟灣)、離島廢物轉運站(馬灣)、新界西北廢物轉運站，以及其他由政府不時指定用作處置廢物的地點

有關車輛的荷載不得超過“許可車輛總重”。承辦商須注意，在提供指定服務期間，車輛的荷載如超逾許可車輛總重，會視作嚴重失責行為。

- (iii) 承辦商在指定傾卸站或廢物轉運站處置廢物時，須遵守該處管理人員可能實施的一切規則及指令，包括但不限於主管當局公布有關廢物收集車的反超載管制措施，當中訂明，荷載超過“許可車輛總重”的廢物收集車，會被拒進入指定傾卸站或廢物轉運站處置廢物。

9. 服務表現標準

- (r) 除非事先獲政府代表書面批准，否則不得使用指定車輛作其他用途，包括但不限於在本合約規定的工作時間內，收集來自其他來源且與本合約無關的廢物。承辦商須確保，在本合約規定的工作時間內所收集並由指定車輛運到指定處置處的所有廢物，不得與來自其他來源且與本合約無關的廢物混在一起。倘違反此等規定，須視作嚴重失責行為。