

LegCo Redress System
Number of New Cases and Telephone Enquiries
1995-96 to 1998-99 LegCo Sessions

<u>1995-96</u>	<u>New Cases</u>	<u>Telephone Enquiries</u>	<u>DRM</u>	<u>Case Conference</u>	<u>Site Visit</u>
October	95	183	10	0	0
November	131	204	20	6	0
December	82	182	15	9	0
January	124	194	12	6	1
February	84	121	12	2	0
March	119	177	12	3	0
April	91	127	17	7	0
May	122	153	13	8	0
June	139	132	12	6	0
July	114	122	14	5	0
August	96	98	8	4	0
September	272	117	5	7	0
Total	1469	1810	150	63	1

<u>1996-97</u>	<u>New Cases</u>	<u>Telephone Enquiries</u>	<u>DRM</u>	<u>Case Conference</u>	<u>Site Visit</u>
October	123	175	14	2	0
November	110	164	20	7	1
December	70	97	11	4	1
January	63	119	9	5	0
February	87	67	9	5	0
March	75	106	4	3	1
April	88	150	8	3	0
May	65	101	5	5	0
June	61	93	6	5	0
Total	742	1072	86	39	3

<u>1997-98</u>	<u>New Cases</u>	<u>Telephone Enquiries</u>	<u>DRM</u>	<u>Case Conference</u>	<u>Site Visit</u>
July	64	149	5	0	0
August	76	115	2	1	0
September	66	161	10	1	0
October	139	246	6	5	1
November	114	275	7	5	0
December	82	170	8	5	2
January	71	124	7	2	0
February	72	132	4	4	1
March	89	123	7	2	0
April	52	104	2	1	0
May	62	74	0	1	0
June	74	120	7	1	0
Total	961	1793	65	28	4

<u>1998-99</u>	<u>New Cases</u>	<u>Telephone Enquiries</u>	<u>DRM</u>	<u>Case Conference</u>	<u>Site Visit</u>
July	110	189	21	8	0
August	102	147	13	8	0
September	105	137	11	6	0
October	92	119	15	6	0
November	120	156	15	12	0
December	100	152	11	9	3
Total	629	900	86	49	3