Upon the opening of the Airport, all 10 External bus routes (the "E" routes) observed the bus stop at Catering Road West near Gate House No. 3. Staff of Cathay Pacific Catering Service (CPCS), located at Catering Road East, have to alight at this bus stop and take about 7 minutes walk to their offices. As the majority of the staff of CPCS was residing in Kwun Tong, CPCS proposed to reroute a bus route from Kwun Tong to stop at Catering Road East instead of Catering Road West. An opinion survey conducted in January 1999 revealed that the majority of the airport workforce supported the proposal. As a result, bus route E22 (Lam Tin-Chek Lap Kok Ferry Pier) was rerouted to stop at Catering Road East on 25 April 1999.

An interview survey conducted on 1 June 1999 revealed that about 5% of the total passengers on bus route E22 were bound for Catering Road East, while about 1% of passengers headed for Catering Road West. As such, the suggestion to reroute bus route E22 to stop at Catering Road West is not supported.

We shall continue to monitor the situation and fine-tune public transport serving the airport where necessary.