

For information

**Legislative Council Information Technology
and Broadcasting Panel**

**Government Departments' Stand-by Staffing Deployment Plans
for the Millennium Rollover**

Background

At the Panel meeting held on 8 November, Members requested further information on Government departments' stand-by staffing deployment plans for the millennium rollover. The requested information is set out in this paper.

Arrangements made

2. To mitigate the adverse impact of any unforeseeable Y2K-induced disruptions to Government services, all Government bureaux and departments except three¹ have made special staffing deployment plans for the millennium rollover period. The measures adopted include -

- (a) imposing restrictions on leave-taking during the Y2K critical period;
- (b) making available additional staff to reinforce support to front line duties in anticipation of extra service demands;

¹ The three departments without special staffing deployment plans for the rollover are the Efficiency Unit, the Public Service Commission and the University Grants Committee, whose day-to-day operation does not have any direct interface with the public.

- (c) arranging staff to perform special duties (e.g. operating Y2K coordinating centres at different levels and conducting wellness checks of mission-critical systems before the first working day of year 2000); and
- (d) setting up “on call” arrangements to cater for unexpected excessive service demand.

3. As a result of the above-mentioned arrangements, about 13 000 staff will be on duty during the rollover period from 31 December 1999 to 3 January 2000 in addition to the normal staff deployment. Another 10 000 staff will be on call under special arrangements during the same period.

Information Technology and Broadcasting Bureau
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