



Legislative Council Redress System Complaint Form

Hotline : 3919 3919

Please complete the following items:

Name of complainant (Mr/Mrs/Ms/Miss*): _____

Correspondence address: _____

Daytime contact telephone no.: _____

Government department(s)/public organization(s) under complaint: _____

Government department(s)/public organization(s) with which you have lodged this complaint: _____

Details of the complaint (use the sheet overleaf or additional sheets of paper, if necessary, and attach copies of relevant documents and correspondence exchanged with the Government department(s)/public organization(s), if any):

State your request(s) for the Government department(s)/public organization(s): _____

The handling of personal data

While the provision of your personal data is voluntary, the Public Complaints Office of the Legislative Council Secretariat may not be able to handle the complaint if you refuse to provide your personal data.

The information of your case may be used for compilation of statistics on the number and nature of cases received by the Public Complaints Office or summarized in a case summary to illustrate the significant cases handled by the Public Complaints Office. Your personal data will not be revealed in the outcome of the statistics or contents of the case summary.

You have a right to request access to and correction of personal data in accordance with the Personal Data (Privacy) Ordinance (Cap. 486). A request for personal data access or correction should be made in writing, with relevant information to identify the case, to Council Assistant I (Complaints) at the following address:

Public Complaints Office of the Legislative Council Secretariat
Legislative Council Complex
1 Legislative Council Road
Central, Hong Kong

The Legislative Council Secretariat may charge a fee for supplying copy/copies of such personal data to you.

* *Please delete where appropriate*

I/we* understand that my/our* personal data will be collected by the Public Complaints Office of the Legislative Council Secretariat for the purpose of handling the complaint.

I/we* consent/object* to

(a) the release of my/our* personal data and other relevant information to the Administration and/or other relevant organization(s) by the Public Complaints Office; and

(b) the release of my/our* personal data and other relevant information by the Administration and/or other relevant organization(s) to the Public Complaints Office

for the purpose of handling the complaint.

Date: _____ Signature: _____

This complaint form can also be downloaded from the Legislative Council website (www.legco.gov.hk).

* *Please delete where appropriate*

November 2025