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MEMO

From: Secretary-General, UGC
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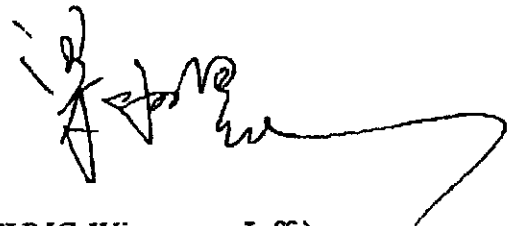
To: Secretary for Education and Manpower
(Attn: Miss Linda So)
Your ref.: EMB (MPE) 1/1946/51 Pt. 3
dated 16.10.2003 *Fax no.:* 2804 6499
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**Subcommittee on Statutes of the University of Hong Kong
 (Amendment) (No.2) Statutes 2003**

Thank you for your letter of 16.10.2003. My response to the Hon Cheung Man-kwong's letter is as follows :-

The UGC is fully aware of the importance of transparency and external participation in respect of grievance and complaint handling in the institutions. In response to the relevant recommendation in the Higher Education Review 2002, UGC-funded institutions have initiated a review of their governance structure, and many of the reviews are still in progress. The UGC will report to the Education Panel on the outcome of such reviews in due course.

大學教育資助委員會十分理解院校在處理院校投訴方面的機制應具高透明度及有充份的外間人仕參與。就教資會於高等教育檢討2002中所提出的有關建議，教資會資助院校已開展了各自在院校管治方面的檢討，其中大部份的檢討仍在進行中。教資會會於適當時間就這些檢討的結果向立法會教育事務委員會作出匯報。



(LEUNG Wing-yan, Jeff)
 for Secretary-General
 University Grants Committee