# **Legislative Council Panel on Health Services**

# **Continuing Medical Education for Medical Practitioners**

# **Background**

At the Health Services Panel meeting on 18 April 2005, members asked the Administration to provide supplementary information in respect of the overseas examples of Continuing Medical Education (CME) being linked with the issue of practising licence to medical practitioners, the details of the mandatory CME scheme proposed by the Medical Council of Hong Kong (the Medical Council) and the literatures reviewing the effectiveness of CME. This paper seeks to provide the information requested.

# Overseas examples of mandatory CME programmes linked with issue of practice licence

#### **United States**

- 2. Forty-two states (CME will not be mandatory in Wyoming until 2007) require the medical practitioners to fulfil CME requirements for licence renewal.
- 3. The licence is valid for different lengths of time, from one to four years, in different states; the lengths of CME cycles vary accordingly. The average number of hours required per year ranges from 12 to 50.
- 4. The grace period for licence re-registration by doctors who do not meet the CME requirements varies among different states. Certain states allow medical practitioners to make up the deficient CME points, but many states do not allow any grace period. Most states that link licence renewal with mandatory CME programme monitor compliance by random audit.

# Singapore

- 5. The first compulsory CME cycle, called CME qualifying period, started in January 2003 and renewal of practising certificates (PCs) is linked with fulfilment of CME requirement from January 2005.
- 6. All fully and conditionally registered doctors who are renewing their two-year PCs must obtain a minimum total of 50 CME points within the CME qualifying period (the preceding two years), of which 20% (i.e. 10 points) shall be core points which are obtained by participation in specialty-specific CME activities, before their PCs can be renewed.
- 7. Similarly, doctors holding a one-year PC must obtain a minimum total of 25 points within the CME qualifying period (the preceding one year), of which 20% shall be core points, before their PCs can be renewed.
- 8. CME requirements are lower for doctors who are not actively practising medicine because they have retired or are doing full-time administrative work, etc. Upon approval by the Singapore Medical Council, compulsory requirements are 10 points per year for those holding a one-year PC and 20 points in two years for those holding a two-year PC. There will be no core point requirement or cap on points earned within a CME category.
- 9. If CME requirement is not met within the qualifying period, the PC in the following year will not be renewed when it expires, and only after the PC expires is the doctor allowed to start making up the shortfall of CME points and then apply for renewal of PC. Therefore, doctors risk interruption of practice if they do not comply with the CME requirement.

### New Zealand

10. Medical practitioners are required to be recertified, i.e. renew their practising certificate, annually in order to continue their practice. The requirement of recertification applies to both specialists and doctors practicing with basic medical qualification. Continuing Professional

Development (CPD) <sup>1</sup> requirements are different depending on the doctor's scope of practice. Doctors registered in a vocational scope of practice (i.e. specialists, consultants, vocationally trained primary care providers) must comply with the CPD requirements of their professional college, associations or society. The Medical Council of New Zealand recognizes around 25 of these organizations.

- 11. The Medical Council of New Zealand expects doctors registered in a general scope of practice to do a minimum of 50 hours of CPD each year, with at least one clinical audit, a minimum of 20 hours educational activities and 10 hours peer review each year.
- 12. Doctors are required to declare compliance with CPD requirements before recertification. 10% of doctors will be audited each year to check for compliance and they will be asked to provide documentation as evidence.
- 13. When a doctor is not re-certified, an interim practicing certificate will be issued while the case will be referred to the Medical Council. The Council may decide to
  - undertake recertification with another audit in 12 months;
  - conduct full competency review;
  - impose conditions to limit scope of practice;
  - make referral for health assessment;
  - recommend remedial education programme.

# South Africa

- 14. The fulfilment of CME requirement is linked with retaining registration. The first 5-year cycle started in January 1999. Medical practitioners are required to attain 250 points over five years. The Health Professions Council of South Africa may impose the following requirements to the doctors not complying with the CME requirement:
  - remedial CME programme;
  - written examination as determined by the Council;
  - registration but with practice supervised by the Council as appropriate;

<sup>&</sup>lt;sup>1</sup> Continuing Professional Development consists of a wider range of skills, knowledge and attributes now considered to be part of professional practice and is conceptually broader than CME.

- registration but with practice limited to non-clinical areas;
- removal from registration.
- 15. Incorporating inputs from stakeholders, the Council revised the CME programme to require the doctors to accumulate 30 Continuing Education Unit (CEUs) per 12 months and when 60 CEUs are accumulated, doctors are required to maintain 60 CEUs at all times thereafter. CEUs are valid for 24 months from the day the activity took place or ended.
- 16. To facilitate the implementation of the programme, all doctors are given a starting balance of 30 points. The compliance with the CME requirements will be monitored by random sample audit.

# **Details of mandatory CME programme proposed by the Medical Council of Hong Kong**

- 17. The Medical Council of Hong Kong proposed that a fixed cycle mode should be adopted. Each CME cycle will start on 1 January and end on 31 December.
- 18. It is proposed that the validity of the practising certificate should be revised from one year to three years. Fulfilment of CME requirements for a three-year CME cycle will allow the doctors to renew their practising certificate for three years. In addition, the Medical Council shall have the discretion to issue a one-year practising certificate to registered medical practitioners who have failed to fulfil the CME requirements by the end of the three-year CME cycle to enable them to make up for the shortfall in CME requirement in the 4<sup>th</sup> year while practising.
- 19. Any doctor who becomes a specialist in the middle of his fixed three-year CME cycle will need to fulfil the CME requirements for specialists for the rest of the cycle on a pro-rata basis, e.g. if a doctor becomes a specialist on 1 July 2007 during the cycle of 1 January 2006 31 December 2008, he will be required to obtain 45 CME points for specialists (pro-rata for 1.5 years counting from 1 July 2007 until 31 December 2008).
- 20. Arrangements for special circumstances are proposed as follows:
  - Doctors in Non-resident List transferring to the Resident

# List of the General Register

They shall be required to produce evidence of CME taken abroad, evidence of clinical practice or other evidence to the same effect, e.g. record of voluntary medical service overseas, to the satisfaction of the Medical Council. They will be required to comply with the CME requirements once their names are transferred to the Resident List.

# Doctors in the Resident List staying abroad for a period of time

They may forward their CME activities to CME Programme Accreditors for consideration as to whether these activities should be accredited and, if so, how many CME points should be given.

# Doctors with limited registration

They shall be required to comply with the CME requirements. Those on the Specialist Register are required to comply with the CME requirements for specialists as determined by the Hong Kong Academy of Medicine.

# Doctor removed from General Register

If the period of removal from the General Register is longer than a mandatory CME cycle, or removal before the mandatory CME system starts, these doctors are required to produce evidence of obtaining at least 30 CME points within a period of three years, counting from the date of applications for restoration to the General Register. The proposed requirement is applicable to doctors whose names are removed from the General Register by the Council for reasons other than failure to comply with the CME requirement.

# 21. The Council proposed exemptions from CME requirements for the following –

- New medical graduates, before their names are included in Part I of the General Register (full registration), i.e. those who are provisionally registered and allowed to practise as interns in approved hospitals or institutions;
- Those who apply to have their names included in the Non-resident List and those who apply for renewal of a retention certificate to stay on that list;

- Doctors who are unable to comply with the CME requirements for good reason, for example, prolonged illness. The Council will consider such cases on an individual basis. However, as a general guideline, the doctor concerned will be issued a one-year practising certificate and be required to obtain at least 30 CME points during the year in which he resumes practice. If he fulfils the requirements, he will be allowed to renew his practising certificate, which will be valid until the end of current fixed three-year CME cycle.
- 22. Consideration will be given to exempting doctors with limited registration who are studying or doing research in institutions, on an individual basis upon application.
- 23. The Medical Council has accredited CME Programme Providers, CME Programme Accreditors and CME Administrators to serve the following functions:

# (a) CME Programme Providers:

- To provide practising doctors with CME activities. These CME activities shall be accredited by the Medical Council;
- To vet and award points for its CME activities according to the Council's Guidelines;
- To establish an organizational structure to oversee the running of the Programme and a mechanism for quality assurance; and
- To provide doctors who have participated in the CME activities with proof of attendance, e.g. certificate of attendance and points awarded.

# (b) CME Programme Accreditors:

• To vet and award CME points for individual CME activities not provided by the Providers accredited by the Council, according to the Council's Guidelines.

# (c) CME Administrators

- To register practising doctors who are enrolled in the Programme;
- To validate and keep detailed records of CME points accumulated by each doctor from attending CME activities provided by CME Programme Providers; and
- To report to the Council the CME points accumulated by

doctors registered.

# Effectiveness of CME programmes to improve practitioners' practice

- 24. Learning and changes in practice behaviours often occur in small increments over a long time. While unlike medical treatments, it is difficult to use randomized trial approach<sup>2</sup> to assess the effectiveness of CME activities in maintaining and improving standard of clinical practice, there is general agreement that CME, if taken in certain manners, will have positive effects on health-care practice.
- 25. In a study by Rhodes et al., a strong relationship between CME activity and performance on the American Board of Surgery Recertification Examination indicated that low CME activity appears to be independent risk factors for examination failure which indicates that CME activity is important for gaining and maintaining medical knowledge by doctors.
- 26. Practicing experience alone is inadequate for maintaining professional standard. A system review by Choudhry et al. concluded that "physicians who have been in practice longer may be at risk for providing lower-quality care". The review also found that physicians who had been in practice for more years and older physicians possessed less factual knowledge, and they were less likely to adhere to appropriate standards of care, and might also have poorer patients outcomes. The authors considered the most plausible explanation was that the physicians' "toolkits" were created during their early years of training and might not be updated regularly.
- 27. The relevant studies are attached at **Annex.**<sup>3</sup>

# Health, Welfare and Food Bureau October 2005

<sup>2</sup> Randomized trial is an approach used to assess the effect of a treatment or drug, in which the recipients are divided randomly into two groups and one group is given treatment, one is not. The differences in the outcomes then observed are attributed to the effect of the treatment /drug.

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<sup>&</sup>lt;sup>3</sup> The study reports are only available in English.

# Continuing Medical Education Activity and American Board of Surgery Examination Performance

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BACKGROUND:

Surgical knowledge is the basis of successful clinical problem solving, so is thought to be an important component of overall clinical ability. Continuing medical education (CME) reinforces basic knowledge and provides exposure to new knowledge within a field. Specialty board examination performance measures this knowledge but few studies have investigated a link between such performance and CME activity. This study assessed that link on the American Board of Surgery Recertification Examination.

STUDY DESIGN:

The study sample comprised 278 randomly chosen applicants for the 2000 examination. Study variables included practice type, career activity, age, gender, other Board certifications, examination attempts, community size, geographic region, nationality, and ethnicity.

RESULTS:

The study sample was remarkably similar to the total candidate cohort with regard to study variables. Of the 245 sample Diplomates who took the Recertification Examination, 10.2% failed. The Pass group reported 53% more total CME hours and 38% more Category I CME hours than the Fail group. The vast majority of Category I activities were surgical, clinical. Analyzed by quartiles of total CME hours, the failure rate was only 3.4% for the highest quartile but 25.8% for the lowest quartile. For Category I hours, respective failure rates were 4.8% and 19.4%. When further stratified by practice type, the failure rate of those in solo practice was 6% for those in the highest quartile of total CME hours and 37% for those in the lowest quartile. For Category I hours, the respective failure rates were 0% and 31%.

CONCLUSIONS:

There is a strong relationship between CME activity and performance on the American Board of Surgery Recertification Examination. Low CME activity and practice type appear to be independent risk factors for examination failure. The relationship of these findings to patient care outcomes has important implications. (J Am Coll Surg 2003;196:604–610. © 2003 by the American College of Surgeons)

Surgical knowledge is important to successful clinical problem solving and, as such, is believed to be an important component of overall clinical surgical ability. Rapid advances in health care accentuate the need to keep current in one's specialty. The need for continued learning is emphasized by both state medical boards and specialty boards through specific requirements for continuing medical education (CME). The overall intent of such mandatory CME is to improve patient care. <sup>1-3</sup>

Specialty board certification examinations are well es-

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Received October 9, 2002; Accepted November 19, 2002. From The American Board of Surgery, Philadelphia, PA. Correspondence address: Robert S Rhodes, MD, FACS, 1617 JFK Blvd, Suite 860, Philadelphia, PA 19103-1847. tablished as valid and reliable means of assessing this knowledge. Periodic recertification examinations measure both retention of basic knowledge in a discipline and the acquisition of knowledge related to subsequent advances in a specific field. CME is the time-honored mechanism for gaining and maintaining such knowledge, but relatively few studies have assessed the relationship between CME activity and examination performance. This study sought to do so in relation to the American Board of Surgery Recertification Examination in Surgery. It further sought to characterize examination performance in relation to solo practice, a characteristic previously identified by the Board as being a relatively high risk for Recertification Examination failure (American Board of Surgery, unpublished observations). The findings are then discussed in relationship to the shortcomings of CME in improving the quality of health care.

#### **METHODS**

#### Study sample

There were 1,390 approved applications for the year 2000 Recertification Examination in Surgery. Of these, there were 1,223 Diplomates who actually took the examination and their applications were abstracted for the study variables. These variables included practice type, career activity, applicant age, gender, year of initial certification, number of examination attempts, medical school, ethnicity, and other American Board of Medical Specialties' certifications. Practice type and career activity were self-reported on a checklist incorporated in the application. Practice community size was categorized by the Metropolitan Statistical Area (MSA) designation of the applicant's office address ZIP code. Geographic region was also so determined. Options for all these variables are shown in Table 1.

All applications were placed in alphabetical order and every fifth application (n = 278) was abstracted for both the number of total CME hours and Category I CME hours during the 2 years preceding application. Both types of activity were self-reported but Category I activity required accompanying documentation.

Category I CME activity was further categorized as being clinical versus nonclinical and as occurring extramural versus intramural (ie, in hospital). Clinical activity was further categorized as being surgical versus nonsurgical, and nonclinical activity was categorized as basic science versus administrative (eg, coding and billing).

#### Statistical analysis

Differences in distribution of demographic variables were analyzed by chi-square (for univariate measures) and by CATANOVA (for multivariate measures). Student's t-test was used for comparisons of age.

Distribution of CME activity was positively skewed (ie, the peak was shifted toward lesser CME activity). So the median was used to measure central tendency. Given the wide range of reported CME activity, levels of CME activity were aggregated into quartiles. The two middle quartiles encompassed relatively narrow ranges of CME activity and were further aggregated into a middle half. Differences in pass/fail rates among quartiles were analyzed by Pearson chi-square.

#### **RESULTS**

Of the 278 sample Diplomates, 245 took the Recertification Examination; 33 did not. Table 1 shows that the

**Table 1.** Demographics of the Study Sample (n = 245) Versus All Examinees (n = 1,223)

Characteristic	Study sample (%)	All examinees
	(78)	(%)
Practice type	20.0	367
Solo practice (1–2 people)	38.0	36.7
Surgical group (over 2)	29.4	28.0
Multidisciplinary group (3–10)	2.9	4.0
Multidisciplinary clinic (>10)	11.0	10.8
Government (eg, military, VA)	2.9	3.7
Academic	15.5	15.8
Öther	0.4	0.1
Career activity		
Clinical practice	95.9	91.2
Research	0.0	0.7
Teaching	3.3	4.4
Administration	0.4	1.0
Other (eg, emergency medicine)	0.4	1.1
Additional certification	33.9	31.6
Male gender	90.2	91.7
Ethnicity	<del>-</del>	
Asian	13.5	12.8
Black	3.7	3.7
Caucasian	78.8	78.7
Hispanic	4.1	4.2
Native American	0.0	0.7
MSA of office location		
(community population)		
A (> 100,000,000)	48.0	51.0
B (250,000-999,999)	22.6	22.4
C (100,000–249,999)	8.5	8.6
D (< 100,000)	0.9	2.9
Indeterminate/other	15.1	20.0
Geographic region		· · · · · ·
Northeast	29.8	26.4
Southeast	19.2	21.3
Midwest	21.2	23.2
Southwest	13.9	10.5
West	15.1	17.3
	0.8	
Non-US Medical school	0.0	1.2
US ·	92.7	70.7
-	83.7	79.7
Foreign IMG	15.1	18.3
US IMG	1.2	2.0
Examination attempt		
First	94.7	93.0
Second	2.9	5.0
Third or more	2.4	2.0
Examination failure rate	10.2	7.7

**Table 2.** Median CME Activity among the 245 Sample Diplomates Who Took the Examination, by Examination Performance

	Sample examinee group (n)					
CME Activity	Total	Pass	Fail			
Total	170	176	115			
Category I	101	101	73			

distribution of the study variables among these 245 were remarkably similar to the total year 2000 examinee cohort (n = 1,223). The p values for the distributions among these variables all exceeded 0.25 with the exception of MSA, where p exceeded 0.10. The lower p value for this variable was primarily from a higher percentage of indeterminate/other examinees among the total cohort. The mean age of the sample Diplomates was 48.0 years for both the sample and entire examinee cohort, and median ages were 47.5 and 49.0, respectively. Both groups contained essentially identical percentages of 10-year and 20-year examinees. Among the 245 sample Diplomates who took the examination, 10.2% failed. This value is slightly, but not significantly, higher than the 7.7% failure rate of the entire cohort.

Distribution of CME activity among the sample Diplomates is shown in Table 2. The Pass group reported 53% more median hours of total CME activity and 38% more median hours of Category I CME activity than the Fail group. The preponderance of Category I CME was considered clinical/surgical activity and roughly two-thirds to three-quarters of this was extramural. Only a small proportion of CME activity was administrative; no applicant reported basic science CME. Although the Fail group had fewer median hours of CME activity, the relative distribution of activity among the various subcategories did not differ significantly from that of the Pass group (p > 0.25).

Except as noted below, there were no significant differences between characteristics of the 245 study sample Diplomates who took the Recertification Examination and the 33 who did not. CME activity was virtually identical for both groups (eg, the median number of Category I hours for examinees was 101 compared with 102 hours for those who did not take the examination). Demographic characteristics of the two groups were also similar; the exception was that nontakers had a higher proportion of "specialists."

Table 3 shows examination performance when ana-

**Table 3.** Recertification Examination Performance Based on Quartiles of Total CME Hours and Category I CME Hours

			Pa	ISS	Fall	
CME Activity	Range of hours	Median hours	n	%	n	%
Total activity						
Highest quartile	304-5,208	452	56	96.6	2	3.4
Middle half	126-303	172	118	94.4	7	5.6
Lowest quartile	8-125	106	46	74.2	16	25.8
Category I activity						
Highest quartile	128-356	150	59	95.2	3	4.8
Middle half	73–127	101	111	91.7	10	8.3
Lowest quartile	8-72	62	50	80.6	12	19.4

lyzed by quartiles of total CME hours. There is a clear relationship between CME activity and examination performance: for total CME activity, the failure rate was 3.4% for the highest CME quartile versus 25.8% for the lowest (p < 0.000); for Category I CME activity, the failure rate was 4.8% for the highest quartile versus 19.4% for the lowest (p < 0.017). The low end of the range of CME activity in the lowest quartile is below the Board's current CME requirement because some examinees had their applications approved in years before the institution of specific minimum CME requirements. There were 19 examinees who reported less than 100 total hours of CME and 15 examinees who reported less than 60 hours of Category I.

Because solo practice had previously been identified as a risk factor for failure on the Recertification Examination, we also examined the interactions of practice type, CME activity, and examination performance. As noted in Table 1, solo practice comprised the largest single category of practice type, with relatively smaller percentages of Diplomates among each of the remaining nonsolo groups. Failure rates by practice type (irrespective of CME activity) were 17.2% (16 of 93) among Diplomates in solo practice, 6.9% among those in a surgical group, 0% among those in a multidisciplinary group, 7.4% among those in a multidisciplinary clinic, 0% among those in government, 5.3% among those in academia, and 0% for the one individual who listed other. The higher failure rate among those in solo practice is distinctive and consistent with previous Board findings.

Given the relatively similar low failure rates among nonsolo practice types, these groups were aggregated into a single group for purposes of CME analysis. The aggregate failure rate of the nonsolo practice groups was 5.9% (9 of 152). This was significantly lower than the 17.2% of those in solo practice (chi-square = 6.8326, p < 0.01).

As a group, those in solo practice reported fewer hours of CME than those in nonsolo practice. The median hours of total and category I activity of CME among those in solo practice was 154 and 94 hours, respectively. This compared with 185 and 103 hours, respectively, among those in nonsolo practice arrangements.

Tables 4 and 5 show the interaction of CME activity, practice type, and examination performance. In general, those in solo practices had higher failure rates than those in other practice arrangements for each quartile of total and Category 1 CME activity. For total hours (Table 4), failure rate for those in solo practice and the lowest quartile was 37% (versus 16% for the lowest quartile among those in nonsolo practices). For Category I hours (Table 5), failure rates among those in the lowest quartile were 31% and 11%, respectively. Although it appears that there was not a single failure among solo practice examinees in the highest quartile of Category I activity, in fact, one of the 20 individuals was a reexaminee. Even accounting for this, the failure rate among those in solo practice in high quartiles CME activity was comparable to those in other practice arrangements.

Notably, median CME activity within each quartile was similar for those in solo practice versus those in nonsolo practice arrangements. The greatest impact of CME activity on examination performance was in the lowest quartiles of CME activity. Here, low CME activity was associated with higher failure rates in all practice types and particularly high failure rates among those in solo practice. This strongly suggests that low CME activity is an independent risk factor for poor examination performance.

The relative distribution of subcategories of CME activity (ie, extramural versus intramural) seemed similar between those in solo practice versus other practice types within either the Pass or the Fail group. But the distribution among the various subcategories yielded too few data points for further, meaningful statistical analyses.

Solo practice also correlated with type of medical school and performance on previous American Board of Surgery examinations. Again, the numbers of Diplomates in each of these variable categories were too small for further analyses.

**Table 4.** Comparison of Recertification Examination Performance of Those in Solo Practice Versus Nonsolo Practice, by Quartile, for Total CME Hours

		h.e	Pa	ss	Fail	
Quartile	Practice type	Median hours	n	%	n	%
Highest	Solo	526	. 16	94	1	6
	Nonsolo	447	40	98	1	2
Middle half	Solo	168	42	91	4	9
	Nonsolo	177	76	96	3	4
Lowest	Solo	105	19	63	11	37
	Nonsolo	108	27	84	5	16

#### DISCUSSION

Surgical knowledge is important to successful problem solving and, as such, is believed to be an important component of overall clinical surgical ability. Initial certification in surgery emphasizes the acquisition of a defined standard of medical knowledge during residency training; recertification assesses the retention of this basic knowledge and familiarity with newer developments. Continuing medical education is the traditional approach to gaining and maintaining the requisite current knowledge. The presumptive link between knowledge and quality of patient care is the rationale for a required minimum CME activity by state medical boards and specialty boards for relicensure and recertification, respectively.

This study demonstrates a strong relationship between CME activity and performance on the American Board of Surgery Recertification Examination in Surgery, a valid and reliable measure of current surgical knowledge. Surgeons with relatively low levels of CME activity have a considerably greater probability of failure on that examination. These findings confirm previous Board data that identified practice type as a risk factor for examination failure and also identify low levels of CME activity as an additional, independent risk factor

**Table 5.** Comparison of Recertification Examination Performance of Those in Solo Practice Versus Nonsolo Practice, by Quartile, for Category I CME Hours

	D	Median	P	ass	Fail	
Quartile	Practice - type	hours	n	%	n	%
Highest	Solo	153	20	100	0	0
	Nonsolo	149	39	93	3	7
Middle half	Solo	97	39	83	8	17
	Nonsolo	101	72	97	2	3
Lowest	Solo	62	18	69	8	31
	Nonsolo	63	32	89	4	11

for examination failure. The failure rates of those in the lowest quartiles of CME activity and solo practice were at least double those in the lowest quartile with other practice arrangements. Conversely, the failure rates of those in solo practice and the highest quartiles of CME activity were no different from those in other practice arrangements and comparable CME.

At least two caveats apply to these findings. First, one should not draw any conclusions about minimal or optimal levels of CME activity. Some applicants may have only reported sufficient activity to meet Board requirements (ie, 100 hours total activity, 60 hours of which must be Category I activity, during the 2 years before application). So they may not have reported all CME activity in which they participated. This caveat is particularly germane because the minimal requirement of Category I activity (60 hours) and of total activity (100 hours) both fall within the respective lowest quartile of the study findings. This is consistent with the finding that, despite the CME requirement, examination failure rates since year 2000 remain relatively high among those in solo practice.

A second caveat is to not draw any conclusions regarding the nature of the relationships among the identified risk factors. The findings may have important implications for improving both examination and practice performance, but additional research is necessary to identify other possible risk factors and to further distinguish those that may be causes from those that may be effects. Because solo practice also has a number of other correlates, practice type may only be a surrogate for some other factor(s). So the present data do not distinguish whether the higher failure rates of surgeons with little CME activity reflect an accelerated decline in examination performance over time, whether those surgeons performed less well than their peers from the outset, or whether there is some combination of these and possibly additional factors. Evidence for these possibilities comes from studies of recertification in critical care medicine by the American Board of Internal Medicine4 and unpublished data from the American Board of Surgery.

Overall, surgeons in solo practice had less CME activity than those in other practice arrangements. It is tempting to postulate that differences in CME activity may be associated with barriers to CME participation. Yet the MSA distribution of those in solo practice was similar to that of other practice arrangements. So if barriers do exist, they may be independent of community

size. For instance, those in urban solo practice might still have great difficulty arranging practice coverage to attend CME activities.

On the other hand, when considered by quartiles, those in solo practice had comparable CME activity to those in other practice arrangements. The adverse impact of low levels of CME on examination performance was largely confined to those in the lowest quartiles of CME, so other factors appear to be involved. Possibly relevant to these findings is a recent evaluation of the Maintenance of Certification Program of the Royal College of Physicians and Surgeons of Canada. Here the investigators noted appreciable differences in awareness between participants and nonparticipants. This issue warrants further analysis but is beyond the immediate scope of this article.

Improving knowledge through CME is but an intermediate step toward the goal of better patient care. Consequently, the relationship of CME to improving patient care is more complex than the issues that relate CME to examination performance. Although there is evidence that performance on cognitive examinations is related to performance in practice<sup>6</sup> and evidence for a link between specialty board certification and improved outcomes,<sup>7</sup> many such studies have methodologic weaknesses.

Improving knowledge is an important first step in improving patient care, but it is increasingly recognized that participation in CME may be necessary but not sufficient to achieve this end. Indeed, the value of mandated CME activity has been questioned because of the tendency to overemphasize the quantity and underemphasize the quality of the activity. In addition, many important types of such activities often are not eligible to receive accreditation under existing requirements. Other potentially important types of activities either are not widely available or are associated with substantial barriers to participation.

These criticisms are supported by systematic reviews of the impact of continuing medical education strategies. Effective change strategies included reminders, patient-mediated interventions, outreach visits, opinion leaders, and multifaceted activities. Audits with feedback and educational materials were less effective, and formal CME conferences or activities without enabling or practice reinforcing strategies had relatively little impact. The difference between effective strategies and more conventional CME strategies was an emphasis on performance change and not just on learning. 9,10

Specific factors reported to increase the probability that CME will produce a change in practice are peer interaction,11 commitment to change, and assessment of results. 12,13 The latter is particularly important because additional evidence suggests that improvement in care is more likely to occur with CME activity directly linking to patient care processes.14 Such findings support the concept that CME is but one aspect of continuing physician professional development and that increasing attention needs to be focused on a broader context. 15,16 The Department of Veterans Affairs has developed an educational system for health care professionals that explicitly assesses outcomes in this broader context.<sup>17</sup>

The current findings may be particularly relevant to peer interaction. Specifically, the Board criterion of solo practice is one that consists of either one or two surgeons. A two-person "solo" practice might provide more opportunities than a one-person practice for cross coverage to attend extramural CME activities. On the other hand, a two-person practice still may be an insufficient "critical mass" for the feedback needed to enable a change in practice. Further distinction between onesurgeon and two-surgeon practices is needed to clarify

In summary, CME appears to be important for the cognitive knowledge measured by examination performance. But increasing evidence suggests that improving patient care requires more than just a mandate for CME activity or sole emphasis on performance on a cognitive examination. Toward this end, the American Board of Medical Specialties (ABMS) has defined six general competencies inherent in medical practice. These are patient care, communication, professionalism, medical knowledge, practice-based learning and improvement, and systems-based practice. In the coming years increasing emphasis will be placed on developing measures of performance for each of these areas. For the present, surgeons should avail themselves of existing methods to evaluate knowledge deficits. One such method is the Surgical Education and Self-Assessment Program (SESAP) offered by the American College of Surgeons. Individualizing CME activity to such deficits should enhance both examination and practice performance. Achieving these goals requires further research to identify and correct the underlying factors that adversely affect examination performance and patient care.

#### Author contributions

Rhodes et al

Study conception and design: Rhodes, Malangoni Acquisition of data: Rhodes Analysis and interpretation of data: Rhodes, Biester Drafting of manuscript: Rhodes Critical revision: Biester, Malangoni Statistical expertise: Rhodes, Biester Supervision: Ritchie

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# Annals of Internal Medicine

Systematic Review: The Relationship between Clinical Experience and Quality of Health

Care

Niteesh K Choudhry, Robert H Fletcher, Stephen B Soumerai. Annals of Internal

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### Abstract (Document Summary)

Physicians with more experience are generally believed to have accumulated knowledge skills during years in practice and therefore to deliver high-quality care. Fletcher et al systematically reassess studies relating medical knowledge and health care quality to years in practice and physician age. Results show that physicians who have been in practice longer may be at risk for providing lower-quality care.

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# [Headnote]

Background: Physicians with more experience are generally believed to have accumulated knowledge and skills during years in practice and therefore to deliver high-quality care. However, evidence suggests that there is an inverse relationship between the number of years that a physician has been in practice and the quality of care that the physician provides.

Purpose: To systematically review studies relating medical knowledge and health care quality to years in practice and physician age.

Data Sources: English-language articles in MEDLINE from 1966 to June 2004 and reference lists of retrieved articles. Study Selection: Studies that provided empirical results about knowledge or a quality-of-care outcome and included years since graduation or physician age as explanatory variables.

Data Extraction: We categorized studies on the basis of the nature of the association between years in practice or age and performance.

Data Synthesis: Overall, 32 of the 62 (52%) evaluations reported decreasing performance with increasing years in practice for all outcomes assessed; 13 (21%) reported decreasing performance with increasing experience for some outcomes but no association for others; 2 (3%) reported that performance initially increased with increasing experience, peaked, and then decreased (concave relationship); 13 (21%) reported no association; 1 (2%) reported increasing performance with increasing years in practice for some outcomes but no association for others; and 1 (2%) reported increasing performance with increasing years in practice for all outcomes. Results did not change substantially when the analysis was restricted to studies that used the most objective outcome measures.

Limitations: Because of the lack of reliable search terms for physician experience, reports that provided relevant data may have been missed.

Conclusions: Physicians who have been in practice longer may be at risk for providing lower-quality care. Therefore, this subgroup of physicians may need quality improvement interventions.

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Quality assurance and performance evaluation have become central issues in medicine. Care is suboptimal in many different medical conditions and clinical settings (1-6). Although delivering high-quality care is important to all clinicians, this issue may be particularly relevant to certain subgroups, such as physicians with less specialized training and those who see a smaller volume of patients (7-10).

Physicians who have been in practice for more years may also be less likely to deliver high-quality care (11, 12). Medical advances occur frequently, and the explicit knowledge that physicians possess may easily become out of date. Therefore, although it is generally assumed that the tacit knowledge and skills accumulated by physicians during years of practice lead to superior clinical abilities (13), it is also plausible that physicians with more experience may paradoxically be less likely to provide technically appropriate care.

Few existing studies have had the specific goal of evaluating the effects of experience on the quality of medical care (11). However, length of time in clinical practice has been included as part of a set of physician characteristics that might explair variations in quality or that may be confounders of the association between quality and other factors (13-18).

The purpose of this paper is to assess the robustness of the relationship between clinical experience and quality of care by systematically reviewing empirical studies. Although we define experience as the number of years a physician has been in practice, physician age and time in practice are highly correlated (11, 19, 20); therefore, for the purposes of this paper, we

consider these variables to be interchangeable.

### **METHODS**

We searched MEDLINE (Ovid Technologies, 1966 to June 2004; English language) for terms describing physician experience (keywords: physician age, clinician age, physician experience, clinician experience), physician demographic characteristics (keywords: physician characteristics, clinician characteristics), practice variation (subject heading: physician's practice patterns), and performance in various domains (subject headings: clinical competence, health knowledge, attitudes and practice, outcomes assessment [health care]; keywords: knowledge, guideline adherence, appropriateness, outcomes]. We retrieved potentially relevant articles and reviewed their reference lists to identify studies that our search strategy may have missed (Figure 1). We also searched our personal archives to identify additional studies. We included studies if they 1) were original reports providing empirical results; 2) measured knowledge, guideline adherence, mortality, or some other quality-of-care process or outcome; and 3) included years since graduation from medical school, years since certification, or physician age as a potential explanatory variable. We excluded studies if they described practice variation that is not known to affect quality of care (for example, assessed test-ordering behavior in clinical situations where optimal practice is unknown) or evaluated the performance of fewer than 20 physicians. For studies that examined several different end points, we included only those outcomes that are linked to knowledge or quality of care.

We used a standardized data extraction form to obtain data on study design and relevant results. We categorized studies into 4 groups on the basis of whether they evaluated knowledge (for example, knowledge of indications for blood transfusion), adherence to standards of care for diagnosis, screening, or prevention (for example, adherence to preventive care guidelines), adherence to standards of care for therapy (for example, appropriate prescribing), or health outcomes (for example, mortality). We classified the results of each study into 6 groups on the basis of the nature of the association between length of time in practice or age and performance: consistently negative, partially negative, no effect, mixed effect partially positive, and consistently positive. "Consistently negative" studies were those for which all reported outcomes demonstrated a statistically significant decrease in performance with increasing years in practice or age. "Partially negative studies showed decreasing performance with increasing experience for some outcomes and no association for others. We used similar definitions for "consistently positive" and "partially positive" studies. "Concave" studies found performance to initially improve with years in practice or age, then peak, and subsequently decrease.

We did not use formal meta-analytic techniques because the included studies used many different effect measures and some did not report parameter estimates.

Since studies based on self-reported practice may suffer from social desirability bias (21), we explored the effect of study quality on results by subcategorizing studies according to whether they measured outcomes with self-reports (that is, using surveys and interviews) or observed practice (that is, using chart audits or administrative data review). We also compared studies according to whether they performed multivariable modeling to adjust for patient and physician covariates. We use the Fisher exact test to compare the observed frequencies. We conducted all analyses with SAS, version 8.2 (SAS Institute

Inc., Gary, North Carolina).

# Role of the Funding Source

The Harvard Pilgrim Health Care Foundation supported this study. It had no role in the design, conduct, or reporting of the study or in the decision to submit the manuscript for publication.

# **RESULTS**

Fifty-nine articles that reported data on 62 groups of relevant outcomes formed the basis of our analysis. Overall, 32 of the 62 evaluations (52%) demonstrated a negative association between increasing experience and performance (that is, performance decreased as experience increased) for all outcomes assessed; 13 (21%) reported a negative association for some outcomes but no association for other outcomes; 2 (3%) reported a concave relationship (that is, performance initially increased as experience increased, then peaked, and subsequently decreased); 13 (21%) reported no association; 1 (2%) reported a positive association (that is, performance increased as experience increased) for some outcomes but no association for other outcomes; and 1 (2%) reported a positive association for all outcomes assessed (Figure 2).

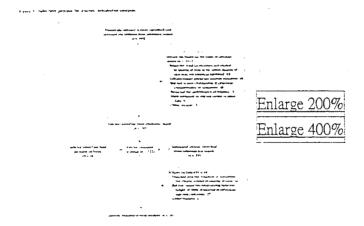
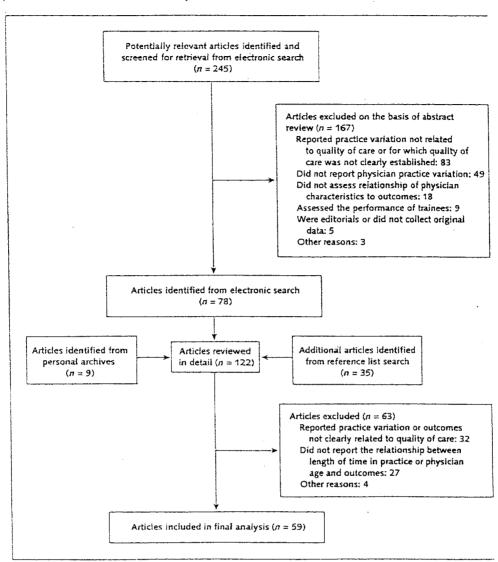


Figure 1. Selection process for studies included in analysis.

Figure 1. Selection process for studies included in analysis.



# Knowledge

Twelve studies assessed the knowledge of practicing physicians, and all studies reported a negative association between knowledge and experience (Table 1). Studies by Ayanian and colleagues (7) and Salem-Schatz and colleagues (22) had large sample sizes, high response rates, and good sampling methods; used rigorous criteria to evaluate knowledge; and performed multivariate analysis.

Ayanian and colleagues (7) surveyed physicians to assess their beliefs about the survival benefit of therapies for acute myocardial infarction; the appropriate use of these therapies has been well-established in randomized, controlled trials.

Specialists were more knowledgeable than generalists; however, after adjustment for this and other variables, physicians younger than 40 years of age were more likely to correctly believe in the value of therapies that improve survival (for example, thrombolytic agents, aspirin, and  $\beta$ -blockers). They were also significantly less likely to believe in the value of therapies that have been disproved (for example, prophylactic lidocaine) (P < 0.05).

Salem-Schatz and colleagues (22) interviewed surgeons and anesthesiologists to assess their knowledge of the risks associated with and indications for the transfusion of blood products. They found a highly significant negative association between knowledge and the number of years the physicians had been in practice (P < 0.001).

Adherence to Standards of Practice for Diagnosis, Screening, and Prevention

Twenty-four studies have assessed the appropriateness of physician use of diagnostic and screening tests, as well as preventive health care (Table 2). Overall, 15 (63%) of these studies demonstrated that physicians in practice for more years were less likely to adhere to standards of practice in this domain.

In the largest of these studies, Czaja and colleagues (33) surveyed participants to assess their adherence to cancer screening guidelines endorsed by the American Cancer Society and the National Cancer Institute. Physicians who had graduated more than 20 years before the survey were consistently less likely to adhere to recommended practices (odds ratio, 0.62 to 0.72; P < 0.05).

Using more objective measures of guideline adherence, Aubin and colleagues (17) assessed the practice of 21 physicians and found that after adjustment for patient and physician covariates, younger physicians were more likely to appropriately screen for hypertension (odds ratio, 1.11 [95% CI, 1.06 to 1.15).

Several other studies provide contrary results. Streja and Rabkin (47) assessed the use of recommended preventive care measures and found that after adjustment for other physician covariates (such as specialty, practice style, and number of diabetic patients in their practice), older physicians were more likely than younger physicians to test for proteinuria (odds ratio, 2.62 [CI, 1.61 to 4.37]) and to refer their patients for screening ophthalmology assessments (odds ratio, 1.48 [CI, 1.0 to 2.18]). However, older physicians were no more likely to order a high-density lipoprotein cholesterol level test. Their analysis did not adjust for any patient variables, such as the presence of macrovascular and renal disease. Rhee (12) evaluated the performance of 454 physicians treating patients in 15 different medical and surgical diagnostic categories are found a concave relationship between years in practice and adherence to standards of practice. Physicians in practice for 6 to 15 years provided the most appropriate care, whereas physicians with more or fewer years of experience provided less appropriate care.

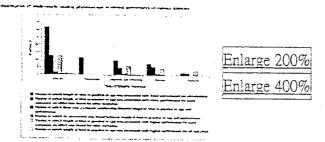
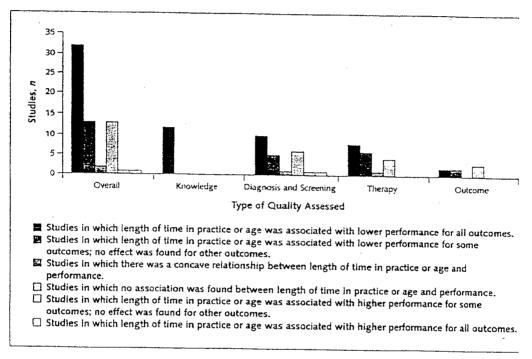


Figure 2. Distribution of study results relating physician age to clinical performance in various domains.

Figure 2. Distribution of study results relating physician age to clinical performance in various domains.



# Adherence to Standards of Appropriate Therapy

Table 3 presents the 19 studies that have assessed the influence of physician age and years in practice on adherence to standards of therapy. Of these studies, 14 (74%) found a partially or consistently negative association between physician age and adherence to standards of appropriate use of therapy.

A large and well-designed study by Beaulieu and colleagues (64) examined the prescribing behavior of physicians caring for patients with stable angina. After multivariate adjustment in a hierarchical model, older physicians were significantly less likely to prescribe aspirin (odds ratio for physicians in practice for > 20 years compared with those in practice < 10 years, 0.58). Age did not affect use of  $\beta$ -blockers or lipid-lowering agents.

#### Outcomes

Seven studies present data on the relationship between number of years in practice and actual health outcomes (Table 4). The strongest of these was conducted by Norcini and colleagues (14), who analyzed mortality for 39 007 hospitalized patients with acute myocardial infarction managed by 4546 cardiologists, internists, and family practitioners. After controlling for a patient's probability of death, hospital location and practice environment, physician specialty, board certification, and the volume of patients seen, these researchers observed a 0.5% (SE, 0.27%) increase in mortality for every year since the treating physician had graduated from medical school.

Harrz and colleagues (11) specifically assessed the association between experience and mortality rates for surgeons performing cardiac artery bypass grafting. After adjustment for both patient and physician variables, they found that physicians who have been in practice longer had higher operative mortality rates (P < 0.001). In contrast, Burns and Wholey's (69) large study of patients hospitalized for various conditions found no difference in mortality rates for physicians of different ages, but physicians in practice for more years had longer lengths of stay even after adjustment for patients' comorbid conditions and other physician factors.

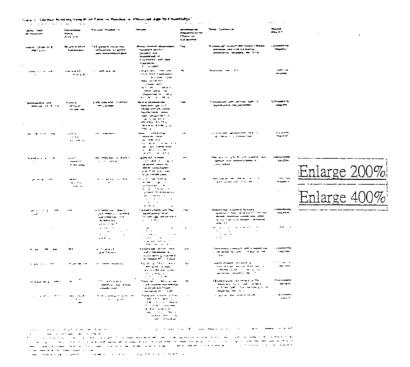


Table 1. Studies Relating Length of Time in Practice or Physician Age to Knowledge\*

Table 1. Studies Relating Length of Time in Practice or Physician Age to Knowledge\*

Słudy, Year (Reference)	Knowledge Being Assessed	Persons Studied, n	Results	Muitivariate Adjustment for Physician Covariates?	Other Comments	Overall Effect?†
Sakem-Schatz et al., 1990 (22)	Blood product transfusion	122 general surgeons, orthopedic surgeons, and anesthesiologists	Strong inverse association between years in practice and knowledge of transfusion risks and indications.	Yes	Knowledge assessment-based medical Rerature and NIH consensus conference; response rate, 91 %	Consistently negative
			indications (P = 0.0001)			1.11.
Goiden et al., 2001 (23)	Emergency contraception	233 pediatricums	Younger physicians and more recent graduates (P = 0.02) were more keely to identify FDA-approved methods of emergency contraception (age categorized as <40 y.	No	Response rate, 24%	Consistently negative
Meskauskas and Webster, 1975 (24)	General medical knowledge	3356 internists certified ≥8 y earlier	41–50 y, or >50 y) Inverse relationship between age and ABIM recertification	No	Participants self-selected; tests of significance not presented	Consistently negative
		•	examination scores (age categorized as			
			<40 y, 40-44 y,	*		3.
			.45-49 y, 50-54 y, 54-59 y, 60-64 y, or			
Name of the topoe	Carrent	4047 intermitar	≥65 y)	No	Anticipante valuatore de torte af	Consistently
Norcini et al., 1985 (25)	General medical knowledge	1947 internists	Inverse relationship between ABIM receptification examination scores and age (age categorized as <40 y, 40-49 y, 50-59 y, or =60 y)	140	Participants volunteered; tests of significance not presented	negative
Ramsey et al., 1991 (26)	General medical knowledge	289 internists certified 5 to 15 y earlier	Significant inverse correlation (r = -0.3) between score on ABIM examination questions and years since certification	Yes	Participants partially self-selected, but sample was representative of population	Consistently negative
Cruft et al., 1981 (27)	General Surgical knowledge	478 surgeons certified 127 y earlier	Inverse relationship between age and performance on American Board of Surgery recentification examination (age categorized as 40–45 y, 46–50 y, 51–55 y, 56–60 y, or 61–73 y)	No	Participants self-selected; tests of significance not presented	Consistently negative
Genson et al., 1991 (28)‡	HIV	473 internists, family practitioners, general practitioners, and obstetrician— gynecologists	Younger physicians had significantly more knowledge about AIDS (P < 0.01)	Yes	Knowledge assessed by using questions from National Center for Health Statistics survey and others devised by investigators; response rate, 63%	Consistently negative
Lewis et al., 1987 (29)‡	HIV	1000 general practitioners, family physicians, and general internists	Younger physicians had greater AIDS-related knowledge (consistent across variables assessed, although P values not reported)	Unclear	Measures of "competence" used were defined by group of expert clinicans at UCLA; response rate, 60%	Consistently negative
Shapiro, 1989 (30)	нг	1271 general practitioners	Knowledge of HIV and AIDS decreased as years since graduation increased (P = 0.008)	Yes	Knowledge assessed with 6 questions designed by author; response rate, 70%	Consistently negative
Evans et al., 1984 (31)	Hypertension	96 tamily physicians	Highly significant inverse correlation between test scores and years since graduation $C \approx -0.55$ ; $P < 0.001$	No	Questionnaire validated to discriminate among physicians of different levels of training and specialty; response rate, 78%	Consistenth negative
Ayanian et al., 1994 (7)	Mi	1211 cardiologists. Internists, and family practitioners	Physicians < 40 y of age had greater knowledge of evidence-based therapies (P < 0.05)	Yes	All physiciams had served as the attending for at least 1 patient with MI within the preceding 3 mo; response rate, 61%	Consistanti negative
Schroen et al., 2000 (32)	Non-small- cell lung cancer	1010 pulmonologists and thoracic surgeons	Physicians trained before 1980 more likely to underestimate surrowal (P < 0.001) and less likely to believe in value of chemotherapy in situations that have been well-established	No	Response rate, approximately 50%	Consistentl negative

<sup>\*</sup>ABIM = American Board of Internal Medicine: FDA = U.S. Food and Drug Administration: MI = invocardial infarction: NIH = National Institutes of Health; UCLA = University of California, Los Angeles.

† "Consistently negative" studies were those for which all oncomes demonstrated a statistically significant decrease in performance with increasing years in practice or age. "Partially negative" studies were those that showed statistically significant decreasing performance with increasing years in practice or age for some outcomes and no effect for others. Similar definitions were used for consistently positive and partially positive studies. "Concave studies" found performance to initially improve with years in practice or age then peak and subsequently decline.

‡ Also reported results on adherence to standards of diagnosis, screening, and preventive health care.

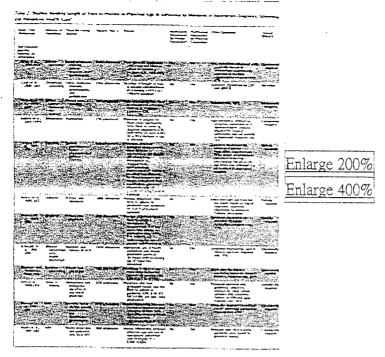


Table 2. Studies Relating Length of Time in Practice or Physician Age to Adherence to Standards of Appropriate Diagnosis, Screening, and Preventive Health Care\*

Table 2. Studies Relating Length of Time in Practice or Physician Age to Adherence to Standards of Appropriate Diagnosis, Screening, and Preventive Health Care\*

Study, Year (Reference)	Disease or Condition	Physician Group Studied	Sample Size, n	Results	for Patient	Adjustment for Physician	Other Comments	Overall Effect?†
Self-reported practice surveys or interviews)					Covariates?	Covariates?		
Czaja ef al., 1994 (33)	Cancer screening	Family physicians, internists; Beneral Surgeons, and gynecologists	3436 physicians	Physicians who graduated >20 y ago less likely to adhere to screening practices (OR, 0.62-0.72; P < 0.05)	No .	Yes	Only considered adherence with guidelines for use of interventions unanimously endorsed by multiple	Consistent negative
Cook et al., 2001 (34)	Chlamydia screening	Family physicians, internists, gyriecologists, and pediatricians	1600 physicians	No effect of length of time in practice and likelihood of screening (<10 y or >10 y in practice)	No	Yes	organizations; response rate. 67.6. Guidelines established by CDC and USPSTF	No effect
Richards et al., 1998 (35)	Colon cancer screening for women	Primary care	508 physicians	Older physicians more likely to recommend screening contrary to national	No	Yes	Response rate, 42%	Consistent negative
Epstein et al., 2001 (15)‡		Psychiatrists	278 physicians	Physicians in practice for fewer years significantly more likely to correctly diagnose depression (OR, 0.59 [95% Cl, 0.43–0.81), for a 10-y increase in age or practice)	No	Yes	Appropriateness defined by consensus agreement of 4 national experts; analyses adjusted for medical comorbidity but not severity of depression; response rate,	Consistent negative
Jacques et al. 1991 (36)	Diabetes	General practitioners, family, physicians, and general nterniste	610 physicians	Physicians who had graduated more recently more likely to appropriately use glucose self-monitoring, hemoglobin A.c. measurements continuinology examinations (P < 0.001) no effect was observed for blood pressure and	No	Yes	53 % Guidelines established by American Diabetes: Association; response rate; 73 %; almost all physicians performed screening; interventions for which no age effect was observed (i.e., no variation in dependent variable)	Partially pegative
Kenny et al., 1993 (37)	Diabetes	Primary care physicians	1434 physicians	weight assessment, foot examination, glycenic education, year of graduation categorized in 4 groups Younger physicians more	No	Yes	Effect estimates not reported	Partially
ngga garancannyayay, yaya	water at a majory we			likely to adhere to preventive care guidelines for 6 of 8 procedures surveyed			but results based on logistic regression; guidelines established by American Diabetes Association	negative
Marrero et al., 1991 (38)	Diabetes	Primary care physicians	212 physicians	Younger physicians more likely to obtain a hemoglobin A, measurement (OR for every 10-y change in graduation date, 1.53; P = 0.0017); no relationship for use of	No	No	Guidelines established by American Diabetes Association; response rate, 31%	Partially negative
Schwartz et al., 1991 (39) Sherman and	and health promotion		1349 physicians	Appropriate use of health promotion and disease prevention and disease prevention practices decreased with increasing age (P value not presented)	No	Yes	Guidelines endorsed by several national agencies; response rate, 75%	Consistent r negative
Hershman, 1993 (40)		Primary care physicians	422 physicians	Physicians > 40 y of age more likely to counsel patients on exercise (OR, 3.08 [CI, 1.33–7.15])	No.	Yes	Justification for exercise counseling based on research evidence; response rate, 61%	Consistenti positive
Zerr et al., 1999 (41)	Fever in infants	Pediatricians and emergency department and family physicians	474 physicians	Physicians who had graduated longer ago less likely to adhere to guidelines (OR, 0.93 (Cl, 0.91-0.96), per year since graduation)	No	Yes	Physicians provided with guidelines; adherence assessed by using clinical scenarios that presented children of different ages; response rate, 36%	Consistenti negative
Genson et al., 1991 (28)	HIV	Internists, family doctors, general practitioners, and obstetrican gynecologists	473 physicians	years since graditation and adherence to New York.  State Department of Health AIDS prevention recommendations (P <	No -	Yes	Study also assessed knowledge (results presented separately); response rate: 63%	Consistenti negative
Heath et al., 1997 (42)	HIV	Family physicians and specialists who treat HIV	868 physicians	Inverse relationship between physician age and use of appropriate preventive care strategies (P < 0.001–0.004)	No	Yes	Response rate, 38.2%-50%; guidelines were issued by provincial agency	Consistent negative

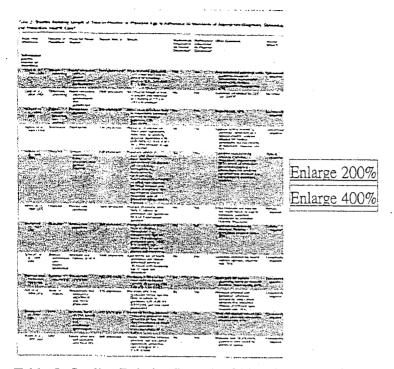


Table 2. Studies Relating Length of Time in Practice or Physician Age to Adherence to Standards of Appropriate Diagnosis, Screening, and Preventive Health Care\*

Study, Year (Reference)	Disease or Condition	Physician Group Studied	Sample Size. n .	Results	Multivariate Adjustment for Patlent Covariates?	Multivariate Adjustment for Physician Covariates?	Other Comments	Overail Effect?†
Lewis et al. 1987 (29)	HIV	Primary care physicians	1000 physicians	inverse relationship between years in practice and appropriateness of diagnostic work-up (consistent across variables assessed, although P values not reported)		Unclear	Measures of "competence" used were defined by group of expert clinicians at UCLA: study also assessed knowledge (results presented separatery); response rate, 50%	
Skotniski et al., 1996 (43)	HiV	Primary care physicians	480 physicians	No significant association between physician age and likelihood of testing a high-risk patient	No	Undear	Response rate, 50%; older physicians were more likely to test any patient who asked to be tested (not entirely in keeping with guidelines but unclear)	No effect
Roetzheim et al., 1991 (16)	Mammo- graphy	Primary care physicians	565 physicians	Physicians < 50 y of age were more likely than older physicians (72% vs. 49%; P < 0.001) to fully adhere to American Cancer Society recommendations	No	No	Response rate, 42%	Consistently negative
Ely et al., 1998 (44)	Preventive care guideline	physicians	146 physicians	Physician age or year of graduation not associated with preventive care practices	No	Yes	Appropriateness defined by recommendations from the USPSTF; response rate, 70%	No effect
Rattay et al., 2004 (45) Observed practice (chart audit)	Weight counseling		813 physicians	Physician age not associated with frequency of weight counseling	No	Yes	Age categorized as <45 y or >45 y	No effect
Ford et al., 1987 (46)	Breast, rectal, and small- cell lung cancer	Physicians in community hospital oricology programs	Not reported (2892 patients)	Physicians with fewer years in practice more likely, to adhere to guidelines for breast and rectal cancer staging and consultation. (P < 0.01-P < 0.001); no age effect was observed for small-cell lung cancer	知的自治与	No	Effect of age persisted regardless of how involved physicians were, in guideline creation process	Partially negative
Streja and Rabkin, 1999 (47)	Diabetes	Primary care physicians	22 physicians (519 patients)	Physicians with >15 y experience more likely to test for proteinuria (OR, 2.62 (Cl, 1.61–4.37)) and refer for ophthalmology (OR, 1.48 (Cl, 1.01–2.18)) but not more likely to order an HDL cholesterol test (OR, 1.04 (Cl, 0.97–1.06))	No	Yes	Did examine effect of patient characteristics on appropriate screening, but did not enter these variables into the same model as physician characteristics	•
Anis et al., 2004 (48) Aubin et al., 1994 (17)	Dietary and exercise counsell Hyperten- sion	ng (1)	38 physicians (4344 patients) s 21 physicians (847 patients)	No effect of length of time in practice and likelihood of counseling  Younger physicians more likely to appropriately screen for hypertension (OR, 1.11 [C], 1.06–1.15]	Yes Yes	Partial Yes	Physician covariates not significant on univariate analysis and not included in multivariate analysis.  Adjusted for patient age, sex, number of visits, type of visit, but not patient comorbidity, did not specify threshold for older vs.	No effect Consistently negative
Hulka et al., 1976 (49)	Several (4 condi- tions)	Family physician internists, gynecologists, and pediatricians	(1258 patients)	Physicians in practice for fewer years more likely to appropriately manage infants (P < 0.01). No difference observed for managing pregnancy diabetes, or heart failure		Yes	younger Performance scores were developed on the basis of consensus panel discussions, all involving at least 4 family physicians as well as other physicians	Contract Name
Rhee, 1976 (12)	Several (15 diagnost categori	tic Hawaii	454 physicians (2517 patien discharges)	Inverted "V" relationship  to between years in practice and adherence with standards of practice (F = 0.01)—physicians in practice 6-15 y provided the most appropriate care; physicians with more or fewer years in practice provided less appropriate care		Yes	Performance scores were developed on the basis of norms established by a "panel of physicians"; criteria not fully presented but seem to focus largely or diagnostic evaluation	Concave
Saraiya et al. 2002 (50)	, Tuberculos screenin for foreign- born persons	screening	491 physicians (5739 patients)	No consistent effect of number of years in practice on adherence with CDC screening recommendations	No	No	Did not have demographic data on 30% of physicians, 75% of physicians were primary care providers	No effect

<sup>\*</sup> ACP = American College of Physicians; CDC = Centers for Disease Control and Prevention; HDL = high-density lipoprotein; OR = odds ratio; USPSTF = U.S. Preventive Services Task Force.

† "Consistently negative" studies were those for which all outcomes demonstrated a statistically significant decrease in performance with increasing years in practice or age. Partially negative" studies were those that showed statistically significant decreasing performance with increasing years in practice or age for some outcomes and no effect for others. Similar definitions were used for consistently positive and partially positive studies. "Concave studies" found performance to initially improve with years in practice or age then peak and subsequently decline.

‡ Also reported results on adherence to standards of therapy—results presented separately.

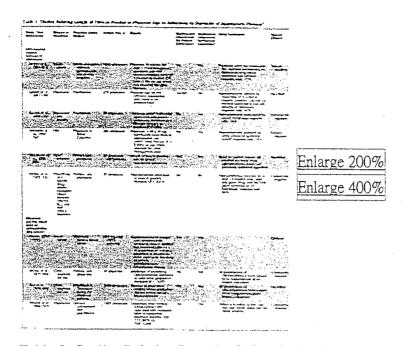


Table 3. Studies Relating Length of Time in Practice or Physician Age to Adherence to Standards of Appropriate Therapy\*

Table 3. Studies Relating Length of Time in Practice or Physician Age to Adherence to Standards of Appropriate Therapy\*

Study, Year (Reference) Self-reported	Disease or Condition	Physician Group Studled	Sample Size, n	Results	Multivariate Adjustment for Patient Covariates?	Multivariate Adjustment for Physician Covariates?	Other Comments	Overall Effect?†
practice (surveys or interviews)								
McFall et al., (51994 (51)	Breast cancer	Family physicians, internists, gynecologists, and general	1460 physicians	Physicians in practice for ≥20 y chose therapy less consistent with NIH recommendations for 3 of	Na	Yes	Physicians were not oncologists but reported participating in decision making about treatment and referral	Partially negative
		surgeons		6 treatments studied (OR, 0.56-0.78); no age effect was observed for other			response rate 71%	
Epstein et al., 2001 (15)	Depression	Psychiatrists	278 physicians	therapies  Physician age did not influence appropriate prescribing of an antidepressant	Limited	Yes	Appropriateness defined by consensus of 4 national experts; analyses adjusted for medical comorbidity but not severity of depression;	No effect
Epstein et al., 1996 (20)	Depression and anxiety	Psychiatrists	38 physicians	Accuracy score (reflecting agreement with expert consensus) decreased as a function of years in	No	Yes	response rate, 53% Appropriateness established by expert consensus; response rate, 19%	Consistently negative
Montaner et al., 1996 (52)	HIV	Physicians in British Columbia	463 physicians	Physicians < 45 y 6 age significantly more likely to appropriately use antiretroviral therapy (P = 0.004); no age effect observed for other	No	Yes	Appropriateness assessed by using provincial guidelines; overall response rate, 14%	Partially negative
Roy-Byrne et al., 2002 (53)	Panic disorder	Primary care physicians	37 physicians (58 patlents)	management areas Length of time in practice did not predict appropriate prescribing	Yes	Yes	Based on patient reports (all enrolled in clinical trial); appropriateness based on previously published algorithm	No effect
Stolley et al., 1972 (13)	Prescribing of 5 specific drugs (ritalin, equagesichloromycetin, vitamin B <sub>12</sub> , and oral contraceptives)	physicians C.	37 physicians	Appropriateness decreased as years in practice increased (P < 0.01)	No ,	No .	Appropriateness assessed by at least 13 experts who rated any given drug, and the total panel consisted of 33 individuals; response rate, 84%	Consistently negative
Observed practice (chart audit or administrative data review)								
Rynes, 1994 (54)	Breast cancer	Physicians Treating breast cancer	= (3972 ; = patients)	Appropriateness of surgical care increased with increasing years in practice but decreased after 14 y of experience (P < 0.01); physicians in practice for more years were less likely to provide postmastectomy rehabilitation therapy		Yes		Concave
Becker et al., 1971 (55)	Chlor- ampheni col use	Primary care - physicians	37 physicians	Likelihood of prescribing chloramphenical increased as years since graduation increased (P < 0.01)	No	Yes	All prescriptions of chloramphenicol were judged to be inappropriate given limited indications	Consistenti negative
Ray et al., 1976 (56)	Chlor- = amphen col use	Physicians in Tennessee caring for Medicald patients	3409 physicians	Number of years since medical school graduation did not predict use of chloramphenicol	No	Yes	All prescriptions of chloramphenicol were judged to be inappropriate given limited indications.	No effect
Moride et al. 2002 (57)	. Depression	The second secon	1527 physicians	Graduation from medical school before 1970 associated with increased odds of suboptimal treatment duration (OR, 1.12 [95% CI, 1.01-1.24])	Yes	Yes	Patient covariates include age, sex, and health status but not illness severity	Consistent negative

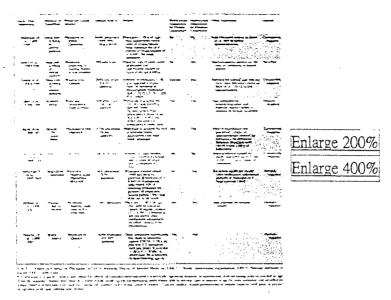


Table 3. Studies Relating Length of Time in Practice or Physician Age to Adherence to Standards of Appropriate Therapy\*

Study, Year (Reference)		Physician Group Studied	Sample Size, n	Results	Multivariate Adjustment for Patient Covariates?	Multivariate Adjustment for Physician Covariates?	Other Comments	Overall
Anderson et al., 1997 (19)	Drug pre- scribing in elderly patients	Physicians in British Columbia	6344 physicians (819 369 drug claims)	Physicians < 45 y of age had significantly lower rates of Inappropriate drug selection for all 4 classes of drugs studied (P < 0.001, for most analyses)	No	Yes	Used the same criteria as Beers et al. (58) to define appropriateness	Consideration negative
Beers et al., 1993 (58)	Drug pre- scribing in elderly patients	Physicians practicing in nursing homes in Los Angeles	309 physicians	Physician age or years since graduation not significantly related to appropriate prescribing	No	Yes	Appropriateness defined on the basis of consensus of expert opinion	No effect
Dhalla et al., 2002 (59)	Drug pre- scribing in elderly patients	Physicians in Ontario	2424 physicians (19 911 patients)	Patients of physicians > 50 y of age had a higher odds of receiving an inappropriate medication (OR, 1.14 [CI, 1.05–1.23]; P = 0.002)	Limited	Yes	Adjusted for patient age and sex only; used the same criteria as Beers et al. (58) to define appropriateness	Consistently negative
Geller et al., 1996 (60)	Hysterec- tomy	Physicians performing hysterectomy	339 physicians (36 104 patients)	Physicians in practice for 15–19 y and 25–29 y perform more hysterectomies than physicians in practice for 0–4 y $(P < 0.05)$ ; no effect observed for physicians of other ages	Yes	Yes	Also controlled for sociodemographic and financial patient factors in addition to clinical covariates	Partially negative
Payne et al., 1984 (61)	Several (10 candi- tions)	Physicians in the Midwest	1135 physicians (3163 patients)	Physicians in practice for 0-9 y provided more appropriate care than other physicians	No	Yes	Tests of significance not presented; criteria for appropriateness defined by consensus; no difference between physicians with 10–19 y and >20 y of	Consistentl negative
Sanazaro and Worth, 1985 (18)	Several	Internists	66 physicians	Number of cases treated inappropriately increased with number of years since graduation (P < 0.05)	No	No	experience Appropriateness judged by panel appointed by ACP and ASIM; participants were all volunteers	Consistenti negative
Fehrenbach et al., 2001 (62)	Myocardial infarction		473 physicians (578 patients)	Physicians trained before 1980 less likely to prescribe β-blockers (P < 0.05); in multivariate adjustment, OR of receiving β-blocker for patients of physicians trained before 1980 was 0.66 (CI, 0.40–1.03)	Yes 1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.	Yes	Borderline-significant results after multivariate adjustment, patients all belonged to 1 large national HMO	Partially negative
Willison et al., 2000 (63)	Myocar- dial in- farction	Physicians treating acute myocardial infarction	1452 physicians		Yes	Yes	Also adjusted for hospital volume	Partially negative
8 <b>e</b> aulieu et al., 2001 (64)	Stable angina	Physicians in Quebec	3293 physicians (11 141 patients)	Older physicians significantly less likely to prescribe aspirin (OR for < 10 y in practice, 1.7 compared with physicians in practice > 20 y; P < 0.05); no effect seen for B-blockers or lipid-lowering agents	* *	Yes		Partially negative

<sup>\*</sup> ACP = American College of Physicians; ASIM = American Society of Internal Medicine; HMO = health maintenance organization; NIH = National Institutes of Health; OR = odds ratio.

† "Consistently negative" studies were those for which all outcomes demonstrated a statistically significant decrease in performance with increasing years in practice or age.

"Partially negative" studies were those that showed statistically significant decreasing performance with increasing years in practice or age for some outcomes and no effect for others. Similar definitions were used for consistently positive and partially positive studies. "Concave studies" found performance to initially improve with years in practice or age then peak and subsequently decline.

To determine the influence of methodologic quality on study results, we stratified the 43 reports pertaining to adherence to standards of practice on the basis of whether outcomes were assessed by using self-reported data or more objective measures (that is, use of chart audits or administrative databases). Overall, 30 (70%) of these studies demonstrated a consistently or partially negative association between length of time in practice or physician age and adherence to standards of care. While the proportion of studies that found a consistently or partially negative association was slightly larger for self-reported studies than for those studies that used objective measures (71% vs. 62%), these differences were not statistically significant (P > 0.2).

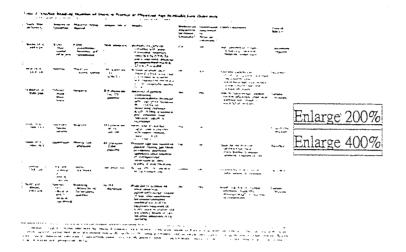


Table 4. Studies Relating Number of Years in Practice or Physician Age to Health Care Outcomes

Table 4. Studies Relating Number of Years in Practice or Physician Age to Health Care Outcomes

Study, Year (Reference)	Disease or Condition	Physician Group Studied	Sample Size, n	Results	Multivariate Adjustment for Patient Covariates?	Adjustment for Physician Covariates?	Other Comments	Overall Effect?*
Norcini et al., 2000 (14)	Acute myo- cardial infarction	3	4546 physicians	Mortality for patients admitted with acute myocardial infarction increased by 0.5% for every year since physician graduated from medical school (P = 0.05)	Yes Comments	Yes	Also corrected for hospital factors (e.g., access to advanced cardiac care)	Consistently negative
8lanc et al., 2003 (65)	Asthma	Physicians treating asthma	147 physicians (317 patients)	Number of years since medical school graduation not related to patients' self-reported health status or asthma-specific quality of life	Yes	Yes	Surveyed patients and physicians separately and then linked results using hierarchical regression models; sample included very few younger physicians	No effect
O'Neill et al., 2000 (66)	Carotid endar- terec- tomy	Surgeons	507 physicians (12 725, patients)	Mortality of patients undergoing endarterectomy increased with years since licensure (P < 0.001); no relationship between length of time in practice and combined "bad outcome" (death or morbidity)	Yes	Yes	Data for surgeon age available for 440 physicians; years since licensure was strongest predictor of mortality	Partially negative
Hartz et al., 1999 (11)	Coronary bypass surgery	Surgeons	275 physicians (83 547 patients)	More years in practice significantly associated with higher mortality ratios (r = 0.22, P < 0.001)	Yes	Yes		Consistently negative
Katon et al. 2000 (67)	Depression	Primary care physicians	63 physicians (1599 palients)	Physician age not related to patients having persistent or residual depressive symptoms after initiation of antidepressant medication or other quality-of-care measures	Yes	Yes	Study did not find any significant physician characteristics to explain variability in quality of care	No effect
Davidson et al., 1995 (68)	Drug pre- scribing in elderly patients	General practitioners	366 physicians	No age effect on mortality or hip fracture rate	Limited	No	Adjusted for patient age by using analysis of covariance	No effect
Burns and Wholey, 1991 (69)	Several (11 medical and 5 surgical condition	Attending physicians for hospitalized patients	54 571 discharges	Physicians in practice for more years had significantly longer lengths of stay after adjustment for patient comorbid condition for 9 of 16 diagnoses evaluated (P < 0.05); years in practice did not predict length of stay for other diagnoses or for mortality	Yes	Yes	Results adjusted for multiple covariates, suggesting increased length of stay may be unnecessary	Partially negative

<sup>\* &</sup>quot;Consistently negative" studies were those for which all outcomes demonstrated a statistically significant decrease in performance with increasing years in practice or age. "Partially negative" studies were those that showed statistically significant decreasing performance with increasing years in practice or age for some outcomes and no effect for or age then peak and subsequently decline.

Stratifying studies on the basis of whether they performed a multivariable analysis yielded similar results: 71% of the studies that adjusted for patient covariates found a consistently or partially negative association compared with 74% of studies that did not adjust for these factors, and 68% of the studies that adjusted for physician covariates found a consistently or partially negative association compared with 67% of studies that did not.

# **DISCUSSION**

Although based on heterogeneous studies, our systematic review of empirical studies evaluating the relationship between clinical experience and performance suggests that physicians who have been in practice for more years and older physician possess less factual knowledge, are less likely to adhere to appropriate standards of care, and may also have poorer patient outcomes. These effects seem to persist in those studies that adjusted for other known predictors of quality, such as patient comorbidity and physician volume or specialization. The results are somewhat paradoxical since it is generally assumed that clinical experience enhances knowledge and skill and, therefore, leads to better patient care.

Our findings have many possible explanations. Perhaps most plausible is that physicians' "toolkits" are created during training and may not be updated regularly (70). Older physicians seem less likely to adopt newly proven therapies (71, 72) and may be less receptive to new standards of care (73). In addition, practice innovations that involve theoretical shifts, such as the use of less aggressive surgical therapy for early-stage breast cancer or protocols for reducing length of stay, may be harder to incorporate into the practice of physicians who have trained long ago than innovations that add a procedure or technique consistent with a physician's preexisting knowledge (74).

Our findings may also reflect the substantial environmental changes that have occurred in medicine over the past several decades; evidence-based medicine has been widely adopted, and quality assurance techniques, such as disease managementand performance evaluation, are frequently used. More experienced physicians may have less familiarity with these strategies and may be less accepting of them. Given this, our results may represent a cohort effect; that is, when the current generation of more recently trained physicians has been in practice for a longer time, there may be smaller differences between their practice and those of their younger colleagues than our data would suggest.

Our study has several limitations. First, although we attempted to systematically review the literature on the association between number of years in practice or physician age and performance, our search strategy may have missed reports. This reflects the limited attention to this issue and the lack of consistent search terms to identify clinical experience. In addition, studies that were specifically designed to assess the relationship between experience and performance but found no association may have been less likely to be submitted or accepted for publication, and published studies that included number of years in practice or age among other physician characteristics may not have presented non-statistically significant results for these particular variables. Therefore, while we have no reason to suspect that we were more likely to identify studies showing decreasing performance with age, our findings are still potentially subject to an under-reporting bias.

Second, few reports included in this review were designed to specifically evaluate length of time in practice as their primary characteristic of interest. Consequently, our results may have been due to chance arising from multiple testing. However, we believe this is unlikely given the relative consistency of the results in several different domains, their "dose-response" relationship, and their overall plausibility. Moreover, restricting our analysis to the 32 studies that considered a broader set of physician characteristics, including number of years in practice or age as the focus of their investigation (that is, excluding those studies that considered physician age or number of years in practice only as confounders), does not change our results: 21 of the 32 (66%) studies reported a consistently or partially negative association between physician age and performance, whereas only 1 study demonstrated a partially positive association.

Third, disagreements may exist between clinical practice guidelines (33), and, thus, establishing appropriate norms may be difficult. As a result, assessing performance on the basis of guideline adherence may not reliably assess health care quality Despite this, some studies included in our review used norms that had been adopted by several professional associations and that consequently reflect widely accepted standards of practice. Even for these studies, we observed age effects.

Finally, length of time in practice may be associated with other dimensions of quality that are not captured by the outcome measures that we evaluated. While we identified studies that assessed various conditions and aspects of performance, the relationship between age and performance may be different for other diseases and outcomes. For example, older physicians may be more effective at delivering the humanistic, rather than the technical, aspects of medical care. If this were true, one would expect that the patients of older physicians would report higher satisfaction, which has been demonstrated in some studies (75, 76) but not others (77, 78). Alternatively, physicians who have been in practice for a longer time may have better clinical judgment and may thus provide better care in complex cases or may be better diagnosticians. These outcome have not been rigorously assessed.

Despite these limitations, our results are troubling. Although it is difficult to draw firm conclusions about the performance of older physicians in managing specific conditions or clinical scenarios, our results do suggest that older physicians may need quality improvement interventions that are generally applicable to all physicians. In addition, the requirements that are imposed on physicians to keep up to date and to demonstrate continuing competence should be further considered. Widely adopted continuing medical education techniques, such as the distribution of printed materials and lectures, are largely ineffective even in experimental conditions (79). Our results reinforce this. Moreover, many experienced physicians are exempt from the recertification requirements to which their more recently trained colleagues must adhere. For example, the American Board of Internal Medicine only requires physicians who received initial Board certification in or after 1990 to appear for periodic recertification examinations.

Our results also have implications for further research. The link between experience and performance should be further evaluated with studies that are designed a priori to specifically measure this association. These studies should use objective and widely accepted measures of performance; should be disease- or process-specific; and should be replicated for physicians of different specialties, demographic characteristics (such as sex), and different environment practices. The effect of age for physicians who routinely collaborate with other physicians, who frequently engage in evidence-based discussions, or whose practices are influenced by disease management, performance feedback, and computerized reminder systems may be different from that for physicians who practice in relative isolation or in more traditional settings.

An optimal study would follow a particular cohort of physicians over time. However, this is not practical and may be confounded by other secular trends in health care provision. Alternative designs would be similar to those of the highest quality included in our review and would adequately control for patient comorbidity, other physician factors, and the clustering of patients within physicians. These studies should also model the nature of the relationship between experience and performance since performance may improve during the initial phases of independent practice, plateau for some period of time, and then decrease. Finally, the ability of behavior change strategies to reduce the disparities in quality created by physician age should be evaluated in well-controlled clinical trials.

In summary, our results suggest that physicians with more experience may paradoxically be at risk for providing lower-quality care. The extent, magnitude, and nature of these results must be clarified, and added attention should be given to this subgroup of physicians who may need quality improvement interventions.

## - [Sidebar]

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## [Sidebar]

#### Context

While "practice makes perfect" in some situations, physicians' knowledge and performance may decline with the passage o time.

# Contribution

Of 62 published studies that measured physician knowledge or quality of care and described time since medical school graduation or age, more than half suggested that physician performance declined over time for all outcomes measured. Only 1 study showed improved performance for all outcomes measured.

# Implications

This review should provoke careful study of the relationship of physician experience and the quality of care. It also raises concerns about the adequacy of continuing professional education in medicine.

-The Editors

### [Reference]

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