## ACRONYMS AND ABBREVIATIONS

A&E Accident and Emergency

Audit Audit Commission

DAA Daily ambulance availability

ELM Economic life model

EMA IIs Emergency Medical Assistant IIs

EMSD Electrical and Mechanical Services Department

DFS Director of Fire Services

FSD Fire Services Department

FSTB Financial Services and the Treasury Bureau

GLD Government Logistics Department

HA Hospital Authority

MCRP Minimum Cost Refurbishment Programme

MPDS Medical priority despatch system

NT New Territories

NT/E&W Division East and West Division of the New Territories Region

PO Principal Officials

RAE Resource allocation exercise

SB Security Bureau

SFST Secretary for Financial Services and the Treasury

SLA Service Level Agreement

TAs Town ambulances

TGMS Third Generation Mobilising System

VAs Village ambulances