For information on 19 February 2009

Legislative Council Panel on Manpower

Statutory minimum wage Views of stakeholders on special arrangement for persons with disabilities

Purpose

This paper briefs Members on the views of the rehabilitation sector and other relevant stakeholders on the treatment for persons with disabilities (PWDs) under the statutory minimum wage (SMW) regime including the special arrangement, if required.

Background

2. At the Panel meeting held on 21 February 2008, Members discussed the preparatory work for introducing a statutory SMW and noted the respective practices on the treatment of PWDs under the minimum wage regimes in Australia, the United States, France and Germany. Special arrangements were in place in Australia and the United States to allow PWDs to be exempted from the SMW whereas there was no comparable exemption for PWDs in France and Germany. Members also opined that, while the information on overseas' practices provided a useful reference in formulating our own system, we should bear in mind Hong Kong's unique circumstances. The Labour Department (LD) undertook to further solicit views of the rehabilitation sector and relevant stakeholders so as to map out the way forward.

Consultation conducted and views collected

3. Since early 2008, LD has conducted more than 10 formal and informal sessions with the participation of about 100 representatives from more than 50 rehabilitation organisations including non-governmental organisations (NGOs) providing vocational rehabilitation services with subvention from the Social Welfare Department (SWD), self-help groups and parents groups (list at Annex A) as well as the Equal Opportunities Commission (EOC). In the two large-scale sessions held in November and December 2008, members of the Labour Advisory Board (LAB) were also present to listen to their views.

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- 4. The views collected from rehabilitation organisations so far are wide-ranging. While consensus has been reached on some issues, there are diverse views on others. The main views collected are summarised below:
 - exemption or otherwise of certain categories of PWDs like other labour legislation, SMW would only apply to persons with employer-employee relationship. The rehabilitation sector generally agrees that PWDs in sheltered workshops run by the NGOs¹ should be exempted from the SMW regime as they are trainees. Similarly, PWDs undergoing training as an integral part of SWD-subvented vocational rehabilitation services are also trainees and should be excluded from the application of the SMW regime. However, PWDs who have undergone training and are placed into employment (though with NGOs as employers) should, like other PWDs taking up open employment, be covered by the SMW regime;
 - the wage rate some support that flexibility should be built in to allow PWDs to receive wages lower than the SMW in order to safeguard their employment opportunities while some reckon that PWDs, like their able-bodied counterparts, should be paid at at least the SMW rate;
 - productivity assessments some propose to introduce a simple productivity assessment to determine the applicable rates of pay of individual PWDs, which could be lower than the SMW, but others cast doubts on the validity of such productivity assessment in view of the diverse nature and demands of different jobs. Despite the different views, there is general consensus for introducing a productivity assessment. The question remains whether such an assessment should be general on an occupation basis for an individual PWD and divorced from his actual work setting, or whether it should be specific to the particular job of the concerned PWD. Some comment that a general assessment per occupation basis may have application problems since this could be significantly different from the productivity at the actual workplaces, thus undermining the credibility of the whole system. support a pragmatic job-specific assessment in which the assessment should be conducted in the actual workplace concerned; and

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There are currently 36 NGOs with subvention from SWD to provide vocational rehabilitation services.

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- social enterprises as employers some consider that social enterprises should be exempted from paying the SMW rate so that they can better survive and compete with other non-social enterprises. Others, however, consider that any wage rate below the SMW rate should be applied in tandem with the extent of reduction in abilities of individual PWDs to perform their jobs regardless of who the employers are. The general view is that both social enterprises and private companies should be treated alike under the SMW regime since private companies may also operate social enterprises. A general exemption made for social enterprises could be susceptible to abuse and lead to complaints of unfair treatment.
- 5. In addition, we have also met with representatives from over 30 employers who have ample experience in employing PWDs to tap their views on this topic. Their opinions include:
 - wage rate some employers pay the same level of wage irrespective of whether the employee is disabled or not. Some, nevertheless, consider that there is a genuine need for different wage rates if PWDs' productivity and performance are impaired by their disabilities. In their view, such differential is not without merits. First, co-workers would consider such an arrangement fair. In addition, having lower pay for a lower output would facilitate PWDs' integration with co-workers, thus preserving workplace harmony; and
 - productivity assessment some employers also stress that if a special arrangement in the form of an assessment is to be put in place, it should be conducted by a third party. Employers should not be burdened with the responsibility to administer the assessment.

Preliminary consideration

6. As a matter of principle, we consider PWDs no different from their able-bodied counterparts and thus PWDs taking up employment should be protected by the minimum wage legislation. Nevertheless, we are aware that some PWDs whose productivity is impaired by their disabilities are more prone to be displaced in certain circumstances as compared to their able-bodied counterparts. Under the SMW, if a wage rate commensurate with the reduced productivity of a PWD is allowed, the chances of the PWD being displaced could be reduced. The majority view gauged so far is that, in order to strike a reasonable balance between providing wage protection to PWDs

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and safeguarding the employment opportunities of those PWDs whose productivity is adversely affected by their disabilities, a special arrangement should be put in place for those PWDs with lower productivity due to their disabilities.

Assessment mechanism as a special arrangement

- 7. Overseas countries like the United States and Australia have provided for a reduced rate of the SMW through a productivity assessment while employers in New Zealand are allowed to negotiate a reduced rate with the PWDs and their advocates following a set of well-defined procedures. In drawing reference from the experience of other countries, we should bear in mind the need to design a system optimal for the circumstances of Hong Kong.
- Views collected so far reveal that the special arrangement should 8. include a mechanism assessing a PWD's productivity which would form the basis of determining whether he should be remunerated at at least the SMW rate; and if not, the extent of the discount from SMW. To avoid abuse by unscrupulous employers, the assessment should be initiated by the PWD. The assessment should not be too cumbersome and, to be fair to the PWD and his employer, should be situational and conducted in the actual performance of A few weeks to allow a PWD to acclimatise with the his job duties. workplace and his duties should be allowed before the assessment is conducted. The assumption is that an assessment, conducted this way, should be objective, reflecting the actual circumstances and thus credible. Implementation details would be further explored. In addition, those consulted also feel that the practices and procedures currently adopted by NGOs in training and placing PWDs have good referential value and should be allowed to continue notwithstanding the introduction of a productivity assessment.

Criteria for seeking special arrangement

9. If any special arrangement is to be introduced, consideration must be given to the criteria defining the eligibility of those who may avail themselves of the arrangement. We have drawn reference from related existing legal and administrative instruments. First, the Disability Discrimination Ordinance (Cap. 487) (DDO). Its definition on "disability" (at Annex B) states that, disability, among others, should include a disability that exists presently, previously and in the future, and means the presence in the body of organisms capable of causing disease or illness. Stakeholders consulted find this too broad and may contain no-longer-existing and latent disabilities; and such may not be related at all to the productivity a PWD now exhibits in performing his work. Therefore, the DDO definition is considered neither practicable nor

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operational as a criterion to determine eligibility for the special arrangement provided for PWDs under the SMW regime. Moreover, the resultant legal uncertainty would imply compliance problems for employers and employees, as well as enforcement uncertainty.

- 10. Another possible criterion considered is the possession of a valid Registration Card for PWDs (the Card). The Card is issued to persons who suffer from a disability or multiple disabilities² of a permanent nature, or of a temporary nature but the severity of the disability affects one's major life activities, participation in economic and social activities, and/or mobility, and which takes significantly longer than normal to rehabilitate. Documentary evidence such as certificates issued by doctors or allied health personnel is required for application for the Card. Such documentary evidence would specify the type(s) and degree of disability as well as the duration for which the disability condition is likely to last. The Card enables its cardholder to produce, when necessary, as a proof of his/her disability status. Application for the Card is voluntary. An application form and the Guidance Notes are at Annex C.
- 11. The Card has been in place for a decade and is widely recognised by the rehabilitation sector. No fee is charged for the issue and renewal of the Card. If possession of the Card is adopted as the eligibility criterion, the Card would then be a standardised proof of disability status, implying that eligibility is in fact determined by the certification issued by doctors and allied health personnel that underpins the issue of the Card. If possession of the Card is adopted as the eligibility criterion for the special arrangements for PWDs under the SMW legislation, this would likely induce more PWDs to apply for the Card. Over time, this may help to build up the database of the Central Registry for Rehabilitation (CRR)³.
- 12. Views collected from rehabilitation organisations so far support adopting the possession of the Card as the eligibility criterion, even though a few have concerns about the labelling effect. Nevertheless, noting that the production of the Card for everyday purpose is entirely voluntary, most consider the labelling effect more apparent than real. They thus, on balance, regard possession of the Card the best approach for the following reasons:

Any person who has been found to suffer from a disability, including Hearing Impairment, Visual Impairment, Speech Impairment, Physical Handicap, Autism, Mental Illness, Mental Handicap, Visceral Disability/Chronic Illness, Attention Deficit/Hyperactivity disorder, and Specific Learning Difficulties may apply for the Card.

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The CRR of the Labour and Welfare Bureau collects and compiles data on people with disabilities in Hong Kong with a view to providing statistics on disability to government departments and NGOs for planning rehabilitation services and research purpose.

- (a) whether to reveal possession of the card is the volition of the disabled;
- (b) in place of the Card, there would be a need to design another form of medical certification and documentary proof of the disability; and the eventual approach would, in essence, be little different from the Card; and
- (c) this could help in the long run to capture useful statistics on the disabled population in Hong Kong to facilitate better planning to serve their needs.

Views of the Labour Advisory Board

13. The LAB discussed on 5 February 2009 LD's preliminary observations arising from sessions with the rehabilitation sector and employers experienced in employing disabled workers in respect of the treatment of PWDs under the SMW regime. LAB shared the view that, as a matter of principle, PWDs, as employees, should be no different from their able-bodied counterparts and thus PWDs taking up employment in the open market should also be protected by the minimum wage legislation. Nevertheless, recognizing the possible employment difficulties encountered by some disabled, LAB also shared views of the rehabilitation sector that if some well-defined and safeguarded flexibility on the wage rate taking into account the productivity of a PWD is allowed, the chances of the PWD being displaced could be reduced. But the mechanism should be simple and pragmatic to avoid dampening employers' willingness to employ PWDs. On the possible design features of a possible mechanism, LAB Members gave valuable suggestions and views from diverse perspectives. In view of the complexity of the issues involved, the LAB agreed that LD should continue the discussion with stakeholders on the details of the special arrangement for the PWDs under the SMW regime.

Way Forward

14. The LD would, in consultation with the rehabilitation sector and other stakeholders including employer and worker groups, formulate details of the special arrangement and other related matters for PWDs for incorporation into the SMW Bill.

Labour and Welfare Bureau Labour Department February 2009

List of rehabilitation organisations which Labour Department met with

- 1. Fu Hong Society
- 2. Hong Chi Association
- 3. The Salvation Army
- 4. The Hong Kong Stroke Association
- 5. The Self Help Group for the Brain Damaged
- 6. Stewards Limited
- 7. Amity Mutual-Support Society
- 8. Hong Ling Renal Club
- 9. Hong Kong Joint Council for People with Disabilities
- 10. Rehabilitation Alliance Hong Kong
- 11. SAHK
- 12. Association of Women with Disabilities Hong Kong
- 13. Hong Kong Adult Blood Cancer Group Limited
- 14. Hong Kong Council of Social Service
- 15. Baptist Oi Kwan Social Service
- 16. The Hong Kong Down Syndrome Association
- 17. The Hong Kong Society for the Deaf
- 18. The Parents' Association of Pre-school Handicapped Children
- 19. Chinese Young Men's Christian Association of Hong Kong
- 20. Hong Kong Lutheran Social Service, the Lutheran Church Hong Kong Synod Limited
- 21. The Hong Kong Joint Council of Parents of the Mentally Handicapped
- 22. Association for Engineering & Medical Volunteer Services
- 23. Christian Oi Hip Fellowship Ltd.
- 24. St. James' Settlement Rehabilitation Division Family Club
- 25. Chosen Power
- 26. Po Leung Kuk

- 27. Richmond Fellowship of Hong Kong
- 28. Hong Kong Rheumatiod Arthritis Association
- 29. Caritas Hong Kong
- 30. Tung Wah Group of Hospitals
- 31. Yan Chai Hospital
- 32. Kwai Chung Hospital
- 33. The Hong Kong Society for Rehabilitation
- 34. Hong Kong PHAB Association
- 35. St. James' Settlement
- 36. The Hong Kong Society for the Blind
- 37. The Mental Health Association of Hong Kong
- 38. New Life Psychiatric Rehabilitation Association
- 39. Concord Mutual-Aid Club Alliance
- 40. Hong Kong Blind Union
- 41. Hong Kong Federation of Handicapped Youth
- 42. Wai Ji Christian Service
- 43. Alliance of Self-help Group for the Occupational Injuries & Diseases
- 44. Christian Family Service Centre
- 45. Hong Kong Sheng Kung Hui Welfare Council
- 46. Alliance of Ex-mentally Ill of Hong Kong
- 47. Retina Hong Kong
- 48. Hong Kong Association for Specific Learning Disabilities
- 49. Direction Association for the Handicapped
- 50. Employees' Safety Training and Rehabilitation Services Limited
- 51. Hong Kong Association for Parents of Persons with Physical Disabilities
- 52. Hong Kong Down Syndrome Association Parents Committee
- 53. TWGHs Jockey Club DAC cum Hostel
- 54. 長洲傷健會

Section 2 of the Disability Discrimination Ordinance

"disability", in relation to a person, means-

- (a) total or partial loss of the person's bodily or mental functions;
- (b) total or partial loss of a part of the person's body;
- (c) the presence in the body of organisms causing disease or illness;
- (d) the presence in the body of organisms capable of causing disease or illness;
- (e) the malfunction, malformation or disfigurement of a part of the person's body;
- (f) a disorder or malfunction that results in the person learning differently from a person without the disorder or malfunction; or
- (g) a disorder, illness or disease that affects a person's thought processes, perception of reality, emotions or judgment or that results in disturbed behaviour,

and includes a disability that-

- (i) presently exists;
- (ii) previously existed but no longer exists;
- (iii) may exist in the future; or
- (iv) is imputed to a person.

「殘疾人士登記證」申請表

編號:			
No.:			
(供有關語	門填寫	Official	Use Only)

Application for "Registration Card for People with Disabilities"

備 註 :本證是發給自願提供個人資料的人士,申請人如未能提供所需的個人資料,本申請表可能會不獲受理。

Note: Provision of personal data in this form is entirely voluntary. Your application may not be considered if you fail to provide the personal data required.

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查閱個人資料 Access to Personal Data

傳真: 2543 0486

根據個人資料 (私隱)條例第 18 和 22 條以及該條例附表一有關保障資料第六原則的規定,你有權要求查閱和修改康復服 務中央檔案室所保存關於你的個人資料。在繳交費用後,便可索取你個人資料的副本。如欲查詢有關個人資料的管理,包 括要求查閱或修改你的個人資料,請聯絡本檔案室:

You have a right to request access to and correction of your personal data as provided for in sections 18 and 22 and Principle 6 of Schedule 1 of the Personal Data (Privacy) Ordinance. Your right of access includes the right to obtain a copy of your personal data kept in the Central Registry for Rehabilitation subject to payment of a fee. Enquiries on the management of personal data, including making of access and correction to your personal data, should be addressed to:

香港中環 花園道 3 號花旗銀行大廈 10 樓 1020 室 勞工及福利局 康復服務中央檔案室 電話: 2509 4891

Central Registry for Rehabilitation Labour and Welfare Bureau

Room 1020, 10/F., Citibank Tower, 3 Garden Road

Central, Hong Kong. Tel.: 2509 4891

Fax: 2543 0486

Officer-in-charge, Central Registry for Rehabilitation,

殘疾人士登記證—傷殘類別證明書(CRR4)

Certification of Disability Type for Registration Card for People with Disabilities

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CRR4 (Rev. 1/2008)

Guidance Notes on Application for the "Registration Card for People with Disabilities"

I. INTRODUCTION

The Registration Card for People with Disabilities ("the Card") is issued to persons who have been found to have suffered from a disability(ies) which is permanent in nature, or of a temporary nature but the severity of the disability affects one's major life activities, participation in economic and social activities, and/or mobility, and which takes significantly longer than normal to rehabilitate. The purpose of the Card is to enable the cardholder to produce, when necessary, as a documentary proof of his/her disability status. It is **NOT** a privilege card or a credit card.

Commencing the second quarter of 2005, a new card bearing the photograph of the cardholder and an expiry date will be introduced (applicable only to cardholders whose disability is temporary in nature and/or children/juveniles below the age of 11 & 18 respectively). Pending replacement, cards issued prior to this date are still valid and enjoy the same status as the new one, until declared null and void.

II. WHO CAN APPLY

Any person who has been found to suffer from a disability, including Hearing Impairment, Visual Impairment, Speech Impairment, Physical Handicap, Autism, Mental Illness, Mental Handicap, Visceral Disability/ Chronic Illness, Attention Deficit/Hyperactivity disorder, and Specific Learning Difficulties may apply for the Card.

III. APPLICATION

Applications may be made by the disabled persons themselves or by a third party (e.g. any relatives or friend, or staff of relevant government departments or non-governmental organizations) on their behalf. In the case of a disabled child under the age of 18, the application should be made on his behalf by his parent, guardian or an appointee.

IV. CARD ISSUE

a. **For new issue** – Applicant should complete and return the application form (CRR3) together with copy(ies) of relevant document(s) certifying his/her disability(ies), for example, certificates issued by doctors or allied health personnel (or make use of the proforma (CRR4) attached to the application form); a copy of his/her document of identity* and a recent colour photograph[#] to the following address –

Central Registry for Rehabilitation (CRR) Labour and Welfare Bureau Room 1020, 10/F Citibank Tower, 3 Garden Road Central, Hong Kong

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^{*}Applicant can choose to present his/her document of identity in person to the CRR for verification.

[#]The photograph should have a plain background with requirements similar to that for the application of the HKSAR Passport.

The purpose of printing the name, sex, photograph and type(s) of disability of the cardholder on the Card is to facilitate correct identification of the cardholder and to prevent abuse of the Card by persons other than the cardholder.

The application form can be obtained from the CRR, relevant non-governmental organizations on rehabilitation or District Offices of the Home Affairs Department. It can also be downloaded from the Labour and Welfare Bureau's homepage (http://www.lwb.gov.hk). Provision of personal data in the form is entirely voluntary. However, the CRR may not be able to process an application if any of the personal data required on the form is not provided.

b. **For renewal** – This is only required of cardholders whose disability condition is of a temporary nature and their cards bear an expiry date. Normally, upon first issue, a validity period of two years is allowed for cardholders suffering from non-permanent disability, counting from the date of the relevant documentary evidence. Cardholder should submit his/her application for renewal within two months from the expiry date as shown on his/her card else his/her card will be invalidated automatically. Applicant should complete and return the application form together with copy(ies) of valid documentary evidence certifying the named disability(ies) in his/her card, such as certificates issued by doctors, or certification signed by allied health personnel.

The renewal mechanism is also applicable to children/juveniles upon attaining the age of 11 and 18 respectively. The concerned child/juvenile should submit his/her renewal request together with a recent colour photograph[#] within 1 month after his/her 11th and 18th birthday respectively.

(*The photograph should fulfil the requirements as mentioned in Section IV(a)).

[Note: For the purpose of classification, except proved otherwise medically, Visceral Disability (VD)/Chronic Illness (CI) and Physical Handicap (PH) (except those wheelchair users whose disabling condition has been certified as "permanent") will be categorised as "temporary", subject to periodic review upon production of valid documentary evidence as mentioned above.

In determining VD/CI or PH, the deciding factor will be the degree of impairment rather than the diagnosis per se, as follows –

- (i) For VD/CI, the focus will be on the degree of severity of the disease, which should be significant enough to affect major life activities such as participation in social and economic activities e.g. employment, social functions, daily life maintenance, mobility, and the condition should take significantly longer than normal to rehabilitate.
- (ii) For PH, the focus will be on the disabling physical condition, which is caused by temporary dysfunction of axial skeleton and extremities leading to mobility problems. On the basis of the above definition, stroke, paralysis of limb, rheumatoid arthritis, low back pain and Multiple Sclerosis, Progressive Neuro-muscular Disease, Spino-cerebellar Ataxia and Spina Bifida, will be classified as PH rather than CI.]

c. **For replacement of lost cards** – Cardholders should complete and return the application form (CRR3) together with a letter stating the reasons for the replacement.

Subject to meeting the issuing criteria as detailed above, the Card will be sent to the successful applicants by post. The CRR reserves the right to issue, cancel and reclaim the Card from registrants.

V. FEES

No fee is charged for new issue and renewal of the Card that bears an expiry date.

For replacement of lost cards and change of personal data printed on the Card, a replacement fee of \$35, which is subject to adjustment, has to be paid by cheque. For replacement of lost cards, please send in the cheque payable to "HKSAR Government" together with the completed application form.

VI. PURPOSES AND FUNCTIONS OF THE DATA COLLECTED BY CRR

The CRR of the Labour and Welfare Bureau collects and compiles data on people with disabilities in Hong Kong with a view to providing statistics on disability to government departments and non-governmental organizations for planning rehabilitation services and research purposes. The personal data provided will be kept confidential and will not be disclosed to any other persons or organizations except in the form of summary statistics.

Upon the express agreement of a registrant, his/her own data, including type(s) of disability, may be released to a third party or organizations authorized by the registrant concerned.

VII. ENQUIRIES

Enquiries on matters relating to the Card can be made at telephone numbers 2509 4891, 2509 4904 or 2509 4905.

Rehabilitation Team
Labour and Wefare Bureau
Government Secretariat

January 2008