



Tariff Review

2010

電費檢討

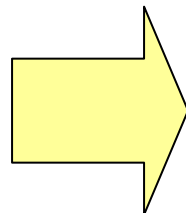
Presentation to:
立法會 Legislative Council



電價維持不變

No change in tariff

組成部份 Components	2009 ¢/kWh
平均基本電價 Average Basic Tariff	94.5¢
燃料價條款收費 Fuel Clause Charge	25.4¢
平均電價 Average Tariff	119.9¢

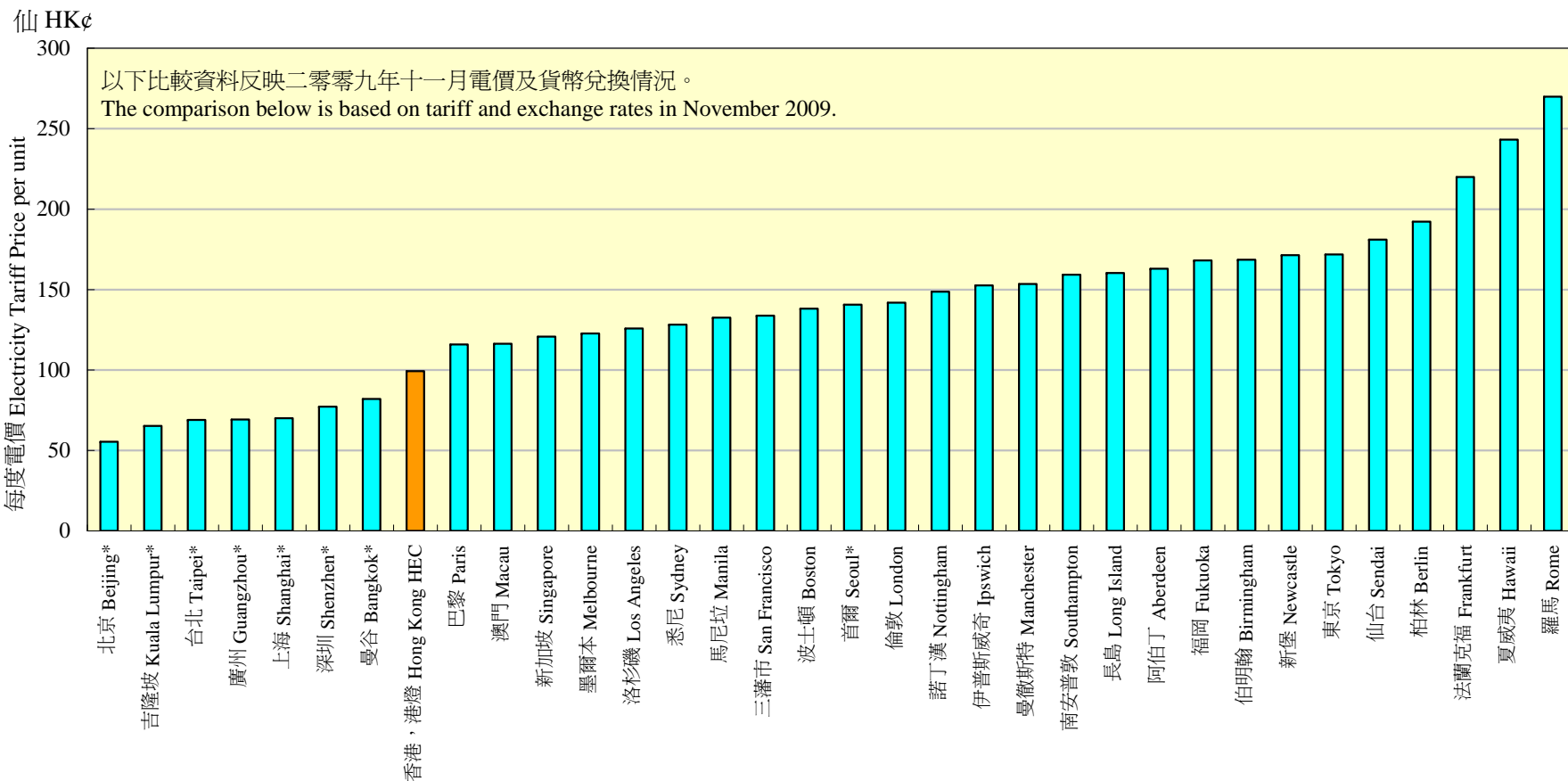


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住宅電價 (每月500 度,約70%港燈住宅客戶)

Domestic tariff (500 units/month, ~70% HK Electric domestic customers)



* Government owned entity

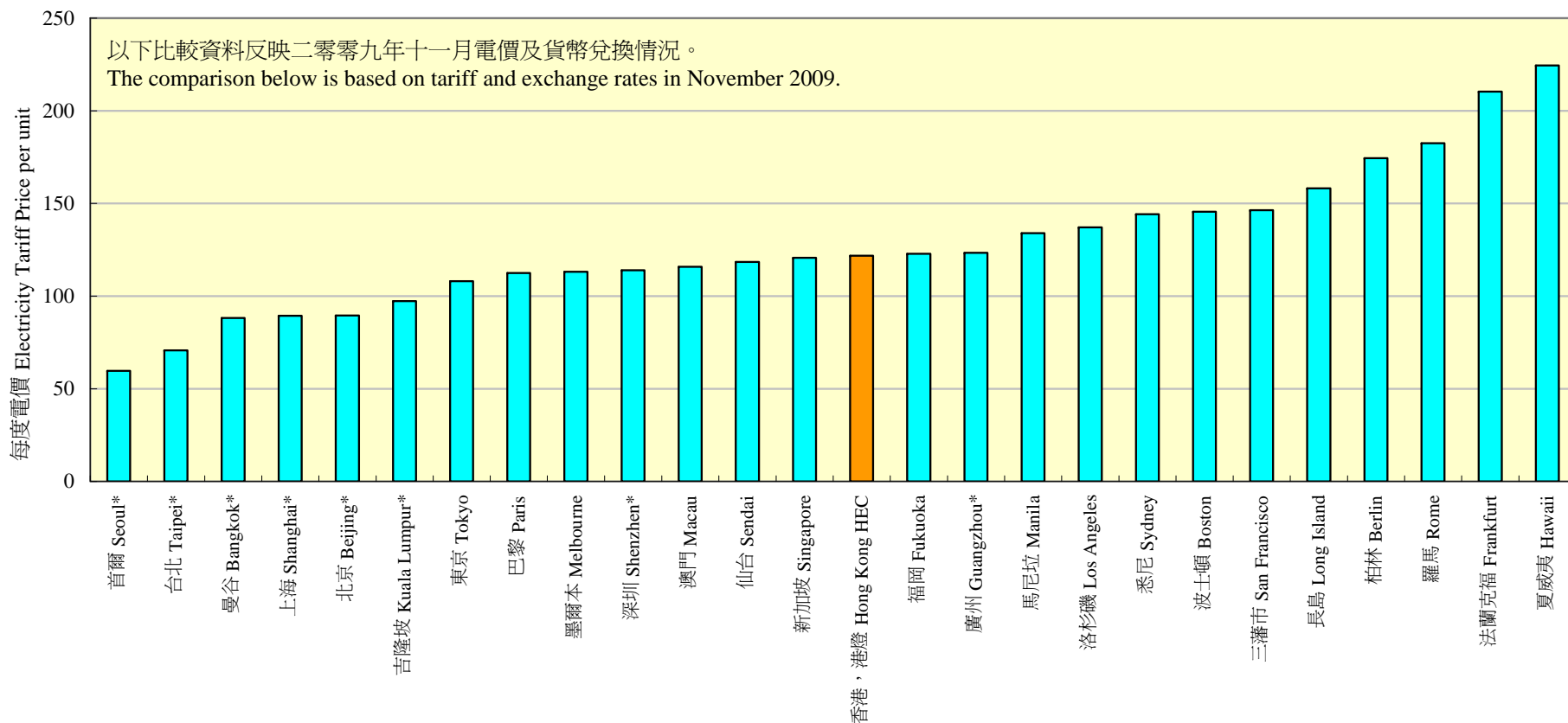
* 國營公司



商業電價 (每月1,700 度, 約70%港燈商業客戶)

Commercial tariff (1,700 units/month, ~70% HK Electric commercial customers)

仙 HK¢



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* 國營公司



2009年海外電價增幅

Overseas Electricity Tariff Increases in 2009

國家/地區 Country/Region	公司 Utility	種類 Category	加幅 Increase	生效 Effective
美國 USA / Idaho	Idaho Power	所有 All	13.5%	6/2009
美國 USA / Kansas	KCP&L	住宅 Domestic	14.4%	8/2009
越南 Vietnam	EVN	所有(除部分偏遠地區外) All except some rural areas	8.9%	3/2009
南非 South Africa	Eskom	所有 All	31.3%	7/2009
澳洲 Australia / New South Wales	Energy Australia, etc.	住宅 Domestic	20.8%	7/2009



優質服務

- 繼續提供世界級服務
- 港燈達到二十個優質服務標準

主要服務種類	2009年 優質服務標準	2008年成績
電力供應 ● 電力供應可靠程度	超過99.998%	超過99.999%
電力接駁 ● 檢查裝置滿意後	即日內	達到標準
客戶查詢 ● 由客戶服務代表接聽 電話查詢平均等候時間	少於9 秒	8.0秒

Quality Services

- Continue to provide world class services
- HK Electric has achieved 20 Customer Services Standards

Major Services Provided	Service Standards in 2009	Actual Results in 2008
Electricity Supply ● Reliability Rating of Electricity Supply	Better than 99.998%	Better than 99.999%
Connection of Supply ● After Satisfactory Installation Inspection	Within the same day	Achieved
Customer Enquiries ● Average Waiting Time for Telephone Enquiry Services by Customer Services Representatives	Less than 9 seconds	8.0 seconds



繼續電費優惠

Concessionary tariff continues to benefit those in need

<ul style="list-style-type: none">● 向下列有資格領取綜援用戶提供電費優惠	<ul style="list-style-type: none">● Concessionary tariff is available to the following customers who are eligible for public assistance
<ul style="list-style-type: none">● 六十歲或以上長者（獨居或與同資格長者合住）● 申請人或其家人現正領取傷殘津貼/援助● 單親家庭● 失業人士	<ul style="list-style-type: none">● Elderly of 60 or above (single or living with similar elderly)● Applicant or family member receiving disability allowance● Single-parent family● Unemployed
<ul style="list-style-type: none">● 每月首二百度享有四折優惠● 豁免按金● 不設最低收費	<ul style="list-style-type: none">● 60% discount for first 200 units each month● Deposit waived● No minimum charge



達到2010年減排目標

Meeting emission reduction targets in 2010

● 天然氣發電量由約15%增加到2010年的約30%	● Gas generation increases from ~15% to ~30% in 2010
● 脫硫裝置由今年的四台機組增加到2010年的六台機組	● FGD plants increase from 4 units this year to 6 units in 2010
● 低氮裝置由今年的四台機組增加到2010年的五台機組	● Low NOx burners increase from 4 units this year to 5 units in 2010
● 2010的SO ₂ , NO _x & RSP排放量將較2005年的減少40-70%	● 2010 emissions in SO ₂ , NO _x & RSP will be 40-70% lower than those in 2005
● 2010年的電力供應基本是潔淨能源	● Electricity supply in 2010 is basically clean



燃料費用的挑戰

Challenges in Fuel Costs

● 煤價回復上升趨勢	● Coal price increasing trend
● 運費開始上升	● Freight charge picking up
● 天然氣發電增加一倍	● Doubling gas generation



總結

Summary

<ul style="list-style-type: none">● 安全,可靠和有效率的電力供應	<ul style="list-style-type: none">● Safe, reliable and efficient electricity supply
<ul style="list-style-type: none">● 合理價格	<ul style="list-style-type: none">● Reasonable price
<ul style="list-style-type: none">● 降低環境影響	<ul style="list-style-type: none">● Minimize environmental impact



謝謝

Thank You