# Legislative Council Panel on Information Technology and Broadcasting Meeting on 13 June 2011

#### Agenda Item V – Information Security

#### **Purpose**

This paper updates Members of the Panel on actions taken / being taken by the Office of the Privacy Commissioner for Personal Data ("**PCPD**") with respect to personal data leakage cases (IT-related only) that have been reported to PCPD through Government bureaux/departments from 1 July 2010 to 31 May 2011.

#### Cases Reported to and Actions taken by PCPD

During the reporting period, PCPD received three personal data leakage cases reported through Government bureaux / departments. PCPD has commenced compliance check on the relevant Government departments and is in the course of obtaining and considering the information relating to the three cases to determine whether adequate remedial steps have been taken. Members of the Panel are invited to refer to the particulars of each case annexed to this paper.

Office of the Privacy Commissioner for Personal Data June 2011

## **Legislative Council Panel on Information Technology and Broadcasting - Meeting on 13 June 2011**

### Particulars of personal data leakage cases (IT-related only) reported to PCPD

### through Government bureaux / departments from 1 July 2010 to 31 May 2011

| No.                             | Summary of the incident  | No. of affected data subjects | Informed affected data subjects   | Actions taken / being taken<br>by PCPD   |
|---------------------------------|--|-------------------------------|---|--|
| Labour Department (LD)          |  |                               |   |  |
| Case 1                          | In Nov 2010, LD reported that it had accidentally sent out email acknowledgement receipts containing job seekers' personal data to unintended recipients due to system failure.      | 220                           | Yes   | PCPD has commenced compliance check and is conducting an inquiry with LD. PCPD is considering further information submitted by LD.                                 |
| Hong Kong Police Force (Police) |  |                               |   |  |
| Case 2                          | In April 2011, the Police reported that some police documents containing personal data of police officers and members of the public were accessible on the Internet by "Foxy" users. | 17                            | The Police advised that they would attempt to inform the affected data subjects where their contact information is available. | PCPD has commenced compliance check and is conducting an inquiry with the Police. PCPD is considering further information submitted by the Police.                 |
| Social Welfare Department (SWD) |  |                               |   |  |
| Case 3                          | In May 2011, SWD reported that its staff member had lost one USB flash drive containing two clients' personal data.  | 2                             | Await SWD's reply   | PCPD has commenced compliance check and is conducting an inquiry with the SWD. PCPD has requested further information from the SWD and is awaiting their response. |
| Total                           | 3 Cases  | 239                           |   |  |

Office of the Privacy Commissioner for Personal Data June 2011