

政府總部
勞工及福利局
香港金鐘添美道
政府總部



LABOUR AND WELFARE BUREAU
GOVERNMENT SECRETARIAT

Central Government Offices
Tim Mei Avenue
Admiralty, Hong Kong

本函檔號 Our Ref.:

電話號碼 Tel. No.: 2810 3432

來函檔號 Your Ref.:

傳真號碼 Fax No.: 2524 7635

17 July 2012

Clerk to Panel
Panel on Welfare Services
Legislative Council Complex
1 Legislative Council Road
Central, Hong Kong

Dear Sir/ Madam,

Panel on Welfare Services

At the meeting of the Legislative Council Panel on Welfare Services held on 12 April 2012, with respect to the discussion item on “Measures to support at-risk youths”, the Administration was requested to provide information on –

- (i) the performance indicators of the various related services to support at-risk youths; and
- (ii) background of the Committee on Services for Youth at Risk (the Committee) and areas of youth issues examined by the Committee.

The relevant information is herewith provided at Annexes 1 and 2 respectively.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'Helen Kwan'.

(Helen Kwan)

for Secretary for Labour and Welfare

Encl.

c.c. Director of Social Welfare (Attn: Mr Fung Man-lok)

Annex 1

Performance Indicators of Various Related Services to Support At-risk Youths

The performance standards of the various related services to support at-risk youths are stipulated in the Funding and Service Agreements specific to individual service types. Key indicators are as follows –

1. District Youth Outreaching Social Work Teams

Key output indicators

- Number of cases of a service unit in a month;
- Number of cases closed¹ of a service unit in a year;
- Number of direct contact hours of a service unit in a year; and
- Number of anti-drug programme sessions of a service unit in a year.

Key outcome indicators

- Percentage of cases closed; and
- Percentage of participants of anti-drug programmes with enhanced anti-drug knowledge and/ or awareness.

2. Integrated Children and Youth Services Centres (ICYSCs) with Services for Young Night Drifters (YNDs)²

Key output indicators

- Total number of members registered in the year ending 31 March;
- Total number of core programme sessions in a year;
- Rate of achieving core programme plans in a year;
- Total number of YNDs served in a year;
- Total number of direct contact hours between 10 p.m. to 6 a.m. the next day in a year; and
- Total number of referrals successfully made in a year.

Key outcome indicators

- Percentage of YNDs who continue to receive mainstream services or whose cases are satisfactorily closed by the mainstream service agencies after three months of referral in a year; and
- Percentage of YNDs served having achieved one of the following objectives upon termination of service in a year –

¹ Number of cases closed refers to those having achieved the case goal plan.

² There are variations in the output/ outcome indicators among service units as they were established at different time points to meet the changing service demands.

- settled with proper schooling;
- settled with gainful employment; and
- other service outcomes achieved which are conducive to the positive development of the YND and preventing him/ her from falling prey to negative elements.

3. Counselling Centre for Psychotropic Substance Abusers (CCPSAs)

Key output indicators

- Total number of psychotropic substance abusers (PSAs) aged under 21 newly identified through outreaching attempts;
- Total number of cases served;
- Total number of counselling group sessions;
- Total number of preventive education and publicity programme sessions;
- Total number of medical consultation appointments conducted by medical practitioner to PSAs in a year;
- Total number of PSAs who received medical support service in a year;
- Total number of nursing care sessions conducted by nursing staff in a year; and
- Total number of anti-drug public health education/ training sessions conducted/ assisted by nursing staff in a year.

Key outcome indicators

- Successful rate of cases closed with achieved case plans;
- Percentage of cases successful in involving family members in casework process; and
- Percentage of PSAs with enhanced awareness and knowledge on the harmful effects of drug abuse in a year.

4. ICYSCs with Community Support Service Scheme (CSSS)³

Key output indicators

- Total number of new/ reactivated Police Superintendents' Discretion Scheme (PSDS) cases served in a year;
- Total number of PSDS cases closed in a year; and
- Total number of PSDS cases served (i.e. those having attended three-hour drug specific preventive educational group/ programme) in a year.

³ See footnote (1).

Key outcome indicators

- Percentage of PSDS cases closed with no re-offending behaviour during the supervision period;
- Percentage of PSDS cases closed where the offenders have resumed studies/ secured gainful employment during the supervision period; and
- Percentage of PSDS cases with drug related offence/ known drug history being successfully referred to CCPSAs or others for drug treatment and rehabilitation programmes/ other follow up services in a year.

5. School Social Work Service

Key output indicators

- Total number of cases handled in a year;
- Total number of cases closed in a year;
- Total number of programme sessions conducted in a year; and
- Total number of consultation in a year.

Key outcome indicators

- Percentage of cases closed in a year; and
- Percentage of groups completed in a year.

Committee on Services for Youth at Risk

The Committee on Services for Youth at Risk (the Committee) serves as a forum to promote cross-sectoral collaboration and coordination to address the changing needs of young people. It is chaired by the Director of Social Welfare (DSW) with membership comprising representatives from the Commission on Youth, Committee on Home-School Cooperation, Hong Kong Subsidised Secondary Schools Council, Action Committee Against Narcotics, Hong Kong Council of Social Service, Labour and Welfare Bureau, Education Bureau, Security Bureau, Home Affairs Bureau, Department of Health, Hong Kong Police Force, tertiary institutions, youth sector and non-governmental organisations.

2. The terms of reference of the Committee are as follows –
 - (a) To examine current youth issues and keep young people services under continuous review in order to address the changing needs of young people;
 - (b) To advise the Government, through DSW, on policy and measures related to young people and in particular youth-at-risk; and
 - (c) To promote cross-sector collaboration and coordination at policy and working levels.

3. The Committee has met regularly to examine current youth-related issues which include teenage suicide, drug abuse and sex-related problems among young people, runaway youth and juvenile gangs, juveniles' involvement in piracy activities, youth unemployment, bullying in schools, compensated dating, youth internet related problem, etc.. The Committee has also given advice on strengthening early identification and preventive work on different fronts, enhancing support services and promoting cross-disciplinary cooperation in addressing the needs of at-risk youths. The Committee will continue with its work in accordance with the terms of reference as set out above.