



**Submission to the Legislative Council Panel on Food Safety and Environmental Hygiene  
and Panel on Health Services**

**Regarding**

**6 Formulas Milk Manufacturers Supportive of Government's Special Hotline**

**All are committed to Provide Sufficient Stock**

**Orders Received this Weekend will be Delivered to Parents Before CNY**

In view of the recent surge demand of infant milk formula, six major formula milk manufacturers including Abbott, Danone, FrieslandCampina, Mead Johnson, Nestle and Wyeth Nutrition express their gratitude towards the government's decision to set up a special Formulas Order Hotline to give assistance to those Hong Kong parents who cannot purchase formula milk either from retailers or manufacturers' hotlines. The six formulas manufacturers strive to take appropriate measures whenever necessary. They are all committed to deliver the formulas milk to the customers' homes before the Chinese New Year for any valid order received over the weekend (i.e. 1, 2 or 3 February), giving the peace of mind to Hong Kong parents.

Besides, they reiterate there is sufficient stock supply and will closely communicate with all drugstores and retailers. They strive to guarantee a stable supply in the market and ensure Hong Kong parents have sufficient supply of formula milk.

The formulas manufacturers are very concerned about the needs of infants and their parents. They have actively adopted various measures to serve the Hong Kong parents, such as enhancing the Mothers Club Hotline Service. They have pledged to extend the working hours and increase the manpower of the Hotline. Some of them have provided online ordering service (see manufacturers with \*).

To provide the best nutrition for the infants and to respond promptly with flexibility to the needs of the parents is on the top priority of the formulas manufacturers.

Abbott Laboratories Limited\*

Danone Baby Nutrition (HK) Limited

FrieslandCampina (Hong Kong) Limited\*

Mead Johnson Nutrition (Hong Kong) Limited\*

Nestlé Hong Kong Limited

Wyeth (Hong Kong) Holding Company Limited