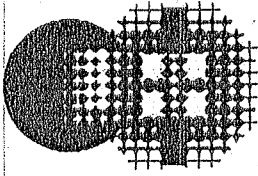


香港申訴專員公署

OFFICE OF THE OMBUDSMAN, HONG KONG



來函檔號 Your Ref. :
本函檔號 Our Ref. : OMB/VOF/02/01 IX

傳真 Fax : 2882 8149
電話 Tel. : 2629 0420
日期 Date : 19 February 2014

Secretary General
Legislative Council Secretariat
(Attn: Mrs Queenie Yu)

By fax: 2521 7518

Dear Mrs Yu,

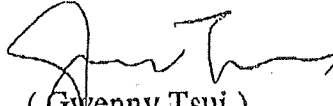
**Legislative Council Members' meeting with The Ombudsman
on 3 December 2013**

At the captioned meeting, Hon Ip Kwok-him referred to the 2013 Annual Report of The Ombudsman and asked in particular the reasons for not pursuing the 181 cases received against the Official Receiver's Office ("ORO"). The Ombudsman undertook to provide a reply in writing after the meeting.

2. A break-down of the reasons for not pursuing the 181 ORO cases received in 2012/13 is provided below:
 - 178 cases: the complaints were lodged by the same complainant and the allegations were baffling and difficult to comprehend
 - 2 cases: there was insufficient *prima facie* evidence of maladministration
 - 1 case: the complainant was not the aggrieved person
3. Please feel free to contact the undersigned should there be any questions.

Yours sincerely,




(Gwenny Tsui)
for The Ombudsman