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13 December 2013

Mr Derek LO
Clerk to Panel on Economic Development
Legislative Council Secretariat
Legislative Council Complex
1 Legislative Council Road
Central

Dear Mr LO,

Panel on Economic Development

**Follow-up to meeting on 28 October 2013
“The Impact on the Tourism Sector in Hong Kong of
the Tourism Law of the People's Republic of China”**

The Panel requested the Travel Industry Council of Hong Kong (TIC) at the captioned meeting to provide statistics on the number of travel agents, tourist guides and registered shops which had been imposed penalties by the TIC for breaching the relevant regulations and/or pledges. Enclosed please find the relevant information for Members' reference.

Yours sincerely,

(Miss Ann CHAN)
for Commissioner for Tourism

c.c. (with enclosure)

Mr Joseph TUNG

Executive Director, Travel Industry Council of Hong Kong (Fax: 2510 9945)

**Statistics on penalties imposed by the Travel Industry Council of Hong Kong
for breaching the relevant regulations and/or pledges
in respect of cases relating to Mainland inbound tours**

Travel agents

	2011	2012	2013 (January to October)
- Issue of warning letter	0	0	0
- Imposition of fines	103 ¹ (26 cases were also given demerit points.)	92 (39 cases were also given demerit points.)	45 (27 cases were also given demerit points.)
- Suspension of membership with imposition of fines	0	0	0
- Termination of membership with imposition of fines	0	0	2 ² (Two cases were also given demerit points.)
Total	103	92	47

Tourist guides

	2011	2012	2013 (January to October)
- Issue of letter of advice	12	6 (One tourist guide was also given demerit points.)	2
- Issue of warning letter	7 (Two tourist guides were also given demerit points.)	14 (Six tourist guides were also given demerit points.)	11 (Six tourist guides were also given demerit points.)

¹ Among the 12 cases, two travel agents were involved. These two travel agents have accumulated 30 points leading to suspension of membership for three months and 90 points leading to termination of membership respectively.

² These two cases involved one travel agent.

	2011	2012	2013 (January to October)
- Suspension of tourist guide pass	1 (That tourist guide was also given demerit points.)	3 (Three tourist guides were also given demerit points.)	1 (That tourist guide was also given demerit points.)
- Revocation of tourist guide pass	0	0	0
Total	20	23	14

Registered shops

	2011	2012	2013 (January to October)
- Issue of letter of advice	0	1	1
- Giving of demerit points	0	0	0
- Suspension of registration of the registered shop	0	0	0
- Revocation of registration of the registered shop	0	0	0
Total	0	1	1