Annex H(1)

Allocation and Control of Overtime for Delivery Postmen

General

- 1. The allocation and control of overtime for delivery postmen (DPm) are subject to stipulations in DR B43-45, except DR B43(c) regarding distribution of overtime work.
- 2. All delivery beats are subject to workload assessment daily to determine the total no. of working hours required. Postal Inspectors (PIs) should base on the amount of machine and manual sorted items, Proof of Delivery (POD) items, HKPCS items etc. of individual beats to assess the workload, and where justifies (i.e. whether mail volume exceeds the standard workload, re-routing is required to meet the QS, beat absorption is necessary, etc), to allocate extra resources to assist the beat concerned.

PI's Role

3. PIs should obtain the following statistical data from respective sources for input into the Mail Distribution Management System (MDMS) for workload assessment and preparation of the PI's Daily Log Sheet (Pos 49E) (Annex 1). These documents should be kept for 7 years either in hardcopies or softcopies:

Type of mail	Source	Example at Annex
Machine sorted LC	OMIS*	2
Manual sorted LC, flat, AO and annual report	Sorting Section/SPm	3
POD items	TTS*	4
		(TTRR4010 &
		TTTR1060)
HKPCS	HKPCS Transfer List	5

^{*} Transferred to MDMS automatically.

- 4. If the calculated time required for handling the actual mail volume of the day exceeds that for standard mail volume in the Delivery Route Details of the beat, the PI may allocate extra resources or defer delivery of second class mail (DR D272(b)(x) refers) or HKPCS as appropriate. Extra resources will normally be allocated to process all items on hand as far as possible, unless the projected traffic for the following working day is low.
- 5. The time required for handling of mail for a particular beat should be calculated in the following way (TST16 of the PI log sheet on 20 March 2014 at <u>Annex 1</u> is used for illustration):
 - a) To compare the actual volume of (i) LC and flats (ii) AO and (iii) POD items with the standard volume. For flats, 1 flat item = 1.5 LEU (letter equivalent unit).

^{*}*委員會秘書附註:本文件只備英文本。*

- b) OT/TOIL is given to the mail exceeding the standard volume, which may vary by types of mail and nature of beat (e.g. residential or commercial, with letter box suites or door delivery). The standard time allocated for different type of mail exceeding standard volume should be submitted to SMs via area M for approval at Annex 6. The approval should also be documented and kept for 7 years.
- c) Amount of OT to be allocated should be calculated as illustrated in the following example:

Type of	Actual	Standard	Difference	Time allocated for	Total OT/ TOIL
mail	vol. in	vol. in	(Actual –	vol. exceeding	allocated
	LEU	LEU	Standard)	standard ^(a)	(mins)
	(flat x 1.5)	(flat x 1.5)			
LC + flat	2,428	2,575	- 147	12.93 items/min	-11.4 ^(b)
AO	10	4	+ 6	1 min/item	+ 6 (b)(c)
POD	25	23	+ 2	1.5 mins/item	+ 3 ^(d)
HKPCS	371	NA	+ 371	12.93items/min	+ 28.7 ^(c)
AR	0	NA	+ 0	1 min/ item	0
Others	0	NA	+ 0	1 min/ item	0
Addit	ional time fo	r using PDA	for DO	Per beat	+ 4.5
ne	ot yet conduc	cted beat revi	sion	Per POD exceeding	0.3 x 2
				standard volume	= 0.6
				Extra Resources	+ 0
				Calculated OT Total	+ 32
				Entitled	30 TOIL mins

Remarks:

- (a) OT/TOIL is given to the mail exceeding the standard volume, which may vary by types of mail and nature of beat (e.g. residential or commercial, with letter box suites or door delivery).
- (b) For LC, flat and AO, remaining preparation time (actual volume below standard) could be used for handling of other types of mail in excess such as POD, HKPCS, annual report, etc.
- (c) There may be more than one rates for delivery of AO and HKPCS.
- (d) For POD items for which door delivery and signature of receipt (for POD) is required, time for delivery and signature of receipt varies to a greater extent. Hence, remaining time would not be used for handling of other types of mail even if the actual volume is lower than the standard.
- 6. Extra resources may be in the form of mail assistant (MA) should it be available, TOIL or OT. Basically, beat master will be arranged to perform delivery duty for his own beat first as he is most experienced in his beat. In the absence of beat master, MA/LR will be arranged to substitute the beat as far as possible.

- 7. In case the no. of MA/LR available is not able to cover all staff shortages, to maintain service provision, some of the beats will be absorbed by MA/LR/Pm who have already taken up other beats. In general, MA/LR will firstly be assigned to substitute a vacant beat, and after all MA/LR are exhausted, PIs will deploy MA/LR (already substituting a vacant beat) and beat masters to absorb the outstanding vacant beats. Factors affecting the selection of MA/LR/beat master to perform beat absorption include:
 - (i) willingness and suitability (e.g. health reasons) to perform OT work;
 - (ii) familiarity/ knowledge on the beat to be absorbed;
 - (iii) proximity of the serving areas of the available Pm to the serving area of the beat to be absorbed; and
 - (iv) total OT/TOIL hours worked (subject to the cap of 60 hrs a month) the current practice is to contain each staff at the maximum of 2.5 hours daily as far as possible, unless under exceptionally heavy traffic and beat absorption.
- 8. The PI may adjust the total working hours required after taking into consideration the characteristics of the delivery beat and the mail composition the day, i.e. input as additional time using the remarks field in MDMS and select the remarks reason. The detailed justifications should be marked in the "Remarks" column of the PI Log sheet. PI should select the reasons of extra time(+/-) in the remarks field and input the number of extra minutes. For example, T/D for redirection, Collect Pouch for collect mail pouch from second pouch cabinet or storage point, Growth for new building/estate, Indoor duty for deploying staff to assist in Sorting Office, abs, Beat No. for absorbing workload for a delivery beat when beat Pm or substitute staff on leave. The PI should base on his knowledge and expertise on the delivery beats under his supervision to make the discretion. Finally, the PI could allocate extra resources into the column of "Entitled OT hr/Toil min" of the delivery beat. The total minutes of all delivery beats could be shown and added up at the bottom of the PI log sheet for supervisors' reference.
- 9. Under normal circumstances, the amount of OT/TOIL allocated to a DPm in a day should be confined to a maximum of 2.5 hours as far as possible so that the cumulative OT/TOIL of a DPm should be limited to below 60 hours/month. To monitor this ceiling, eDuty System has incorporated a function for respective duty officer to view the latest situation of the OT+TOIL of staff approaching a certain limit say 40 hours or 60 hours. The purpose of confining the daily OT to a max of 2.5 hours is to limit the monthly OT+TOIL within 60 hours. If this 60 hours ceiling is exceeded, formal approval from APMG(P) is required as stipulated in DR B43(d). For daily incurrence of overtime, Pos 17/2 is submitted through e-Duty from supervisors to Managers for recommendation and Senior Manager for approval. SPI/SP would seek the approval from area Manager for exceeding the daily limit of 2.5 hours under special circumstances such as under insufficient staff forces or the projected mail volume in coming days are large (e.g. during election). Should the monthly ceiling of 60 hours is exceeded, prior approval should be sought from APMG(P) and the date of approval would be input during submission of GF571.

- 10. In accordance with DR D272(b)(xiii), the PIs should prepare the PI's Daily Log Sheet to record details of each beat. Currently, MDMS would incorporate the data of POD items and LSM for each beat from TTS and LSM system and PI would input the traffic information for other mail types. MDMS would perform the calculation for compiling the PI Log Sheet to lighten the workload of PI as well as to improve the data accuracy. DO supervisors are using the enhanced function that the total minutes could be shown and added up. A descriptive record could be made in the remarks column of the Log Sheet to justify allocation of extra resources to each beat.
- 11. The PIs should complete the PI's Daily Log Sheet on time and input accurately into the MDMS. The Log Sheet should be submitted to SP/SPI for checking and endorsement on daily basis, and to area Manager for review at least on monthly basis. The accuracy of data input will be checked by SP/SPI. That would cover comparing the source document against the PI Log Sheet at office level once per month, and also random check on the submission of PI, 1 beat per every 20 beats.
- 12. The PIs should generate the MDMS Report regularly monitor changes in workload, mail pattern and mode of delivery of each individual beat for cost control and operational management purposes. Area Manager would review Traffic and Resources Report of each DO regularly so as review the manpower situation coping with traffic. There is beat revision exercise conducted every 3-4 years to review the workload of each beat. Should there be significant change to a certain beat (e.g. intake of a new estate), minor patching or advancement of beat revision should be considered.

SP/SPI's Role

- 13. In accordance with DR D272(b)(xiv), SP/SPI of the delivery office (DO) should schedule discreet superior checks on the workload assessment and extra resources allocation recorded on the PI's Daily Log Sheet. The procedure of superior checks on data in PI Log Sheets by SP/SPI are detailed in **Attachment A**. The number of delivery beats checked daily should not be less than the ratio of 1 out of 20 delivery beats in the office. Every delivery beat has to be cross-examined and SP/SPI would follow up if they note any irregularities in the data at least once per month. SP/SPI has to ensure the Log Sheets are properly entered and the allocation of any extra resources to the concerned delivery beat is justified. If in negative, he/she should ask the PI concerned for the reasons to support the resource allocation. SP/SPI of the DO should complete and submit the Superior Check on Delivery Beat Workload Assessment (Pos 49F) (**Annex I of Attachment A**) to their area Manager monthly. The documents should be kept for 7 years in respective section.
- 14. During the discreet superior checks by SPI/SP, source documents as listed in para. 3 supporting the actual mail volume of various mail types should also be verified. Besides, the total volume of LC, LSM, Flat, Special, AO, POD, HKPCS items, AR and "others" and the figures should tally with the total of source documents in a DO. If the deviation is up to certain extent, say +/- 5%, detailed examination of the PI log sheets by SP/SPI is required (Annex II of Attachment A).

* 委員會秘書附註: Attachment A 並無在此隨附。

15. To facilitate checking and approval of OT/Toil hrs as per PI Logsheet against e-duty system, SP/SPI should fill in and attach the Form of daily OT/TOIL hrs against OT/TOIL hrs at e-duty system (Annex 7) when submitting PI Logsheets to area Manager.

Area Manager's Role

- 16. Area Managers should conduct regular checking on the PI's Daily Log Sheet that the number of delivery beats checked should not be less than 2 for each PI per week. Besides, a physical count on the number of AO items against the number indicated on the PI Log sheets should also be checked in the morning at the VPPF of the concerned delivery beat. A return has to be prepared and submitted to the area Senior Manager on monthly basis except outlying islands where the return is on quarterly basis. The documents should be kept for 7 years in Area Records. Superior Checks conducted by Area Manager as detailed in **Attachment B.**
- 17. Frequency of the checks are tabulated below:

	Checking by Area Managers	Frequency	No. of	Annex
	or his/her designated staff		checked	
1	Random check the accuracy of the OT/	Weekly	At least 2	Annex I of
	TOIL calculation in the Postal Inspector's		delivery beats	Attachment B
	Daily Log Sheet (Pos 49E). Area		for each PI	
	Manager should sign his/her name on the			
	checked row of PI Log sheet and submit a			
	monthly return on the checks			
2	Physical count the no. of AO items against	Monthly	At least 1	Annex II (i) of
	the no. of AO items shown on the PI Log		delivery beat	Attachment B
	Sheets.		for each PI	
3	Physical count the no. of AO items against	Quarterly	At least 2	Annex II (ii) of
	the no. of AO items shown on the PI Log		delivery beats	Attachment B
	Sheets for DOs in Outlying Islands		for each PI	
4	Verify source documents as listed in para	Quarterly	Each DO	Annex III of
	3 supporting the actual mail volume of		should be	Attachment B
	various mail types against the figures		checked for	
	input in PI log sheet in accordance with		sources	
	para. 14.		mentioned in	
			para. 3 once	
			every quarter	

Mail Distribution Division May 2014

^{* &}lt;u>委員會秘書附註</u>: Attachment B 並無在此隨附。



Postal Inspector's Daily Log Sheet

From
Date: 20-3-2014
To: M(MD/KW)
Via: SP(TST/DO)

Beat										Mail	Volum	ne				_			_		Total M.	ail Volu	me (LEL	n	Ext	ra Rese	ource	i de la	Fo	titled	
No. / MA	Name of Postman		Prep. Rate	Std.	rc	LSM	Flat	Special	Std. POD Std. Rate	TAY	Std. AO Std. Rate	AO	AO Pre. Rate	HKPCS	HKPCS Pre. Rate	AR	AR Pre. Rate	EM REO	EM CAN	LC Flat Spec.	AO	POD	83	OTHERS	Adj. min (+)	Adj. min (-)	Adj. extra (*)	Calc. OT Total	OT hr	Toil	Remarks
MA1		s	12.93	700	0	0	0	0	0.00	0	0.00	0	0.00	0	33.3	3 (0.00	0	0				2956		0				0.00		Others (HKPCS delivery) (+0 mins)
MA4		s	12.93	700	9	0	0	0	0.00	0	0.0	0	0.00	1544		3 (0.00	0	0	0			2882		0				0.00		Others (HKPCS delivery) (+0 mins)
MA5			12.93	700		0	0	0	0.00	0	0.0	0	0.00	0	12.93 33.33	3	0.00	0	0	0			0	0	0				0.00		
TST01			10.47	204	640	770	130	0	18.0	12	5.0 1.00	5	0.00 0.00	0	0.00	0	0.00	0	0	1605	5	12			0				0.00		
TST02			12 28	221	680	768	150	0	20.0 1.50	15	8.0	8	_	0	12.28	0	0.00	0	0	1673	8	15		0	0		0	0	0.00		
TST03			10.59	1970	520	819	120	0	20.0 1.50	10	1.00	0	0.00	0	0.00		1.00 0.00	0	0	1519	4	10	۰	0	0	0	0	0	0.00	-	
TST04		s	11.33	2244	520	780	130	0:	21.0 1.50	19	1.00	0	1.00 0.00	0	0.00	0	0.00	0	0	1495	6	19	o	0	0	0	0	0	0.00	-	
TST05			11.60	2150	640	690	130	0	24.0 1.50	_	7.0	0	1.00 0.00	_	0.00	0	0.00	0	0	1525	7	16	0	0	0	0	0	0	0.00		
TST06			11.59	2283	760	749	130	0	17.0	-	3.0	0	1.00 0.00		0.00		0.00		0	1704	3	27	0	0	0	0	0	0	0.00		
TST07		s	12.00	2160	1360	975	200	0	24.0	_	8.0	0	0.00 0.00		0.00	0	100	0	0	2635	13	23	210	0	15	0	0	83	1.00	15	Growth (16 &, 18 Mody Road) (+15 mins)
TST08		4	11.60	2540	680	586	160	0	25.0		6.0	0	1.00 0.00	0	0.00	0	0.00	0	0	1506	6	16	0	0	0	0	0	0	0.00		
TST09		s	0.00	0	1100	225	0	0	99.0	_	0.0	0	0.00	0	0.00	0	0.00	o	0	1325	0	39	0	0	0	0	30	35	0.00		SPm duty (30 mins *)
TST10			11.37	2035	830	658	160	0	16.0		.00		1.00 0.00 0.00	0	0.00	0	0.00	0	0	1728	8	11	0	0	0	0	0	0	0.00		
TST11			10.62	2060	590	516	220	0	16.0	_	5.0	5	1.00 0.00	0	0.00	0	1.00	0	0	1436	5	30	0	0	0	0	0	0	0.00		
TST12		T	11.50	1748	640	507	120	0	19.0		5.0	5	1.00		11.50	0	1.00	0	0	1327	5	12	212	0	0	0	0	0	0.00		

Hongkong Post 香港郵政

Postal Inspector's Daily Log Sheet

From:
Date: 20-3-2014
To M(MD/kW)
Via: SP(TST/DO

	Beat			_				_	-		м	aii Vol	ume								1	otal M.	ail Volum	ne (LEU)	Ext	a Reso	urce		En	titled	
	No. / MA	Name of Postman		Prep. Rate	Std.	rc	LSM	Flat	1 B F	Std POD Std Rate	POD	Std. AO Std. Rate	00	AO Pre. Rate	1 8	HKPCS Pre. Rate	AR	AR Pre. Rate	EM REO	EM CAN	LC Flat Spec.	AO	POD	HKPCS	OTHERS	Adj. min (+)	Adj min (-)	Adj extra (*)	Calc. OT Total	OT	Toil	Remarks
	TST13	,		12.37	2189	112	102	290	0	25.0	20		0 5	0.00	0 0		0	0.00	0		2584	5	20		0	0	0	0	37	0.00	3(0
	TST14			11.96	1925	420	49	90	0	15.0	16	1.00	- 0	0.00		11.96 33.33 0.00	0	0.00 1.00 0.00	0	0	1053	3	16	174	0	0	0	0		0.00		
	TST15		T	12.05	2277	830	103	300	0	24.0	15	1.00	3	1.00	0	0.00 12.05 0.00 0.00	0	0.00	0	0	2315	3	15	0	0	0	0	0	8	0.00		
	TST16			12.93	2575	830	1178	280	0	23.0	25	1.00	1 0	0.00	371	12.93	0	0.00	0	0	2428	10	25	371	0	0	0	0	32	0.00	30	
	TST174		s	12 03	2166	620	725	270	0	19.0	15	1.00	0	100		12.03 33.33 0.00	0	1.00	0	0	1754	5	15	0	0	0	0	0	0	0.00		
	TST18			12.89	2411	780	1115	350	0	22.0	17	7.0	0	0.00	126	12.89	0	0.00 0.00 0.00	0	0	2420	7	17	126	0	0	0	0	16	0.00	15	
	TST19	1		13.78	2550	760	1358	320	0	32.0	35	1.00	4	1.00 0.00 0.00	0	0.00 13.78 0.00 0.00	0	0.00	0	0	2598	4	35	0	0	О	15	0	0	0.00		Others (one bulk for 8 registered items.) (-15 mir
	rST20			13.37	2435	1360	1135	330	0	37.0 1.50	13	1.00	0	1.00 0.00	0	13.37 33.33	0	0.00 1.00 0.00	0	0	2990	5	13	0	0	c	0	0	47	0.00	45	
	ST21			14.15	2688	1050	1272	300	0	31.0 1.50	33	1.00	7	1.00 0.00	0	14.15 33.33 0.00	8	1.00 0.00	0	0	2772	7	33	0	8	0	0	0	22	0.00	15	
-	ST22			12 88	2640	730	1054	320	0	33.0 1.50	30	1.00	0	1.00 0.00		12.88 0.00	0	1.00 0.00 0.00	0	0	2264	6	30	119	0	0	0	0	0	0.00		2
1	ST23			11.08	2294	930	686	310	0	28.0 1.50	19	1.00	0	1.00 0.00	0	11.08 0.00	0	1.00 0.00	0	0	2081	6	19	0	0	0	0	0	0	0.00		
T	ST24		s	12.97	2180	730	675	300	0	14.0	16	1.00	0	1.00 0.00	30	12.97 33.33 0.00	0	1.00	0	0	1855	5	16	30	0	0	0	0	0	0.00	-	
			Tota	l Item	72774		_	5110	0	_	484		136	_	7080		8	0.00	0	0	6592	136	484	7080	8				280	1.00	180	

Pat 5110x0.5 0

54300 -Flat 2555 51745

Page 2 of 3

From:
Date: 20-3-2014
To: M(MD/KW)
Via: SP(TST/DO)

Beat			-				_	_	_	Mail V	/olume		_						1	otal Ma	il Volun	ne (LEU))	Ext	ra Reso	urce		Ent	itled	
No. / MA	Name of Postman		Prep. Rate	Std. LC	LC	LSM	Flat	Special	Std POD Std Rate	TAY S	0	O Pre Rate	HKPCS	HKPCS Pre. Rate	AR	AR Pre Rate	EM REO	EM CAN	LC Flat Spec	AO	POD	HKPCS	OTHERS	Adj. min (+)	Adj min (-)	Adj extra (*)	Calc. OT Total	OT hr	Toil min	Remarks
IA2		s	1.00	7000	0	0	0		0.00		0.0	0 1.00 0 0.00	1140	33.33	0	0.00	0	0	0	0	0	1140	0	0	0	0	0	0.00	19.	RATING T
T26	•		12.91	1839	830	1280	310	o	15.0	-	5.0	12 1.00 0 0.00 0 0.00	98	12.91	0	0.00	0	0	2575	12	18	98	0	0	0	0	82	1.00	15	
T27			11.91	1969	710	852	270	0	15.0	_	50	2 1.00 0 0.00 0 0.00	. 0	11.91	0	1.00 0.00	0	0	1967	2	18	127	0	0	0	0	18	0.00	15	
T28	•		11.09	1745	610	527	190	0	25.0 1.50		5.0	3 1.00 0 0.00 0 0.00	144	11.09	0	1.00 0.00	0	0	1422	3	19	283	0	0	0	0	0	0.00		
T29		s	10.93	1555	680	505	260	0	14.0		.00	11 1.00 0 0.00 0 0.00	48	10.93	0	1.00	0	0	1575	11	12	48	0	0	0	0	16	0.00	15	
T30	*		10.56	1664	520	609	270	0	11.0		5.0	8 1.00 0 0.00 0 0.00	0	10.56 0.00 0.00	0	1.00	0	0	1534	8	15	0	0	0	0	0	3	0.00		
T31	•		12.77	2511	1410	857	330	0	25.0 1.50	_	6.0	12 1.00 0 0.00 0 0.00	0	12.77 0.00 0.00	0	1.00 0.00	0	0	2762	12	22	0	0	0	0	0	31	0.00	30	
T32	,		11.62	1822	590	478	190	0	18.0		7.0	6 1.00 0 0.00 0 0.00	0	11.62 0.00	0	0.00	0	0	1353	6	14	۰	0	0	0	0	0	0.00		
Г33	4		12.28	1966	730	749	270	6	17.0		00	9 1.00 0 0.00 0 0.00	50	12.28	0	1.00 0.00	0	0	1884	9	10	50	0	0	0	0	4	0.00		La Carriera de la Carriera del Carriera del Carriera de la Carrier
T34		s	10.96	1851	490	936	260	0	17.0	9 7		14 1.00 0 0.00 0 0.00	82 0	10.96 0.00 0.00	0	1.00 0.00	0	0	1816	14	9	82	0	0	0	0	16	0.00	15	
35)		10.13	1854	680	885	280	0	19.0	18 2	-	7 1.00 0 0.00 0 0.00	85	0.00	0	1.00 0.00 0.00	0	0	1985	7	18	85	0	0	0	0	31	0.00	30	
36			11.72	1920	510	676	270	0	20.0	9 7	-	6 1.00 0 0.00 0 0.00	0	11.72 0.00 0.00	0	1.00	0	0	1591	6	9	0	0	0	0	0	0	0.00		
37			11.02	1711	460	515	230	0	23.0	15 8	-	6 1.00 0 0.00 0 0.00	130	0.00	0	1.00 0.00	0	0	1320	6	15	130	0	0	0	0	0	0.00	-	DE TOTAL
38			12.21	1862	480	810	180	0	24.0 1.50	23 7	0	5 1.00 0 0.00 0 0.00	0	0.00	0	1.00 0.00 0.00	0	0	1560	5	23	0	0	0	0	0	0	0.00		
Т39		s	11.52	1990	510	887	200	0	22.0	21 5.	0	4 1.00 0 0.00	0	0.00	0	1.00 0.00 0.00	0	0	1697	4	21	0	0	o	0	60	60	1.00		ndoor duty 0630-0730 (60 mins *)



Postal Inspector's Daily Log Sheet

From:
Date: 20-3-2014
To: M(MD/KW)
Via: SP(TST/DO

Beat			_		_			_		Ma	il Volun	ne								Total Ma	il Volur	ne (LEU	J)	Ext	ra Resc	urce		Ent	tled	
No. / MA	Name of Postman		Prep. Rate	Std. LC	LC	LSM	Flat	Special	Std. POD Std. Rate	TAY	Std. AO Std. Rate	AO	AO Pre Rate	HKPCS	Pre. Rate	AR Bala	EM REO	EM CAN	LC Flat Spec	AO	POD	HKPCS	OTHERS	Adj min (+)	Adj min (-)	Adj extra (*)	Calc. OT Total	OT hr	Toil min	Remarks
TST40			10.87	1582	340	640	130	100000	12.0	12	1.00	0	0.00	0 10	00	0 1.0 0 0.0 0 0.0	0		1175	3	12		,	0	0	0	0	0.00		
TST41			11.80	2245	640	831	220	0	27.0 1.50	20	1.00	- 6	0.00	0 0	00	0 1.0 0 0.0 0 0.0		0	1801	6	20	0	0	0	0	0	0	0.00		
TS <u>T</u> 42			11.98	2026	440	741	180	0	17.0	14	7.0		1.00 0.00	34 11 0 0 0 0	98	0 1.0	0	0	1451	2	14	34		0	0	0	0	0.00		
IST43			10.92	1694	440	557	210	0	16.0	8	1.00	. 3	1.00 0.00	0 10 0 0 0 0	92	0 1.00 0 0.00 0 0.00	0	0	1312	3	8	0	0	0	0	15	15	0.00		Growth At 17-19 Ashley Rd (15 mins *)
ST44		s	11.38	1742	590	630	160	0	20.0 1.50	14	3.0	- 4	0.00	0 11 0 33 0 0	38	0 1.00		0	1460	4	14	0	0	0	0	0	0	0.00		
ST45			10.94	1774	390	588	200	0	15.0	14	1.00	0	0.00	0 00	94	0 1.00 0 0.00		0	1278	1	14	0	0	0	0	0	0	0.00		
ST46			10 58	1561	360	537	180	0	10.0	10	1.00	0	0.00	67 10.5 0 0.0	58	0 1.00 0 0.00	0	0	1167	4	10	87	0	0	0	0	0	0.00		
ST47			11.75	2142	570	918	240	0	16.0	17	1.00	0	1.00 0.00	0 0.0	75	0 1.00 0 0.00 0 0.00	0	0	1848	2	17	0	0	0	0	С	0	0.00		
ST484	- 1	s	11.02	1832	490	702	160	0	15.0	10	1.00	0	1.00 0.00	0 0.0 0 0.0	0	0 1.00 0 0.00 0 0.00	0	0	1432	2	10	112	0	0	0	0	0	0.00		
ST49	120 mg		11.63	1838	340	455	140	0	19.0	10	1.00	0	1.00 0.00	0 0.0	0	0 1.00 0 0.00 0 0.00	0	0	1005	3	10	16	0	0	0	0	0	0.00		
ST50		*	10.63	1455	340	420	190	0	12.0	15	1.00	. 1	1.00 0.00 0.00	0 10 6 0 33 3 0 0.0	3	0 1.00 0 0.00 0 0.00	0	0	1045	,	15	0	0	0	0	0	0	0.00		
7		Tota	l Item	53150	Fla	7585	5520 30 X	(0.5	60	367 0	Ι.	136		292	1	0	0	0	40015	136	367	2292	•				276	2.00	135	
Beat No.	Absence				_	R	emarks	-14	94						7					-	181	/								

41810 -Flat 2760 40050



Postal Inspector's Daily Log Sheet

From:
Date: 20-3-2014
To: M(MD/KW)
Via: SP(TST/DC

Beat			_							Mai	il Volun	ne								7	Total Ma	il Volur	ne (LEU)	Extr	a Reso	urce		Ent	tled	
No. / MA	Name of Postman		Prep. Rate	Std. LC	LC	LSM	Flat	Special	Std POD Std Rate		Std. AO Std.	AO	AO Pre. Rate	HKPCS	HKPCS Pre Rate	AR	AR Pre. Rate	EM REO	EM CAN	LC Flat Spec	AO	POD	HKPCS	OTHERS	Adj. min (+)	Adj min (-)	Adj. extra (*)	Calc. OT Total	OT hr	Toil min	Remarks
маз		s	33.33	6000	0	0	0	0	0.00 0.00	0	0.0 0.00	0	0.00	_	0.00 33.33 0.00	0	0.50	0	0	0		0	gille.		0	0		0	0.00		Rel Tarre
MA6			33,33	6000	0	0	0	0	0.00	0	0.00	0	0.00		0.00 33.33 0.00	0	0.50	0	0	0	0	0	0	0	0	0	0	0	0.00		
MA9			33.33	6000	0	0	0	0	0.00	0	0.00	0	0.00	0	0.00 33.33 0.00	0	0.50	0	0	0	0	0	0	0	0	0	0	0	0.00	,	
ST51	•		15.95	2683	517	1254	268	0	14.0 2.00	13	15.0 2.00	12 3 0		0	0.00 33.33 0.00	0	0.50 0.00 0.00	0	0	2173	15	13	٥	4	0	0	0	0	0.00		
ST52			16.33	2752	500	1159	241	0	11.0 2.00	9	2.00	13 8 0	0.50	0	16.33 33.33 0.00	0	0.00	0	0	2021	21	9	0	3	0	0	0	0	0.00	-	
T53			16.64	2769	505	1335	273	0	13.0	22	2.00	25 20 0	0.00	0	0.00 33.33 0.00	10 0	0.50 0.00 0.00	0	0	2250	45	22	0	10	0	0	0	31	0.00	30	
ST54			16.50	2695	503	1307	270	0	2.00	-	2.00	33	0.50 0.00	0	16.50 33.33 0.00	11 0	0.50 0.00 0.00	0	0	2215	56	9	•	11	0	0	0	17	0.00	15	
T55	•		16.53	2702	510	1256	288	0	11.0 2.00	0	2.00	38 39	2.00 0.50 0.00	0	16.53 33.33 0.00	12 0 0	0.50 0.00 0.00	0	0	2198	77	11	0	12	0	0	0	47	0.00	45	-, 1
T56			15.75	2586	556	1156	275	0	2.00		2.00	17 25 0	0.50 0.00	0	15.75 33.33 0.00	0	0.50	0	0	2125	42	17	0	7	0	0	0	3	0.00		4
157		s	16.24	2717	509	1608	279	0	2.00	0	2.00	20 27 0	0.50 0.00	0		9 0	0.50 0.00 0.00	0	0	2536	47	12	0	9	0	0	0	31	0.00	30	1
T58			16.61	2833	486	1077	272	0	2.00	_	2.00	0	0.50 0.00	0	0.00 33.33 0.00	0 0	0.50	0	0	1971	50	7	0	10	0	0	0	0	0,00		
T59			18 27	1525	359	310	37	0	2.00	0	2.00	- 0	0.50 0.00	0	0.00 33.33 0.00	0	0.50	0	0	725	4	2	0	1	0	o	0	0	0.00	-	
T60	,		14.86		449	845	144	0	2.00	_	2.00	- 0	0.50 0.00	0	0.00 33,33 0.00	0	0.50 0.00 0.00	0		1510	16	8	0	3	0	0	0	0	0.00	-	
		Total	Item	13252	4894	11307	2347	9	-	110		373		3512		70		0	0	19724	373	110	3512	38				129	0.00	120	

маз TST57 Vacation Leave 23757 -Flat 1173.5 22883.5

Page 1 of 2

Report 45 01-Apr-2014 113620



Report ID: OMBTD01R

MLSSR / OMIS Beat Sorting Daily Report (Per DO)

Frequency: Daily
Last OMIS Updated TimeStamp: LAST_TIMESTAMP 2014年3月20日上午04:19:29

	and the second second	THE RESIDENCE TO SERVICE STREET	O / Section / Beat)	WIN MICH. ROSESSA REPRESENTATION AND A	14/03/19
KLN	TST/DO	TST	001	365	365
			002	427	427
			003	372	372
			004	780	780
			005	690	690
			006	345	345
	Accept	A STATE OF	007	465	46
			008	272	27
		1910	009	126	120
			010	491	49:
			011	297	29
			012	507	50
			013	668	66
	STATE OF THE		014	264	26
		STATE OF	015	677	67
			016	569	56
		9 70	017	368	36
			018	812	81
			019	760	76
			020	804	80-
			021	590	59
			022	480	48
	14 16 2 9 9 6		023	686	68
			024	399	39
		11-1	026	405	40
	1		027	852	85
			028	264	26
			029	505	50
			030	609	60
			031	156	15
	427		032	329	32
			033	434	434
		12.0	034	936	93
	dan res		035	885	88
	305 AS		036	676	67
			037	515	51
		1		810	810
			038	659	659
			039		
	4		040	462	462

- 1 -上午06:59:08 2014年3月20日

Report ID: OMBTD01R

MLSSR / OMIS Beat Sorting Daily Report (Per DO)

Frequency: Daily
Last OMIS Updated TimeStamp: LAST_TIMESTAMP
2014年3月20日上午04:19:29

		tegion / Do) / Section / Beat)		14/03/19
LN -	TST/DO	TST	041	831	831
			042	555	555
			043	557	557
			044	630	630
			045	588	588
		State .	046	537	537
			047	918	918
		1	048	702	702
		Service of	049	455	455
			050	420	420
		4.7	051	1,254	1,254
			052	1,159	1,159
			053	1,335	1,335
			054	1,307	1,307
		all dates	055	1,256	1,256
			056	1,156	1,156
			057	1,608	1,608
			058	1,077	1,077
			059	310	310
			060	845	845
			070 = 9A	99	99
			071 = 1A	405	405
		Marie II	072 = 2A	341	341
		1	073 = 3A	447	447
	A STATE OF		074 = 6A	404	404
		-	075 = 7A	510	510
			076 = 8A	314	314
			077 = 10A	167	167
	Annual Property		078 = 11A	219	219
	Alberta State	18.00	079 = 13A	361	361
	Halling		080 = 14A	234	234
			081 = 15A	358	358
			082 = 16A	609	609
			083 = 17A	361	361
	1	1	084 = 18A	303	303
	Service		085 = 19A	598	598
	Charles .		086 = 20A	331	331
	ALL INS	153	087 = 21A	682	682
	1 2 7 7 7	The same	088 = 22A	574	574

-2-上午06:59:08 2014年3月20日

Report ID: OMBTD01R

MLSSR / OMIS Beat Sorting Daily Report (Per DO)

Frequency: Daily

Last OMIS Updated TimeStamp: LAST_TIMESTAMP
2014年3月20日上午04:19:29

No. of S	Sorted Mails (I	Region / Do	O / Section / Beat)	Total(DAY)	14/03/19
KLN	TST/DO	TST	089 = 24A	276	276
			090 = 26A	875	875
			091 = 28A	263	263
			092 = 31A	701	701
		1	093 = 32A	149	149
	MILE		094 = 33A	315	315
	THE REAL	327	095 = 39A	228	228
	1 7/10		096 = 40A	178	178
	A STREET		097 = 42A	186	186
			999	1,980	1,980
		Total(S	ECTION)	50,679	50,679
	Total(DO)			50,679	50,679
Total(R	EGION)			50,679	50,679

- 3 -上午06:59:08 2014年3月20日

Mail Traffic of Ordinary Mail Records for Delivery beats

Beat No.	Flat	AO	線盒 (箱)	総盒 (尾数)	年報 AR	Other LC	HKPCS
T13	290	5	3	[00]			/
)114	90	3	4	80			194
Ť15	300	3	2	150			21.
T16	280	10	2	150			371
T17	270	5	1	280			7
T18	350	7	2	100			126
T19	320	4	2	80			170
T20	330	5	4	/			7
T21	300	7	3	30	8		7
T22	320	6	2	50			119
T23	310	6	2	250	-		111
T24	300	5	2	50			20
Prepared by SPM Checked by PI	4				— ·		

440 de 110 mo

Mail Traffic of Ordinary Mail Records for Delivery beats

Beat No.	Flat	AO	線盒 (箱)	終盒 (尾数)	年報 AR	Other LC	HKPCS
T1	130	5	1	300		1	/
T2	1 ho	8	2	/	1	1	/
T3	120	4	1	180	1	/	1
T4	130	6	1	180	1	1	1
T5	130	7	1	300	1	1	1
T6	130	3	2	80	1	1	1
T7	200	斯	4	1	1	1	2/0
T8	160	6	2	1	/	1	1
T9		-	Ma	il Ro	om	1	
T10	160	8	2	110	1	/	1
711	220	18	1	250	1	11	/
11/2	120	13	1	300	1	1	1/30
Prepared by SPM Checked by PI	lixti		7 .				

1650 70 6120 1740

Mail Traffic of Ordinary Mail Records for Delivery beats

Date: -	1/1	3/	201	4		Th	W
Beat No.	Flat	AO	線盒 (箱)	終念 (尾数)	年報 AR	Other LC	HKPCS
T26	310	1/2	2	152			95
T27	27	12	2	30			127
T28	190	3	1	770			144
T29	260	11	2				48
T30	24	08	1	180			10
T31	330	12	(L	50			
T32	190	6	1	250			
T33	270	9	2	to			to
T34	264	14	1	150			82
T35	280	7	2				85
T36	270	6	T	170			00
T37	230	1	1	120			130
Prepared by SPM Checked by PI			ل	120			1)-

Mail Traffic of Ordinary Mail Records for Delivery beats

Beat No.	Flat	AO	緑盒 (箱)	終盒 (尾数)	年報 AR	Other LC	HKPCS
T38	180	5	T	140			
T39	200	4	1	170			
T40	130	3	1	1			
T41	220	6	1	300			
T42	180	2	1	100			34
T43	210	3	1	100			-+-
T44	160	4	1	No			7
T45	200	-1	1	50			·
T46	180	4	1	20			87
T47	240	1	1	230			-1
T48	160	2	1	150			112
T49	140	3	1	140			16
T50	190	1	1			10	7
Prepared by SPM Checked by PI							_

240 40 4020 150

Mail Traffic of Ordinary Mail Records for Delivery beats

Beat No.	Flat	上樓AO (AO 1)	座頭AO (AO 2)	綠盒 (箱)	緑盒 (尾數)	年報 AR	Other LC	HKPCS
T51	2.68	12	3	1	120	4	57	
T52	241	13	8	1	100	3	60	
T53	273	25/	20	1	100	10	65	
T54	270	23	33	7	100	1!	63	
T55	288	38	37	1	150	12	70	
T56	275	17	25	1	150	7	66	
T57	279	20	27	1	100	9	69	
T58	272	22	28	1	fo	10	. 66	
T59	37	2	2	1	/	1	19	
T60	144	5	11		80	3	29	
repared by SPM		- Andrews						
Checked by PI		UNIVERSE OF THE SECOND	******			-11,0-72 -0 W/O -00-		······································

REPORT ID : TTRR4010 . .

TRACK AND TRACE SYSTEM

PAGE : 1 of 4 DATE : 20/03/2014 10:05

DELIVERY RESULT SUMMARY

: RECISTERED Ites Type

Delivery Date : From 20/03/2014 To 20/03/2014
Delivery Tean/Seat : From First To Last
Delivery Office : 75T/DO
Delivery Session : 0

REG

Delivery	No. of Items				No. of Returns							Items	Total No.
Team/Best		Receipt	CN	CF	Returned	Вох	DLO	Redirect	Pending	SND	Others	0/8	of Items
INTERNAL	18	5	0	0	2	0	2	0	0	9	0	0	18
TST1	5	0	0	0	0	0	0	0	0	0	0	5	0
TST10	7	0	0	0	0	0	0	0	0	0	0	7	0
TST11	20	0	0	0	0	0	0	0	0	0	0	20	0
TST12	3	0	0	0	0	0	0	0	0	0	0	3	0
TST13	14	0	0	0	0	0	0	0	0	0	0	14	0
TST14	10	0	0	0	0	0	0	0	0	0	0	10	0
TST15	11	0	0	0	0	0	0	0	0	0	0	11	0
TST16	13	0	0	0	0	0	0	0	0	0	0	13	0
TST17	10	0	0	0	0	0	Ó	0	0	0	0	10	0
75718	11	0	0	0	0	0	0	0	0	0	0	11	0
75719	24	0	0	0	0	0	0	0	0	D	0	24	0
7572	10	0	0	0	1	0	0	0	0	0	0	9	1
75720	6	0	0	0	0	0	0	0	0	0	0	6	0
rsr21	27	0	0	0	0	0	0	0	0	0	0	27	0
rsr22	22	2	0	0	0	0	0	0	0	0	0	20	2
rsr23	8	0	0	0	0	0	0	0	0	0	0	. 8	0
TST24	16	0	0	0	0	0	0	1	0	0	0	15	1
TST26	14	0	0	0	0	0	0	0	0	0	0	14	0

HONGKONG POST CIRCULAR SERVICE

HEPCS

From Pmr(GPO/BAC)

To	P/Oil	c (
----	-------	-----

TST /DO)

Accer	ptance Office
eference No.: GPO/E/19137/	/14 Date of Despatch:
otal No. of Bags	
ame of Sender:	1417
如收貨上有任何疑問,請致電 SP(G	GPO/ISO) 2921 2319)
ate of Posting: 19/3/2014	
Area/Name of Estate	Quantity
PLS SEE ATTACHMENT	1469
5	
- 11	\
#5/	
The state of the s	
	Total: 1469 -216 (121)
	Total.
- 611) left happed on the
PIA (216) left behind on 1/3/1/11
PIA (216	left behind on 20/3
PIA (216)) left behind on the
spatching Officer	and the second
spatching Officer	elivery Office
spatching Officer De	and the second
spatching Officer: De	elivery Office PIA (240) White tell (25)
spatching Officer: Definition of Contents: Correct	elivery Office
spatching Officer: Definition of Contents: Correct No. of items in short:	elivery Office PIA (40) PIB (013) PI
rification of Contents: Correct No. of items in short: No. of items in excess;	elivery Office PIA (40) PIB (013) PI
rification of Contents: Correct No. of items in short: No. of items in excess; Others	elivery Office PIA (40) PIB (013) PI
rification of Contents: Correct No. of items in short: No. of items in excess;	elivery Office PIA (40) PIB (013) PI

*<u>委員會秘書附註</u>:此報告書只納入一份樣本。

Tra 香港郵政 Tra	ST CIRCULAR SERVICE
rom: Pmr/Oi/c(KNG) UNG	Y 7 To: SP/Oi/c (1 1/ /DO)
Total No. of Bags:	e of Despatch:
Date of Posting:	
Area/Name of Estate	Quantity
(2) 14 (2)	Zfvf
Total:	Date Stamp
Despatching Officer:	
Verification of Contents: PIA 2669 Correct No. of items in short: No. of items in excess: Others Tick as appropriate	10/3/14 Bate Stamp
Checking Superv	isor:

*<u>委員會秘書附註</u>:此報告書只納入一份樣本。

Time Allocated for Mail Volume exceeding Standard

		Time allocated for vol exceeding standard (a)										
Beat No.	LC + flat (items / min)	AOI (min / item)	AO2 (min / item)	POD (min / item)	HKPCS 1 (min / item)	HKPCS 2 (min / item)	AR (min / item)	Others (min / item				
TST01	10.47	1	N.A.	1.5	10.47	N.A.	1	1				
TST02	12.28	1	N.A.	1.5	12.28	N.A.	i	i				
TST03	10.59	1	N.A.	1.5	10.59	N.A.	i	i				
TST04	11.33	1	N.A.	1.5	11.33	N.A.	i	1				
TST05	11.6	1	N.A.	1.5	11.6	N.A.	1	1				
TST06	11.59	1	N.A.	1.5	11.59	N.A.	i	1				
TST07	12	1	N.A.	1.5	12	N.A.	i	i				
TST08	11.6	1	N.A.	1.5	11.6	N.A.	1	i				
TST09 (ICC Mailroom)	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.				
TST10	11.37	1	N.A.	1.5	11.37	N.A.	1	1				
TST11	10.62	i	N.A.	1.5	10.62	N.A.	1	1				
TST12	11.5	1	N.A.	1.5	11.5	33.33		i				
TST13	12.37	1	N.A.	1.5	12.37	33.33	i					
TST14	11.96	1	N.A.	1.5	11.96	33.33	i	i				
TST15	12.05	1	N.A.	1.5	12.05	N.A.	i	1				
TST16	12.93	1	N.A.	1.5	12.93	N.A.	1	1				
TST17	12.03	1	N.A.	1.5	12.03	33.33	i	1				
TST18	12.89	1	N.A.	1.5	12.89	N.A.	i	1				
TST19	13.78	I	N.A.	1.5	13.78	N.A.	1	1				
TST20	13.37	1	N.A.	1.5	13.37	33.33	1	i				
TST21	14.15	1	N.A.	1.5	14.15	33.33	1	i				
TST22	12.88	1	N.A.	1.5	12.88	N.A.	i	i				
TST23	11.08	1	N.A.	1.5	11.08	N.A.	1	1				
TST24	12.97	1	N.A.	1.5	12.97	33.33	1	1				
TST26	12.91	1	N.A.	1.5	12.91	33.33	1	1				
TST27	11.91	1	N.A.	1.5	11.91	N.A.	1	1				
TST28	11.09	1	N.A.	1.5	11.09	33.33	1	1				
TST29	10.93	1	N.A.	1.5	10.93	N.A.	1	Ī				
TST30	10.56	1	N.A.	1.5	10.56	N.A.	1	1				
TST31	12.77	1	N.A.	1.5	12.77	N.A.	1	1				
TST32	11.62	1	N.A.	1.5	11.62	N.A.	1	1				
TST33	12.28	1	N.A.	1.5	12.28	N.A.	1	1				
TST34	10.96	1	N.A.	1.5	10.96	N.A.	1	1				
TST35	10.13	1	N.A.	1.5	10.13	N.A.	1	I				
TST36	11.72	1	N.A.	1.5	11.72	N.A.	1	11				
TST37	11.02	!	N.A.	1.5	11.02	N.A.	1	1				
TST38	12.21	1	N.A.	1.5	12.21	N.A.	1	11				
TST39 TST40	11.52	1	N.A.	1.5	11.52	N.A.	1	1				
TST41	11.8	1	N.A.	1.5	10.87	N.A.	1					
TST42	11.8	1	N.A.		11.8	N.A.	1	1				
TST42	10.92	1	N.A.	1.5	11.98	N.A.	1					
TST44	11.38	1	N.A.	1.5	11.38	N.A.	1	1				
TST45	10.94	1	N.A.	1.5	10.94	33.33	1	1				
TST46	10.58	i	N.A.	1.5	10.58	N.A.	1	1				
TST47	11.75	1	N.A.	1.5	11.75	N.A.	1	1				
TST48	11.02	1	N.A.	1.5	11.75	N.A.	1	1				
TST49	11.63	i	N.A.	1.5	11.63	N.A. N.A.	1	1				

	Time allocated for vol exceeding standard (n)										
Beat No.	LC + flat (items / min)	AOI (min / item)	AO2 (min / item)	POD (min / item)	HKPCS 1 (min / item)	HKPCS 2 (min / item)	AR (min / item)	Others (min / item)			
TST50	10.63	1	N.A.	1.5	10.63	33.33	1	1			
TST51	15.95	2	0.5	2	N.A.	33.33	0.5	0.5			
TST52	16.33	2	0.5	2	16.3	33.33	0.5	0.5			
TST53	16.64	2	0.5	2	N.A.	33.33	0.5	0.5			
TST54	16.5	2	0.5	2	16.5	33.33	0.5	0.5			
TST55	16.53	2	0.5	2	16.5	33.33	0.5	0.5			
TST56	15.75	2	0.5	2	15.8	33.33	0.5	0.5			
TST57	16.24	2	0.5	2	N.A.	33.33	0.5	0.5			
TST58	16.61	2	0.5	2	N.A.	33.33	0.5	0.5			
TST59	18.27	2	0.5	2	N.A.	33.33	0.5	0.5			
TST60	14.86	2	0.5	2	N.A.	33.33	0.5	0.5			

Remarks:

- (a) OT/TOIL is given to the mail exceeding the standard volume, which may vary by types of mail and nature of beat (e.g. residential or commercial, with letter box suites or door delivery).
- (b) For LC and flat for which door delivery is not required, remaining preparation time (actual volume below standard) could be used for handling of other types of mail in excess such as AO, POD, HKPCS, annual report, etc
- (c) For AO items, remaining preparation time (actual volume below standard) could be used for handling of other types of mail in excess such as LC, POD, HKPCS, annual report, etc
- (d) For POD items for which door delivery and signature of receipt is required, time for delivery and signature of receipt varies to a greater extent. Hence, remaining time would not be used for handling of other types of mail even if the actual volume is lower than the standard
- (e) Additional time for PDA: 4.5 mins / beat, 0.3 min / item

Recommended by	
Signature:	
Name:	
Post:	M(MD/KW)
Endorsed by:	
Signature:	
Name:	
Post:	SM(MD/K)

To: M(MD/KW)

From: SP (TST/DO)

				IL Situation March, 201	of TST/DO 14				ä
OT/TOIL hrs related to MDMS traffic (A)			OT/TOIL hrs rel	inc	T/TOIL hrs urred A + B	Total OT / TOIL hrs of delivery office (in e-duty) (D)			
Per PI	OT	TOIL		OT	TOIL	OT	TOIL	ÔT	TOIL
Logsheet	(hr)	(min)	Others	(hr)	(min)	(hr)	(min)	(hr)	(min)
PI 1	1	180	Indoor duty	1		2	180	2	180
PI 2	1	135	Pouch Feeding			1	135	1	135
PI 3	0	120				0	120	0	120
Total:	2	435		1	0	3	435	3	435

Note:

- 1. Please input the total OT/TOIL hrs incurred by Pm as per the PI Logsheet of each area Postal Inspectors at columns under A.
- 2. Please provide the OT/TOIL hrs incurred by Pm/MA which are not shown in PI Logsheet at columns under B.
- 3. Area Manager should take note that the Total OT / TOIL hrs of delivery office (in e-duty) (D) should NOT be more than the total OT/TOIL hrs incurred (C) normally. Otherwise, please check with SP/SPI/PI concerned.