經濟發展事務委員會

在 2016 年 5 月 23 日的會議上就 議程項目 IV''《2012 年商品說明(不良營商手法)(修訂)條例》的 實施情況''通過的議案

本會促請政府就強制實施冷靜期進行立法,並優先在投訴多、金額大的預繳式服務,例如健身中心和美容業,推行法定冷靜期, 讓消費者可在該期限內無條件退款及取消合約,保障消費者,也 間接打擊不良和高壓推銷的誘因,最終也保護了相關從業員。

議案動議人: 鄧家彪議員, JP

議案和議人:陳婉嫻議員, SBS, JP

(Translation)

Panel on Economic Development

Motion passed under agenda item IV on
"Implementation of the Trade Descriptions (Unfair Trade Practices)
(Amendment) Ordinance 2012"
at the meeting on 23 May 2016

That this Panel urges the Government to introduce legislation on imposition of mandatory cooling-off periods, and accord priority to implementing a statutory cooling-off period for pre-paid services involving a lot of complaints and large amount of payment, such as those provided by fitness centres and the beauty industry, so that consumers may unconditionally receive a refund of the paid fees and cancel the contracts during the cooling-off period with a view to protecting consumers' rights, thereby indirectly dampening the incentive to engage in unfair and high-pressure marketing practices, and ultimately safeguarding practitioners of the relevant trades as well.

Motion moved by : Hon TANG Ka-piu, JP

Motion seconded by : Hon CHAN Yuen-han, SBS, JP